1-1 By: Jones (Senate Sponsor - Carona) H.C.R. No. 125
1-2 (In the Senate - Received from the House May 16, 2003;
1-3 May 19, 2003, read first time and referred to Committee on Health
1-4 and Human Services; May 23, 2003, reported favorably by the
1-5 following vote: Yeas 7, Nays 0; May 23, 2003, sent to printer.)

## HOUSE CONCURRENT RESOLUTION

WHEREAS, A recent survey of state agencies by the Texas Department on Aging (TDoA) found that more than 50 agencies provide services that directly address quality of life or independence for older Texans; and

WHEREAS, Survey results also indicate that only 45 percent of older Texans know where to get information about these services, including housing, transportation, long-term care, and assistance and support; and

WHEREAS, Older Texans are one of the fastest-growing population groups served by the state, making it increasingly important to ensure that services and programs for them are easily accessible and coordinated; and

WHEREAS, State agencies recognize the need to cooperate with each other to maximize resources and expertise, increase the efficiency of existing systems and personnel, and eliminate duplication of effort; and

WHEREAS, An example of direct interagency collaboration, the Texas Information and Referral Network provides health and human services information via the Internet, area information centers, and a 2-1-1 telephone number; and

WHEREAS, An information and referral system for older Texans would build on this effort, offering information and resources in a clear and easy-to-use format, regardless of a client's access to the Internet; and

WHEREAS, TDoA is a leader in promoting a full range of services and opportunities that allow older Texans to live healthy, dignified, and independent lives; now, therefore, be it

RESOLVED, That the 78th Legislature of the State of Texas hereby direct the Texas Department on Aging to lead a partnership of state agencies in support of a web-, print-, and phone-based information, assistance, and referral system for older Texans; and, be it further

RESOLVED, That the Texas Legislature hereby direct the Texas Department on Aging to create a central information hub that provides greater transparency and ease of use for customers, assures direct interagency collaboration to improve efficiency and expertise, and complements development of the Texas Information and Referral Network; and, be it further

RESOLVED, That the Texas Department on Aging submit an annual report to the Texas Legislature detailing progress in achieving the goals of this resolution; and, be it further

RESOLVED, That the secretary of state forward an official copy of this resolution to the executive director of the Texas Department on Aging.

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