By: Ellis S.B. No. 1355

A BILL TO BE ENTITLED

AN ACT

2	elating to the Department of Information Resources' management	oi
3	nformation technology at state agencies.	

- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- SECTION 1. Subchapter C, Chapter 2054, Government Code, is amended by adding Section 2054.065, Government Code, to read as follows:
- 8 Sec. 2054.065. STANDARD INFORMATION TECHNOLOGY
 9 ARCHITECTURE. (a) The department shall develop, implement, and
 10 enforce a standard information technology architecture for all
 11 state agencies.
- 12 (b) The department shall establish a phased implementation

 13 plan for state agency compliance with this section. The

 14 implementation plan must identify specific compliance standards

 15 for computer hardware and software, telecommunications, and

 16 related system components.
- 17 <u>(c) The department shall establish a waiver process for</u>
 18 <u>state agencies that provide a compelling business case for pursuing</u>
 19 alternative information technology.
- 20 (d) The comptroller, at the request of the department, shall
 21 deny a state agency access to information technology appropriations
 22 if the state agency does not comply with the standard information
 23 technology architecture implemented under this section.
- SECTION 2. Section 2054.153, Government Code, is amended to

- 1 read as follows:
- 2 Sec. 2054.153. DEPARTMENT GUIDELINES. (a) The department
- 3 by rule shall establish model guidelines for state agencies to use
- 4 in implementing Capability Maturity Model-Integrated or a
- 5 comparable program for developing and maintaining information
- 6 technology systems, as determined by the department, when
- 7 developing their own internal quality assurance standards and
- 8 guidelines [procedures].
- 9 (b) The department's guidelines must address:
- 10 (1) planning project development;
- 11 (2) determining the projected benefits of a project;
- 12 (3) developing and implementing management control
- 13 processes;
- 14 (4) projecting the budget for a project;
- 15 (5) analyzing the risks of a project;
- 16 (6) establishing standards by which the effectiveness
- and efficiency of a project can be evaluated; [and]
- 18 (7) evaluating and reporting on the project after
- 19 implementation; and
- 20 (8) compliance requirements for internal quality
- 21 <u>assurance when using Capability Maturity Model-Integrated or a</u>
- 22 <u>comparable program for developing and maintaining information</u>
- 23 <u>technology systems</u>, as determined by the department.
- SECTION 3. Section 2054.154, Government Code, is amended to
- 25 read as follows:
- Sec. 2054.154. DEPARTMENT ASSISTANCE; TRAINING. (a) The
- 27 department shall establish a comprehensive technical assistance

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- 1 program to aid state agencies in [developing and] implementing
- 2 Capability Maturity Model-Integrated or a comparable program for
- 3 <u>developing</u> and maintaining information technology systems, as
- 4 determined by the department, when developing their own internal
- 5 quality assurance standards and guidelines [procedures].
- 6 (b) The department shall develop, implement, and enforce a
- 7 plan for training state agencies to use Capability Maturity
- 8 Model-Integrated quality assurance standards and guidelines or a
- 9 comparable program for developing and maintaining information
- 10 <u>technology</u> systems, as determined by the department.
- 11 SECTION 4. Section 2054.155, Government Code, is amended to
- 12 read as follows:
- 13 Sec. 2054.155. EXEMPTION FOR CERTAIN PROJECTS. (a) The
- 14 department by rule may exempt state agency projects from the
- 15 requirement to implement internal quality assurance procedures for
- 16 projects that fall below:
- 17 (1) a cost of \$1 million; [minimum cost] and
- 18 (2) risk thresholds established by the department
- 19 [from the requirement to implement internal quality assurance
- 20 procedures].
- 21 (b) The department by rule may exempt state agency projects
- 22 that procure only hardware, regardless of cost, from the
- 23 requirement to implement Capability Maturity Model-Integrated or a
- 24 comparable program for developing and maintaining information
- 25 <u>technology</u> systems, as determined by the department, when
- 26 developing their own internal quality assurance standards and
- 27 <u>guidelines.</u>

- 1 SECTION 5. Section 2054.156, Government Code, is amended by
- 2 amending Subsection (a) and adding Subsection (d) to read as
- 3 follows:
- 4 (a) Each state agency shall develop its own internal quality
- 5 assurance procedures using the standards and guidelines of
- 6 Capability Maturity Model-Integrated or the standards and [based on
- 7 the department's model guidelines of a comparable program for
- 8 <u>developing</u> and maintaining information technology systems, as
- 9 <u>determined by the department</u>. Each state agency shall use its
- 10 internal quality assurance procedures to evaluate each of its
- 11 projects that is not exempt under Section 2054.155.
- 12 (d) Each state agency shall comply with the standards and
- 13 guidelines of Capability Maturity Model-Integrated or the
- 14 standards and guidelines of a comparable program for developing and
- 15 maintaining information technology systems, as determined by the
- department, for projects valued at \$1 million or more and that are
- 17 not exempt under Section 2054.155.
- SECTION 6. Section 2054.157(b), Government Code, is amended
- 19 to read as follows:
- 20 (b) The department shall report on state agencies' progress
- 21 in <u>using Capability Maturity Model-Integrated or a comparable</u>
- 22 program for developing and maintaining information technology
- 23 systems, as determined by the department, when developing and
- 24 implementing internal quality assurance standards and guidelines
- 25 [procedures] as part of the department's biennial performance
- 26 report.
- 27 SECTION 7. Chapter 2054, Government Code, is amended by

- 1 adding Subchapters L, M, N, and O to read as follows:
- 2 SUBCHAPTER L. ELECTRONIC MAIL
- 3 Sec. 2054.401. DEFINITION. In this subchapter, "e-mail"
- 4 means electronic mail.
- 5 Sec. 2054.402. STATEWIDE CONSOLIDATION PLAN. (a) The
- 6 department shall develop, modify, and implement a statewide e-mail
- 7 consolidation plan to merge the state's agency-specific e-mail
- 8 services into a unified and centrally managed and supported e-mail
- 9 system.
- 10 (b) The plan must address:
- 11 (1) compliance with current e-mail guidelines adopted
- 12 by the Texas State Library and Archives Commission for
- 13 establishment of a common reference for all agencies;
- 14 (2) compliance with the records management and records
- 15 retention requirements adopted by the Texas State Library and
- 16 <u>Archives Commission;</u>
- 17 (3) creation of an automated e-mail classification
- 18 system using metadata created by e-mail messaging systems;
- 19 (4) adoption of the open archival information system
- framework as guidance for the development of a long-term repository
- 21 for e-mail and other digital records;
- 22 (5) development of a prototype repository with
- 23 <u>features that can be phased in over time;</u>
- 24 (6) use of a state data center for e-mail hosting and
- 25 archive operations;
- 26 (7) administration of e-mail services and archive
- 27 <u>operations</u>; and

- (8) management and oversight of e-mail services and 1 2 archive operations, including responding to requests made under 3 Chapter 552 and other requests for retrieval of archived e-mail. 4 Sec. 2054.403. USE BY STATE AGENCIES; FUNDING. (a) Each state agency shall use the e-mail services provided through the 5 6 department based on a cost-recovery model developed by the 7 department. 8 (b) A state agency may not spend appropriated money for 9 e-mail services that are not provided by the department. Sec. 2054.404. STATE DATA CENTER. The department shall use 10 a state data center for the hosting of e-mail services. 11 Sec. 2054.405. COST-BENEFIT ANALYSIS. The department shall 12 develop or modify a cost-benefit analysis to determine what type of 13 e-mail hosting system provides the least expensive method of 14 15 consolidation, including an analysis of whether a system run by a 16 private vendor or the state provides the least expensive system. 17 The analysis may also consider a combination of state and private vendor participation. 18 [Sections 2054.406-2054.450 reserved for expansion] 19 20 SUBCHAPTER M. PEOPLE SOFTWARE 21 Sec. 2054.451. APPLICABILITY. This subchapter applies to 22 PeopleSoft or a comparable product approved by the department. Sec. 2054.452. STATEWIDE CONSOLIDATION PLAN. (a) The 23 department shall develop, modify, and implement a consolidation 24 25 plan to provide for centralized management of PeopleSoft deployment 26 and operations at each state agency.
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(b) The plan must address:

1	(1) use of a state data center for PeopleSoft hosting;
2	(2) use of an Internet-based application service
3	provider;
4	(3) a schedule for deployment of PeopleSoft to state
5	agencies;
6	(4) a schedule for PeopleSoft upgrades for existing
7	state agencies; and
8	(5) an approval process by which the department may
9	authorize state agencies to spend money related to PeopleSoft
10	deployment, operations, and maintenance.
11	Sec. 2054.453. COMPLIANCE BY STATE AGENCIES; FUNDING. (a)
12	Each state agency shall comply with the consolidation plan
13	developed under Section 2054.452.
14	(b) A state agency must obtain department approval before
15	the agency may spend appropriated money to:
16	(1) install or operate PeopleSoft; or
17	(2) contract for any goods or services related to
18	PeopleSoft.
19	(c) The comptroller, at the request of the department, shall
20	deny a state agency access to PeopleSoft and related information
21	technology appropriations if the state agency does not comply with
22	the consolidation plan.
23	Sec. 2054.454. STATE DATA CENTER. The department shall use
24	a state data center for the hosting of PeopleSoft applications.
25	[Sections 2054.455-2054.500 reserved for expansion]
26	SUBCHAPTER N. SMALL STATE AGENCIES
27	Sec. 2054.501. DEFINITION. In this subchapter, "small

- 1 state agency" means a state agency with not more than 100 full-time
- 2 equivalent employees.
- 3 Sec. 2054.502. SMALL STATE AGENCIES CONSOLIDATION PLAN.
- 4 (a) The department shall develop, modify, and implement a plan to
- 5 consolidate information technology at small state agencies.
- 6 (b) The plan must include:
- 7 (1) a description of the technology services that the
- 8 department will provide under the consolidation plan;
- 9 (2) a schedule for the implementation of the
- 10 consolidation plan; and
- 11 (3) a schedule for routine technology upgrades and
- 12 maintenance regarding projects.
- Sec. 2054.503. COMPLIANCE BY SMALL STATE AGENCIES; FUNDING.
- 14 (a) Each small state agency shall comply with the consolidation
- plan developed under Section 2054.502.
- 16 (b) The comptroller, at the request of the department, shall
- 17 deny a small state agency access to information technology
- appropriations if the agency does not comply with the consolidation
- 19 plan.
- Sec. 2054.504. CONTRACTS FOR TECHNOLOGY SERVICES BY SMALL
- 21 STATE AGENCIES; FUNDING. (a) Each small state agency shall
- 22 contract with the department for the agency's technology services
- 23 <u>based on a cost-recovery model developed by the department.</u>
- 24 (b) A small state agency may not spend appropriated money
- 25 for technology services from other providers of services if the
- 26 services are otherwise provided by the department.
- Sec. 2054.505. SMALL AGENCY INFORMATION RESOURCE MANAGER:

- RULES. (a) The department shall designate a department employee to
 serve as information resources manager for small state agencies.

 (b) The department by rule may exempt small state agencies
 from compliance with Section 2054.075.

 [Sections 2054.506-2054.550 reserved for expansion]
- SUBCHAPTER O. STATE DATA CENTER

 Sec. 2054.551. DEFINITION. In this subchapter, "data
- 8 center" means the state data center operated under this subchapter.
- 9 <u>Sec. 2054.552. OPERATION OF STATE DATA CENTER. On the</u>
 10 <u>campus of Angelo State University, the department shall operate or</u>
- 11 through cooperative agreement manage operations of the data center,
- including disaster recovery and operations.
- Sec. 2054.553. CONSOLIDATION PLAN. The department shall
- 14 <u>develop</u>, modify, and implement a plan to consolidate the state's
- 15 <u>agency-specific data centers and ancillary services into a unified</u>
- and centrally managed and supported data center.
- Sec. 2054.554. USE BY STATE AGENCIES; FUNDING. (a) Each
- 18 state agency shall use the data center for:
- 19 (1) testing disaster recovery plans;
- 20 (2) disaster recovery services; and
- 21 <u>(3) data center operations.</u>
- (b) Unless a state agency receives a waiver under Subsection
 (c), the agency may not spend appropriated money:
- 24 <u>(1) to purchase from providers other than the</u> 25 department goods or services that could be performed by the
- department at the data center, including the testing of disaster
- 27 recovery plans or for other disaster recovery services; or

- (2) to enter into or renew a contract or issue a 1 2 purchase order for disaster recovery plan testing services or disaster recovery services or data center operations from other 3 state agencies or other providers of these services, except for the 4 5 department. 6 (c) The department shall establish a waiver process for 7 state agencies based on service standards that provide the best 8 value to the state. Sec. 2054.555. COST-BENEFIT ANALYSIS. The department shall 9 develop or modify a cost-benefit analysis to determine what type of 10 data center provides the least expensive method of consolidation, 11 12 including an analysis of whether a system run by a private vendor or the state provides the least expensive system. The analysis may 13 14 also consider a combination of state and private vendor 15 participation. Sec. 2054.556. ANNUAL REPORT REQUIRED. The department 16
- 19 <u>(1) the number and names of state agencies applying</u>

consolidation plan. The report must include:

shall report annually to the legislature on the progress of the

- 20 for waivers;
- 21 (2) the number and names of state agencies granted
- 22 <u>waivers;</u>

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- 23 (3) the number and names of state agencies using the
- 24 data center;
- 25 (4) the number of full-time equivalent employees that
- 26 should be reduced from each agency's employee cap in the next
- 27 biennium based on the state agency's use of the data center; and

1	(5) the effect of any other statewide consolidation
2	efforts on the operations of the data center.
3	SECTION 8. The heading to Subchapter D, Chapter 2157,
4	Government Code, is amended to read as follows:
5	SUBCHAPTER D. [PREAPPROVED] CONTRACT TERMS AND CONDITIONS
6	SECTION 9. Subchapter D, Chapter 2157, Government Code, is
7	amended by adding Section 2157.185 to read as follows:
8	Sec. 2157.185. CERTAIN TECHNOLOGY CONTRACTS. (a) In this
9	section, "department" means the Department of Information
10	Resources.
11	(b) The department shall develop rules and guidelines to
12	administer automated information systems contracts in this state,
13	<pre>including:</pre>
14	(1) standard contract terms and conditions for use by
15	all state agencies subject to the rules and guidelines developed by
16	the department; and
17	(2) standard scopes of work, where possible.
18	(c) Each automated information systems contract with a
19	value of \$50,000 or more must be approved by the department.
20	(d) The department shall consider approval of contracts
21	under this section based on:
22	(1) best value to the state;
23	(2) compliance with state consolidation efforts; and
24	(3) compliance with department rules and guidelines
25	regarding automated information systems contracts.
26	(e) The department shall provide to agencies contract

management services on a cost-recovery basis, including:

- 1 (1) full contract management services if the
- 2 department provides contract management throughout the contract's
- 3 term; and
- 4 (2) requirements and scope of work definition
- 5 <u>development</u> if:
- 6 (A) the department provides contract development
- 7 services only; and
- 8 (B) contract management remains with the state
- 9 agency.
- SECTION 10. Effective September 1, 2004, Section 2055.059,
- 11 Government Code, is repealed.
- 12 SECTION 11. (a) Not later than February 1, 2004, the
- 13 Department of Information Resources shall develop the plan and
- 14 other information necessary to consolidate e-mail services as
- 15 required by Subchapter L, Chapter 2054, Government Code, as added
- 16 by this Act.
- 17 (b) Not later than September 1, 2004, the Department of
- 18 Information Resources shall implement the plan necessary to
- 19 consolidate e-mail services as required by Subchapter L, Chapter
- 20 2054, Government Code, as added by this Act. A state agency is not
- 21 required to comply with Section 2054.403, Government Code, as added
- 22 by this Act, until the plan is implemented.
- SECTION 12. (a) Not later than February 1, 2004, the
- 24 Department of Information Resources shall develop the plan required
- 25 by Section 2054.452, Government Code, as added by this Act.
- 26 (b) Not later than September 1, 2004, the Department of
- 27 Information Resources shall implement the plan as required by

- 1 Section 2054.452, Government Code, as added by this Act. A state
- 2 agency is not required to comply with Section 2054.453, Government
- 3 Code, as added by this Act, until the plan is implemented.
- 4 SECTION 13. (a) Not later than February 1, 2004, the
- 5 Department of Information Resources shall develop:
- 6 (1) the plan required by Section 2054.502, Government
- 7 Code, as added by this Act; and
- 8 (2) the model required by Section 2054.504, Government
- 9 Code, as added by this Act.
- 10 (b) Not later than September 1, 2004, the Department of
- 11 Information Resources shall implement the plan as required by
- 12 Section 2054.502, Government Code, as added by this Act, and
- develop the model as required by Section 2054.504, Government Code,
- 14 as added by this Act. A state agency is not required to comply with:
- 15 (1) Section 2054.503, Government Code, as added by
- this Act, until the plan is implemented; or
- 17 (2) Section 2054.504, Government Code, as added by
- this Act, until the model is developed.
- 19 SECTION 14. (a) Not later than February 1, 2004, the
- 20 Department of Information Resources shall develop the plan and
- 21 other information necessary to establish the state data center as
- 22 required by Section 2054.553, Government Code, as added by this
- 23 Act.
- (b) Not later than September 1, 2004, the Department of
- 25 Information Resources shall implement the plan and establish the
- 26 data center as required by Subchapter O, Chapter 2054, Government
- 27 Code, as added by this Act. A state agency is not required to comply

- $1\,$ $\,$ with Section 2054.554, Government Code, as added by this Act, until
- 2 the plan is implemented and the state data center is established.
- 3 SECTION 15. Section 2157.185, Government Code, as added by
- 4 this Act, applies only to a contract entered into on or after the
- 5 effective date of this Act. A contract entered into before the
- 6 effective date of this Act is covered by the law in effect when the
- 7 contract was entered into, and the former law is continued in effect
- 8 for that purpose.
- 9 SECTION 16. This Act takes effect September 1, 2003.