By: Shapleigh

S.B. No. 1147

A BILL TO BE ENTITLED

1	AN ACT
2	relating to the functions of the State Office of Administrative
3	Hearings, including hearings functions transferred to the office
4	from the Texas Department of Licensing and Regulation.
5	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
6	SECTION 1. Subchapter C, Chapter 552, Government Code, is
7	amended by adding Section 552.141 to read as follows:
8	Sec. 552.141. EXCEPTION: WORKING PAPERS OF ADMINISTRATIVE
9	LAW JUDGES AT STATE OFFICE OF ADMINISTRATIVE HEARINGS. The
10	following working papers of an administrative law judge at the
11	State Office of Administrative Hearings are excepted from the
12	requirements of Section 552.021:
13	(1) notes recording the observations, thoughts, or
14	impressions of an administrative law judge;
15	(2) drafts of a proposal for decision;
16	(3) drafts of orders made in connection with
17	conducting contested case hearings; and
18	(4) drafts of orders made in connection with
19	conducting alternative dispute resolution procedures.
20	SECTION 2. Section 2003.021, Government Code, is amended by
21	adding Subsection (g) to read as follows:
22	(g) The office shall conduct all hearings in contested cases
23	under Chapter 2001 that are before the Texas Department of
24	Licensing and Regulation under Chapter 51, Occupations Code.

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1	SECTION 3. Section 2003.022, Government Code, is amended by
2	adding Subsection (e) to read as follows:
3	(e) The appointment of the chief administrative law judge
4	shall be made without regard to the race, color, disability, sex,
5	religion, age, or national origin of the appointee.
6	SECTION 4. Subchapter B, Chapter 2003, Government Code, is
7	amended by adding Section 2003.0221 to read as follows:
8	Sec. 2003.0221. REMOVAL OF CHIEF ADMINISTRATIVE LAW JUDGE.
9	It is a ground for removal from the position of chief administrative
10	law judge that an appointee:
11	(1) does not have at the time of taking office the
12	qualifications required by Section 2003.022(b);
13	(2) does not maintain during service as chief
14	administrative law judge a license to practice law in this state;
15	(3) is ineligible to hold the position under Section
16	<u>2003.0225;</u>
17	(4) cannot, because of illness or disability,
18	discharge the appointee's duties for a substantial part of the
19	appointee's term; or
20	(5) engages in the practice of law in violation of
21	Section 2003.022(c).
22	SECTION 5. Subchapter B, Chapter 2003, Government Code, is
23	amended by adding Sections 2003.0225 and 2003.0226 to read as
24	follows:
25	Sec. 2003.0225. CONFLICT OF INTEREST. (a) In this
26	section, "Texas trade association" means a cooperative and
27	voluntarily joined statewide association of business or

1	professional competitors in this state designed to assist its
2	members and its industry or profession in dealing with mutual
3	business or professional problems and in promoting their common
4	interest.
5	(b) A person may not hold the position of chief
6	administrative law judge and may not be employed by the office in a
7	"bona fide executive, administrative, or professional capacity,"
8	as that phrase is used for purposes of establishing an exemption to
9	the overtime provisions of the federal Fair Labor Standards Act of
10	1938 (29 U.S.C. Section 201 et seq.), and its subsequent
11	amendments, if:
12	(1) the person is an officer, employee, or paid
13	consultant of a Texas trade association in any field regulated by an
14	agency for which the office is required to conduct administrative
15	hearings; or
16	(2) the person's spouse is an officer, manager, or paid
17	consultant of a Texas trade association in any field regulated by an
18	agency for which the office is required to conduct administrative
19	hearings.
20	(c) A person may not hold the position of chief
21	administrative law judge or act as the general counsel to the chief
22	administrative law judge or the office if the person is required to
23	register as a lobbyist under Chapter 305 because of the person's
24	activities for compensation on behalf of a profession related to
25	the operation of the office, including a profession that is
26	licensed by an agency for which the office is required to conduct
27	administrative hearings.

Sec. 2003.0226. INFORMATION REGARDING REQUIREMENTS FOR 1 2 EMPLOYMENT AND STANDARDS OF CONDUCT. The chief administrative law 3 judge or the chief administrative law judge's designee shall provide to office employees, as often as necessary, information 4 regarding the requirements for employment under this chapter, 5 6 including information regarding a person's responsibilities under 7 applicable laws relating to standards of conduct for state employees. 8

9 SECTION 6. Section 2003.023, Government Code, is amended to 10 read as follows:

Sec. 2003.023. SUNSET PROVISION. The State Office of Administrative Hearings is subject to review under Chapter 325 (Texas Sunset Act), but is not abolished under that chapter. The office shall be reviewed during the periods in which state agencies abolished in <u>2015</u> [2003] and every 12th year after <u>2015</u> [2003] are reviewed.

SECTION 7. Section 2003.024, Government Code, is amended to read as follows:

INTERAGENCY CONTRACTS; ANTICIPATED HOURLY Sec. 2003.024. 19 20 <u>USAGE AND COST ESTIMATES</u>. (a) If <u>a state agency referred matters</u> to the office during any of the three most recent state fiscal years 21 22 for which complete information about the agency's hourly usage is available and the costs to the office of conducting hearings and 23 alternative dispute resolution procedures for the [a] state agency 24 25 [that refers matters to the office] are not to be [otherwise] paid by appropriations to the office during a state fiscal biennium, the 26 27 office and the agency shall enter into an interagency contract for

the biennium under which the referring agency pays the office, at the start of each fiscal year of the biennium, a lump-sum amount to cover the costs of conducting all hearings and procedures during the fiscal year [a hearing or procedure]. The lump-sum amount [costs] paid to the office under the contract must be based on:

6 <u>(1)</u> an hourly rate that is set by the office[. The 7 office shall set the hourly rate for a biennium] in time for the 8 rate to be reviewed by the legislature as part of the legislature's 9 review of the office's legislative appropriations request for the 10 biennium<u>; and</u>

11 (2) the anticipated hourly usage of the office's 12 services by the referring agency for each fiscal year of the 13 biennium, as estimated by the office under Subsection (a-1).

14 (a-1) Before the beginning of each state fiscal biennium, 15 the office shall estimate for each fiscal year of the biennium the 16 anticipated hourly usage for each state agency that referred 17 matters to the office during any of the three most recent state 18 fiscal years for which complete information about the agency's 19 hourly usage is available. The office shall estimate an agency's 20 anticipated hourly usage by evaluating:

(1) the number of hours spent by the office conducting hearings or alternative dispute resolution procedures for the state agency during the three most recent state fiscal years for which complete information about the agency's hourly usage is available; and

26 (2) any other relevant information, including 27 information provided to the office by the state agency, that

suggests an anticipated increase or decrease in the agency's hourly 1 2 usage of the office's services during the state fiscal biennium, as 3 compared to past usage. 4 (a-2) If a state agency did not refer matters to the office during any of the three state fiscal years preceding a state fiscal 5 6 biennium for which complete information about the agency's hourly 7 usage would have been available and did not provide information to the office sufficient for the office to reasonably and timely 8 estimate anticipated usage and enter into a contract with the 9 agency before the start of the state fiscal biennium, and the costs 10 to the office of conducting hearings and alternative dispute 11 resolution procedures for the state agency are not paid by 12 appropriations to the office for the state fiscal biennium, the 13 referring agency shall pay the office the costs of conducting 14 15 hearings or procedures for the agency based on the hourly rate that 16 is set by the office under Subsection (a) and on the agency's actual usage of the office's services. 17

If the costs to the office of conducting hearings and 18 (b) alternative dispute resolution procedures for a state agency that 19 refers matters to the office are anticipated to be [otherwise] paid 20 by a lump-sum appropriation [appropriations] to the office for 21 22 [during] a state fiscal biennium, the office shall timely provide to the legislature the information described by Subsection (c) 23 [office and the agency shall enter into an interagency contract for 24 25 each state fiscal year during the biennium under which the referring agency pays the office the costs for the number of hours 26 27 spent by the office conducting hearings or alternative dispute

resolution procedures for the agency during the fiscal year that 1 exceeds by 10 percent or more the number of hours spent by the 2 office conducting hearings or alternative dispute resolution 3 procedures for the agency during the state fiscal year that ended 4 August 31, 1998. The costs paid under the contract must be based on 5 an hourly rate that is set by the office. The office shall set the 6 7 hourly rate for a biennium in time for the rate to be reviewed by the legislature as part of the legislature's review of the office's 8 9 legislative appropriations request for the biennium].

10 (c) Each state fiscal biennium, the office as part of its 11 legislative appropriation request shall file<u>:</u>

12 (1) information, as estimated under Subsection (a-1), 13 related to the anticipated hourly usage of each state agency that 14 refers matters to the office for which the costs of hearings and 15 alternative dispute resolution procedures are anticipated to be 16 paid by appropriations to the office; and

17 (2) an estimate of its hourly costs in conducting each 18 type of hearing or dispute resolution procedure. The office shall 19 estimate the hourly cost based on the average cost per hour during 20 the preceding state fiscal year of:

21 (A) [(1)] the salaries of its administrative law 22 judges;

23 <u>(B)</u> [(2)] the travel expenses, hearing costs, 24 and telephone charges directly related to the conduct of a hearing 25 or procedure; and

26 <u>(C)</u> [(3)] the administrative costs of the 27 office, including docketing costs and the administrative costs of

1 the division of the office that conducts the hearing or procedure. 2 (d) This section does not apply to hearings conducted: 3 (1)by the natural resource conservation division or the utility division; or 4 5 (2) under the administrative license revocation 6 program. SECTION 8. Section 2003.050, Government Code, is amended by 7 adding Subsection (c) to read as follows: 8 (c) The rules of the office regarding the participation of a 9 10 witness by telephone must include procedures to verify the identity of the witness who is to appear by telephone. 11 SECTION 9. Subchapter C, Chapter 2003, Government Code, is 12 amended by adding Sections 2003.052, 2003.053, 2003.054, 2003.055, 13 and 2003.056 to read as follows: 14 15 Sec. 2003.052. HANDLING OF COMPLAINTS. (a) The office 16 shall maintain a file on each written complaint filed with the office. The file must include: 17 18 (1) the name of the person who filed the complaint; (2) the date the complaint is received by the office; 19 20 (3) the subject matter of the complaint; (4) the name of each person contacted in relation to 21 22 the complaint; (5) a summary of the results of the review or 23 investigation of the complaint; and 24 25 (6) an explanation of the reason the file was closed, if the office closed the file without taking action other than to 26 27 investigate the complaint.

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1	(b) The office shall provide to the person filing the
2	complaint and to each person who is a subject of the complaint a
3	copy of the office's policies and procedures relating to complaint
4	investigation and resolution.
5	(c) The office, at least quarterly until final disposition
6	of the complaint, shall notify the person filing the complaint and
7	each person who is a subject of the complaint of the status of the
8	investigation unless the notice would jeopardize an undercover
9	investigation.
10	Sec. 2003.053. EQUAL EMPLOYMENT OPPORTUNITY POLICY.
11	(a) The chief administrative law judge or the chief administrative
12	law judge's designee shall prepare and maintain a written policy
13	statement that implements a program of equal employment opportunity
14	to ensure that all personnel decisions are made without regard to
15	race, color, disability, sex, religion, age, or national origin.
16	(b) The policy statement must include:
17	(1) personnel policies, including policies relating
18	to recruitment, evaluation, selection, training, and promotion of
19	personnel, that show the intent of the office to avoid the unlawful
20	employment practices described by Chapter 21, Labor Code; and
21	(2) an analysis of the extent to which the composition
22	of the office's personnel is in accordance with state and federal
23	law and a description of reasonable methods to achieve compliance
24	with state and federal law.
25	(c) The policy statement must:
26	(1) be updated annually;
27	(2) be reviewed by the state Commission on Human

1	Rights for compliance with Subsection (b)(1); and
2	(3) be filed with the governor's office.
3	Sec. 2003.054. STATE EMPLOYEE INCENTIVE PROGRAM. The chief
4	administrative law judge or the chief administrative law judge's
5	designee shall provide to office employees information and training
6	on the benefits and methods of participation in the state employee
7	incentive program.
8	Sec. 2003.055. EFFECTIVE USE OF TECHNOLOGY. The chief
9	administrative law judge shall develop and implement a policy
10	requiring the chief administrative law judge and office employees
11	to research and propose appropriate technological solutions to
12	improve the office's ability to perform its functions. The
13	technological solutions must:
14	(1) ensure that the public is able to easily find
15	information about the office on the Internet;
16	(2) ensure that persons who want to use the office's
17	services are able to:
18	(A) interact with the office through the
19	Internet; and
20	(B) access any service that can be provided
21	effectively through the Internet; and
22	(3) be cost-effective and developed through the
23	office's planning processes.
24	Sec. 2003.056. ALTERNATIVE DISPUTE RESOLUTION POLICY. The
25	chief administrative law judge shall develop and implement a policy
26	to encourage the use of alternative dispute resolution procedures
27	where appropriate to assist in the internal and external resolution

1 of disputes within the office's jurisdiction.

2 SECTION 10. Section 51.305, Occupations Code, is amended to 3 read as follows:

Sec. 51.305. HEARING ON RECOMMENDATIONS. (a) If the
respondent requests a hearing, the <u>hearing shall be conducted by</u>
<u>the State Office of Administrative Hearings</u> [department shall set a
<u>hearing and give written notice of the hearing to the respondent</u>].

8 (b) <u>The State Office of Administrative Hearings shall</u> 9 <u>consider the department's applicable substantive rules and</u> 10 <u>policies when conducting a hearing under this subchapter</u> [The 11 executive director may employ a hearings officer to conduct the 12 <u>hearing</u>].

13 (c) <u>An administrative law judge at the State Office of</u>
 14 <u>Administrative Hearings</u> [The hearings officer] shall:

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(1) make findings of fact and conclusions of law; and

16 (2) promptly issue to the commission a proposal for 17 decision as to the occurrence of the violation and the amount of any 18 proposed administrative penalty.

SECTION 11. Subsection (a), Section 51.354, Occupations
 Code, is amended to read as follows:

(a) A respondent is entitled to a hearing <u>conducted by the</u>
 <u>State Office of Administrative Hearings</u> if the executive director
 proposes to deny, suspend, or revoke a license.

24 SECTION 12. Section 1802.203, Occupations Code, is amended 25 to read as follows:

26 Sec. 1802.203. HEARING. [(a)] If the amount determined by 27 the department under Section 1802.202 is disputed by the auctioneer

1	or the aggrieved party, the <u>department shall refer the matter to the</u>
2	State Office of Administrative Hearings for a hearing on the
3	disputed claim [department's hearings examiner shall:
4	[(1) conduct a hearing on the claim in accordance with
5	department rules; and
6	[(2) determine the amount owed to the aggrieved
7	<pre>party].</pre>
8	[(b) A hearing on a claim may be conducted at the
9	department's Austin office or at another location as provided by
10	department rule.
11	[(c) After the hearing, the hearings examiner shall prepare
12	a proposal for decision for the commissioner.]
13	SECTION 13. The heading to Section 1802.253, Occupations
14	Code, is amended to read as follows:
15	Sec. 1802.253. HEARING BY STATE OFFICE OF ADMINISTRATIVE
16	HEARINGS.
17	SECTION 14. Subsection (a), Section 1802.253, Occupations
18	Code, is amended to read as follows:
19	(a) Before denying an application for a license or
20	suspending or revoking a license, the commissioner shall:
21	(1) set the matter for a hearing to be conducted by the
22	State Office of Administrative Hearings; and
23	(2) before the 30th day before the hearing date,
24	notify the applicant or license holder in writing of:
25	(A) the charges alleged or the question to be
26	determined at the hearing; and
27	(B) the date and location of the hearing.

SECTION 15. Subsections (b) and (c), Section 51.354,
 Occupations Code, are repealed.

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SECTION 16. On September 1, 2003:

4 (1) all functions and activities performed by the 5 Texas Department of Licensing and Regulation that relate to 6 conducting administrative hearings at the department are 7 transferred to the State Office of Administrative Hearings;

(2) two full-time equivalent employee positions are 8 9 transferred from the Texas Department of Licensing and Regulation 10 to the State Office of Administrative Hearings to provide the hearing services described in Sections 51.305, 51.354, 1802.203, 11 and 1802.253, Occupations Code, as amended by this Act. 12 When 13 filling the two full-time equivalent employee positions, the State Office of Administrative Hearings shall give first consideration to 14 15 an applicant employed as a hearings examiner or administrative 16 technician at the Texas Department of Licensing and Regulation;

(3) all property, including records, in the custody of the Texas Department of Licensing and Regulation related to providing administrative hearings under the former Sections 51.305, 51.354, 1802.203, and 1802.253, Occupations Code, becomes the property of the State Office of Administrative Hearings, but stays in the same physical location unless moved in accordance with the plan created under Section 17 of this Act; and

(4) all funds appropriated by the legislature to the
Texas Department of Licensing and Regulation for purposes relating
to conducting administrative hearings under the former Sections
51.305, 51.354, 1802.203, and 1802.253, Occupations Code, are

1 transferred to the State Office of Administrative Hearings.

2 SECTION 17. The Texas Department of Licensing and 3 Regulation and the State Office of Administrative Hearings shall 4 establish a transition plan for the transfer described in Section 5 16 of this Act. The plan must include:

6 (1) a timetable for any necessary or advisable 7 movement of the physical location of property;

8 (2) an inventory of records and other property 9 required to be transferred; and

(3) a plan for continued support and cooperation the
Texas Department of Licensing and Regulation must provide the State
Office of Administrative Hearings to ensure an efficient transfer
of services and planning for future needs, including:

14 (A) an informational training session conducted
15 by the Texas Department of Licensing and Regulation for hearings
16 officers at the State Office of Administrative Hearings; and

17 (B) procedures for forwarding requests for 18 administrative hearings submitted to the Texas Department of 19 Licensing and Regulation to the State Office of Administrative 20 Hearings.

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SECTION 18. (a) This Act takes effect September 1, 2003.

(b) The change in law made by this Act to Section 2003.024,
Government Code, applies only in relation to the state fiscal
biennium beginning September 1, 2005, and any subsequent state
fiscal biennium.