

AN ACT

relating to the provision of benefits under the Medicaid program,
including to recipients with complex medical needs.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

SECTION 1. Subchapter B, Chapter 531, Government Code, is amended by adding Section 531.024165 to read as follows:

Sec. 531.024165. MEDICAL REVIEW OF MEDICAID SERVICE DENIALS FOR FOSTER CARE YOUTH. (a) Using existing resources, the commission shall coordinate with the Department of Family and Protective Services to develop and implement a process to review a denial of services under the Medicaid managed care program on the basis of medical necessity for foster care youth.

(b) Not later than December 31, 2022, the commission and the Department of Family and Protective Services shall submit a report to the legislature that includes a summary of the process developed and implemented under Subsection (a).

(c) This section expires September 1, 2023.

SECTION 2. Section 531.024172(d), Government Code, is amended to read as follows:

(d) In implementing the electronic visit verification system:

(1) subject to Subsection (e), the executive commissioner shall adopt compliance standards for health care providers; and

1 (2) the commission shall ensure that:

2 (A) the information required to be reported by
3 health care providers is standardized across managed care
4 organizations that contract with the commission to provide health
5 care services to Medicaid recipients and across commission
6 programs;

7 (B) processes required by managed care
8 organizations to retrospectively correct data are standardized and
9 publicly accessible to health care providers; ~~and~~

10 (C) standardized processes are established for
11 addressing the failure of a managed care organization to provide a
12 timely authorization for delivering services necessary to ensure
13 continuity of care; and

14 (D) a health care provider is allowed to enter a
15 variable schedule into the electronic visit verification system.

16 SECTION 3. Subchapter B, Chapter 531, Government Code, is
17 amended by adding Sections 531.0501, 531.0512, and 531.0605 to read
18 as follows:

19 Sec. 531.0501. MEDICAID WAIVER PROGRAMS: INTEREST LIST
20 MANAGEMENT. (a) The commission, in consultation with the
21 Intellectual and Developmental Disability System Redesign Advisory
22 Committee established under Section 534.053 and the STAR Kids
23 Managed Care Advisory Committee, shall study the feasibility of
24 creating an online portal for individuals to request to be placed
25 and check the individual's placement on a Medicaid waiver program
26 interest list. As part of the study, the commission shall determine
27 the most appropriate and cost-effective automated method for

1 determining the level of need of an individual seeking services
2 through a Medicaid waiver program.

3 (b) Not later than January 1, 2023, the commission shall
4 prepare and submit a report to the governor, the lieutenant
5 governor, the speaker of the house of representatives, and the
6 standing legislative committees with primary jurisdiction over
7 health and human services that summarizes the commission's findings
8 and conclusions from the study.

9 (c) Subsections (a) and (b) and this subsection expire
10 September 1, 2023.

11 (d) The commission shall develop a protocol in the office of
12 the ombudsman to improve the capture and updating of contact
13 information for an individual who contacts the office of the
14 ombudsman regarding Medicaid waiver programs or services.

15 Sec. 531.0512. NOTIFICATION REGARDING CONSUMER DIRECTION
16 MODEL. The commission shall:

17 (1) develop a procedure to:

18 (A) verify that a Medicaid recipient or the
19 recipient's parent or legal guardian is informed regarding the
20 consumer direction model and provided the option to choose to
21 receive care under that model; and

22 (B) if the individual declines to receive care
23 under the consumer direction model, document the declination; and

24 (2) ensure that each Medicaid managed care
25 organization implements the procedure.

26 Sec. 531.0605. ADVANCING CARE FOR EXCEPTIONAL KIDS PILOT
27 PROGRAM. (a) The commission shall collaborate with the STAR Kids

1 Managed Care Advisory Committee, Medicaid recipients, family
2 members of children with complex medical conditions, children's
3 health care advocates, Medicaid managed care organizations, and
4 other stakeholders to develop and implement a pilot program that is
5 substantially similar to the program described by Section 3,
6 Medicaid Services Investment and Accountability Act of 2019 (Pub.
7 L. No. 116-16), to provide coordinated care through a health home
8 to children with complex medical conditions.

9 (b) The commission shall seek guidance from the Centers for
10 Medicare and Medicaid Services and the United States Department of
11 Health and Human Services regarding the design of the program and,
12 based on the guidance, may actively seek and apply for federal
13 funding to implement the program.

14 (c) Not later than December 31, 2024, the commission shall
15 prepare and submit a report to the legislature that includes:

16 (1) a summary of the commission's implementation of
17 the pilot program; and

18 (2) if the pilot program has been operating for a
19 period sufficient to obtain necessary data, a summary of the
20 commission's evaluation of the effect of the pilot program on the
21 coordination of care for children with complex medical conditions
22 and a recommendation as to whether the pilot program should be
23 continued, expanded, or terminated.

24 (d) The pilot program terminates and this section expires
25 September 1, 2025.

26 SECTION 4. The heading to Section 533.038, Government Code,
27 is amended to read as follows:

1 Sec. 533.038. COORDINATION OF BENEFITS; CONTINUITY OF
2 SPECIALTY CARE FOR CERTAIN RECIPIENTS.

3 SECTION 5. Section 533.038, Government Code, is amended by
4 amending Subsection (g) and adding Subsections (h) and (i) to read
5 as follows:

6 (g) The commission shall develop a clear and easy process,
7 to be implemented through a contract, that allows a recipient with
8 complex medical needs who has established a relationship with a
9 specialty provider to continue receiving care from that provider,
10 regardless of whether the recipient has primary health benefit plan
11 coverage in addition to Medicaid coverage.

12 (h) If a recipient who has complex medical needs wants to
13 continue to receive care from a specialty provider that is not in
14 the provider network of the Medicaid managed care organization
15 offering the managed care plan in which the recipient is enrolled,
16 the managed care organization shall develop a simple, timely, and
17 efficient process to and shall make a good-faith effort to,
18 negotiate a single-case agreement with the specialty provider.
19 Until the Medicaid managed care organization and the specialty
20 provider enter into the single-case agreement, the specialty
21 provider shall be reimbursed in accordance with the applicable
22 reimbursement methodology specified in commission rule, including
23 1 T.A.C. Section 353.4.

24 (i) A single-case agreement entered into under this section
25 is not considered accessing an out-of-network provider for the
26 purposes of Medicaid managed care organization network adequacy
27 requirements.

1 SECTION 6. Section [32.054](#), Human Resources Code, is amended
2 by adding Subsection (f) to read as follows:

3 (f) To prevent serious medical conditions and reduce
4 emergency room visits necessitated by complications resulting from
5 a lack of access to dental care, the commission shall provide
6 medical assistance reimbursement for preventive dental services,
7 including reimbursement for one preventive dental care visit per
8 year, for an adult recipient with a disability who is enrolled in
9 the STAR+PLUS Medicaid managed care program. This subsection does
10 not apply to an adult recipient who is enrolled in the STAR+PLUS
11 home and community-based services (HCBS) waiver program. This
12 subsection may not be construed to reduce dental services available
13 to persons with disabilities that are otherwise reimbursable under
14 the medical assistance program.

15 SECTION 7. Section [531.0601](#)(f), Government Code, is
16 repealed.

17 SECTION 8. The Health and Human Services Commission is
18 required to implement a provision of this Act only if the
19 legislature appropriates money to the commission specifically for
20 that purpose. If the legislature does not appropriate money
21 specifically for that purpose, the commission may, but is not
22 required to, implement a provision of this Act using other
23 appropriations that are available for that purpose.

24 SECTION 9. If before implementing any provision of this Act
25 a state agency determines that a waiver or authorization from a
26 federal agency is necessary for implementation of that provision,
27 the agency affected by the provision shall request the waiver or

1 authorization and may delay implementing that provision until the
2 waiver or authorization is granted.

3 SECTION 10. This Act takes effect September 1, 2021.

President of the Senate

Speaker of the House

I hereby certify that S.B. No. 1648 passed the Senate on May 12, 2021, by the following vote: Yeas 30, Nays 0; May 27, 2021, Senate refused to concur in House amendments and requested appointment of Conference Committee; May 28, 2021, House granted request of the Senate; May 30, 2021, Senate adopted Conference Committee Report by the following vote: Yeas 31, Nays 0.

Secretary of the Senate

I hereby certify that S.B. No. 1648 passed the House, with amendments, on May 24, 2021, by the following vote: Yeas 141, Nays 1, one present not voting; May 28, 2021, House granted request of the Senate for appointment of Conference Committee; May 30, 2021, House adopted Conference Committee Report by the following vote: Yeas 137, Nays 0, two present not voting.

Chief Clerk of the House

Approved:

Date

Governor