

By: Menéndez

S.B. No. 2511

A BILL TO BE ENTITLED

AN ACT

1
2 Relating to notice and assistance provided to residential electric
3 customers before electric service is disconnected.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

5 SECTION 1. Chapter 39.101, Utilities Code, is amended by
6 adding subsection (i) and (j) to read as follows:

7 (i) Transmission and distribution utilities and retail
8 electric providers, aggregators, and any other entity that provides
9 retail electric service must report to the Public Utility
10 Commission no less than monthly:

11 (1) the amount of customers by zip code who have been
12 disconnected.

13 (2) the amount of customer by zip code who have been
14 offered assistance as described in Utilities Code 39.101(j).

15 (j) A retail electric provider, power generation company,
16 aggregator, or other entity that provides retail electric service
17 may not disconnect service to a residential customer until they
18 have:

19 (1) offered assistance from federal weatherization
20 programs, the Low Income Home Energy Assistance Program (LIHEAP),
21 other federal rebates, and any state customer assistance programs
22 that might apply to the affected customer.

23 (2) offered the customer an energy assessment to
24 determine opportunities for permanent energy reductions and

1 opportunities to participate in demand response programs for
2 payment, including programs established in Utilities Code
3 39.905(f).

4 SECTION 2. This Act takes effect immediately if it receives
5 a vote of two-thirds of all the members elected to each house, as
6 provided by Section 39, Article III, Texas Constitution. If this
7 Act does not receive the vote necessary for immediate effect, this
8 Act takes effect September 1, 2023.