

By: Jones of Dallas

H.C.R. No. 125

CONCURRENT RESOLUTION

1 WHEREAS, A recent survey of state agencies by the Texas
2 Department on Aging (TDoA) found that more than 50 agencies provide
3 services that directly address quality of life or independence for
4 older Texans; and

5 WHEREAS, Survey results also indicate that only 45 percent of
6 older Texans know where to get information about these services,
7 including housing, transportation, long-term care, and assistance
8 and support; and

9 WHEREAS, Older Texans are one of the fastest-growing
10 population groups served by the state, making it increasingly
11 important to ensure that services and programs for them are easily
12 accessible and coordinated; and

13 WHEREAS, State agencies recognize the need to cooperate with
14 each other to maximize resources and expertise, increase the
15 efficiency of existing systems and personnel, and eliminate
16 duplication of effort; and

17 WHEREAS, An example of direct interagency collaboration, the
18 Texas Information and Referral Network provides health and human
19 services information via the Internet, area information centers,
20 and a 2-1-1 telephone number; and

21 WHEREAS, An information and referral system for older Texans
22 would build on this effort, offering information and resources in a
23 clear and easy-to-use format, regardless of a client's access to
24 the Internet; and

1 WHEREAS, TDoA is a leader in promoting a full range of
2 services and opportunities that allow older Texans to live healthy,
3 dignified, and independent lives; now, therefore, be it

4 RESOLVED, That the 78th Legislature of the State of Texas
5 hereby direct the Texas Department on Aging to lead a partnership of
6 state agencies in support of a web-, print-, and phone-based
7 information, assistance, and referral system for older Texans; and,
8 be it further

9 RESOLVED, That the Texas Legislature hereby direct the Texas
10 Department on Aging to create a central information hub that
11 provides greater transparency and ease of use for customers,
12 assures direct interagency collaboration to improve efficiency and
13 expertise, and complements development of the Texas Information and
14 Referral Network; and, be it further

15 RESOLVED, That the Texas Department on Aging submit an annual
16 report to the Texas Legislature detailing progress in achieving the
17 goals of this resolution; and, be it further

18 RESOLVED, That the secretary of state forward an official
19 copy of this resolution to the executive director of the Texas
20 Department on Aging.