By: Armbrister S.B. No. 305

A BILL TO BE ENTITLED

1	AN ACT
2	relating to the licensing and regulation of glass technicians;
3	providing administrative penalties.
4	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
5	SECTION 1. Title 8, Occupations Code, is amended by adding
6	Chapter 1306 to read as follows:
7	CHAPTER 1306. GLASS TECHNICIANS
8	SUBCHAPTER A. GENERAL PROVISIONS
9	Sec. 1306.001. SHORT TITLE. This chapter may be cited as
10	the Glass Technicians License Act.
11	Sec. 1306.002. DEFINITIONS. In this chapter:
12	(1) "Automotive glass work" means installing,
13	maintaining, or repairing fixed or moveable glass in a motor
14	vehicle.
15	(2) "Board" means the Glass Technicians Board of
16	Examiners.
17	(3) "Glazing" means installing, maintaining, or
18	repairing glass in a residential or commercial building.
19	(4) "Licensed automotive glass repair technician"
20	means a person who holds a license under this chapter to repair
21	damaged fixed or moveable glass in a motor vehicle.
22	(5) "Licensed automotive glass replacement
23	technician" means a person who holds a license under this chapter to

perform automotive glass work.

1	(6) "Licensed glazier" means a person who holds a
2	license under this chapter to perform glazing.
3	(7) "Trainee" means a person not licensed under this
4	chapter who performs automotive glass work or glazing under the
5	supervision of a licensed automotive glass replacement technician,
6	licensed automotive glass repair technician, or licensed glazier.
7	Sec. 1306.003. EXEMPTIONS. The following persons are not
8	required to be licensed under this chapter to perform the actions
9	<u>listed:</u>
10	(1) a person employed by a federal, state, or local
11	governmental agency performing automotive glass work or glazing as
12	an assigned duty for which the person has been properly trained;
13	(2) a student performing automotive glass work or
14	glazing as part of a board-approved educational or training program
15	<u>if:</u>
16	(A) the work product produced by the student as
17	part of the program is not intended for public use; or
18	(B) the student, while performing assigned
19	duties, is supervised by a licensed instructor;
20	(3) a glass instructor certified by the National Glass
21	Association or another certification organization approved by the
22	board or licensed by another state, if:
23	(A) the instructor is performing automotive
24	glass work or glazing in this state as part of a board-approved
25	educational or training program;
26	(B) the instructor does not perform the
27	automotive glass work or glazing in this state for more than 30 days

Τ	each calendar year; and
2	(C) the work product of the educational or
3	training program is not intended for public use;
4	(4) a trainee performing assigned automotive glass
5	work or glazing under the direct on-site supervision of a licensed
6	automotive glass replacement technician, licensed automotive glass
7	repair technician, or licensed glazier in accordance with this
8	chapter and board rules;
9	(5) an employee of a business entity, whose primary
10	duties include automotive glass work or glazing performed on
11	premises owned or leased by the business for the use of the business
12	and not intended for use by the public;
13	(6) a person fabricating glass products;
14	(7) a person installing, maintaining, repairing, or
15	servicing glass in or around a single-family residence owned and
16	occupied or to be occupied by the person, subject to any inspection
17	and approval required by other law;
18	(8) a person that holds the person out to be a retail
19	seller of glass products and engages in the retail sale of glass
20	products, if the person does not also engage in automotive glass
21	work or glazing; and
22	(9) a person who:
23	(A) installs safety-backed mirror products; or
24	(B) repairs or replaces flat glass in residential
25	buildings that does not exceed 30 square feet.
26	Sec. 1306.004. APPLICATION OF SUNSET ACT. The Glass
27	Technicians Board of Examiners is subject to Chapter 325,

- 1 Government Code (Texas Sunset Act). Unless continued in existence
- 2 as provided by that chapter, the board is abolished September 1,
- 3 2017.
- 4 [Sections 1306.005-1306.050 reserved for expansion]
- 5 SUBCHAPTER B. GLASS TECHNICIANS BOARD OF EXAMINERS
- 6 Sec. 1306.051. BOARD; MEMBERSHIP. (a) The Glass
- 7 Technicians Board of Examiners consists of nine members appointed
- 8 by the governor with the advice and consent of the senate as
- 9 follows:
- 10 <u>(1) one licensed automotive glass replacement</u>
- 11 technician;
- 12 (2) one member who is an owner or principal of a
- 13 company engaged in the business of replacing automotive glass;
- 14 (3) one licensed automotive glass repair technician;
- 15 (4) one member who is an owner or principal of a
- company engaged in the business of repairing automotive glass;
- 17 (5) one licensed glazier;
- 18 (6) one member who is an owner or principal of a
- 19 company engaged in the business of glazing; and
- 20 (7) three members who represent the public.
- 21 (b) Appointments to the board shall be made without regard
- 22 to the race, color, disability, sex, religion, age, or national
- 23 origin of the appointee.
- Sec. 1306.052. MEMBER ELIGIBILITY. (a) To qualify as a
- 25 board member, a person must be a resident of this state.
- 26 (b) A person is not eligible for appointment as a public
- 27 member of the board if the person or the person's spouse:

- 1 (1) is registered, certified, or licensed by an
- 2 occupational regulatory agency in the field of automotive glass
- 3 work or glazing;
- 4 (2) is employed by or participates in the management
- of a business entity or other organization regulated by the board or
- 6 receiving funds from the board;
- 7 (3) owns or controls, directly or indirectly, more
- 8 than a 10 percent interest in a business entity or other
- 9 organization regulated by the board or receiving funds from the
- 10 board; or
- 11 (4) uses or receives a substantial amount of tangible
- 12 goods, services, or money from the board, other than compensation
- 13 or reimbursement authorized by law for board membership,
- 14 attendance, or expenses.
- 15 Sec. 1306.053. MEMBERSHIP AND EMPLOYEE RESTRICTIONS. (a)
- 16 In this section, "Texas trade association" means a cooperative and
- 17 voluntarily joined association of business or professional
- 18 competitors in this state designed to assist its members and its
- 19 industry or profession in dealing with mutual business or
- 20 professional problems and in promoting their common interest.
- (b) A person may not be a member of the board or an employee
- of the board employed in a "bona fide executive, administrative, or
- 23 professional capacity," as that phrase is used for purposes of
- 24 establishing an exemption to the overtime provisions of the federal
- 25 Fair Labor Standards Act of 1938 (29 U.S.C. Section 201 et seq.) if:
- 26 (1) the person is an officer, employee, manager, or
- 27 paid consultant of a Texas trade association in the field of

- 1 <u>automotive glass work or glazing; or</u>
- 2 (2) the person's spouse is an officer, manager, or paid
- 3 consultant of a Texas trade association in the field of automotive
- 4 glass work or glazing.
- 5 (c) A person may not be a member of the board or act as
- 6 general counsel to the board if the person is required to register
- 7 as a lobbyist under Chapter 305, Government Code, because of the
- 8 person's activities for compensation on behalf of a profession
- 9 related to the operation of the board.
- Sec. 1306.054. TERMS; VACANCIES. (a) Members of the board
- 11 serve staggered six-year terms. The terms of three members expire
- on January 31 of each odd-numbered year.
- 13 (b) A vacancy on the board shall be filled by appointment of
- 14 the governor.
- 15 Sec. 1306.055. PRESIDING OFFICER. The governor shall
- designate a member of the board as presiding officer of the board to
- 17 serve in that capacity at the pleasure of the governor.
- 18 Sec. 1306.056. MEETINGS; OFFICIAL RECORD. (a) The board
- 19 shall meet at least once each year.
- 20 (b) The board may meet at other times at the call of the
- 21 presiding officer or as provided by board rule.
- (c) The board shall keep an official record of all board
- 23 meetings and proceedings.
- Sec. 1306.057. GROUNDS FOR REMOVAL. (a) It is a ground for
- 25 removal from the board that a member:
- 26 (1) does not have at the time of taking office the
- 27 qualifications required by Sections 1306.051 and 1306.052;

- 1 (2) does not maintain during service on the board the
- 2 qualifications required by Sections 1306.051 and 1306.052;
- 3 (3) is ineligible for membership under Section
- 4 <u>1306</u>.053;
- 5 (4) cannot, because of illness or disability,
- 6 <u>discharge the member's duties for a substantial part of the member's</u>
- 7 <u>term; or</u>
- 8 (5) is absent from more than half of the regularly
- 9 scheduled board meetings that the member is eligible to attend
- during a calendar year without an excuse approved by a majority vote
- of the board.
- 12 (b) The validity of an action of the board is not affected by
- 13 the fact that it is taken when a ground for removal of a board member
- 14 exists.
- (c) If the executive director has knowledge that a potential
- 16 ground for removal of a board member exists, the executive director
- 17 shall notify the presiding officer of the board of the potential
- 18 ground. The presiding officer shall then notify the governor and
- 19 the attorney general that a potential ground for removal exists. If
- 20 the potential ground for removal involves the presiding officer,
- 21 the executive director shall notify the next highest officer of the
- 22 board, who shall notify the governor and the attorney general that a
- 23 potential ground for removal exists.
- Sec. 1306.058. TRAINING. (a) A person who is appointed to
- 25 and qualifies for office as a member of the board may not vote,
- deliberate, or be counted as a member in attendance at a meeting of
- 27 the board until the person completes a training program that

- 1 complies with this section.
- 2 (b) The training program must provide the person with
- 3 information regarding:
- 4 (1) this chapter and the board's programs, functions,
- 5 rules, and budget;
- 6 (2) the results of the most recent formal audit of the
- 7 board;
- 8 (3) the requirements of laws relating to open
- 9 meetings, public information, administrative procedure, and
- 10 conflict of interest; and
- 11 (4) any applicable ethics policies adopted by the
- 12 board or the Texas Ethics Commission.
- (c) A person appointed to the board is entitled to
- 14 reimbursement, as provided by the General Appropriations Act, for
- 15 travel expenses incurred in attending the training program
- 16 regardless of whether the attendance at the program occurs before
- or after the person qualifies for office.
- 18 Sec. 1306.059. QUALIFICATIONS AND STANDARDS OF CONDUCT
- 19 INFORMATION. The executive director or the executive director's
- 20 <u>designee</u> shall provide to members of the board, as often as
- 21 <u>necessary</u>, information regarding their:
- 22 (1) qualifications for office under this chapter; and
- 23 (2) responsibilities under applicable laws relating
- to standards of conduct for state officers.
- 25 <u>Sec. 1306.060. REIMBURSEMENT. A board member is entitled</u>
- 26 to reimbursement for expenses as provided by the General
- 27 Appropriations Act.

1	Sec. 1306.061. APPLICATION OF OPEN MEETINGS, OPEN RECORDS,
2	AND ADMINISTRATIVE PROCEDURE LAWS. Except as provided by this
3	chapter, the board is subject to Chapters 551, 552, and 2001,
4	Government Code.
5	[Sections 1306.062-1306.100 reserved for expansion]
6	SUBCHAPTER C. BOARD POWERS AND DUTIES
7	Sec. 1306.101. RULES. The board shall adopt rules
8	consistent with this chapter for the administration of this chapter
9	and the operation of the board.
10	Sec. 1306.102. GENERAL POWERS AND DUTIES. The board shall:
11	(1) evaluate the qualifications of license applicants
12	and issue licenses to qualified applicants;
13	(2) contract with a nationally recognized testing
14	organization, such as the National Glass Association or another
15	organization whose examination is determined by the board to be at
16	least as stringent as the applicable examination given by the
17	National Glass Association, to develop and administer to applicants
18	who apply for a license under this chapter a written automotive
19	glass replacement technician examination, automotive glass repair
20	technician examination, or glazier examination;
21	(3) establish standards of ethical conduct for persons
22	performing automotive glass work or glazing;
23	(4) by rule establish safety standards in accordance
24	with accepted industry standards for:
25	(A) automotive glass replacement that are at
26	least as stringent as the 2002 Auto Glass Replacement Safety
27	Standards developed by the American National Standards Institute;

1 and 2 (B) glazing and automotive glass repair that are at least as stringent as national safety standards recognized by 3 4 the board for glazing and automotive glass repair; and 5 (5) establish continuing education requirements for 6 renewal of each type of license issued under this chapter. 7 Sec. 1306.103. FEES. The board shall set and collect application, license, renewal, and other necessary fees in amounts 8 that are reasonable and necessary to cover the costs of 9 10 administering and enforcing this chapter. Sec. 1306.104. RULES RESTRICTING ADVERTISING 11 OR COMPETITIVE BIDDING. (a) The board may not adopt rules restricting 12 advertising or competitive bidding by a person regulated by the 13 14 board except to prohibit false, misleading, or deceptive practices 15 by that person. (b) The board may not include in its rules to prohibit 16 17 false, misleading, or deceptive practices by a person regulated by the board a rule that: 18 19 (1) restricts the use of any advertising medium; (2) restricts the person's personal appearance or the 20 21 use of the person's voice in an advertisement; 22 (3) relates to the size or duration of an advertisement by the person; or 23 24 (4) restricts the use of a trade name in advertising by 25 the person.

CONVICTION. (a) The board shall adopt rules necessary to comply

Sec. 1306.105. RULES ON CONSEQUENCES OF CRIMINAL

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- 1 with Chapter 53.
- 2 (b) In its rules under this section, the board shall list
- 3 the specific offenses for which a conviction would constitute
- 4 grounds for the board to take action under Section 53.021.
- 5 Sec. 1306.106. SUBPOENA. (a) The board may request and, if
- 6 necessary, compel by subpoena:
- 7 (1) the attendance of a witness for examination under
- 8 oath; and
- 9 (2) the production for inspection and copying of
- 10 records and other evidence relevant to the investigation of an
- 11 alleged violation of this chapter.
- 12 (b) If a person fails to comply with a subpoena issued under
- 13 this section, the board, acting through the attorney general, may
- 14 file suit to enforce the subpoena in a district court in Travis
- 15 County or in the county in which a hearing conducted by the board
- 16 may be held.
- 17 (c) The court shall order a person to comply with the
- 18 subpoena if the court determines that good cause exists for issuing
- 19 the subpoena.
- Sec. 1306.107. USE OF TECHNOLOGY. The board shall
- 21 <u>implement a policy requiring the board to use appropriate</u>
- 22 technological solutions to improve the board's ability to perform
- 23 <u>its functions.</u> The policy must ensure that the public is able to
- interact with the board on the Internet.
- Sec. 1306.108. NEGOTIATED RULEMAKING AND ALTERNATIVE
- 26 DISPUTE RESOLUTION POLICY. (a) The board shall develop and
- 27 implement a policy to encourage the use of:

(1) negotiated rulemaking procedures under Chapter 1 2 2008, Government Code, for the adoption of board rules; and (2) appropriate alternative dispute resolution 3 4 procedures under Chapter 2009, Government Code, to assist in the resolution of internal and external disputes under the board's 5 6 jurisdiction. 7 (b) The board's procedures relating to alternative dispute resolution must conform, to the extent possible, to any model 8 9 quidelines issued by the State Office of Administrative Hearings for the use of alternative dispute resolution by state agencies. 10 (c) The board shall designate a trained person to: 11 (1) coordinate the implementation of the policy 12 adopted under Subsection (a); 13 14 (2) serve as a resource for any training needed to 15 implement the procedures for negotiated rulemaking or alternative 16 dispute resolution; and 17 (3) collect data concerning the effectiveness of those procedures, as implemented by the board. 18 The board may appoint 19 Sec. 1306.109. COMMITTEES. 20 committees that it considers necessary to carry out its duties. 21 Sec. 1306.110. ANNUAL REPORT. (a) The board shall file 22 annually with the governor and the presiding officer of each house of the legislature a complete and detailed written report 23 24 accounting for all money received and disbursed by the board during

the time provided by the General Appropriations Act.

(b) The annual report must be in the form and be reported in

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the preceding fiscal year.

Τ	[Sections 1306.111-1306.150 reserved for expansion]
2	SUBCHAPTER D. EXECUTIVE DIRECTOR AND PERSONNEL
3	Sec. 1306.151. EXECUTIVE DIRECTOR. (a) The board shall
4	employ an executive director. The executive director is the
5	executive head of the board and performs its administrative duties.
6	(b) The board shall set the compensation of the executive
7	director.
8	Sec. 1306.152. PERSONNEL. The executive director may
9	employ personnel as necessary to implement this chapter.
10	Sec. 1306.153. EQUAL EMPLOYMENT OPPORTUNITY POLICY. (a)
11	The executive director or the executive director's designee shall
12	prepare and maintain a written policy statement that implements a
13	program of equal employment opportunity to ensure that all
14	personnel decisions are made without regard to race, color,
15	disability, sex, religion, age, or national origin.
16	(b) The policy statement must include:
17	(1) personnel policies, including policies relating
18	to recruitment, evaluation, selection, training, and promotion of
19	personnel, that show the intent of the board to avoid the unlawful
20	employment practices described by Chapter 21, Labor Code; and
21	(2) an analysis of the extent to which the composition
22	of the board's personnel is in accordance with state and federal law
23	and a description of reasonable methods to achieve compliance with
24	state and federal law.
25	(c) The policy statement must:
26	(1) be updated annually;
27	(2) be reviewed by the civil rights division of the

- 1 Texas Workforce Commission for compliance with Subsection (b)(1);
- 2 and
- 3 (3) be filed with the governor's office.
- 4 Sec. 1306.154. STATE EMPLOYEE INCENTIVE PROGRAM. The
- 5 executive director or the executive director's designee shall
- 6 provide to commission employees information and training on the
- 7 benefits and methods of participation in the state employee
- 8 incentive program.
- 9 Sec. 1306.155. DIVISION OF RESPONSIBILITIES. The board
- 10 shall develop and implement policies that clearly separate the
- 11 policy-making responsibilities of the board and the management
- 12 responsibilities of the executive director and the staff of the
- 13 board.
- 14 [Sections 1306.156-1306.200 reserved for expansion]
- 15 SUBCHAPTER E. PUBLIC PARTICIPATION AND COMPLAINT PROCEDURES
- Sec. 1306.201. PUBLIC INTEREST INFORMATION. (a) The board
- 17 shall prepare and disseminate consumer information that describes
- 18 the regulatory functions of the board and the procedures by which
- 19 consumer complaints are filed with and resolved by the board.
- 20 (b) The board shall make the information available to the
- 21 public and appropriate state agencies.
- Sec. 1306.202. COMPLAINTS. (a) The board by rule shall
- 23 <u>establish methods by which consumers and service recipients are</u>
- 24 notified of the name, mailing address, and telephone number of the
- 25 board for the purpose of directing complaints to the board. The
- 26 board may provide for that notice:
- 27 (1) on each form, application, or written contract for

- 1 <u>services of a person regulated under this chapter;</u>
- 2 (2) on a sign prominently displayed in the place of
- 3 business of each person regulated under this chapter; or
- 4 (3) in a bill for service provided by a person
- 5 regulated under this chapter.
- 6 (b) The board shall list with its regular telephone number
- 7 <u>any toll-free telephone number established under other state law</u>
- 8 that may be called to present a complaint about a glass technician.
- 9 Sec. 1306.203. RECORDS OF COMPLAINTS. (a) The board shall
- 10 maintain a system to promptly and efficiently act on complaints
- filed with the board. The board shall maintain:
- 12 (1) information about the parties to the complaint and
- 13 the subject matter of the complaint;
- 14 (2) a summary of the results of the review or
- investigation of the complaint; and
- 16 (3) information about the disposition of the
- 17 complaint.
- (b) The board shall make information available describing
- 19 its procedures for complaint investigation and resolution.
- 20 (c) The board shall periodically notify the parties of the
- 21 status of the complaint until final disposition of the complaint.
- Sec. 1306.204. GENERAL RULES REGARDING COMPLAINT
- 23 <u>INVESTIGATION AND DISPOSITION</u>. The board shall adopt rules
- 24 concerning the investigation of a complaint filed with the board.
- 25 The rules must:
- 26 (1) distinguish between categories of complaints;
- 27 (2) ensure that complaints are not dismissed without

- 1 appropriate consideration;
- 2 (3) require that the board be advised of a complaint
- 3 that is dismissed and that a letter be sent to the person who filed
- 4 the complaint explaining the action taken on the dismissed
- 5 complaint;
- 6 (4) ensure that the person who files a complaint has an
- 7 opportunity to explain the allegations made in the complaint; and
- 8 (5) prescribe guidelines concerning the categories of
- 9 complaints that require the use of a private investigator and the
- 10 procedures for the board to obtain the services of a private
- 11 investigator.
- Sec. 1306.205. DISPOSITION OF COMPLAINT. (a) The board
- 13 shall:
- 14 (1) dispose of each complaint in a timely manner; and
- 15 (2) establish a schedule for conducting each phase of
- 16 <u>a complaint that is under the control of the board not later than</u>
- 17 the 30th day after the date the board receives the complaint.
- 18 (b) Each party shall be notified of the projected time
- 19 requirements for pursuing the complaint. The board shall notify
- 20 each party to the complaint of any change in the schedule
- 21 established under Subsection (a)(2) not later than the seventh day
- 22 after the date the change is made.
- 23 <u>(c) The executive director shall notify the board of a</u>
- 24 complaint that is not resolved within the time prescribed by the
- 25 board for resolving the complaint.
- Sec. 1306.206. PUBLIC PARTICIPATION. (a) The board shall
- 27 develop and implement policies that provide the public with a

- 1 reasonable opportunity to appear before the board and to speak on
- 2 any issue under the board's jurisdiction.
- 3 (b) The board shall prepare and maintain a written plan that
- 4 describes how a person who does not speak English may be provided
- 5 reasonable access to the board's programs.
- 6 Sec. 1306.207. INFORMAL SETTLEMENT CONFERENCE. The board
- 7 <u>shall establish guidelines for an informal settlement conference</u>
- 8 related to a complaint filed with the board.
- 9 [Sections 1306.208-1306.250 reserved for expansion]
- 10 SUBCHAPTER F. LICENSING REQUIREMENTS
- Sec. 1306.251. LICENSE REQUIRED. (a) Except as provided by
- 12 Section 1306.003, a person may not practice automotive glass work
- or glazing unless the person holds a license issued by the board
- 14 under this chapter.
- (b) Unless a person holds a license issued under this
- 16 chapter, a person may not use the title or represent or imply the
- 17 person has the title "licensed automotive glass replacement
- 18 technician," "licensed automotive glass repair technician," or
- 19 "licensed glazier."
- 20 (c) A license issued under this chapter is nontransferable.
- 21 Sec. 1306.252. ELIGIBILITY REQUIREMENTS. (a) To be
- 22 <u>eligible for a license under this chapter, an applicant must:</u>
- 23 (1) be at least 18 years of age;
- 24 (2) have successfully completed a primary education
- 25 through at least the eighth grade or an equivalent educational
- 26 program;
- 27 (3) pass the required examination;

1	(4) submit an application on the form prescribed by
2	the board and any other information required by board rule; and
3	(5) pay all required fees.
4	(b) In addition to the requirements under Subsection (a), an
5	applicant applying for an automotive glass replacement technician
6	license must have:
7	(1) successfully completed a training program that is
8	approved by the board and is at least as stringent as the Auto Glass
9	Technical Institute training program developed by the National
10	Glass Association or a similar training program selected by the
11	board; and
12	(2) worked as a trainee in automotive glass
13	replacement work for not less than six months.
14	(c) In addition to the requirements under Subsection (a), an
15	applicant applying for an automotive glass repair technician
16	<pre>license must have:</pre>
17	(1) successfully completed a windshield repair
18	manufacturer factory training program or other equivalent program
19	approved by the board;
20	(2) worked as a trainee in automotive glass repair
21	work for not less than six months; and
22	(3) performed not less than 200 automotive glass
23	repairs as a trainee.
24	(d) In addition to the requirements under Subsection (a), an
25	applicant applying for a glazier license must have:
26	(1) successfully completed a training program
27	approved by the board that is at least as stringent as the Glass

- 1 Installer Technical Institute training program developed by the
- 2 National Glass Association or a similar training program selected
- 3 by the board; and
- 4 (2) worked as a trainee in glazing for not less than
- 5 <u>one year.</u>
- 6 Sec. 1306.253. EXAMINATION. An examination required for
- 7 issuance of a license under this chapter must test entry level
- 8 knowledge of automotive glass replacement work, automotive glass
- 9 repair work, or glazing, including OSHA standards and industry
- 10 safety standards such as the Auto Glass Replacement Safety Standard
- 11 developed by the American National Standards Institute.
- Sec. 1306.254. EXAMINATION RESULTS. The board shall notify
- each applicant of the results of a licensing examination not later
- 14 than the 30th day after the date the board receives the results of
- 15 <u>the examination.</u>
- Sec. 1306.255. REEXAMINATION. (a) An applicant who fails
- 17 to pass a required examination may not apply to retake the
- 18 examination before the expiration of one month from the date the
- 19 applicant is notified of the results of the examination.
- 20 (b) An applicant who fails to pass the required examination
- 21 three times may not retake the examination before:
- (1) the applicant successfully completes the
- 23 additional training required by the board; and
- 24 (2) the expiration of 180 days from the date the
- 25 applicant was notified of the results of the most recent
- 26 examination.
- Sec. 1306.256. PROVISIONAL LICENSE. The board may issue a

- 1 provisional license to an applicant who:
- 2 (1) holds a license from another state that has
- 3 license requirements substantially equivalent to those of this
- 4 state;
- 5 (2) submits the information required by the board; and
- 6 (3) pays the required fees.
- 7 Sec. 1306.257. LICENSE EXPIRATION DATE. (a) An automotive
- 8 glass replacement technician license and a glazier license issued
- 9 under this chapter are valid for three years and may be renewed in
- 10 accordance with this chapter and board rules.
- 11 (b) An automotive glass repair technician license is valid
- 12 for five years and may be renewed in accordance with this chapter
- 13 and board rules.
- 14 <u>(c) The board by rule may adopt a system under which</u>
- 15 licenses expire on various dates during the year.
- 16 (d) For a year in which the license expiration date is
- 17 changed, license fees payable on January 1 shall be prorated on a
- monthly basis so that <u>each license holder pays only the portion of</u>
- 19 the fee that is allocable to the number of months during which the
- 20 license is valid. On renewal of the license on the new expiration
- 21 date, the total license renewal fee is payable.
- Sec. 1306.258. LICENSE RENEWAL. (a) A person may renew an
- 23 <u>unexpired license by paying the required renewal fee to the board</u>
- 24 before the expiration date of the license.
- 25 (b) At least 30 days before the expiration of a person's
- 26 license, the board shall send written notice of the impending
- 27 license expiration to the person at the person's last known address

1	according to the board's records.
2	(c) A person whose license has been expired for 90 days or
3	less may renew the license by paying to the board the required
4	renewal fee and an additional fee equal to one-half of the
5	examination fee for the license. If a person's license has been
6	expired for more than 90 days but less than one year, the person may
7	renew the license by paying to the board all unpaid renewal fees and
8	an additional fee equal to the examination fee for the license.
9	[Sections 1306.259-1306.300 reserved for expansion]
10	SUBCHAPTER G. DISCIPLINARY PROCEDURES
11	Sec. 1306.301. GROUNDS FOR DISCIPLINARY ACTION. (a) The
12	board shall revoke, suspend, or refuse to renew a license or shall
13	reprimand a license holder if the license holder:
14	(1) violates this chapter or a rule adopted by the
15	board;
16	(2) performs automotive glass work or glazing in
17	violation of this chapter or a rule adopted by the board;
18	(3) obtains or attempts to obtain a license by fraud or
19	misrepresentation;
20	(4) has been convicted of a felony;
21	(5) committed an act that constitutes gross negligence
22	in the auto glass replacement, auto glass repair work, or glazing
23	and that results in injury to another person;
24	(6) engages in dishonorable, unethical, or
25	unprofessional conduct likely to deceive, defraud, or harm the
26	<pre>public;</pre>
27	(7) is habitually intoxicated or participates in the

- 1 illegal use of drugs;
- 2 (8) directly or indirectly gives or receives a fee,
- 3 commission, rebate, or other compensation for a service regulated
- 4 by this chapter that is not performed;
- 5 (9) fails to respond to a written request for
- 6 <u>information by the board not later than the 60th day after the date</u>
- 7 the person receives the request;
- 8 <u>(10) has had a license or certification revoked or</u>
- 9 suspended or other disciplinary action taken by another state or
- 10 territory;
- 11 (11) aids a person not licensed under this chapter in
- 12 the performance of automotive glass replacement, automotive glass
- 13 repair work, or glazing that requires a license under this chapter;
- 14 or
- 15 (12) makes material misstatements in an application
- 16 for a license or renewal under this chapter.
- 17 (b) The board may place on probation a person whose license
- 18 is suspended. If a license suspension is probated, the board may
- 19 require the person to:
- 20 (1) report regularly to the board on matters that are
- 21 the basis of the probation;
- (2) limit practice to the areas prescribed by the
- 23 board; or
- 24 (3) continue or review professional education or
- 25 training until the person attains a degree of skill satisfactory to
- the board in those areas that are the basis of the probation.
- Sec. 1306.302. HEARING. (a) If the board proposes to

- 1 revoke or suspend a person's license, the person is entitled to a
- 2 hearing before the board.
- 3 (b) A member of the board or employee of the department may
- 4 communicate directly or indirectly with a party to the proceeding
- 5 or with the party's representative only if notice and an
- 6 opportunity to participate are given to each party.
- 7 Sec. 1306.303. SCHEDULE OF SANCTIONS. (a) The board by
- 8 rule shall adopt a broad schedule of sanctions for violations under
- 9 this chapter.
- 10 (b) The State Office of Administrative Hearings shall use
- 11 the schedule for any sanction imposed under this chapter as the
- 12 result of a hearing conducted by that office.
- 13 Sec. 1306.304. TEMPORARY LICENSE SUSPENSION. (a) The
- 14 board or a three-member committee of board members designated by
- the board shall temporarily suspend the license of a license holder
- 16 <u>if the board or committee determines from the evidence or</u>
- information presented to it that continued practice by the license
- 18 holder would constitute a continuing and imminent threat to the
- 19 public welfare.
- 20 (b) The board or committee may temporarily suspend a license
- 21 without notice or hearing under this section if:
- 22 <u>(1) action is taken to initiate proceedings for a</u>
- 23 hearing before the board or the State Office of Administrative
- 24 Hearings simultaneously with the temporary suspension; and
- 25 (2) a hearing is held as soon as practicable under this
- 26 chapter and Chapter 2001, Government Code.
- 27 (c) The board or the State Office of Administrative Hearings

- 1 shall hold a preliminary hearing on a date not later than the 14th
- 2 day after the date of the temporary suspension to determine if there
- 3 is a probable cause to believe that a continuing and imminent threat
- 4 to the public welfare still exists. A final hearing on the matter
- 5 shall be held not later than the 60th day after the date of the
- 6 <u>temporary suspension</u>.
- 7 Sec. 1306.305. INFORMAL PROCEDURES. (a) The board by rule
- 8 shall adopt procedures governing:
- 9 (1) informal disposition of a contested case under
- 10 Section 2001.056, Government Code; and
- 11 (2) an informal proceeding held in compliance with
- 12 Section 2001.054, Government Code.
- 13 (b) Rules adopted under Subsection (a) must:
- 14 (1) provide the complainant and the license holder an
- opportunity to be heard; and
- 16 (2) require the presence of a representative of the
- 17 attorney general or the department's legal counsel to advise the
- 18 board or the department's employees.
- 19 Sec. 1306.306. ADMINISTRATIVE PROCEDURE. A proceeding to
- 20 suspend or revoke a license under this subchapter is governed by
- 21 Chapter 2001, Government Code.
- Sec. 1306.307. MONITORING OF LICENSE HOLDER. (a) The board
- 23 by rule shall develop a system for monitoring a license holder's
- 24 compliance with this chapter.
- 25 (b) Rules adopted under this section must include
- 26 procedures to:
- 27 (1) monitor for compliance a license holder who is

1	ordered by the board to perform certain acts; and
2	(2) identify and monitor license holders who represent
3	a risk to the public.
4	Sec. 1306.308. REFUND. (a) Subject to Subsection (b), the
5	board may order a license holder to pay a refund to a consumer as
6	provided in an agreement resulting from an informal settlement
7	conference instead of or in addition to imposing an administrative
8	penalty under this chapter.
9	(b) The amount of a refund ordered as provided in an
10	agreement resulting from an informal settlement conference may not
11	exceed the amount the consumer paid to the license holder for a
12	service regulated by this chapter. The board may not require
13	payment of other damages or estimate harm in a refund order.
14	[Sections 1306.309-1306.350 reserved for expansion]
15	SUBCHAPTER H. ADMINISTRATIVE PENALTY
16	Sec. 1306.351. IMPOSITION OF ADMINISTRATIVE PENALTY. The
17	board may impose an administrative penalty on a person licensed
18	under this chapter who violates this chapter or a rule or order
19	adopted under this chapter.
20	Sec. 1306.352. AMOUNT OF ADMINISTRATIVE PENALTY. (a) The
21	amount of the administrative penalty may not be less than \$50 or
22	more than \$5,000 for each violation. Each day a violation continues
23	or occurs is a separate violation for the purpose of imposing a
24	penalty.
25	(b) The amount of the penalty shall be based on:
26	(1) the seriousness of the violation, including the

nature, circumstances, extent, and gravity of the violation;

Т	(2) the economic narm caused by the violation;
2	(3) the history of previous violations;
3	(4) the amount necessary to deter a future violation;
4	(5) efforts to correct the violation; and
5	(6) any other matter that justice may require.
6	(c) The board by rule shall adopt an administrative penalty
7	schedule based on the criteria listed in Subsection (b) for
8	violations of this chapter or board rules to ensure that the amounts
9	of penalties imposed are appropriate to the violation. The board
LO	shall provide the administrative penalty schedule to the public on
L1	request.
L2	Sec. 1306.353. REPORT AND NOTICE OF VIOLATION AND PENALTY.
L3	(a) If the board determines that a violation occurred, the board
L4	may issue to the board a report stating:
L5	(1) the facts on which the determination is based; and
L6	(2) the board's recommendation on the imposition of an
L7	administrative penalty, including a recommendation on the amount of
L8	the penalty.
L9	(b) Not later than the 14th day after the date the report is
20	issued, the board shall give written notice of the report to the
21	person. The notice must:
22	(1) include a brief summary of the alleged violation;
23	(2) state the amount of the recommended administrative
24	penalty; and
25	(3) inform the person of the person's right to a
26	hearing on the occurrence of the violation, the amount of the
27	penalty, or both.

- 1 Sec. 1306.354. PENALTY TO BE PAID OR HEARING REQUESTED. (a)
- 2 Not later than the 10th day after the date the person receives the
- 3 notice, the person in writing may:
- 4 (1) accept the determination and recommended
- 5 administrative penalty of the board; or
- 6 (2) request a hearing on the occurrence of the
- 7 violation, the amount of the penalty, or both.
- 8 (b) If the person accepts the determination and recommended
- 9 penalty of the board, the board by order shall approve the
- 10 <u>determination and impose the recommended penalty.</u>
- Sec. 1306.355. HEARING. (a) If the person requests a
- 12 hearing or fails to respond in a timely manner to the notice, the
- 13 board shall set a hearing and give written notice of the hearing to
- 14 the person.
- (b) An administrative law judge of the State Office of
- 16 Administrative Hearings shall hold the hearing. The administrative
- 17 law judge shall:
- 18 (1) make findings of fact and conclusions of law; and
- 19 (2) promptly issue to the board a proposal for a
- 20 decision about the occurrence of the violation and the amount of any
- 21 proposed administrative penalty.
- Sec. 1306.356. DECISION BY BOARD. (a) Based on the
- 23 findings of fact, conclusions of law, and proposal for decision,
- the board by order may determine that:
- 25 (1) a violation occurred and impose an administrative
- 26 penalty; or
- 27 (2) a violation did not occur.

Т.	(b) The notice of the board's order given to the person must
2	include a statement of the right of the person to judicial review of
3	the order.
4	Sec. 1306.357. OPTIONS FOLLOWING DECISION: PAY OR APPEAL.
5	(a) Not later than the 30th day after the date the board's order
6	becomes final, the person shall:
7	(1) pay the administrative penalty; or
8	(2) file a petition for judicial review contesting the
9	occurrence of the violation, the amount of the penalty, or both.
10	(b) Within the 30-day period prescribed by Subsection (a), a
11	person who files a petition for judicial review may:
12	(1) stay enforcement of the penalty by:
13	(A) paying the penalty to the court for placement
14	<u>in an escrow account; or</u>
15	(B) giving the court a supersedeas bond approved
16	by the court and that:
17	(i) is for the amount of the penalty; and
18	(ii) is effective until judicial review of
19	the board's order is final; or
20	(2) request the court to stay enforcement of the
21	penalty by:
22	(A) filing with the court a sworn affidavit of
23	the person stating that the person is financially unable to pay the
24	penalty and is financially unable to give the supersedeas bond; and
25	(B) giving a copy of the affidavit to the board by
26	certified mail.
27	(c) If the board receives a copy of an affidavit under

- 1 Subsection (b)(2), the board may file with the court, not later than
- 2 the fifth day after the date the copy is received, a contest to the
- 3 affidavit.
- 4 (d) The court shall hold a hearing on the facts alleged in
- 5 the affidavit as soon as practicable and shall stay the enforcement
- 6 of the penalty on finding that the alleged facts are true. The
- 7 person who files an affidavit has the burden of proving that the
- 8 person is financially unable to pay the penalty and to give a
- 9 supersedeas bond.
- Sec. 1306.358. COLLECTION OF PENALTY. (a) If the person
- 11 does not pay the administrative penalty and the enforcement of the
- 12 penalty is not stayed, the penalty may be collected.
- 13 (b) The attorney general may sue to collect the penalty.
- 14 Sec. 1306.359. DETERMINATION BY COURT. (a) If a court
- 15 sustains the determination that a violation occurred, the court may
- 16 uphold or reduce the amount of the administrative penalty and order
- 17 the person to pay the full or reduced penalty.
- (b) If the court does not sustain the finding that a
- 19 violation occurred, the court shall order that a penalty is not
- 20 owed.
- 21 Sec. 1306.360. REMITTANCE OF PENALTY AND INTEREST. (a) If
- the person paid the administrative penalty and if the amount of the
- 23 penalty is reduced or the penalty is not upheld by the court, the
- 24 court shall order, when the court's judgment becomes final, that
- 25 the appropriate amount plus accrued interest be remitted to the
- 26 person.
- 27 (b) The interest accrues at the rate charged on loans to

- 1 depository institutions by the New York Federal Reserve Bank.
- 2 (c) The interest shall be paid for the period beginning on
- 3 the date the penalty is paid and ending on the date the penalty is
- 4 remitted.
- 5 Sec. 1306.361. RELEASE OF BOND. (a) If the person gave a
- 6 supersedeas bond and the penalty is not upheld by the court, the
- 7 court shall order, when the court's judgment becomes final, the
- 8 release of the bond.
- 9 (b) If the person gave a supersedeas bond and the amount of
- 10 the penalty is reduced, the court shall order the release of the
- bond after the person pays the reduced amount.
- 12 Sec. 1306.362. ADMINISTRATIVE PROCEDURE. A proceeding to
- impose an administrative penalty is considered to be a contested
- 14 case under Chapter 2001, Government Code.
- [Sections 1306.363-1306.400 reserved for expansion]
- SUBCHAPTER I. OTHER PENALTIES AND ENFORCEMENT PROVISIONS
- 17 Sec. 1306.401. INJUNCTIVE RELIEF. (a) The board may
- 18 commence an action in its own name for an injunction to restrain a
- 19 violation of this chapter. An action under this section is in
- 20 addition to any other action authorized by law.
- 21 (b) The attorney general or the appropriate county or
- 22 district attorney shall represent the board in an action under this
- 23 section.
- Sec. 1306.402. CEASE AND DESIST ORDER. (a) If it appears
- 25 to the board that a person who is not licensed under this chapter is
- 26 violating this chapter, a rule adopted under this chapter, or
- 27 <u>another state statute or rule relating to automotive glass work or</u>

- 1 glazing, the board after notice and opportunity for a hearing may
- 2 issue a cease and desist order prohibiting the person from engaging
- 3 <u>in the activity.</u>
- 4 (b) A violation of an order under this section constitutes
- 5 grounds for imposing an administrative penalty under this chapter.
- 6 SECTION 2. (a) Not later than the 90th day after the
- 7 effective date of this Act, the governor shall make appointments to
- 8 the Glass Technicians Board of Examiners. In making the initial
- 9 appointments to the board, the governor shall designate:
- 10 (1) one professional member, one public member, and
- one member who is owner or principal of a company for terms expiring
- 12 January 31, 2007;
- 13 (2) one professional member, one public member, and
- one member who is owner or principal of a company for terms expiring
- 15 January 31, 2009; and
- 16 (3) one professional member, one public member, and
- one member who is owner or principal of a company for terms expiring
- 18 January 31, 2011.
- 19 (b) For the initial members of the Glass Technicians Board
- 20 of Examiners, the automotive glass replacement technician, the
- 21 automotive glass repair technician, and the glazier members are not
- 22 required to be licensed under Chapter 1306, Occupations Code, as
- 23 added by this Act, until September 1, 2006.
- SECTION 3. Not later than May 1, 2006, the Glass Technicians
- 25 Board of Examiners shall:
- 26 (1) adopt rules, procedures, and fees under Chapter
- 27 1306, Occupations Code, as added by this Act; and

- 1 (2) contract with a nationally recognized testing
- 2 organization for the administration of the license examinations
- 3 required by Section 1306.102, Occupations Code, as added by this
- 4 Act.
- 5 SECTION 4. (a) The Glass Technicians Board of Examiners
- 6 shall issue a license to a qualified applicant under this section
- 7 who:
- 8 (1) applies for a license under this section not later
- 9 than June 1, 2006;
- 10 (2) submits to the board the information required by
- 11 board rule;
- 12 (3) holds a current auto glass repair, auto glass
- 13 replacement, or glass installer certificate issued by the National
- 14 Glass Association or other certification approved by the board; and
- 15 (4) pays the application fee.
- 16 (b) An applicant for a license under this section must be a
- 17 certified automotive glass replacement technician, automotive
- 18 glass repair technician, or glazier on the effective date of this
- 19 Act.
- SECTION 5. (a) Except as provided by Subsection (b) of this
- 21 section, this Act takes effect September 1, 2005.
- 22 (b) Section 1306.251, Occupations Code, as added by this
- 23 Act, and Subchapters G, H, and I, Chapter 1306, Occupations Code, as
- 24 added by this Act, take effect September 1, 2006.