S.B. No. 382 1-1 By: Staples 1-2 1-3 (In the Senate - Filed February 7, 2005; February 15, 2005, read first time and referred to Committee on Business and Commerce; March 17, 2005, reported favorably by the following vote: Yeas 8, Nays 0; March 17, 2005, sent to printer.) 1-4 1-5 1-6 1-7 A BILL TO BE ENTITLED AN ACT 1-8 relating to disciplinary proceedings and contested cases involving 1-9 real estate appraisers and appraiser trainees. 1-10 1-11 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS: SECTION 1. Section 1103.451, Occupations Code, is amended by amending Subsections (a), (b), and (c), and adding Subsection 1-12 1-13 (e) to read as follows: 1-14 (a) Any person, including a member of the board, may 1**-**15 1**-**16 initiate the complaint process under this subchapter by filing with the board <u>a written</u> [an affidavit stating the] complaint on a form 1-17 prescribed by the board. 1-18 (b) The board, on its own motion, may file a formal 1-19 complaint against: 1-20 1-21 (1)(2) a certified or licensed appraiser; or an appraiser trainee who is approved by the board 1-22 under Subchapter <u>H</u>. 1-23 (c) A complaint alleging that a certified or licensed appraiser or an approved appraiser trainee has violated a rule of 1-24 1-25 professional conduct adopted by the board must be filed with the 1-26 board. 1-27 (e) A complaint alleging a violation by a person licensed, certified, or approved under this chapter may not be terminated 1-28 1-29 solely on the basis that the person fails to renew the license, <u>certificate, or approval.</u> SECTION 2. Subsection (c), Section 1103.452, Occupations Code, is amended to read as follows: 1-30 1-31 1-32 1-33 (c) If the board determines that a complaint does not 1-34 present facts that are grounds for disciplinary action, the board or the commissioner shall dismiss the complaint and may not take further action. 1-35 1-36 1-37 SECTION 3. Subsection (b), Section 1103.455, Occupations 1-38 Code, is amended to read as follows: 1-39 (b) The report must contain: 1-40 statements of fact; (1)1-41 (2) the recommendations of the investigator; and (3) the position or defense of the investigated 1-42 1-43 appraiser or appraiser trainee. 1-44 SECTION 4. Section 1103.456, Occupations Code, is amended 1-45 to read as follows: 1-46 [BOARD] ACTION BASED ON REPORT. Based on Sec. 1103.456. 1-47 the report submitted under Section 1103.455, the board may: 1-48 (1)order further investigation of the complaint; (2) permit the appraiser <u>or appraiser trainee</u> who is the subject of the complaint to <u>attend</u> [appear before the board for] an informal discussion as provided by Section 1103.457; 1-49 1-50 1-51 1-52 (3) determine that there is not probable cause to 1-53 believe that a violation occurred and dismiss the case; or (4) determine that there is probable cause to believe that a violation occurred and proceed as the complainant with a 1-54 1-55 1-56 contested case hearing under Subchapter K. 1-57 SECTION 5. Subsection (a), Section 1103.457, Occupations 1-58 Code, is amended to read as follows: 1-59 On the <u>action</u> [motion] of the board or on request of the (a) appraiser or appraiser trainee who is the subject of a complaint, the board may permit the appraiser or appraiser trainee an 1-60 1-61 opportunity to appear before the board or an agent of the board for 1-62 a voluntary, informal discussion of the facts and circumstances of 1-63

1-64 the alleged violation.

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SECTION 6. Subsections (a), (c), and (e), Section 1103.458, Occupations Code, are amended to read as follows:

(a) The board may negotiate a settlement and enter into a consent order with an appraiser or appraiser trainee who is the subject of a complaint under this subchapter.

A consent order must be: (C) (1)

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approved by the board; and

(2) signed by the commissioner [presiding officer of the board] and the appraiser or appraiser trainee who is the subject of the complaint.

(e) An appraiser or appraiser trainee who consents to negotiate under this section waives the right to notice and the opportunity to be heard under Chapter 2001, Government Code, during the negotiation.

SECTION 7. Subsections (a), (c), and (d), Section 1103.459, Occupations Code, are amended to read as follows:

(a) The board may enter into a consent agreement as provided by this section rather than taking action against a [first-time] violator of the rules of professional conduct adopted by the board. (c)

A consent agreement must be:

approved by the board; and (1)

signed by the commissioner [presiding officer of (2) the board] and the appraiser or appraiser trainee who is the subject of the complaint.

(d) An appraiser or appraiser trainee may be prosecuted for failure to comply with a consent agreement.

SECTION 8. Subsections (b) and (c), Section 1103.502, Occupations Code, are amended to read as follows:

The notice must: (b)

state the time and place of the hearing; and (1)

state that the appraiser or appraiser trainee must (2) submit an answer as prescribed by Section 1103.505 not later than the 20th day after the date the appraiser or appraiser trainee receives the notice.

Not later than the 30th day before the hearing date, the (c) board shall personally deliver or send by certified mail, return receipt requested, to the appraiser or appraiser trainee:

(1)the notice prescribed by this section; and

the statement of charges prescribed by Section (2) 1103.503.

SECTION 9. Sections 1103.503, 1103.504, and 1103.505, Occupations Code, are amended to read as follows:

Sec. 1103.503. STATEMENT OF CHARGES. (a) The attorney representing the board [general] shall prepare the statement of charges.

(b) The statement of charges must:

(1) state each act or omission with which the appraiser or appraiser trainee is charged, including any standard of professional practice or rule of professional conduct alleged to have been violated; and

(2) be sufficiently detailed to enable the appraiser or appraiser trainee to prepare a defense.

Sec. 1103.504. ATTORNEY GENERAL REPRESENTATION. [(a)] The attorney general shall [+

[(1) review and approve each statement of charges and notice of hearing prepared by the board; and

[(2)] provide legal representation for the public interest in all proceedings before the board[-

[(b) The attorney general shall represent the public interest] and may not represent the board in a contested case before the board.

Sec. 1103.505. ANSWER. The appraiser's or appraiser trainee's answer must contain:

(1) 2-64 the name, address, and telephone number of the appraiser or appraiser trainee;

2-66 (2) a specific statement regarding any allegation in the complaint, which must: 2-67 2-68

be in the form of an admission or denial; and (A)

(B) contain any explanation or other statement of

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3-1 mitigating circumstances the appraiser <u>or appraiser trainee</u> 3-2 determines relevant; and

3-3 (3) any additional information the appraiser or
3-4 <u>appraiser trainee</u> determines relevant to the investigation that may
3-5 assist in deciding the contested case.
3-6 SECTION 10. The heading to Section 1103.508, Occupations

SECTION 10. The heading to Section 1103.508, Occupations Code, is amended to read as follows:

Sec. 1103.508. HEARING [BEFORE BOARD].

SECTION 11. Subsection (c), Section 1103.508, Occupations Code, is amended to read as follows:

(c) As an independent subdivision of the Texas Real Estate <u>Commission, the [The]</u> board may provide for <u>the Texas Real Estate</u> <u>Commission's [an]</u> administrative law judge to act as presiding officer to conduct the hearing <u>and issue final decisions</u> for the board.

SECTION 12. Section 1103.510, Occupations Code, is amended to read as follows:

Sec. 1103.510. FAILURE TO APPEAR. (a) If an appraiser <u>or</u> <u>appraiser trainee</u> receives proper notice of a contested case hearing but does not appear in person at the hearing, the board and presiding officer may conduct the hearing or enter an order, as the board determines appropriate.

(b) The appraiser <u>or appraiser trainee</u> is bound by the results of the hearing to the same extent as if the appraiser <u>or</u> <u>appraiser trainee</u> had appeared. <u>SECTION 13.</u> Sections 1103.513 through 1103.516,

SECTION 13. Sections 1103.513 through 1103.516, Occupations Code, are amended to read as follows:

Sec. 1103.513. ORDER OF PROCEEDINGS. A contested case hearing shall be conducted in the following order, subject to modification at the discretion of the board:

(1) the presiding officer shall read a summary of the charges and answers to the charges and other responsive pleadings filed by the appraiser <u>or appraiser trainee</u> before the hearing;

(2) the attorney <u>representing the board</u> [general] shall make a brief opening statement, including a summary of the charges and a list of the witnesses and documents to support the charges;

3-38 (3) the appraiser <u>or appraiser trainee</u> may make an 3-39 opening statement, including the names of any witnesses the 3-40 appraiser <u>or appraiser trainee</u> may call; 3-41 (4) the attorney representing the board [general]

(4) the attorney <u>representing the board</u> [general] shall present evidence, concluding with a summary of the evidence for the state;

(5) the appraiser <u>or appraiser trainee</u> shall present evidence;

(6) the attorney <u>representing the board</u> [general] may present rebuttal evidence;

(7) the appraiser <u>or appraiser trainee</u> may present
 rebuttal evidence; and
 (8) the closing arguments shall be made in the

following order: (A) the attorney <u>representing the</u> board

[general];

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(B) the appraiser <u>or appraiser trainee</u>; and (C) the attorney <u>representing the board</u>

[general] on rebuttal. Sec. 1103.514. COPIES OF EVIDENCE. A copy of each document offered as evidence at a contested case hearing shall be provided to the opposing party [and to board members]. Sec. 1103.515. RESPONSE TO CERTAIN ACCUSATIONS. (a) To

3-60 Sec. 1103.515. RESPONSE TO CERTAIN ACCUSATIONS. (a) To 3-61 the extent an appraiser or appraiser trainee believes the appraiser 3-62 or appraiser trainee is being asked to reply to an accusation, 3-63 innuendo, or fact for the first time in a contested case hearing, 3-64 the appraiser or appraiser trainee may respond to the board in 3-65 writing not later than the 10th day after the last day of the 3-66 hearing [or at a subsequent scheduled board meeting].

3-67 (b) If the appraiser <u>or appraiser trainee</u> chooses to respond
3-68 as provided by this section, the attorney <u>representing the board</u>
3-69 [general] is entitled to continue to present evidence during the

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S.B. No. 382 4-1 hearing. 4-2 Sec. 1103.516. DIRECT EXAMINATION. In a contested case 4-3 hearing, the presiding officer [or other board members] may conduct 4 - 4a direct examination of a witness at any stage of the witness's testimony. SECTION 14. Subsection (a), Section 1103.517, Occupations 4-5 4-6 Code, is amended to read as follows: 4-7 (a) The <u>board</u> [presiding officer] in a contested case 4-8 hearing may grant a witness immunity from disciplinary action by the board [only if the board members hearing the case vote unanimously to grant immunity]. 4-9 4-10 4-11 4-12 SECTION 15. Section 1103.518, Occupations Code, is amended 4-13 to read as follows: 4-14 Sec. 1103.518. BOARD ACTION AFTER HEARING. On conclusion of a [By a majority vote of the board members hearing the] contested 4-15 4-16 case hearing and on submission of all written responses allowed 4-17 under Section 1103.515, the board: 4-18 (1) shall make findings of fact and conclusions of 4-19 law; and may take one or more of the following actions: 4-20 (2) 4-21 (A) dismiss the charges, including issuing an order declaring that the case file is confidential; 4-22 4-23 (B) suspend or revoke the appraiser's 4-24 certificate or license or the appraiser trainee's approval; 4-25 impose a period of probation with or without (C) 4-26 conditions; 4-27 (D) appraiser to require the submit to 4-28 reexamination for a certificate or license; 4-29 (E) require the appraiser <u>or appraiser trainee</u> to 4-30 participate in additional professional education or continuing 4-31 education; 4-32 (F) issue a public or private reprimand or a 4-33 warning; 4-34 issue a consent order; or (G) an administrative 4-35 (H) impose penalty as 4-36 prescribed by Section 1103.552. 4-37 SECTION 16. Subsection (b), Section 1103.457, Subsection 4-38 (b), Section 1103.458, Subsection (b), Section 1103.459, 4-39 Subsection (b), Section 1103.508, and Section 1103.509, Occupations Code, are repealed. SECTION 17. The changes in law made by this Act apply only to a disciplinary proceeding or a contested case hearing under 4-40 4-41 4-42 4-43 Chapter 1103, Occupations Code, that is conducted on or after the 4 - 44effective date of this Act. 4-45 SECTION 18. This Act takes effect September 1, 2005. * * * * *

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