By: Chisum H.B. No. 1086

A BILL TO BE ENTITLED

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- 2 relating to the regulation of funeral homes, cemeteries, and
- 3 crematories.
- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 5 SECTION 1. Section 711.004, Health and Safety Code, is
- 6 amended by adding Subsection (m) to read as follows:
- 7 (m) If a removal of remains is made to correct an error by a
- 8 cemetery organization, the cemetery organization is responsible
- 9 for all costs involved in the removal and reinterment of the
- 10 remains.
- 11 SECTION 2. Section 711.012(b), Health and Safety Code, is
- 12 amended to read as follows:
- 13 (b) The Texas Funeral Service Commission may adopt rules,
- 14 establish procedures, and prescribe forms to enforce and administer
- 15 Sections 711.003, 711.008, 711.010, 711.011, 711.021-711.035,
- 16 711.038, 711.0395, 711.041, 711.042, 711.061, and 711.062 relating
- 17 to cemeteries that are not perpetual care cemeteries.
- 18 SECTION 3. Section 711.038, Health and Safety Code, is
- 19 amended by adding Subsection (f) to read as follows:
- 20 <u>(f) A cemetery organization may not resell the exclusive</u>
- 21 right of sepulture in a plot unless the exclusive right of sepulture
- 22 has been reacquired by the cemetery organization. A sanction or
- 23 other penalty may not be imposed on a cemetery organization that
- 24 violates this subsection unless:

(1) the state agency authorized to enforce this 1 2 section provides the cemetery organization written notice of the 3 violation; and 4 (2) the cemetery organization does not correct the 5 violation before the 91st day after the date on which the cemetery 6 organization received the notice. SECTION 4. Subchapter C, Chapter 711, Health and Safety 7 8 Code, is amended by adding Section 711.0395 to read as follows: 9 Sec. 711.0395. MULTIPLE INTERMENTS IN SAME PLOT. A cemetery organization may not make more than one interment in a plot 10 unless <u>each owner of the plot consents to the interment.</u> 11 12 SECTION 5. Subchapter A, Chapter 716, Health and Safety Code, is amended by adding Section 716.0035 to read as follows: 13 14 Sec. 716.0035. ACCEPTANCE OF REMAINS. A crematory 15 establishment may accept deceased human remains for refrigeration before it receives authorization to cremate the remains under 16 17 Subchapter B. SECTION 6. Section 716.051, Health and Safety Code, 18 amended to read as follows: 19 Sec. 716.051. CREMATION AUTHORIZATION. [Except 20 Α 21 otherwise provided in this chapter, a] crematory establishment may not cremate deceased human remains until it receives: 22

(1) a cremation authorization form signed by:

(B) a funeral director of the funeral

a death certificate or other death record that

(A) an authorizing agent; and

establishment that contracted to provide for the cremation; and

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(2)

- 1 indicates the deceased human remains may be cremated.
- 2 SECTION 7. Sections 716.052(a) and (c), Health and Safety
- 3 Code, are amended to read as follows:
- 4 (a) A cremation authorization form must:
- 5 (1) identify the deceased person and the time and date
- 6 of death;
- 7 (2) include the name and address of the funeral
- 8 <u>establishment</u> [director or other person] that contracted to provide
- 9 for the cremation;
- 10 (3) identify the authorizing agent and the
- 11 relationship between the authorizing agent and the deceased person;
- 12 (4) include a statement by the authorizing agent that:
- 13 (A) the authorizing agent has the right to
- 14 authorize the cremation of the deceased person and is not aware of
- any person with a superior or equal priority right; or
- 16 (B) if another person has an equal priority right
- 17 to authorize cremation, the authorizing agent:
- 18 (i) has made all reasonable efforts but
- 19 failed to contact that person and believes the person would not
- 20 object to the cremation; and
- 21 (ii) agrees to indemnify and hold harmless
- 22 the funeral establishment and the crematory establishment for any
- 23 liability arising from performing the cremation without the
- 24 person's authorization;
- 25 (5) authorize the crematory establishment to cremate
- 26 the human remains;
- 27 (6) declare that to their knowledge the human remains

- do not contain a pacemaker or any other material or implant that may
- 2 potentially be hazardous or cause damage to the cremation chamber
- 3 or the person performing the cremation;
- 4 (7) include the name of the funeral establishment or
- 5 other person authorized to receive the cremated remains from the
- 6 crematory establishment;
- 7 (8) detail the manner of permanent disposition of the
- 8 cremated remains, if known;
- 9 (9) list any items of value delivered to the crematory
- 10 establishment along with the human remains and include instructions
- on the handling of the items;
- 12 (10) specify whether the authorizing agent has
- 13 arranged for a viewing of the deceased person or service with the
- 14 deceased person present before cremation and the date and time of
- 15 the viewing or service; and
- 16 (11) include the signature of the authorizing agent
- 17 attesting to the accuracy of all representations contained on the
- 18 cremation authorization form.
- 19 (c) A funeral director [or other representative] of a
- 20 funeral establishment that contracts to provide for the cremation
- 21 of deceased human remains must sign the cremation authorization
- 22 form.
- SECTION 8. Section 716.102(a), Health and Safety Code, is
- 24 amended to read as follows:
- 25 (a) A crematory establishment shall furnish to a
- 26 representative of a funeral establishment who delivers deceased
- 27 human remains to the crematory establishment a receipt that

- 1 includes:
- 2 (1) the signature and printed name of the
- 3 representative who delivered the remains;
- 4 (2) the date and time of the delivery;
- 5 (3) the type of cremation container in which the
- 6 remains were delivered;
- 7 (4) the name of the funeral establishment [or other
- 8 entity] that contracted to provide for the cremation;
- 9 (5) the name of the individual who received the human
- 10 remains on behalf of the crematory; and
- 11 (6) the name of the deceased person.
- 12 SECTION 9. Section 716.103, Health and Safety Code, is
- 13 amended to read as follows:
- 14 Sec. 716.103. IDENTIFICATION RESPONSIBILITY OF CREMATORY.
- 15 (a) A crematory establishment shall place on the exterior of a
- 16 cremation container a label with the deceased person's name as
- 17 provided by the authorizing agent unless the crematory
- 18 establishment knows the name is incorrect.
- (b) A crematory establishment shall place, with the
- 20 cremated remains, in the temporary container, urn, or other
- 21 permanent container, a permanent metal identification disc,
- 22 bracelet, or other item that can be used to identify the deceased
- 23 person.
- SECTION 10. Section 716.156(b), Health and Safety Code, is
- 25 amended to read as follows:
- 26 (b) A crematory establishment shall furnish to a person who
- 27 receives the cremated remains a receipt that includes:

- 1 (1) the date and time of release;
- 2 (2) the printed name of the person who receives the
- 3 cremated remains;
- 4 (3) the name of the funeral establishment $\underline{\text{that}}$ [or
- 5 other entity who] contracted to provide for the cremation;
- 6 (4) the printed name of the person who released the
- 7 cremated remains on behalf of the crematory establishment; and
- 8 (5) the name of the deceased person.
- 9 SECTION 11. Section 651.001(15), Occupations Code, is
- 10 amended to read as follows:
- 11 (15) "Purchase agreement" means a written statement
- 12 that itemizes the cost of funeral services or merchandise selected
- 13 by a customer from the general [retail] price list.
- 14 SECTION 12. Section 651.154(a), Occupations Code, is
- 15 amended to read as follows:
- 16 (a) The commission shall set the following fees in amounts
- 17 reasonable and necessary to administer this chapter:
- 18 (1) the funeral director's and embalmer's application
- 19 fee, license fee, duplicate license fee, and reciprocal license
- 20 fee; and
- 21 (2) the cemetery, crematory, or funeral establishment
- license fee, renewal fee, and late renewal penalty.
- SECTION 13. Section 651.156, Occupations Code, is amended
- 24 by adding Subsection (d) to read as follows:
- 25 (d) A subpoena or subpoena duces tecum issued under this
- 26 section is not effective unless it is issued in compliance with:
- 27 (1) state and federal law; and

- 1 (2) commission rules adopted under Subsection (c).
- 2 SECTION 14. Section 651.165(d), Health and Safety Code, is
- 3 amended to read as follows:
- 4 (d) A person whose license has been expired for one year or
- 5 more may [not] renew the license by:
- 6 (1) retaking and passing the applicable examination;
- 7 (2) paying any applicable fees, including a renewal
- 8 fee that is equal to two times the normally required renewal fee;
- 9 and
- 10 (3) completing any continuing education required
- 11 <u>under Section 651.266</u>. [The person may obtain a new license by
- 12 complying with the requirements and procedures, including the
- 13 examination requirements, for obtaining an original license.
- 14 SECTION 15. Subchapter D, Chapter 651, Occupations Code, is
- amended by adding Section 651.1655 to read as follows:
- Sec. 651.1655. REINSTATEMENT OF SUSPENDED LICENSE. A
- 17 person whose license has been suspended may renew the license by
- 18 paying to the commission a renewal fee that is equal to two times
- 19 the normally required renewal fee.
- 20 SECTION 16. The heading to Section 651.267, Occupations
- 21 Code, is amended to read as follows:
- Sec. 651.267. REISSUANCE OF <u>REVOKED</u> LICENSE.
- SECTION 17. Sections 651.267(a) and (d), Occupations Code,
- 24 are amended to read as follows:
- 25 (a) On application, the commission may reissue a license
- 26 issued under this subchapter to a person whose license has been
- 27 [suspended or] revoked. An application to reissue a license may not

- 1 be made before the third [first] anniversary of the date of the
- 2 [suspension or] revocation.
- 3 (d) A license that has been revoked [or suspended for a
- 4 period of five years or more] may be reinstated only after the
- 5 applicant:
- 6 <u>(1) retakes and passes the applicable examination;</u>
- 7 (2) pays a fee that is equal to two times the normally
- 8 required renewal fee; and
- 9 (3) satisfies any other commission requirements,
- 10 <u>including any continuing education requirements under Section</u>
- 11 651.266.
- 12 SECTION 18. Section 651.304(e), Occupations Code, is
- 13 amended to read as follows:
- 14 (e) The commission by rule shall prescribe reporting
- 15 <u>requirements for provisional license holders.</u> The commission shall
- 16 furnish report forms to be used by a provisional license holder.
- SECTION 19. Sections 651.351(d) and (f), Occupations Code,
- 18 are amended to read as follows:
- 19 (d) A funeral establishment must:
- 20 (1) meet the building, fire safety, and health
- 21 standards and health ordinances of this state and of the
- 22 municipality in which the establishment is located;
- 23 (2) be located at a fixed place that is not tax-exempt
- 24 property or a cemetery;
- 25 (3) include facilities in which funeral services may
- 26 be conducted;
- 27 (4) have access to rolling stock consisting of at

- least one motor hearse;
- 2 (5) include a preparation room containing the
- 3 facilities, equipment, and supplies required by commission rule to
- 4 ensure the provision of adequate embalming services;
- 5 (6) include other facilities as necessary to comply
- 6 with the sanitary codes of this state and of the municipality in
- 7 which the room is located; and
- 8 (7) include a display containing sufficient
- 9 merchandise to permit reasonable selection, including at least five
- 10 adult caskets, two of which must be full-size and displayed in a
- 11 <u>casket showroom</u>.
- 12 (f) The least expensive casket displayed under Subsection
- 13 (d)(7) must be a full-size casket displayed in the same general
- 14 manner as the other full-size caskets are displayed. The three
- 15 adult caskets that are not required to be full-size under
- 16 Subsection (d)(7) may be displayed:
- 17 (1) in a partial panel display; or
- 18 (2) by video or brochure, online, or in any other
- 19 manner.
- SECTION 20. Section 651.353(d), Occupations Code, is
- 21 amended to read as follows:
- 22 (d) This section does not apply to:
- 23 (1) a family, fraternal, or community cemetery that is
- 24 not larger than 10 acres;
- 25 (2) an unincorporated association of plot owners not
- 26 operated for profit;
- 27 (3) a church, a religious society or denomination, or

- 1 an entity solely administering the temporalities of a church or
- 2 religious society or denomination; [or]
- 3 (4) a public cemetery owned by this state, a county, or
- 4 a municipality; or
- 5 (5) a perpetual care cemetery.
- 6 SECTION 21. Sections 651.354(a), (c), and (d), Occupations
 7 Code, are amended to read as follows:
- 8 (a) The commission shall mail written notice to a cemetery
- 9 or funeral establishment of the impending expiration of the
- 10 establishment's license not later than the 30th day before the
- 11 expiration date of the license. The [Except as provided by
- 12 Subsection (d), the notice must state that:
- 13 (1) to renew the license, the cemetery or funeral
- 14 establishment must pay the renewal fee not later than the license
- expiration date [September 30]; and
- 16 (2) the license is automatically renewed on receipt of
- 17 the renewal fee.
- 18 (c) If the license is expired for longer than 30 days, the
- 19 cemetery or funeral establishment [may not renew the license and]
- 20 may not operate as a cemetery or funeral establishment until the
- 21 renewal fee and the late payment penalty are paid [establishment is
- 22 issued a new license in the manner provided for issuing an original
- 23 license].
- 24 (d) This section does not apply to [To renew a license for] a
- 25 perpetual care cemetery [, the cemetery must submit a renewal on a
- 26 form prescribed by the commission. The license is renewed on
- 27 receipt of the form by the commission].

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H.B. No. 1086
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- 1 SECTION 22. Subchapter H, Chapter 651, Occupations Code, is
- 2 amended by adding Section 651.355 to read as follows:
- 3 <u>Sec. 651.355. PERPETUAL CARE CEMETERY REGISTRATION. (a)</u>
- 4 The Texas Department of Banking shall provide annually to the
- 5 commission a list of perpetual care cemeteries, including the
- 6 address and other contact information for each cemetery. The
- 7 commission shall annually register each perpetual care cemetery on
- 8 that list.
- 9 (b) A perpetual care cemetery is not required to pay a
- 10 registration fee or renewal fee under this chapter.
- 11 SECTION 23. Section 651.405, Occupations Code, is amended
- 12 to read as follows:
- 13 Sec. 651.405. GENERAL [RETAIL] PRICE LIST; FUNERAL
- 14 ESTABLISHMENT. (a) "General [Retail] price list" means a printed
- 15 or typewritten list of the retail price of items or services
- 16 provided by a funeral establishment and must include the retail
- 17 price of:
- 18 (1) transferring a deceased person to the funeral
- 19 establishment;
- 20 (2) embalming;
- 21 (3) using a funeral establishment facility for viewing
- 22 the deceased;
- 23 (4) using a funeral establishment facility for funeral
- 24 services;
- 25 (5) using a hearse;
- 26 (6) using a limousine;
- 27 (7) caskets, which may be provided at a range of retail

- 1 prices;
- 2 (8) outer enclosures, which may be provided at a range
- 3 of retail prices; and
- 4 (9) the basic services of the funeral director and
- 5 other [itemized services provided by the] funeral establishment
- 6 staff.
- 7 (b) A general [retail] price list must contain the name,
- 8 address, and telephone number of the funeral establishment, the
- 9 effective date for the stated prices, and the following printed
- 10 notice: "The goods and services shown below are those we can
- 11 provide to our customers. You may choose only the items you desire.
- 12 However, any funeral arrangements you select will include a charge
- 13 for our basic services and overhead. If legal or other requirements
- 14 mean you must buy any items you did not specifically ask for, we
- 15 will explain the reason in writing on the statement we provide
- 16 describing the funeral goods and services you selected."
- 17 SECTION 24. Section 651.4055, Occupations Code, is amended
- 18 to read as follows:
- 19 Sec. 651.4055. GENERAL [RETAIL] PRICE LIST; CEMETERY OR
- 20 CREMATORY. (a) In this section, "general [retail] price list"
- 21 means a printed or typewritten list of the retail price of items or
- 22 services provided by a cemetery or crematory.
- 23 (b) A general [retail] price list must contain:
- 24 (1) the name, address, and telephone number of the
- 25 cemetery or crematory;
- 26 (2) the effective date for the stated prices;
- 27 (3) notice required by Subsection (c); and

- 1 $\qquad \qquad \text{(4)} \quad \text{any other items that the commission may by rule}$
- 2 require.
- 3 (c) The general [retail] price list must contain the
- 4 following printed notice: "The goods and services shown below are
- 5 those we can provide to our customers. You may choose only the
- 6 items you desire. If legal or other requirements mean you must buy
- 7 any items you did not specifically ask for, we will explain the
- 8 reason in writing on the statement we provide describing the goods
- 9 and services you selected."
- SECTION 25. Sections 651.406(a) and (d), Occupations Code,
- 11 are amended to read as follows:
- 12 (a) A purchase agreement must state:
- 13 (1) the name, address, and telephone number of the
- 14 funeral establishment;
- 15 (2) the amount paid or owed to another person by the
- 16 funeral establishment on behalf of the customer <u>for a cash advance</u>
- item and each fee charged the customer for a cash advance item [the
- 18 cost of advancing funds or becoming indebted to another person on
- 19 behalf of the customer];
- 20 (3) the printed notice required by Subsection (b);
- 21 (4) the name, mailing address, and telephone number of
- the commission; and
- 23 (5) a statement that complaints may be directed to the
- 24 commission.
- 25 (d) If the customer selects a package arrangement based on
- 26 unit pricing, the itemization requirement is satisfied by providing
- 27 a purchase agreement that discloses the total amount of [itemizes]

- 1 the discount provided by the package arrangement.
- 2 SECTION 26. Sections 651.4065(a) and (d), Occupations Code,
- 3 are amended to read as follows:
- 4 (a) A purchase agreement must state:
- 5 (1) the name, address, and telephone number of the 6 cemetery or crematory;
- 7 (2) the amount paid or owed to another person by the 8 cemetery or crematory on behalf of the customer <u>for a cash advance</u> 9 item and each fee charged the customer for a cash advance item [the
- 10 cost of advancing funds or becoming indebted to another person on
- 11 behalf of the customer];
- 12 (3) the printed notice required by Subsection (b);
- 13 (4) the name, mailing address, and telephone number of the commission;
- 15 (5) a statement that complaints may be directed to the commission; and
- 17 (6) any other items that the commission may by rule 18 require.
- (d) If the customer selects a package arrangement based on unit pricing, the itemization requirement is satisfied by providing a purchase agreement that <u>discloses the total amount of</u> [itemizes]
- the discount provided by the package arrangement.
- 23 SECTION 27. Section 651.454(a), Occupations Code, is 24 amended to read as follows:
- 25 (a) A person violates this chapter if the person, in 26 arranging for funeral services or merchandise, fails to:
- 27 (1) provide a prospective customer at the beginning of

- 1 the arrangement process with a copy of the brochure required by
- 2 Section 651.404;
- 3 (2) provide to a prospective customer inquiring in
- 4 person about any funeral service or merchandise a general [retail]
- 5 price list for the prospective customer to keep;
- 6 (3) explain to a prospective customer that a
- 7 contractual agreement for funeral services or merchandise may not
- 8 be entered into before a general [retail] price list is provided to
- 9 the prospective customer; or
- 10 (4) provide general price information by telephone
- 11 within a reasonable time.
- 12 SECTION 28. Subchapter J, Chapter 651, Occupations Code, is
- amended by adding Section 651.461 to read as follows:
- 14 Sec. 651.461. DEFENSE TO VIOLATION. A person licensed
- 15 under this chapter does not violate this chapter by engaging in
- 16 conduct regarding funeral arrangements under the direction of a
- 17 person who:
- 18 (1) represents to the license holder that the person
- is authorized to make funeral arrangements for the deceased; and
- 20 (2) provides written directions to the license holder
- 21 <u>in the manner provided by Section 711.002, Health and Safety Code.</u>
- SECTION 29. Section 651.507(a), Occupations Code, is
- 23 amended to read as follows:
- 24 (a) The commission or an administrative law judge employed
- 25 by the State Office of Administrative Hearings shall review each
- 26 disciplinary proceeding to determine whether the license holder has
- 27 previously violated [committed] the same provision of this chapter

- or rule adopted under this chapter [type of violation on one or more previous occasions]. If it is determined that the license holder has previously violated [committed] the same provision of this chapter or rule adopted under this chapter [type of violation], the commission or administrative law judge shall impose a disciplinary action that is more severe than that imposed on the previous occasion.
- 8 SECTION 30. Section 651.658(d), Occupations Code, is 9 amended to read as follows:
 - (d) If the license is expired for longer than 30 days, the crematory establishment may not operate a crematory until the renewal fee and late payment penalty are paid [A person may not renew a license that has been expired for more than 30 days. A person holding a license that has been expired for more than 30 days must apply for a new license as required by this subchapter to conduct a crematory business].
- 17 SECTION 31. The following are repealed:

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- 18 (1) Section 716.004(b), Health and Safety Code; and
- 19 (2) Sections 651.304(b) and (c), 651.651(3), and 20 651.656(d), Occupations Code.
- SECTION 32. Section 711.004(m), Health and Safety Code, as added by this Act, applies only to costs incurred as a result of an error that occurs on or after the effective date of this Act. Costs incurred as a result of an error that occurred before the effective date of this Act is governed by the law in effect at the time the error occurred, and the former law is continued in effect for that purpose.

SECTION 33. Sections 651.165(d), 651.354, and 651.658(d), 1 2 Occupations Code, as amended by this Act, apply only to a license that expires on or after the effective date of this Act. A license 3 4

that expired before the effective date of this Act is governed by

5 the law in effect at the time the license expired, and the former

6 law is continued in effect for that purpose.

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SECTION 34. 7 Section 651.1655, Occupations Code, as added by 8 this Act, applies only to a license suspended on or after the effective date of this Act. A license suspended before the 9 effective date of this Act is governed by the law in effect at the 10 time the license was suspended, and the former law is continued in 11 effect for that purpose. 12

SECTION 35. Section 651.267, Occupations Code, as amended by this Act, applies only to a license revoked on or after the effective date of this Act. A license revoked before the effective date of this Act is governed by the law in effect at the time the license was revoked, and the former law is continued in effect for that purpose.

SECTION 36. Not later than January 1, 2006, the Texas Department of Banking shall provide the initial list of perpetual care cemeteries to the Texas Funeral Service Commission as required by Section 651.355, Occupations Code, as added by this Act.

SECTION 37. Sections 651.406 and 651.4065, Occupations Code, as amended by this Act, apply only to a purchase agreement entered into on or after the effective date of this Act. A purchase agreement entered into before the effective date of this Act is governed by the law in effect on the date the agreement was entered

- 1 into, and the former law is continued in effect for that purpose.
- 2 SECTION 38. This Act takes effect September 1, 2005.