1-1 S.B. No. 1701 By: Wentworth 1-2 1-3 (In the Senate - Filed March 14, 2003; March 20, 2003, read first time and referred to Committee on Government Organization; April 15, 2003, reported adversely, with favorable Committee 1-4 1-5 Substitute by the following vote: Yeas 7, Nays 0; April 15, 2003, 1-6 sent to printer.) COMMITTEE SUBSTITUTE FOR S.B. No. 1701 1-7 By: Wentworth 1-8 A BILL TO BE ENTITLED AN ACT 1-9 1-10 relating to the Department of Information Resources' management of 1-11 certain electronic and telecommunications projects. BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS: 1-12 SECTION 1. Section 2054.003, Government Code, as amended by Chapters 1272 and 1422, Acts of the 77th Legislature, Regular Session, 2001, is amended by adding Subdivision (16) to read as 1-13 1-14 1-15 1-16 follows: "Quality assurance team" 1-17 (16)means the quality 1-18 assurance team established under Section 2054.158. SECTION 2. Subsection (b), 1-19 1-20 2054.091, Section Government Code, is amended to read as follows: 1-21 (b) In preparing the state strategic plan, the executive 1-22 director shall assess and report on: 1-23 (1) practices of state agencies regarding information 1-24 management, including interagency and interbranch resources 1-25 communication and interagency resource sharing; 1-26 (2) current and future information resources 1-27 management technologies and practices and their potential 1-28 application to state government; [and] 1-29 1-30 (3) return on investment guidelines established by the department to help state agencies to implement major information resources projects more effectively; and 1-31 1-32 (4) any issue the department determines is relevant to 1-33 the development of the state strategic plan. 1-34 SECTION 3. Section 2054.092, Government Code, is amended to 1-35 read as follows: Sec. 2054.092. CONTENT OF STATE STRATEGIC PLAN. 1-36 1-37 state strategic plan must be prepared in coordination with 1-38 quality assurance team and state agency information resources managers. (b) 1-39 1-40 The plan must: 1-41 (1) provide a strategic direction for information 1-42 resources management in state government for the five fiscal years following adoption of the plan; 1-43 1-44 outline a state information (2) architecture a logically consistent set of principles, policies, and 1-45 contains 1-46 standards to guide the engineering of state government's 1-47 information technology systems and infrastructure in a way that 1-48 ensures compatibility and alignment with state government's needs; (3) designate and report on critical electronic government projects to be directed by the department, including a 1-49 1-50 1-51 project for electronic purchasing; 1-52 1-53 1-54 effective information management methods, including and management of information resources projects, 1-55 deployment 1-56 cost-benefit analyses, and staff reengineering methods to take full advantage of technological advancements [and obtaining effective 1-57 information resources technologies]; 1-58 1-59 (5) establish reporting guidelines for state agencies

the] agency strategic plans:

strategic direction of the state;

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in [(2) provide guidance to state agencies in

(A) the outcomes and progress related to the

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information necessary (B) to evaluate

opportunities for information technology consolidation;

(C) progress toward implementing government projects designated under Subdivision (3);

the return on investment for projects and (D) cost-benefit models for the projects; and

(E) other provisions in this section;

establish goals and objectives relating (6) $[\frac{(3)}{}]$ resources management;

[(4)] provide long-range policy guidelines for information resources in state government, implementation of national, [and] international, including the and department standards for information resources technologies;

(7) [(5)] identify major issues faced bу agencies related to the acquisition of computer hardware, computer software, and information resources technology services develop a statewide approach to address the issues, including: and

(A) developing performance measures for

purchasing and contracting; and

(B) identifying opportunities to reuse computer software code purchased with public funds [relating to improved information resources management, including the identification of needed procurement policy initiatives to encourage competition between providers of information resources technologies]; and

technologies according to the relative economic and social impact on the state; and

(B) return on investment and cost-benefit

analysis strategies.

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SECTION 4. Subsections (c) and (d), Section 2054.095, Government Code, are amended to read as follows:

The <u>department shall</u> [Legislative Budget Board may]

prescribe the format required for an agency strategic plan.

(d) The <u>department shall</u> [<u>Legislative Budget Board may</u>] adopt instructions, consistent with Section 2054.096, that guide state agencies in the preparation of their agency strategic plans. [The instructions may include the general criteria under which the Legislative Budget Board will evaluate the plan.

SECTION 5. Subsection (a), Section 2054.096, Government Code, is amended to read as follows:

(a) Each agency strategic plan must be consistent with the state strategic plan and include:

(1) a statement of the state agency's goals, objectives, and programs as found in the agency's legislative appropriations request;

(2) a description of the agency's major data bases and their applications;

(3) a description of the agency's information resources management organizations, policies, and practices;
(4) a description of interagency computer networks in

which the agency participates;

(5) a statement of the strategic objectives of the agency relating to information resources management for the next five fiscal years, beginning with the fiscal year during which the plan is submitted, with a description of how those objectives help achieve the agency's programs and goals, and a description of how those objectives support and promote the goals and policies of the state strategic plan; [and]

(6) a description of any information resources

technology projects proposed by the agency, including:

(A) a statement of how the projects relate to similar projects, as identified by the department, implemented or proposed by other agencies; [and]

(B) a description of any proposed plans for

coordinating the projects with other agencies;

(C) a statement of how projects proposed or described under this subsection will provide a return on investment according to guidelines developed by the department; and

detailed description (D) of the performance of projects implemented under this subsection; the status of the agency's quality

initiatives for:

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(A)

security; and
major information resources projects; (B)

a description of measures taken by the agency to comply with department rules and standards; and

(9) [(7)] other planning

components that the department [Legislative Budget Board] may prescribe.

Section 2054.097, Government Code, is amended to SECTION 6. read as follows:

Sec. 2054.097. REVIEW OF AGENCY STRATEGIC PLAN. state agency shall send its strategic plan to the quality assurance team [Legislative Budget Board] and the department for review.

(b) The [Legislative Budget Board or the] department, in coordination with the quality assurance team, shall [may] report to the agency, and may report to the governor[, the state auditor,] and the presiding officer of each house of the legislature, that an agency strategic plan or plan amendment is not in compliance with the state strategic plan or best suited to the state agency's execution of its own duty.

SECTION 7. Subsections (a) and (b), Section 2054.100,

- Government Code, are amended to read as follows:

 (a) Each state agency shall submit an operating plan to the Legislative Budget Board, the department, the quality assurance team, and the governor each state fiscal biennium in accordance with the directions of the Legislative Budget Board.
- The plan must describe the agency's current and proposed (b)

projects for the biennium, including how the projects will:

(1) benefit individuals in this state and benefit the state as a whole;

use, (2) to the fullest extent, technology owned or

adapted by other state agencies;
(3) employ, to the fullest extent, the department's information technology standards, including Internet-based technology standards;

(4) expand, to the fullest extent, to serve residents of this state or to serve other state agencies;

develop on time and on budget;
produce quantifiable returns on investment; and

any other criteria developed (7) meet

department or the quality assurance team.

SECTION 8. Section 2054.102, Government Code, is amended to read as follows:

Sec. 2054.102. EVALUATION AND APPROVAL OF OPERATING PLANS. The Legislative Budget Board may specify procedures for the submission, review, approval, and disapproval of biennial operating plans and amendments, including procedures for review or reconsideration of the Legislative Budget Board's disapproval of a biennial operating plan or biennial operating plan amendment.

The department must provide the Legislative Budget Board with a list of agencies that have not complied with department standards, provisions in the state strategic plan, and corrective action plans. The agencies must develop corrective action plans signed off on by the department that specify how deficiencies will be corrected before components of the agency biennial operating plan can be approved by the Legislative Budget Board. The governing board of the department shall adopt rules as necessary to establish

the department standards.
SECTION 9. Section Section 2054.118, Government Code, is amended by amending Subsections (a) and (b) and adding Subsection (d) to read as follows:

(a) A state agency may not spend appropriated funds for a major information resources project unless the project has been approved by<u>:</u>

the Legislative Budget Board in the agency's biennial operating plan; and

(2) the quality assurance team.

(b) The department shall develop rules or guidelines for its review of major information resources projects, including guidelines for software development and quality assurance. The department shall also assist the Legislative Budget Board in evaluating the determinations about comparative costs and benefits that state agencies make under Subsection (c).

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- (d) Before a state agency may initially spend appropriated funds for a major information resources project, the state agency must quantitatively define the expected outcomes and outputs for the project and provide that information to the quality assurance team.
- SECTION 10. Section 2054.1181, Government Code, is amended by amending Subsection (a) and adding Subsections (d) through (i) to read as follows:
- (a) The quality assurance team, in coordination with the governor, may recommend major information resources projects to [department shall create a division in] the department for oversight [to oversee the implementation of major information resources projects]. As part of this oversight, the department shall provide risk management, quality assurance services, independent project monitoring, and project management. A state agency with a project selected for oversight shall pay for oversight by the department and quality assurance team based on a funding model developed by the department.
- (d) The quality assurance team shall evaluate major information resources projects to determine if the projects are operating on time and within budget.
- (e) If the quality assurance team determines that a major information resources project is poorly managed or has excessive cost overruns, the quality assurance team may:

 (1) establish a corrective action plan, including
- (1) establish a corrective action plan, including modifications to the design, deployment, or costs related to the project; or
- (2) discontinue the project, subject to Legislative Budget Board approval.
- (f) The quality assurance team may review and analyze a project's risk to determine whether to approve a project for the expenditure of funds under Section 2054.118(a). When conducting this review, the quality assurance team shall comply with department rules and guidelines. A state agency shall provide the quality assurance team any information necessary for the quality assurance team to determine the project's potential risk. The quality assurance team may approve a project without the review.
- (g) The quality assurance team may require a state agency to provide information on:
- (1) the status of a major information resources
- project; (2) the costs for a major information resources project;
- (3) the risk associated with a major information resources project; and
- (4) a major information resources project's general potential for success.
- (h) On request by the quality assurance team, the state auditor shall audit and review major information resources projects and the information provided by the state agencies under this section.
- (i) On request by the quality assurance team, the comptroller shall provide assistance regarding:
- (1) verifying the accuracy of information provided by state agencies on project costs under this section; and
- (2) determining a state agency's compliance with this section.
- SECTION 11. Subchapter F, Chapter 2054, Government Code, is amended by adding Sections 2054.1182 and 2054.1183 to read as follows:
- 4-66 follows:

 4-67 Sec. 2054.1182. EVALUATION OF COMPLETED MAJOR INFORMATION
 4-68 RESOURCES PROJECTS. (a) After a major information resources
 4-69 project has been completed, the quality assurance team may require

a state agency to evaluate and report on whether the project met its objectives or other expectations.

The state auditor may:

(1) provide an independent evaluation of the completed project to ensure the validity of the results reported under Subsection (a); and (2) send the evaluation to the legislative audit

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committee.

Sec. 2054.1183. ANNUAL REPORT ON MAJOR INFORMATION RESOURCES PROJECTS. Not later than December 1 of each year, the quality assurance team shall report on the status of major information resources projects to the:

governor;

(2)

lieutenant governor;
speaker of the house of representatives;
presiding officer of the committee in the house of representatives with primary responsibility for appropriations;

(5) presiding officer of the committee in the senate

with primary responsibility for appropriations.
SECTION 12. The heading to Subchapter G, Chapter 2054, Government Code, is amended to read as follows:

SUBCHAPTER G. [INTERNAL] QUALITY ASSURANCE

SECTION 13. Subchapter G, Chapter 2054, Government Code, is

amended by adding Section 2054.158 to read as follows:

Sec. 2054.158. QUALITY ASSURANCE TEAM. The state auditor,

Legislative Budget Board, and department shall:

(1) create a quality assurance team to perform the

duties specified in this chapter and other law; and

(2) specify in writing the responsibilities of the state auditor, Legislative Budget Board, and department in state auditor, Legis performing the duties.

SECTION 14. Subsections (b) and (c), Section 2054.2051,

Government Code, are amended to read as follows:

- (b) The telecommunications planning and oversight council shall develop performance measures to establish cost-effective [for the] operations and staffing [staff] of the consolidated telecommunications system and the centralized capitol complex telephone system.
- (c) The telecommunications planning and oversight council shall review [every three months] the status of all projects related to and the financial performance of the consolidated telecommunications system and the centralized capitol complex telephone system, including:

(1) a comparison between actual performance and projected goals at least once every three months; and

(2) any benefit of contracting with private vendors to

provide some or all of the systems at least once each year.

SECTION 15. Section 2055.001, Government Code, is amended by amending Subdivision (1) and adding Subdivision (5) to read as follows:

(1) "Board," "department," "electronic government project," "local government," "major information resources project," "quality assurance team," and "TexasOnline" have the meanings assigned by Section 2054.003.

(5) "Consortia project" means an electronic government project involving multiple state agencies and designed to establish common information resources infrastructure.

SECTION 16. The heading to Subchapter B, Chapter 2055, Government Code, is amended to read as follows:

SUBCHAPTER B. DEPARTMENT OF INFORMATION RESOURCES; PROGRAM MANAGEMENT OFFICE

Section 2055.051, Government Code, is amended SECTION 17. to read as follows:

Sec. 2055.051. CREATION; OVERSIGHT. (a) The department shall $\underline{\text{manage}}$ [create] an Electronic Government Program Management Office within the department to direct and facilitate the implementation of electronic government projects selected under this chapter.

The office is under the direct authority and oversight of the department. 6-2

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SECTION 18. Section 2055.052, Government Code, is amended to read as follows:

Sec. 2055.052. GENERAL POWERS AND DUTIES. The department [office] shall:

- (1) establish and support standard business practices for electronic government projects;
- (2) coordinate and establish standards for implementation of electronic government projects;
- identify and incorporate best practices (3) for electronic government projects in such areas as:
- the procurement of hardware, software, and (A) technology services;
 - (B) project support;
 - implementation strategies; (C)
 - (D) project planning and scheduling;
 - quality assurance; (E)
 - (F) overall team coordination;
 - (G) status reporting; and
 - (H) technical standards; and
- (4)establish, direct, and provide risk management and quality assurance services for electronic government projects, including consortia projects.

SECTION 19. Section 2055.054, Government Code, is amended to read as follows:

- Sec. 2055.054. COORDINATION AMONG STATE AGENCIES; APPROVAL OF SPENDING. (a) In coordination with the Legislative Budget Board and the governor [comptroller], the department [office] shall:
- identify the resources necessary for projects and (1) opportunities among multiple state agencies for the coordination of electronic government projects; and
- (2) approve spending of money for electronic government projects by affected state agencies under Section 2055.101.
- (b) The office, in coordination with state agency information resources managers, shall create state agency coordination teams, as appropriate, to reduce information technology expenditures and eliminate unnecessary duplication.

 $\mathtt{SECTION}$ 20. Subsection (c), Section 2055.055, Government Code, is amended to read as follows:

- (c) The department, in consultation with the quality team, [office] shall establish standards for state assurance agencies to follow in implementing:
 (1) selected electronic government projects to ensure
- maximum savings through cooperation among agencies;
 - (2) major information resources projects; and

(3) consortia projects.
ON 21. Section 2055.057, Government Code, is amended SECTION to read as follows:

Sec. 2055.057. FUNDING FOR PROGRAM MANAGEMENT OFFICE AND CERTAIN PROJECTS. (a) In coordination with the governor [comptroller, Governor's Office of Budget and Planning, state auditor,] and the quality assurance team [Legislative Budget Board], the department [office] shall develop a model for funding consortia projects and the office from a portion of the money appropriated for projects selected under Section 2055.101, including <u>funding</u> staff necessary for the office. <u>The model must:</u>

(1) describe how to provide the office with the staffing and other resources necessary for the office to manage the projects it selects; and

(2) establish savings, cost avoidance, and other values that result from the consortia projects.

with the quality (b) The department, in coordination with the quality assurance team, shall recommend to the Legislative Budget Board and the governor [may include in its appropriations request] a proposal for funding consortia projects selected under Section 2055.101.

SECTION 22. Subchapter B, Chapter 2055, Government Code, is

amended by adding Section 2055.060 to read as follows:

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7-68 7-69 amended by adding Section 2055.060 to read as follows:

Sec. 2055.060. PERFORMANCE MEASURES. The department shall consult with the Legislative Budget Board to establish a performance measure for the office to identify and measure the value provided to projects selected under Section 2055.101, including the amount of savings, cost avoidance, and other return on investment criteria that the office achieves.

SECTION 23. Subchapter B, Chapter 2055, Government Code, is amended by adding Section 2055.061 to read as follows:

Sec. 2055.061. STATE DATA CENTER. (a) In this section, "center" means the Texas State Data Center and "best value" means the lowest overall cost.

- (b) The department shall operate or, through cooperative agreement, manage operations of the Texas State Data Center on the campus of Angelo State University. It is the intent of the legislature that all state agencies and institutions of higher education utilize the center for data center operations, testing disaster recovery plans, and disaster recovery services. Funds appropriated by the legislature may not be expended for entering into or renewing contracts or issuing purchase orders for data center operations, disaster recovery plan testing services, or disaster recovery services from other state agencies or other providers of these services without first obtaining a waiver from the Legislative Budget Board certifying that the requested service requirements cannot be provided at reasonable costs through the center. Waiver requests shall be evaluated by the Legislative Budget Board based on best value to the state, rather than best value to the state agency or institution of higher education requesting the waiver. Prior to requesting a waiver from the Legislative Budget Board, agencies and institutions of higher education must first provide the operational vendor of the center with a comprehensive statement of work sufficient for the operational vendor to provide an accurate cost estimate for cost comparison purposes. Prior to initiating the waiver process, state agencies and institutions of higher education must also coordinate with the department regarding appropriate time frames for preparation of the statement of work, pricing, cost comparison, and transition. Agencies and institutions of higher education shall use the State Auditor's Report No. 95-139 in evaluating cost comparison. The Legislative Budget Board may request assistance from the State Auditor's Office in validating cost evaluations. Waivers may be granted for specific periods of time and any contracts for services obtained under waiver may not extend beyond the expiration date of the waiver. Once a waiver has been granted, state agencies and institutions of higher education must provide a comparison of actual costs versus the projected costs used to obtain the waiver on an annual basis to the Legislative Budget
- (c) State agencies and institutions of higher education that use the center shall do so under contract with the department. The department may collect fees for these services in amounts that offset the direct and indirect costs of providing the services. The department may request assistance from the State Auditor regarding the billing system formula for offsetting service costs. In order for the state to realize maximum costs savings and operational efficiencies, the department shall work with the Legislative Budget Board, the State Auditor's Office, and the center's operational vendor to develop a comprehensive information technology consolidation plan. The department shall file a written report of the plan with the governor, the lieutenant governor, and the speaker of the house of representatives not later than May 31, 2004.

 SECTION 24. Subsections (a) and (c), Section 2055.101, Covernment Code, are amended to read as follows:

Government Code, are amended to read as follows:

(a) The <u>department</u> [office], in coordination with the governor <u>and the quality assurance team</u>, [state auditor, and Legislative Budget Board,] shall develop selection criteria for the type of electronic government projects that require direct

oversight by the office. The criteria must include:

(1) issues related to interagency cooperation and

implementation;

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- (2)costs, including reimbursement strategies;
- (3) requirements for authentication and security implications; and
- (4) the state's strategic vision regarding electronic government projects.
- any selection criteria (c) Based on adopted Subsection (b) [and in coordination with the governor, auditor, and Legislative Budget Board], the department [office] may select proposed or existing electronic government projects, including consortia projects.

SECTION 25. Subsection (a), Section 2055.153, Government

Code, is amended to read as follows:

- (a) The department [In coordination with the quality team of the Legislative Budget Board and the state assurance auditor, the office] shall establish a state agency reporting system that requires state agencies to report to the office on:
- (1) electronic government projects selected under Section 2055.101 so that the office may effectively monitor those projects; and
- all other electronic government projects for that (2) agency.

SECTION 26. Subchapter D, Chapter 2055, Government Code, is amended by adding Section 2055.154 to read as follows:

Sec. 2055.154. REPORT ON FUNDING MODEL AND PERFORMANCE MEASURES. The office shall track its progress against the funding model established under Section 2055.057 and the performance measures established under Section 2055.060. The office shall regularly report on the progress to:

(1) each state agency with a project selected under

Section 2055.101;

- (2) the quality assurance team;
- (3) the governor;
- (4) the speaker of the house of representatives;
- (5) the lieutenant governor; and
 (6) the presiding officer of each committee in the legislature with primary oversight over the department.

SECTION 27. Chapter 2054, Government Code, is amended by adding Subchapter L to read as follows:

SUBCHAPTER L. SMALL STATE AGENCIES
2054.401. DEFINITION. In this subchapter, "sma<u>ll</u> state agency" means a state agency with not more than 100 full-time

equivalent employees.

Sec. 2054.402. SMALL STATE AGENCIES CONSOLIDATION PLAN.

(a) The department shall, in consultation with the Texas Small State Agency Task Force, develop, modify, and implement a plan to consolidate information technology at small state agencies.

- (b) The plan must include:

 (1) a description of the technology services that the department will provide under the consolidation plan, including the levels of service provided;
- (2) a schedule for the implementation of the consolidation plan; and

(3) a schedule for routine technology upgrades and maintenance regarding projects.

Sec. 2054.403. COMPLIANCE BY SMALL STATE AGENCIES; FUNDING.

Each small state agency shall comply with the consolidation plan developed under Section 2054.402.

(b) The comptroller, at the request of the department, shall deny a small state agency access to information technology appropriations if the agency does not comply with the consolidation plan.

Sec. 2054.404. AGREEMENTS FOR TECHNOLOGY SERVICES BY SMALL STATE AGENCIES; FUNDING. (a) Each small state agency shall enter into a service level agreement with the department for the agency's technology services.

(b) The department shall recover costs incurred by the department in executing the agreement based on a cost-recovery model developed by the department.

(c) A small state agency may not spend appropriated money for technology services from other providers of services if the services are otherwise provided by the department.

Sec. 2054.405. SMALL AGENCY INFORMATION RESOURCE MANAGER; EXEMPTION BY RULE. (a) The department shall designate a department employee to serve as information resources manager for small state agencies.

(b) The designated information resources manager submit the agency's information resources strategic plan, biennial operating plan, information technology funding requests, and other required information technology reports on behalf of the small state agencies.

(c) The department by rule may exempt small state agencies

from compliance with Section 2054.075.

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- Sec. 2054.406. EXEMPTIONS; APPEAL. (a) The department may grant an exemption under this section from certain requirements of this subchapter to a small state agency that contracts with other persons for information technology services, if the services can be
- documented to be the best value to the state.

 (b) A state agency that disagrees with the department's decision regarding an exemption for that agency may appeal to the governor. The governor's decision on the exemption is final.

(c) Sections 2054.403, 2054.404, and 2054.405(a) apply to a state agency that is exempt under this section.

SECTION 28. (a) Not later than February 1, 2004
Department of Information Resources shall develop: 2004,

(1) the plan required by Section 2054.402, Government Code, as added by this Act; and

(2) the model required by Section 2054.404, Government Code, as added by this Act.

(b) Not later than September 1, 2004, the Department of Information Resources shall implement the plan as required by Section 2054.402, Government Code, as added by this Act, and recover costs under the model as required by Section 2054.404, Government Code, as added by this Act. A state agency is not required to comply with:

(1) Section 2054.403, Government Code, as added by this Act, until the plan is implemented; or

(2) Section 2054.404, Government Code, as added by this Act, until the department assesses costs under the model.

SECTION 29. Subsection (c), Section 2054.1181, and Section 2055.059, Government Code, are repealed.

SECTION 30. To allow state agencies to reduce design and software licensing costs, the Department of Information Resources shall coordinate with the governor to move information on the GovernmentDomain.com Internet website to the department and to promote the reuse of software purchased with public money.

SECTION 31. This Act takes effect September 1, 2003.

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