

Amend CSHB 2292 as follows:

SECTION 531.063. CALL CENTER. Add (c) as follows:

(c) The commission shall maintain staff and facilities to perform all other services including, but not limited to, program eligibility functions specified under (a) in such a way that service levels, accessibility for recipients, and timeliness are not reduced from levels existing on or before September 1, 2003.