By: Villarreal H.B. No. 398

A BILL TO BE ENTITLED

1	AN ACT
2	relating to the regulation of tax refund anticipation loans;
3	imposing an administrative penalty.
4	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
5	SECTION 1. Subtitle B, Title 4, Finance Code, is amended by
6	adding Chapter 350 to read as follows:
7	CHAPTER 350. TAX REFUND ANTICIPATION LOANS
8	SUBCHAPTER A. GENERAL PROVISIONS
9	Sec. 350.001. PURPOSE; CONSTRUCTION. (a) The purposes of
10	this chapter are:
11	(1) to protect consumers who enter into refund
12	anticipation loans or refund anticipation check transactions from
13	abuses; and
14	(2) to ensure that consumers are fully informed of the
15	costs and consequences of refund anticipation loans and checks.
16	(b) This chapter shall be liberally construed to accomplish
17	its purposes.
18	Sec. 350.002. DEFINITIONS. In this chapter:
19	(1) "Applicant" means a person who applies for
20	registration as a facilitator.
21	(2) "Consumer" means an individual who singly or
22	jointly with another consumer is solicited for, applies for, or
23	receives the proceeds of a refund anticipation loan or check.

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(3) "Creditor" means a person who makes a refund

- 1 anticipation loan or who takes an assignment of a refund
- 2 anticipation loan.
- 3 (4) "Facilitator" means a person who individually or
- 4 in cooperation with another person:
- 5 (A) solicits the execution of or processes,
- 6 receives, or accepts an application or agreement for a refund
- 7 <u>anticipation loan or check; or</u>
- 8 (B) in any other manner facilitates the making of
- 9 <u>a refund anticipation loan or the issuing of a refund anticipation</u>
- 10 check.
- 11 (5) "Refund anticipation check" means a check or other
- 12 payment mechanism:
- 13 (A) that represents the proceeds of a consumer's
- 14 tax refund;
- 15 (B) that is issued by a depository institution or
- 16 other person who receives a direct deposit of the consumer's tax
- 17 refund or tax credits; and
- 18 (C) for which the consumer pays a fee or other
- 19 consideration.
- 20 (6) "Refund anticipation loan" means a loan that is
- 21 secured by the proceeds of a consumer's income tax refund or tax
- 22 credits or that the creditor arranges to be repaid directly or
- 23 indirectly from the proceeds of a consumer's income tax refund or
- 24 tax credits. A refund anticipation loan includes the sale,
- assignment, or purchase of a consumer's tax refund at a discount or
- 26 for a fee, whether or not the consumer is required to repay the
- 27 purchaser or assignee if the Internal Revenue Service denies or

1 reduces the consumer's tax refund. 2 (7) "Registrant" means a person registered as a facilitator under this chapter or an officer, agent, employee, or 3 representative of a person registered as a facilitator under this 4 5 chapter. 6 Sec. 350.003. RESTRICTION ON FACILITATING REFUND 7 ANTICIPATION LOANS OR CHECKS. (a) A person may not, individually or in cooperation with another person, solicit the execution of or 8 process, receive, or accept an application or agreement for a 9 refund anticipation loan or check or in any other manner facilitate 10 the making of a refund anticipation loan or check, unless the person 11 12 has complied with this chapter. (b) A person may not use any device, subterfuge, or pretense 13 14 to evade the application of this chapter. 15 Sec. 350.004. RULES. The commissioner may adopt rules as necessary to accomplish the purposes of this chapter and assist 16 facilitators in <u>interpreting this chapter</u>. 17 [Sections 350.005-350.050 reserved for expansion] 18 SUBCHAPTER B. REGISTRATION 19 Sec. 350.051. REGISTRATION REQUIRED; EXCEPTIONS. (a) A 20 21 facilitator shall register as provided by this subchapter. (b) The commissioner shall maintain a list of registrants 22 that is available to interested persons and the public. 23 24 (c) A bank, credit union, or savings and loan association is 25 not required to register under this subchapter.

applicant for registration as a facilitator must file a written

Sec. 350.052. APPLICATION FOR REGISTRATION. (a) An

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- 1 application with the commissioner accompanied by an application fee
- 2 in an amount determined by the commissioner. An applicant shall pay
- 3 a separate fee for each office at which the applicant intends to act
- 4 as a facilitator of a refund anticipation loan or check.
- 5 (b) An application must:
- 6 (1) be made under oath on a form prescribed by the
- 7 <u>commissioner;</u>
- 8 (2) contain all information required by the
- 9 commissioner; and
- 10 (3) identify each office at which the applicant
- 11 intends to act as a facilitator of a refund anticipation loan or
- 12 check.
- Sec. 350.053. BOND. (a) An applicant shall file with the
- 14 application a bond in the amount of \$100,000 for each office at
- 15 which the applicant intends to act as a facilitator of refund
- 16 anticipation loans or checks.
- 17 (b) The bond must be in favor of this state for the use of a
- 18 consumer who has a cause of action under this chapter against the
- 19 facilitator. The bond must remain in effect for five years after
- 20 the facilitator ceases operation in this state.
- 21 (c) The bond must be conditioned on:
- (1) the facilitator's faithful performance under this
- chapter and rules adopted under this chapter; and
- (2) the payment of all amounts that become due to a
- 25 consumer under this chapter.
- Sec. 350.054. CERTIFICATE OF REGISTRATION. (a) The
- 27 commissioner shall register an applicant and shall issue a

- 1 certificate attesting to the registration if the commissioner finds
- 2 that the responsibility and general fitness of an applicant
- 3 commands the confidence of the community and warrants belief that
- 4 the business of facilitating refund anticipation loans or checks
- 5 will be operated according to the purposes of this chapter.
- 6 (b) If the commissioner does not make the findings required
- 7 by Subsection (a), the commissioner may not register the applicant
- 8 and shall notify the applicant, stating the reason for the denial.
- 9 <u>(c) On receiving a certificate of registration, the</u>
- 10 applicant may act as a facilitator at each office identified on the
- 11 application for registration.
- 12 Sec. 350.055. EXPIRATION OF REGISTRATION; RENEWAL. (a)
- 13 Registration as a facilitator expires on the first December 31
- 14 following the date the certificate of registration was issued.
- (b) A registrant may renew a registration before the
- 16 registration expires by filing with the commissioner an application
- 17 for renewal in the form prescribed by the commissioner. An
- 18 application to renew a registration must contain all information
- 19 required by the commissioner and be accompanied by a fee in an
- 20 amount determined by the commissioner. A registrant shall pay a
- 21 separate renewal fee for each office at which the registrant
- 22 intends to facilitate a refund anticipation loan or check during
- 23 the succeeding year.
- 24 (c) The commissioner shall renew a registration on
- 25 receiving an application for renewal that complies with Subsection
- 26 (b) unless the commissioner finds that the registrant has violated
- 27 this chapter or that the fitness of the registrant or the operations

- of the registrant would not support registration as a facilitator
- 2 under Section 350.054. If the commissioner denies an application
- 3 for renewal, the commissioner shall notify the registrant, stating
- 4 the reason for the denial.
- 5 Sec. 350.056. HEARING ON DENIAL OF REGISTRATION OR RENEWAL.
- 6 (a) An applicant or registrant is entitled to a hearing on written
- 7 request made to the commissioner not later than the fifth day after
- 8 the date the applicant or registrant receives notice of the
- 9 commissioner's denial of an application for registration or
- 10 <u>renewal.</u>
- 11 (b) The commissioner shall hold an informal hearing
- 12 promptly after the commissioner receives the request.
- (c) If the commissioner determines after the hearing that
- 14 the responsibility and general fitness of an applicant or
- 15 registrant commands the confidence of the community and warrants
- 16 <u>belief</u> that the business of facilitating refund anticipation loans
- or checks will be operated according to the purposes of this chapter
- 18 or that the registrant has not violated this chapter, the
- 19 commissioner shall register the applicant or renew the registrant's
- 20 registration. If the commissioner does not make the findings
- 21 required by this subsection, the commissioner may not register the
- 22 <u>applicant or renew the registrant's registration.</u>
- [Sections 350.057-350.100 reserved for expansion]
- 24 SUBCHAPTER C. INTEREST AND FEES
- Sec. 350.101. REFUND ANTICIPATION LOAN FEE. (a) Except as
- 26 provided by Subsection (b) or (c), a fee or other consideration
- 27 charged by a creditor or facilitator in connection with making a

- 1 refund anticipation loan is considered a refund anticipation loan
- 2 fee.
- 3 (b) A fee or other consideration charged for a deposit
- 4 account used wholly or partly for receiving a consumer's tax refund
- 5 to repay the amount owed on the refund anticipation loan is
- 6 considered a refund anticipation loan fee.
- 7 <u>(c) A fee or other consideration charged by a facilitator in</u>
- 8 the ordinary course of business, including a fee for preparing or
- 9 electronically filing a tax return, is not a refund anticipation
- 10 loan fee if the facilitator charges the same fee in the same amount
- 11 to a customer who does not receive a refund anticipation loan or
- 12 check.
- Sec. 350.102. COMPUTATION OF INTEREST. (a) The refund
- 14 anticipation loan interest rate is the rate, expressed as a
- percentage, computed according to the following formula:
- 16 RAL RATE = $(F \times 365) / ((L F) \times T)$
- where:
- 18 "RAL RATE" is the refund anticipation loan interest rate;
- "F" is the total amount of refund anticipation loan fees;
- "L" is the total amount of the refund anticipation loan; and
- 21 "T" is the number of days in the refund anticipation loan.
- 22 (b) If a deposit account is established or maintained wholly
- or partly for the purpose of receiving a consumer's tax refund to
- 24 repay the amount owed on a refund anticipation loan, the loan
- 25 matures for purposes of determining the refund anticipation loan
- interest rate on the estimated date the tax refund will be deposited
- in the deposit account. If a deposit account is not established or

- 1 maintained for the repayment of the loan, the loan matures for
- 2 purposes of determining the interest rate on the estimated date the
- 3 tax refund will be received by the creditor.
- 4 Sec. 350.103. MAXIMUM INTEREST RATE. (a) A refund
- 5 anticipation loan may not provide for interest that exceeds the
- 6 lesser of:
- 7 <u>(1) 36 percent a year; or</u>
- 8 (2) the applicable alternative rate ceiling under
- 9 Chapter 303.
- 10 (b) A refund anticipation loan that provides for an interest
- 11 rate in violation of this section is void.
- 12 Sec. 350.104. CERTAIN CHARGES PROHIBITED. (a) A
- 13 facilitator may directly or indirectly charge or arrange for the
- 14 charging of interest, a fee, or another charge related to a refund
- 15 anticipation loan or check only if the charge is specifically
- 16 <u>authorized by this chapter.</u>
- 17 (b) A facilitator may not, in connection with making a
- 18 refund anticipation loan or issuing a refund anticipation check,
- 19 directly or indirectly charge or arrange for the charging of:
- 20 (1) fees for insurance;
- 21 (2) attorney's fees;
- 22 (3) collection costs; or
- 23 <u>(4) fees for cashing a check.</u>
- [Sections 350.105-350.150 reserved for expansion]
- 25 SUBCHAPTER D. REQUIRED POSTINGS AND DISCLOSURES
- Sec. 350.151. DISPLAY OF CERTIFICATE. A registrant shall
- 27 prominently display a certificate issued under this chapter in each

- 1 place of business in this state where the registrant facilitates
- 2 refund anticipation loans or checks.
- 3 Sec. 350.152. FEE SCHEDULE POSTING. (a) A facilitator
- 4 shall display schedules showing the fees for:
- 5 (1) a refund anticipation loan or check, currently
- 6 charged by the facilitator at that place of business; and
- 7 (2) electronically filing a taxpayer's tax return.
- 8 (b) A schedule required by Subsection (a) must be:
- 9 (1) displayed in a prominent location in each place of
- 10 business in this state where the facilitator facilitates refund
- 11 anticipation loans or checks; and
- 12 (2) written in not less than 28-point type on a
- document measuring not less than 16 inches by 20 inches.
- 14 (c) A schedule of the fees charged for refund anticipation
- 15 loans displayed under Subsection (a)(1) shall include:
- 16 (1) the refund anticipation loan interest rates and
- 17 examples of the interest charged for refund anticipation loans of
- 18 \$200, \$500, \$1,000, \$1,500, \$2,000, and \$5,000;
- 19 (2) the following title centered on the page in
- 20 bold-faced capital letters at least one inch tall: "NOTICE
- 21 CONCERNING REFUND ANTICIPATION LOANS"; and
- 22 (3) the following statement: "When you take out a
- 23 refund anticipation loan, you are borrowing against your tax
- 24 refund. If your tax refund is less than expected you must still
- 25 repay the entire amount of the loan. If your refund is delayed, you
- 26 may have to pay additional costs. YOU CAN GET YOUR REFUND IN ABOUT
- 27 10 DAYS WITHOUT GETTING A LOAN OR PAYING ADDITIONAL FEES. You can

- 1 have your tax return filed electronically and directly deposited
- 2 into your own bank account without obtaining a loan or paying fees
- 3 for an extra product."
- 4 (d) A facilitator may facilitate a refund anticipation loan
- 5 or check only if:
- 6 (1) the facilitator displays the schedules as required
- 7 by this section;
- 8 (2) the fee actually charged for the refund
- 9 anticipation loan or check is the same as the fee displayed on the
- schedule; and
- 11 (3) the interest rate actually charged is the same as
- 12 the rate displayed on the schedule as required by Subsection
- 13 (c)(1).
- 14 Sec. 350.153. APPLICATION DISCLOSURES. (a) At the time a
- 15 consumer applies for a refund anticipation loan or check, the
- 16 <u>facilitator shall disclose to the consumer on a form separate from</u>
- 17 the application:
- 18 (1) the fee for the refund anticipation loan or check;
- 19 (2) the fee for electronically filing a tax return;
- 20 (3) the time in which the proceeds of the refund
- 21 <u>anticipation loan or check will be paid to the consumer if the loan</u>
- 22 <u>or check is approved;</u>
- 23 <u>(4) for refund anticipation loans:</u>
- 24 (A) the following title centered on the page in
- 25 bold-faced capital letters and 18-point font: "NOTICE";
- 26 (B) the following statement: "This is a loan.
- 27 This loan is borrowing money against your tax refund. If your tax

refund is less than expected, you must still repay the entire amount 1 2 of the loan. If your refund is delayed, you may have to pay additional costs. YOU CAN GET YOUR REFUND IN ABOUT 10 DAYS WITHOUT 3 4 GETTING THIS LOAN. You can have your tax return filed electronically and your refund directly deposited into your own 5 6 bank account without obtaining a loan or other paid product."; 7 (C) disclosure of the refund anticipation loan 8 interest rate computed as set forth in Section 350.102; and 9 (D) the estimated total cost to the borrower for 10 the loan; and (5) <u>for refund anticipation checks:</u> 11 12 (A) the following title centered on the page in bold-faced capital letters and 18-point font: "NOTICE"; and 13 (B) the following statement: "You are paying 14 15 [amount of refund anticipation check fee] to get your refund 16 through [name of issuer of refund anticipation check]. YOU CAN AVOID THIS FEE AND STILL RECEIVE YOUR REFUND IN ABOUT 10 DAYS BY 17 HAVING THE INTERNAL REVENUE SERVICE DIRECTLY DEPOSIT YOUR REFUND 18 INTO YOUR OWN BANK ACCOUNT. You can also wait for the IRS to mail you 19 a check. If you do not have a bank account, you may wish to consider 20 21 getting one.". (b) A disclosure under this section must be written: 22 (1) in 14-point type unless otherwise noted; and 23 24 (2) in English and in any other language in which the 25 refund anticipation loan or check is negotiated. 26 Sec. 350.154. ADVERTISING DISCLOSURES. (a) In this

section, "advertise" means to produce, distribute, broadcast, or

otherwise display or have displayed written or visual materials or 1 2 oral statements describing a facilitator's products and services. 3 (b) A facilitator may not advertise a refund anticipation 4 loan without including the following statements: 5 "[Name of refund anticipation loan product] is a loan. You 6 can get your refund in about 10 days without a loan or extra fees if 7 you use electronic filing and direct deposit." 8 "The [name of refund anticipation loan product] costs [refund anticipation loan fee]. You can get your refund in about 10 days 9 without this fee if you use electronic filing and direct deposit." 10 (c) For a print advertisement, the disclosure required by 11 12 Subsection (b) must be in type size that is one-half as large as the largest type size in the advertisement. For a radio or television 13 advertisement, the disclosure required by Subsection (b) must 14 15 receive at least seven seconds of broadcast time. 16 Sec. 350.155. MODIFICATION OF REFUND RECEIPT ESTIMATE. The 17 commissioner may by rule revise the disclosures required by this subchapter to the extent that the 10-day estimate for receiving a 18 19 refund from the Internal Revenue Service is no longer appropriate. [Sections 350.156-350.200 reserved for expansion] 20 21 SUBCHAPTER E. ADDITIONAL DUTIES OF AND RESTRICTIONS ON 22 FACILITATORS Sec. 350.201. DECEPTIVE PRACTICES PROHIBITED. 23 24 facilitator or an officer, agent, employee, or other representative

practices in facilitating a refund anticipation loan or check,

(1) engage in unfair, deceptive, or fraudulent

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of a facilitator may not:

- 1 including misrepresenting a factor or condition of the loan or
- 2 check or making an oral statement contradicting information
- 3 required to be disclosed under Subchapter D;
- 4 (2) misrepresent a material fact in obtaining or
- 5 attempting to obtain a registration as a facilitator;
- 6 (3) engage in conduct that violates Subchapter E,
- 7 Chapter 17, Business & Commerce Code; or
- 8 (4) threaten to take an action prohibited by this
- 9 chapter or that the person does not intend to take.
- 10 Sec. 350.202. DUTY TO ARRANGE TRANSACTION OR NOTIFY OF
- 11 REJECTION. Promptly after a consumer applies for a refund
- 12 anticipation loan or check, a facilitator or an officer, agent,
- 13 employee, or other representative of a facilitator shall arrange
- 14 for the loan or check or notify the consumer that the application is
- 15 <u>rejected.</u>
- Sec. 350.203. COPIES OF APPLICATION AND AGREEMENT. At the
- 17 time a refund anticipation loan is closed or a refund anticipation
- check transaction is completed, a facilitator or an officer, agent,
- 19 employee, or other representative of a facilitator shall give the
- 20 consumer copies, in a form that can be kept by the consumer, of:
- 21 (1) the complete loan or check application and
- 22 agreement; and
- 23 (2) the disclosures that a creditor is required to
- 24 make under the Truth in Lending Act (15 U.S.C. Section 1601 et
- 25 seq.), if the transaction is a refund anticipation loan.
- Sec. 350.204. PROHIBITED PROVISIONS. (a) A facilitator or
- 27 an officer, agent, employee, or other representative of a

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- 1 facilitator may not include in a document provided in connection
- 2 with a refund anticipation loan or check:
- 3 (1) a hold harmless clause;
- 4 (2) a confession of judgment clause;
- 5 (3) a waiver of the right to a jury trial in an action
- 6 brought by or against a consumer;
- 7 (4) an assignment of or order for payment of wages or
- 8 other compensation for services;
- 9 (5) a provision in which the consumer agrees not to
- 10 assert a claim or defense arising out of the contract;
- 11 (6) a waiver of any provision of this chapter,
- including the right to injunctive, declaratory, or other equitable
- 13 relief or relief on a class-wide basis; or
- 14 (7) a provision requiring that any provision of a
- 15 dispute resolution between the parties to a refund anticipation
- 16 <u>loan or check agreement be kept confidential.</u>
- 17 (b) A waiver of any provision of this chapter is void.
- 18 (c) Subsection (a)(7) does not affect the rights of the
- 19 parties to a refund anticipation loan or check agreement to agree
- 20 that certain specified information is a trade secret or otherwise
- 21 confidential or to agree after a dispute arises to keep the dispute
- 22 <u>resolution confidential.</u>
- 23 <u>Sec. 350.205. ADDITIONAL SECURITY INTEREST PROHIBITED. A</u>
- 24 facilitator or an officer, agent, employee, or other representative
- of a facilitator may not take or arrange for a creditor to take a
- security interest in a consumer's property other than the proceeds
- 27 of the consumer's tax refund to secure payment of a refund

- 1 <u>anticipation loan.</u>
- 2 Sec. 350.206. CERTAIN ACTIONS WITH RESPECT TO OUTSTANDING
- 3 OR DELINQUENT REFUND ANTICIPATION LOANS PROHIBITED. A facilitator
- 4 or an officer, agent, employee, or other representative of a
- 5 facilitator may not:
- 6 (1) directly or indirectly, individually or in
- 7 cooperation with another person, engage in the collection of an
- 8 <u>outstanding or delinquent refund anticipation loan for another</u>
- 9 creditor; or
- 10 (2) act as facilitator for a refund anticipation loan
- or check that contains a provision permitting the creditor to repay
- 12 from the proceeds of the consumer's tax refund, by offset or other
- means, another outstanding or delinquent refund anticipation loan.
- 14 Sec. 350.207. ASSOCIATION WITH CHECK CASHING ENTERPRISE
- 15 PROHIBITED. A facilitator or an officer, agent, employee, or other
- 16 representative of a facilitator may not:
- 17 (1) refer a consumer to or solicit a consumer on behalf
- of a third party who cashes a check for a fee; or
- 19 (2) permit a third party to cash a check for a fee in a
- 20 place of business identified in the facilitator's application for
- 21 registration.
- 22 Sec. 350.208. VIOLATION OF RULES. A facilitator or an
- 23 officer, agent, employee, or other representative of a facilitator
- 24 may not violate a rule adopted by the commissioner under this
- 25 chapter.
- Sec. 350.209. ANNUAL REPORTS. (a) On or before July 1 of
- 27 each year, a facilitator shall file a report with the commissioner

1	according to procedures established by the commissioner.
2	(b) A report filed under this section must include the
3	following information for the period beginning April 15 of the
4	preceding year and ending April 14 of the year the report is filed:
5	(1) the total number and dollar amount of refund
6	anticipation loans facilitated by the facilitator;
7	(2) the total number and dollar amount of refund
8	anticipation checks facilitated by the facilitator;
9	(3) the average number of days for which refund
10	anticipation loans facilitated by the facilitator were outstanding
11	before being repaid;
12	(4) the name and address of any creditor or other
13	person for whom the facilitator facilitates a refund anticipation
14	loan or check; and
15	(5) any other information required by the
16	commissioner.
17	(c) The commissioner shall establish procedures for filing
18	a report under this section.
19	(d) Annually the commissioner shall prepare and publish a
20	consolidated analysis and recapitulation of reports filed under
21	this section.
22	[Sections 350.210-350.250 reserved for expansion]
23	SUBCHAPTER F. ENFORCEMENT
24	Sec. 350.251. HEARING. (a) If the commissioner believes or
25	has notice that an action of a facilitator may violate this chapter

or a rule adopted under this chapter, the commissioner shall give

the facilitator reasonable notice of the suspected violation and an

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- 1 opportunity to be heard.
- 2 (b) The commissioner may make investigations, subpoena
- 3 witnesses, and require audits and reports in preparation for a
- 4 hearing under this section.
- 5 (c) A hearing under this section shall be open to the
- 6 public.
- 7 (d) After the hearing the commissioner shall make findings
- 8 of fact and conclusions of law.
- 9 Sec. 350.252. CEASE AND DESIST ORDER. (a) If the
- 10 commissioner finds under Section 350.251(d) that an action of a
- 11 <u>facilitator violates this chapter or a rule adopted under this</u>
- 12 chapter, the commissioner shall order the facilitator to cease and
- desist from the action.
- 14 (b) If a facilitator continues to engage in an action in
- 15 violation of the commissioner's cease and desist order, the
- 16 <u>commissioner may impose on the facilitator an administrative</u>
- 17 penalty of \$1,000 for each action of the facilitator that violates
- 18 the commissioner's order.
- 19 Sec. 350.253. REVOCATION OR SUSPENSION OF REGISTRATION.
- 20 (a) If the commissioner finds under Section 350.251(d) that a
- 21 registrant has engaged in a course of conduct that violates this
- 22 chapter or a rule adopted under this chapter or has continued to
- 23 <u>engage in an action in violation of a cease and desist order of the</u>
- 24 commissioner that has not been stayed on application of the
- 25 registrant, the commissioner may revoke or suspend the registration
- of the registrant.
- 27 (b) The revocation, suspension, or surrender of a

- 1 <u>facilitator's registration does not relieve a registrant from civil</u>
- 2 or criminal liability for an action committed before the
- 3 revocation, suspension, or surrender.
- 4 Sec. 350.254. COMPLAINT PROCEDURE. (a) The commissioner
- 5 shall establish a complaint procedure that enables an aggrieved
- 6 consumer or a member of the public to file a complaint against a
- 7 registrant or non-registrant who violates a provision of this
- 8 chapter. The commissioner shall maintain a toll-free number that a
- 9 consumer may use to obtain information about registrants and
- 10 complaint forms.
- 11 (b) Except as provided by this subsection, a complaint is a
- 12 public record under Chapter 552, Government Code. A complainant's
- 13 name, address, and other personal identifying information may not
- 14 be disclosed to the public.
- (c) On the request of a party to a complaint, the
- 16 commissioner shall hold a hearing as provided by Section 350.251.
- 17 After the hearing, the commissioner may issue a cease and desist
- order under Section 350.252 or suspend or revoke a registration as
- 19 provided by Section 350.253.
- Sec. 350.255. DECEPTIVE TRADE PRACTICES. A violation of
- 21 this chapter is a deceptive trade practice under Subchapter E,
- 22 Chapter 17, Business & Commerce Code.
- Sec. 350.256. <u>CIVIL ACTION</u>. (a) A facilitator who engages
- in an activity prohibited by this chapter is liable to the consumer
- 25 for:
- 26 (1) actual and consequential damages;
- 27 (2) the greater of:

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1	(A) \$2,000; or
2	(B) three times the amount of the refund
3	anticipation loan fee or other unauthorized charge; and
4	(3) reasonable attorney's fees and costs.
5	(b) Any person may sue for injunctive or other appropriate
6	equitable relief to enforce this chapter.
7	(c) A consumer may bring a class action suit to enforce this
8	chapter. In a class action suit brought under this subsection, a
9	facilitator who violates this chapter is liable for:
10	(1) actual and consequential damages for each class
11	member;
12	(2) damages provided by Subsection (a)(2) for each
13	class member; and
14	(3) reasonable attorney's fees and costs.
15	(d) The remedies provided in this section are cumulative and
16	are not intended to be the exclusive remedies available to a
17	consumer. A consumer is not required to exhaust any administrative
18	remedies provided by this chapter or other applicable law.
19	SECTION 2. A facilitator of refund anticipation loans or
20	checks shall file the first report with the consumer credit
21	commissioner as required by Section 350.209, Finance Code, as added
22	by this Act, not later than July 1, 2007.

SECTION 3. This Act takes effect September 1, 2005.