By: Shapleigh

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A BILL TO BE ENTITLED 1 AN ACT 2 relating to certain electronic and information resources 3 technology projects of the state. BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS: 4 5 SECTION 1. Section 2054.055(b), Government Code, is amended to read as follows: 6 7 (b) The report must: (1) assess the progress made toward meeting the goals 8 and objectives of the state strategic plan for information 9 resources management; 10 describe major accomplishments of the state or a 11 (2) 12 specific state agency in information resources management; 13 (3) describe major problems in information resources 14 management confronting the state or a specific state agency; (4) provide a summary of the total expenditures for 15 information resources and information resources technologies by 16 the state; 17 (5) make recommendations for 18 improving the effectiveness and cost-efficiency of the state's use of information 19 resources; [and] 20 21 (6) include a list compiled by the department's 22 program management office from the information gathered under Sections 2055.152 and 2055.153 of the electronic government 23 24 projects:

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S.B. No. 1440 1 (A) that are managed by the office under Chapter 2 2055; and 3 (B) that are not yet managed by the office under 4 Chapter 2055, but have been selected for management under Chapter 5 2055; and 6 (7) describe an operational blueprint, including planning criteria, that will be provided to state agencies and 7 8 local governments to meet their information resources technologies 9 needs. SECTION 2. Subchapter C, Chapter 2054, Government Code, is 10 amended by adding Sections 2054.062 and 2054.065 to read as 11 follows: 12 Sec. 2054.062. EXCHANGE PROGRAM OF EMPLOYEES WITH PRIVATE 13 14 SECTOR. (a) The department may create a voluntary program allowing 15 the exchange of department employees with information resources technology employees in the private sector. 16 17 (b) Before making an employee exchange under this section, the department, the private employer, and each employee must agree 18 19 on: (1) the period of the exchange; 20 21 (2) the duties to be performed by each employee; (3) 22 issues related to supervision; 23 (4) issues related to liability; 24 (5) compensation and other benefits; and 25 (6) any other issues necessary for the exchange. 26 Sec. 2054.065. SINGLE SOFTWARE PROTOCOL. (a) The department shall develop, implement, and enforce a single software 27

1	protocol for all state agencies.
2	(b) In developing the protocol, the department shall
3	<u>consider:</u>
4	(1) interconnectivity and interoperability issues;
5	(2) the development of a single software architecture
6	across all state agencies; and
7	(3) standards to enable the categorization of
8	government information in a way that is:
9	(A) searchable electronically, including by
10	searchable identifiers;
11	(B) interoperable across state agencies; and
12	(C) consistent with other information standards
13	adopted by the department.
14	(c) In determining the parameters of the protocol, the
15	department shall consider its compatibility with federal
16	guidelines and policies and may delay implementation of the state
17	protocol to ensure compatibility with federal guidelines and
18	policies adopted or in development.
19	SECTION 3. Section 2054.092, Government Code, is amended to
20	read as follows:
21	Sec. 2054.092. CONTENT OF STATE STRATEGIC PLAN. The state
22	strategic plan must:
23	(1) provide a strategic direction for information
24	resources management in state government for the five fiscal years
25	following adoption of the plan, including providing a best
26	practices model to assist state agencies in adopting effective
27	information management methods and obtaining effective information

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1 resources technologies;
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2 (2) provide guidance to state agencies in the
3 development of the agency strategic plans;

4 (3) establish goals and objectives relating to5 information resources management;

6 (4) provide long-range policy guidelines for information resources 7 in state government, including the 8 implementation of national and international standards for information resources technologies; 9

10 (5) identify major issues relating to improved 11 information resources management, including the identification of 12 needed procurement policy initiatives to encourage competition 13 between providers of information resources technologies; [and]

14 (6) identify priorities for the implementation of 15 information resources technologies according to the relative 16 economic and social impact on the state<u>; and</u>

17 (7) provide an operational blueprint, including
 18 planning criteria, to state agencies and local governments to meet
 19 their information resources technologies needs.

20 SECTION 4. Section 2054.096(a), Government Code, is amended 21 to read as follows:

(a) Each agency strategic plan must be consistent with thestate strategic plan and include:

(1) a statement of the state agency's goals,
objectives, and programs as found in the agency's legislative
appropriations request;

27 (2) a description of the agency's major data bases and

1 their applications; 2 (3) description of the agency's information а resources management organizations, policies, and practices; 3 (4) a description of interagency computer networks in 4 5 which the agency participates; 6 (5) a statement of the strategic objectives of the 7 agency relating to information resources management for the next 8 five fiscal years, beginning with the fiscal year during which the plan is submitted, with a description of how those objectives help 9 achieve the agency's programs and goals, and a description of how 10 those objectives support and promote the goals and policies of the 11 12 state strategic plan; [and] (6) a description of any information 13 resources 14 technology projects proposed by the agency, including: 15 (A) a statement of how the projects relate to similar projects, as identified by the department, implemented or 16 proposed by other agencies; and 17 a description of any proposed plans for 18 (B) 19 coordinating the projects with other agencies; (7) a description of any computer hardware 20 and 21 software systems used by the agency; (8) the status of the agency's quality assurance 22 initiatives for: 23 24 (A) security; and 25 (B) major information resources projects; 26 (9) a description of measures taken by the agency to comply with department rules and standards; and 27

1 (10) [(7)] other planning components that the
2 Legislative Budget Board may prescribe.

3 SECTION 5. Subchapter F, Chapter 2054, Government Code, is 4 amended by adding Section 2054.114 to read as follows:

5 <u>Sec. 2054.114. CONTENT MANAGEMENT AND PROJECT MANAGEMENT</u> 6 <u>FEATURES ON DEPARTMENT WEBSITE. The TexasOnline division shall</u> 7 <u>modify the department's website to integrate features that allow</u> 8 <u>website visitors to manage content and projects. The website must</u> 9 <u>be searchable using keywords and must assist visitors in the</u> 10 <u>automation of the design, implementation, and costing of major</u> 11 <u>information resources projects.</u>

SECTION 6. Section 2054.1181, Government Code, is amended by adding Subsection (d) to read as follows:

14 (d) If the program management office determines that a major 15 information resources project is poorly managed or has excessive 16 cost overruns, the office may, with the approval of the quality 17 assurance team of the Legislative Budget Board and the Legislative 18 Oversight Committee for Electronic Government Projects, evaluate, 19 redesign, or discontinue the project.

20 SECTION 7. Subchapter F, Chapter 2054, Government Code, is 21 amended by adding Sections 2054.1241 and 2054.1251 to read as 22 follows:

23 <u>Sec. 2054.1241. STATE AGENCY SECURITY AUDIT. (a) Each</u> 24 <u>state agency shall periodically audit its information resources</u> 25 <u>technologies to ensure compliance with state standards and rules</u> 26 <u>regarding security. The department may adopt rules regarding the</u> 27 <u>frequency of state agency audits.</u>

(b) The agency shall report the results of each audit to the 1 2 department in a form and including information prescribed by department rules. The report may be included in the agency's 3 4 operating plan submitted under Section 2054.100(a). 5 (c) The department may compile into a report the results of 6 any audits it receives under this section. The report may summarize the results of the audits performed under this section. The 7 8 department may include the report with the department's legislative 9 appropriations request. Sec. 2054.1251. LISTING WEBSITE ADDRESS IN 10 TELEPHONE DIRECTORIES. Each state agency shall list its website address in 11 12 appropriate telephone directories. SECTION 8. Section 2054.126, Government Code, is amended by 13 14 amending Subsection (a) and adding Subsection (f) to read as 15 follows: The department shall adopt a policy that: 16 (a) 17 (1) prescribes terms under which a person may use, copy information from, or link to a generally accessible Internet 18 site maintained by or for a state agency; [and] 19 (2) protects the personal information of members of 20 the public who access information from or through a generally 21 accessible Internet site maintained by or for a state agency; and 22 23 (3) provides the public with a reasonable opportunity 24 to comment on what information may be published on-line. (f) Each state agency, with the assistance of the 25 department, shall adopt and implement policies related to a 26 generally accessible Internet site maintained by or for the agency 27

S.B. No. 1440 that provides for the posting of public comments regarding rules 1 2 considered by the agency. The policies must provide a state agency with discretion as to which comments must be posted, including 3 discretion regarding security issues, privacy issues, and other 4 5 limits on the content of the post. 6 SECTION 9. Section 2055.001(1), Government Code, is amended to read as follows: 7 (1) "Board," "department," "electronic government 8 9 project," "executive director," "local government," "major information resources project," and "TexasOnline" have the 10 meanings assigned by Section 2054.003. 11 SECTION 10. Section 2055.057(a), Government Code, 12 is amended to read as follows: 13 In coordination with the comptroller, Governor's Office 14 (a) 15 of Budget and Planning, state auditor, and Legislative Budget Board, the office shall develop a model for funding the office from 16 17 a portion of the money appropriated for projects selected under Section 2055.101, including staff necessary for the office. 18 The 19 model must: (1) describe how to provide the office with the 20 21 staffing and other resources necessary for the office to manage the 22 projects it selects; 23 (2) clearly establish savings and cost avoidance that 24 result from the management initiatives of the office; and 25 (3) calculate how electronic initiatives reduce state 26 agency costs, using the method used by the TexasOnline division for 27 the division's benchmark studies.

1	Electronic Government Projects;
2	(4) the speaker of the house of representatives;
3	(5) the lieutenant governor; and
4	(6) the presiding officer of each committee in the
5	legislature with primary oversight over the department.
6	SECTION 14. Chapter 2055, Government Code, is amended by
7	adding Subchapter E to read as follows:
8	SUBCHAPTER E. RETURN ON INVESTMENT PROGRAM
9	Sec. 2055.201. CREATION OF PROGRAM. The office shall
10	implement a return on investment program for selected major
11	information resources projects to quantify, measure, evaluate, and
12	verify technology investment benefits for the government and
13	residents of this state.
14	Sec. 2055.202. RESPONSIBILITY FOR PROGRAM. The office is
15	responsible for the outcomes, costs, and timeliness of all major
16	information resources projects selected under this subchapter.
17	Sec. 2055.203. PERFORMANCE MEASURES AND GOALS. (a) The
18	office shall outline broad goals to measure the success, cost, and
19	long-term return on investment presented for each major information
20	resources project.
21	(b) The office shall establish budgetary performance
22	measures that quantify the actual return on investment on
23	completion of projects.
24	Sec. 2055.204. GENERAL OVERSIGHT OF PROGRAM; AUDITS AND
25	REPORTS. (a) The quality assurance team of the Legislative Budget
26	Board shall oversee the program.
27	(b) The quality assurance team of the Legislative Budget

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1	Board may require periodic reports or audits from state agencies
2	for projects selected under this subchapter.
3	Sec. 2055.205. SELECTION OF MAJOR PROJECTS. (a) The
4	quality assurance team of the Legislative Budget Board shall select
5	major information resources projects for the return on investment
6	program.
7	(b) Each state agency with a project selected under this
8	subchapter shall, in consultation with the office, submit an
9	implementation plan to the department that demonstrates how:
10	(1) the agency will seek cooperative and collaborative
11	efforts from other state agencies; and
12	(2) the project will:
13	(A) benefit individuals in this state and the
14	state as a whole;
15	(B) use, to the fullest extent, technology owned
16	or adapted by other state agencies;
17	(C) employ, to the fullest extent, the
18	department's information technology standards, including
19	Internet-based technology standards;
20	(D) easily expand, to the fullest extent, to
21	serve other residents of this state or other state agencies;
22	(E) develop on time and on budget;
23	(F) produce quantifiable returns on investment;
24	and
25	(G) meet any other criteria developed by the
26	department or the quality assurance team of the Legislative Budget
27	Board.

(c) If a selected project involves more than one state 1 2 agency, the state agencies may jointly submit a plan for the project under Su<u>bsection (b).</u> 3 4 The department and the quality assurance team shall (d) 5 review and consider whether to approve or reject a plan. 6 (e) The department and the quality assurance team may 7 consider the past performance of a state agency or a vendor in 8 deciding whether to approve or reject a plan. Sec. 2055.206. APPROVAL REQUIRED FOR MAJOR PROJECTS TO 9 PROCEED; LIMIT ON FUNDING. (a) A major information resources 10 project selected under this subchapter may not proceed: 11 12 (1) without approval under Section 2055.205; or (2) if the quality assurance team of the Legislative 13 Budget Board determines that the project is not sufficiently sound 14 to receive funding under the program. 15 16 (b) A state agency that is not allowed to proceed under this 17 section may not seek funding from other sources for the selected 18 project. Sec. 2055.207. FUNDING FOR PROGRAM. 19 The return on 20 investment program shall be funded from a percentage of money 21 appropriated to or budgeted by state agencies for the major 22 information resources projects designated by the legislature under Section 2054.003. The legislature shall prescribe the percentage 23 24 or percentages, as applicable, in the General Appropriations Act. Sec. 2055.208. REIMBURSEMENT FOR MAJOR PROJECT EXPENSES. 25 26 (a) As a major information resources project selected and approved under this subchapter proceeds, a state agency that incurs costs 27

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1	for the project may periodically request reimbursement from money
2	budgeted for the project or authority to obligate that money for
3	payment of project costs, as applicable.
4	(b) The agency must obtain approval from the executive
5	director before receiving reimbursement or obligating money for
6	payment of project costs. The executive director shall approve a
7	request under this section if:
8	(1) the involved state agencies, vendors, or other
9	sponsors demonstrate to the executive director's satisfaction that
10	the project is generally proceeding according to the approved
11	return on investment plan; and
12	(2) the total amount requested for that project:
13	(A) does not exceed the approved amount budgeted
14	for the project; or
15	(B) does exceed the approved amount budgeted for
16	the project, but the excess amounts are to be paid out of existing
17	funds appropriated to the relevant budget strategy of that state
18	agency that may be spent on the project.
19	(c) If multiple state agencies are involved under
20	Subsection (b)(2)(B), the executive director shall approve the
21	amounts paid or obligated in amounts proportionate to each agency's
22	financial participation in the project.
23	(d) If the executive director approves the request, the
24	executive director shall notify the comptroller to release the
25	budgeted money to the state agency or obligate the money for payment
26	of project costs, as applicable.
27	Sec. 2055.209. APPEAL OF DECISIONS. (a) A state agency

1	that disagrees with the executive director's failure to approve a
2	request under Section 2055.208(b) may appeal to the quality
3	assurance team of the Legislative Budget Board.
4	(b) If a state agency disagrees with the quality assurance
5	team's decision under Subsection (a) or Section 2055.206, the
6	agency may appeal to the Legislative Budget Board.
7	Sec. 2055.210. REPORT. (a) The office shall identify and
8	report all cost savings and cost avoidance amounts from its
9	activities under this subchapter to:
10	(1) the department; and
11	(2) the quality assurance team of the Legislative
12	Budget Board.
13	(b) The office shall also send its report under Subsection
14	(a) to the Legislative Oversight Committee for Electronic
15	Government Projects. This subsection expires December 31, 2004.
16	SECTION 15. Subchapter A, Chapter 2157, Government Code, is
17	amended by adding Sections 2157.006 and 2157.007 to read as
18	follows:
19	Sec. 2157.006. PURCHASING STANDARDS. The Department of
20	Information Resources shall establish contracting and purchasing
21	standards for computer hardware and software and information
22	technology services, including standards that:
23	(1) limit vendor selection for identical products;
24	(2) establish targets for agencies to reuse public
25	software;
26	(3) reduce purchase prices; and
27	(4) improve security.

1 Sec. 2157.007. PERFORMANCE MEASURE. The Department of 2 Information Resources shall consult with the Legislative Budget Board to establish a performance measure to identify and set 3 4 targets for reducing costs for purchases made under this chapter. 5 SECTION 16. Chapter 2157, Government Code, is amended by 6 adding Subchapter E to read as follows: SUBCHAPTER E. SPECIFIC PROVISIONS REGARDING TELECOMMUNICATIONS 7 8 Sec. 2157.201. DEFINITION. In this subchapter, "department" means the Department of Information Resources. 9 Sec. 2157.202. PERFORMANCE MEASURE. The department, in 10 coordination with the telecommunications planning and oversight 11 council, shall consult with the Legislative Budget Board to 12 establish a telecommunications performance measure that: 13 14 (1) establishes cost-reduction targets for the 15 division in the department responsible for telecommunications 16 services; and 17 (2) reduces the surcharge rates paid by governmental entities for long-distance telecommunications services. 18 Sec. 2157.203. CONTRACTS WITH PRIVATE ENTITIES. 19 The department shall consider contracting with private entities to 20 21 provide some or all of its telecommunications services. SECTION 17. To allow state agencies to reduce software 22 design and licensing costs, the Department of Information Resources 23 24 shall coordinate with the governor's office to move control of the 25 GovernmentDomain.com website to the department and to expand the 26 website. The website must include telecommunications billing

27 software developed by the Texas Legislative Council.

S.B. No. 1440 SECTION 18. (a) Except as provided by Subsection (b) of this section, this Act takes effect September 1, 2003.

3 (b) Sections 2055.205(d) and (e), 2055.206, and 2055.208,
4 Government Code, as added by this Act, take effect February 1, 2004.