1	AN ACT
2	relating to disciplinary proceedings and contested cases involving
3	real estate appraisers and appraiser trainees.
4	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
5	SECTION 1. Section 1103.451, Occupations Code, is amended
6	by amending Subsections (a), (b), and (c), and adding Subsection
7	(e) to read as follows:
8	(a) Any person, including a member of the board, may
9	initiate the complaint process under this subchapter by filing with
10	the board <u>a written</u> [an affidavit stating the] complaint on a form
11	prescribed by the board.
12	(b) The board, on its own motion, may file a formal
13	complaint against <u>:</u>
14	(1) a certified or licensed appraiser; or
15	(2) an appraiser trainee who is approved by the board
16	under Subchapter H.
17	(c) A complaint alleging that a certified or licensed
18	appraiser or an approved appraiser trainee has violated a rule of
19	professional conduct adopted by the board must be filed with the
20	board.
21	(e) A complaint alleging a violation by a person licensed,
22	certified, or approved under this chapter may not be terminated
23	solely on the basis that the person fails to renew the license,
24	certificate, or approval.

S.B. No. 382 1 SECTION 2. Subsection (c), Section 1103.452, Occupations 2 Code, is amended to read as follows: If the board determines that a complaint does not 3 (c) present facts that are grounds for disciplinary action, the board 4 or the commissioner shall dismiss the complaint and may not take 5 6 further action. 7 SECTION 3. Subsection (b), Section 1103.455, Occupations Code, is amended to read as follows: 8 9 (b) The report must contain: statements of fact; 10 (1) 11 (2) the recommendations of the investigator; and (3) the position or defense of the investigated 12 13 appraiser or appraiser trainee. SECTION 4. Section 1103.456, Occupations Code, is amended 14 15 to read as follows: 16 Sec. 1103.456. [BOARD] ACTION BASED ON REPORT. Based on 17 the report submitted under Section 1103.455, the board may: 18 (1) order further investigation of the complaint; permit the appraiser or appraiser trainee who is (2) 19 the subject of the complaint to attend [appear before the board for] 20 an informal discussion as provided by Section 1103.457; 21 (3) determine that there is not probable cause to 22 believe that a violation occurred and dismiss the case; or 23 (4) determine that there is probable cause to believe 24 25 that a violation occurred and proceed as the complainant with a contested case hearing under Subchapter K. 26 SECTION 5. Subsection (a), Section 1103.457, Occupations 27

1 Code, is amended to read as follows:

2 (a) On the <u>action</u> [motion] of the board or on request of the 3 appraiser <u>or appraiser trainee</u> who is the subject of a complaint, 4 the board may permit the appraiser <u>or appraiser trainee</u> an 5 opportunity to appear before the board <u>or an agent of the board</u> for 6 a voluntary, informal discussion of the facts and circumstances of 7 the alleged violation.

8 SECTION 6. Subsections (a), (c), and (e), Section 1103.458,
9 Occupations Code, are amended to read as follows:

10 (a) The board may negotiate a settlement and enter into a 11 consent order with an appraiser <u>or appraiser trainee</u> who is the 12 subject of a complaint under this subchapter.

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(c) A consent order must be:

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(1) approved by the board; and

(2) signed by the <u>commissioner</u> [presiding officer of
 the board] and the appraiser <u>or appraiser trainee</u> who is the subject
 of the complaint.

(e) An appraiser <u>or appraiser trainee</u> who consents to
negotiate under this section waives the right to notice and the
opportunity to be heard under Chapter 2001, Government Code, during
the negotiation.

SECTION 7. Subsections (a), (c), and (d), Section 1103.459,
 Occupations Code, are amended to read as follows:

(a) The board may enter into a consent agreement as provided
by this section rather than taking action against a [first-time]
violator of the rules of professional conduct adopted by the board.

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(c) A consent agreement must be:

1 approved by the board; and (1) signed by the commissioner [presiding officer of 2 (2) the board] and the appraiser or appraiser trainee who is the subject 3 4 of the complaint. 5 (d) An appraiser or appraiser trainee may be prosecuted for 6 failure to comply with a consent agreement. 7 SECTION 8. Subsections (b) and (c), Section 1103.502, Occupations Code, are amended to read as follows: 8 9 (b) The notice must: state the time and place of the hearing; and 10 (1)state that the appraiser or appraiser trainee must 11 (2) submit an answer as prescribed by Section 1103.505 not later than 12 the 20th day after the date the appraiser or appraiser trainee 13 receives the notice. 14 15 (c) Not later than the 30th day before the hearing date, the 16 board shall personally deliver or send by certified mail, return receipt requested, to the appraiser or appraiser trainee: 17 18 (1) the notice prescribed by this section; and (2) the statement of charges prescribed by Section 19 1103.503. 20 21 SECTION 9. Sections 1103.503, 1103.504, and 1103.505, 22 Occupations Code, are amended to read as follows: Sec. 1103.503. STATEMENT OF CHARGES. (a) The attorney 23 representing the board [general] shall prepare the statement of 24 25 charges. The statement of charges must: 26 (b) 27 (1) state each act or omission with which the

appraiser or appraiser trainee is charged, including any standard 1 2 of professional practice or rule of professional conduct alleged to 3 have been violated; and 4 (2) be sufficiently detailed to enable the appraiser or appraiser trainee to prepare a defense. 5 Sec. 1103.504. ATTORNEY GENERAL REPRESENTATION. 6 7 [(a)] The attorney general shall[+ [(1) review and approve each statement of charges and 8 9 notice of hearing prepared by the board; and [(2)] provide legal representation for the public 10 11 interest in all proceedings before the board [-[(b) The attorney general shall represent the public 12 13 interest] and may not represent the board in a contested case before the board. 14 Sec. 1103.505. ANSWER. 15 The appraiser's or appraiser 16 trainee's answer must contain: 17 (1) the name, address, and telephone number of the appraiser or appraiser trainee; 18 (2) a specific statement regarding any allegation in 19 the complaint, which must: 20 21 (A) be in the form of an admission or denial; and 22 contain any explanation or other statement of (B) mitigating circumstances the appraiser or appraiser trainee 23 determines relevant; and 24 25 (3) any additional information the appraiser or appraiser trainee determines relevant to the investigation that may 26 27 assist in deciding the contested case.

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SECTION 10. The heading to Section 1103.508, Occupations
 Code, is amended to read as follows:

Sec. 1103.508. HEARING [BEFORE BOARD].

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SECTION 11. Subsection (c), Section 1103.508, Occupations
Code, is amended to read as follows:

6 (c) <u>As an independent subdivision of the Texas Real Estate</u> 7 <u>Commission, the [The]</u> board may provide for <u>the Texas Real Estate</u> 8 <u>Commission's</u> [an] administrative law judge to act as presiding 9 officer to conduct the hearing <u>and issue final decisions</u> for the 10 board.

SECTION 12. Section 1103.510, Occupations Code, is amended to read as follows:

Sec. 1103.510. FAILURE TO APPEAR. (a) If an appraiser <u>or</u> <u>appraiser trainee</u> receives proper notice of a contested case hearing but does not appear in person at the hearing, the board and presiding officer may conduct the hearing or enter an order, as the board determines appropriate.

(b) The appraiser <u>or appraiser trainee</u> is bound by the
results of the hearing to the same extent as if the appraiser <u>or</u>
<u>appraiser trainee</u> had appeared.

21 SECTION 13. Sections 1103.513 through 1103.516, 22 Occupations Code, are amended to read as follows:

23 Sec. 1103.513. ORDER OF PROCEEDINGS. A contested case 24 hearing shall be conducted in the following order, subject to 25 modification at the discretion of the board:

(1) the presiding officer shall read a summary of thecharges and answers to the charges and other responsive pleadings

1 filed by the appraiser <u>or appraiser trainee</u> before the hearing;

(2) the attorney <u>representing the board</u> [general]
shall make a brief opening statement, including a summary of the
charges and a list of the witnesses and documents to support the
charges;

6 (3) the appraiser <u>or appraiser trainee</u> may make an 7 opening statement, including the names of any witnesses the 8 appraiser <u>or appraiser trainee</u> may call;

9 (4) the attorney <u>representing the board</u> [general] 10 shall present evidence, concluding with a summary of the evidence 11 for the state;

12 (5) the appraiser <u>or appraiser trainee</u> shall present
13 evidence;

14 (6) the attorney <u>representing the board</u> [general] may 15 present rebuttal evidence;

16 (7) the appraiser <u>or appraiser trainee</u> may present 17 rebuttal evidence; and

18 (8) the closing arguments shall be made in the 19 following order:

20 (A) the attorney <u>representing the board</u> 21 [general];

(B) the appraiser <u>or appraiser trainee</u>; and(C) the attorney representing the board

24 [general] on rebuttal.

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25 Sec. 1103.514. COPIES OF EVIDENCE. A copy of each document 26 offered as evidence at a contested case hearing shall be provided to 27 the opposing party [and to board members].

Sec. 1103.515. RESPONSE TO CERTAIN ACCUSATIONS. (a) To the extent an appraiser <u>or appraiser trainee</u> believes the appraiser <u>or appraiser trainee</u> is being asked to reply to an accusation, innuendo, or fact for the first time in a contested case hearing, the appraiser <u>or appraiser trainee</u> may respond to the board in writing <u>not later than the 10th day after the last day of the</u> hearing [or at a subsequent scheduled board meeting].

8 (b) If the appraiser <u>or appraiser trainee</u> chooses to respond 9 as provided by this section, the attorney <u>representing the board</u> 10 [general] is entitled to continue to present evidence during the 11 hearing.

Sec. 1103.516. DIRECT EXAMINATION. In a contested case hearing, the presiding officer [or other board members] may conduct a direct examination of a witness at any stage of the witness's testimony.

SECTION 14. Subsection (a), Section 1103.517, Occupations
Code, is amended to read as follows:

(a) The <u>board</u> [presiding officer] in a contested case
hearing may grant a witness immunity from disciplinary action by
the board [only if the board members hearing the case vote
unanimously to grant immunity].

22 SECTION 15. Section 1103.518, Occupations Code, is amended 23 to read as follows:

Sec. 1103.518. BOARD ACTION AFTER HEARING. <u>On conclusion</u> of a [By a majority vote of the board members hearing the] contested case <u>hearing and on submission of all written responses allowed</u> <u>under Section 1103.515</u>, the board:

shall make findings of fact and conclusions of 1 (1) 2 law; and 3 (2) may take one or more of the following actions: 4 (A) dismiss the charges, including issuing an order declaring that the case file is confidential; 5 6 (B) suspend or revoke the appraiser's 7 certificate or license or the appraiser trainee's approval; impose a period of probation with or without 8 (C) 9 conditions; require the appraiser 10 (D) submit to to reexamination for a certificate or license; 11 require the appraiser or appraiser trainee to 12 (E) participate in additional professional education or continuing 13 14 education; 15 (F) issue a public or private reprimand or a 16 warning; 17 (G) issue a consent order; or 18 (H) impose administrative penalty an as prescribed by Section 1103.552. 19 SECTION 16. Subsection (b), Section 1103.457, Subsection 20 (b), Section 1103.458, Subsection (b), Section 1103.459, 21 Subsection (b), Section 1103.508, and 22 Section 1103.509, Occupations Code, are repealed. 23 SECTION 17. The changes in law made by this Act apply only 24 25 to a disciplinary proceeding or a contested case hearing under Chapter 1103, Occupations Code, that is conducted on or after the 26 effective date of this Act. 27

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SECTION 18. This Act takes effect September 1, 2005.

President of the SenateSpeaker of the HouseI hereby certify that S.B. No. 382 passed the Senate onMarch 31, 2005, by the following vote:Yeas 30, Nays 0.

Secretary of the Senate

I hereby certify that S.B. No. 382 passed the House on May 20, 2005, by a non-record vote.

Chief Clerk of the House

Approved:

Date

Governor