By: Staples S.B. No. 382

A BILL TO BE ENTITLED

1	AN ACT
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- 2 relating to disciplinary proceedings and contested cases involving
- 3 real estate appraisers and appraiser trainees.
- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 5 SECTION 1. Section 1103.451, Occupations Code, is amended
- 6 by amending Subsections (a), (b), and (c), and adding Subsection
- 7 (e) to read as follows:
- 8 (a) Any person, including a member of the board, may
- 9 initiate the complaint process under this subchapter by filing with
- 10 the board <u>a written</u> [an affidavit stating the] complaint on a form
- 11 prescribed by the board.
- 12 (b) The board, on its own motion, may file a formal
- 13 complaint against:
- 14 (1) a certified or licensed appraiser; or
- 15 (2) an appraiser trainee who is approved by the board
- 16 under Subchapter H.
- 17 (c) A complaint alleging that a certified or licensed
- 18 appraiser or an approved appraiser trainee has violated a rule of
- 19 professional conduct adopted by the board must be filed with the
- 20 board.
- (e) A complaint alleging a violation by a person licensed,
- 22 <u>certified</u>, or approved under this chapter may not be terminated
- 23 solely on the basis that the person fails to renew the license,
- 24 certificate, or approval.

- 1 SECTION 2. Section 1103.452(c), Occupations Code, is
- 2 amended to read as follows:
- 3 (c) If the board determines that a complaint does not
- 4 present facts that are grounds for disciplinary action, the board
- 5 or the commissioner shall dismiss the complaint and may not take
- 6 further action.
- 7 SECTION 3. Section 1103.455(b), Occupations Code, is
- 8 amended to read as follows:
- 9 (b) The report must contain:
- 10 (1) statements of fact;
- 11 (2) the recommendations of the investigator; and
- 12 (3) the position or defense of the investigated
- 13 appraiser or appraiser trainee.
- 14 SECTION 4. Section 1103.456, Occupations Code, is amended
- 15 to read as follows:
- 16 Sec. 1103.456. [BOARD] ACTION BASED ON REPORT. Based on
- 17 the report submitted under Section 1103.455, the board may:
- 18 (1) order further investigation of the complaint;
- 19 (2) permit the appraiser or appraiser trainee who is
- 20 the subject of the complaint to attend [appear before the board for]
- 21 an informal discussion as provided by Section 1103.457;
- 22 (3) determine that there is not probable cause to
- 23 believe that a violation occurred and dismiss the case; or
- 24 (4) determine that there is probable cause to believe
- 25 that a violation occurred and proceed as the complainant with a
- 26 contested case hearing under Subchapter K.
- 27 SECTION 5. Section 1103.457(a), Occupations Code, is

- 1 amended to read as follows:
- 2 (a) On the action [motion] of the board or on request of the
- 3 appraiser or appraiser trainee who is the subject of a complaint,
- 4 the board may permit the appraiser or appraiser trainee an
- 5 opportunity to appear before the board or an agent of the board for
- 6 a voluntary, informal discussion of the facts and circumstances of
- 7 the alleged violation.
- 8 SECTION 6. Sections 1103.458(a), (c), and (e), Occupations
- 9 Code, are amended to read as follows:
- 10 (a) The board may negotiate a settlement and enter into a
- 11 consent order with an appraiser or appraiser trainee who is the
- 12 subject of a complaint under this subchapter.
- 13 (c) A consent order must be:
- 14 (1) approved by the board; and
- 15 (2) signed by the <u>commissioner</u> [presiding officer of
- 16 the board and the appraiser or appraiser trainee who is the subject
- 17 of the complaint.
- 18 (e) An appraiser or appraiser trainee who consents to
- 19 negotiate under this section waives the right to notice and the
- 20 opportunity to be heard under Chapter 2001, Government Code, during
- 21 the negotiation.
- SECTION 7. Sections 1103.459(a), (c), and (d), Occupations
- 23 Code, are amended to read as follows:
- 24 (a) The board may enter into a consent agreement as provided
- 25 by this section rather than taking action against a [first-time]
- violator of the rules of professional conduct adopted by the board.
- 27 (c) A consent agreement must be:

- 1 (1) approved by the board; and
- 2 (2) signed by the commissioner [presiding officer of
- 3 the board] and the appraiser or appraiser trainee who is the subject
- 4 of the complaint.
- 5 (d) An appraiser or appraiser trainee may be prosecuted for
- 6 failure to comply with a consent agreement.
- 7 SECTION 8. Sections 1103.502(b) and (c), Occupations Code,
- 8 are amended to read as follows:
- 9 (b) The notice must:
- 10 (1) state the time and place of the hearing; and
- 11 (2) state that the appraiser or appraiser trainee must
- 12 submit an answer as prescribed by Section 1103.505 not later than
- 13 the 20th day after the date the appraiser or appraiser trainee
- 14 receives the notice.
- 15 (c) Not later than the 30th day before the hearing date, the
- 16 board shall personally deliver or send by certified mail, return
- 17 receipt requested, to the appraiser or appraiser trainee:
- 18 (1) the notice prescribed by this section; and
- 19 (2) the statement of charges prescribed by Section
- 20 1103.503.
- SECTION 9. Sections 1103.503-1103.505, Occupations Code,
- 22 are amended to read as follows:
- Sec. 1103.503. STATEMENT OF CHARGES. (a) The attorney
- 24 <u>representing the board</u> [general] shall prepare the statement of
- 25 charges.
- 26 (b) The statement of charges must:
- 27 (1) state each act or omission with which the

- 1 appraiser or appraiser trainee is charged, including any standard
- 2 of professional practice or rule of professional conduct alleged to
- 3 have been violated; and
- 4 (2) be sufficiently detailed to enable the appraiser
- 5 or appraiser trainee to prepare a defense.
- 6 Sec. 1103.504. ATTORNEY GENERAL REPRESENTATION. [(a)] The
- 7 attorney general shall[+
- 8 [(1) review and approve each statement of charges and
- 9 notice of hearing prepared by the board; and
- 10 $\left[\frac{(2)}{2}\right]$ provide legal representation for the public
- interest in all proceedings before the board[-
- 12 [(b) The attorney general shall represent the public
- 13 interest] and may not represent the board in a contested case before
- 14 the board.
- Sec. 1103.505. ANSWER. The appraiser's or appraiser
- 16 trainee's answer must contain:
- 17 (1) the name, address, and telephone number of the
- 18 appraiser or appraiser trainee;
- 19 (2) a specific statement regarding any allegation in
- 20 the complaint, which must:
- 21 (A) be in the form of an admission or denial; and
- 22 (B) contain any explanation or other statement of
- 23 mitigating circumstances the appraiser or appraiser trainee
- 24 determines relevant; and
- 25 (3) any additional information the appraiser or
- 26 appraiser trainee determines relevant to the investigation that may
- 27 assist in deciding the contested case.

- 1 SECTION 10. The heading to Section 1103.508, Occupations
- 2 Code, is amended to read as follows:
- 3 Sec. 1103.508. HEARING [BEFORE BOARD].
- 4 SECTION 11. Section 1103.508(c), Occupations Code, is
- 5 amended to read as follows:
- 6 (c) As an independent subdivision of the Texas Real Estate
- 7 <u>Commission, the [The]</u> board may provide for the Texas Real Estate
- 8 Commission's [an] administrative law judge to act as presiding
- 9 officer to conduct the hearing and issue final decisions for the
- 10 board.
- 11 SECTION 12. Section 1103.510, Occupations Code, is amended
- 12 to read as follows:
- Sec. 1103.510. FAILURE TO APPEAR. (a) If an appraiser or
- 14 appraiser trainee receives proper notice of a contested case
- 15 hearing but does not appear in person at the hearing, the board and
- 16 presiding officer may conduct the hearing or enter an order, as the
- 17 board determines appropriate.
- 18 (b) The appraiser or appraiser trainee is bound by the
- 19 results of the hearing to the same extent as if the appraiser or
- 20 appraiser trainee had appeared.
- 21 SECTION 13. Sections 1103.513-1103.516, Occupations Code,
- 22 are amended to read as follows:
- Sec. 1103.513. ORDER OF PROCEEDINGS. A contested case
- 24 hearing shall be conducted in the following order, subject to
- 25 modification at the discretion of the board:
- 26 (1) the presiding officer shall read a summary of the
- 27 charges and answers to the charges and other responsive pleadings

- filed by the appraiser or appraiser trainee before the hearing;
- 2 (2) the attorney <u>representing the board</u> [general]
- 3 shall make a brief opening statement, including a summary of the
- 4 charges and a list of the witnesses and documents to support the
- 5 charges;
- 6 (3) the appraiser or appraiser trainee may make an
- 7 opening statement, including the names of any witnesses the
- 8 appraiser or appraiser trainee may call;
- 9 (4) the attorney representing the board [general]
- 10 shall present evidence, concluding with a summary of the evidence
- 11 for the state;
- 12 (5) the appraiser or appraiser trainee shall present
- 13 evidence;
- 14 (6) the attorney representing the board [general] may
- 15 present rebuttal evidence;
- 16 (7) the appraiser or appraiser trainee may present
- 17 rebuttal evidence; and
- 18 (8) the closing arguments shall be made in the
- 19 following order:
- 20 (A) the attorney representing the board
- 21 [general];
- 22 (B) the appraiser or appraiser trainee; and
- (C) the attorney <u>representing the board</u>
- 24 [general] on rebuttal.
- Sec. 1103.514. COPIES OF EVIDENCE. A copy of each document
- offered as evidence at a contested case hearing shall be provided to
- 27 the opposing party [and to board members].

- 1 Sec. 1103.515. RESPONSE TO CERTAIN ACCUSATIONS. (a) To
- 2 the extent an appraiser or appraiser trainee believes the appraiser
- 3 or appraiser trainee is being asked to reply to an accusation,
- 4 innuendo, or fact for the first time in a contested case hearing,
- 5 the appraiser or appraiser trainee may respond to the board in
- 6 writing not later than the 10th day after the last day of the
- 7 <u>hearing</u> [or at a subsequent scheduled board meeting].
- 8 (b) If the appraiser <u>or appraiser trainee</u> chooses to respond
- 9 as provided by this section, the attorney representing the board
- 10 [general] is entitled to continue to present evidence during the
- 11 hearing.
- 12 Sec. 1103.516. DIRECT EXAMINATION. In a contested case
- 13 hearing, the presiding officer [or other board members] may conduct
- 14 a direct examination of a witness at any stage of the witness's
- 15 testimony.
- SECTION 14. Section 1103.517(a), Occupations Code, is
- 17 amended to read as follows:
- 18 (a) The <u>board</u> [<u>presiding officer</u>] in a contested case
- 19 hearing may grant a witness immunity from disciplinary action by
- 20 the board [only if the board members hearing the case vote
- 21 unanimously to grant immunity].
- 22 SECTION 15. Section 1103.518, Occupations Code, is amended
- 23 to read as follows:
- Sec. 1103.518. BOARD ACTION AFTER HEARING. On conclusion
- of a [By a majority vote of the board members hearing the] contested
- 26 case hearing and on submission of all written responses allowed
- 27 under Section 1103.515, the board:

- 1 (1) shall make findings of fact and conclusions of
- 2 law; and
- 3 (2) may take one or more of the following actions:
- 4 (A) dismiss the charges, including issuing an
- 5 order declaring that the case file is confidential;
- 6 (B) suspend or revoke the appraiser's
- 7 certificate or license or the appraiser trainee's approval;
- 8 (C) impose a period of probation with or without
- 9 conditions;
- 10 (D) require the appraiser to submit to
- 11 reexamination for a certificate or license;
- 12 (E) require the appraiser or appraiser trainee to
- 13 participate in additional professional education or continuing
- 14 education;
- 15 (F) issue a public or private reprimand or a
- 16 warning;
- 17 (G) issue a consent order; or
- 18 (H) impose an administrative penalty as
- 19 prescribed by Section 1103.552.
- 20 SECTION 16. Sections 1103.457(b), 1103.458(b),
- 21 1103.459(b), 1103.508(b), and 1103.509, Occupations Code, are
- 22 repealed.
- SECTION 17. The changes in law made by this Act apply only
- 24 to a disciplinary proceeding or a contested case hearing under
- 25 Chapter 1103, Occupations Code, that is conducted on or after the
- 26 effective date of this Act.
- 27 SECTION 18. This Act takes effect September 1, 2005.