By: Eltife S.B. No. 1112

A BILL TO BE ENTITLED

1	AN ACT
2	relating to debt management services; providing a penalty.
3	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
4	SECTION 1. Chapter 394, Finance Code, is amended by adding
5	Subchapter C to read as follows:
6	SUBCHAPTER C. CONSUMER DEBT MANAGEMENT SERVICES
7	Sec. 394.201. PURPOSE; CONSTRUCTION. (a) The purpose of
8	this subchapter is to protect consumers who contract for services
9	with debt management services providers.
10	(b) This subchapter shall be liberally construed to
11	accomplish its purpose.
12	Sec. 394.202. DEFINITIONS. In this subchapter:
13	(1) "Advertising" means information about a provider
14	or about the provider's debt management services, communicated in
15	writing or orally to an individual consumer or the public by
16	telephone, television, Internet, radio, or other electronic
17	medium, or by written material sent by mail, posted publicly, or
18	posted at the provider's business location.
19	(2) "Certified counselor" means an individual who:
20	(A) is certified as a debt management counselor
21	by an independent accreditation organization; or
22	(B) if the individual has been employed for less
23	than 12 months, is in the process of being certified as a debt

management counselor by an independent accreditation organization.

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1	-	(3)	"Commissi	oner"	means	the	consume	r cr	cedit
2	commissioner	<u>r.</u>							
3	-	(4)	"Consumer	" means	an indiv	vidual	who resid	es in	this
4	state and	seeks	s a debt	manage	ment se	rvice	or enter	s a	debt
5	management s	ervi	ce agreeme	nt.					
6	-	(5)	"Creditor	" means	a pers	on to	whom a pe	erson	owes
7	money.								
8	-	(6)	"Debt man	agement	service'	'means	<u>s:</u>		
9			(A) the	receivi	ing of m	oney f	rom a cor	nsumer	for
10	the purpose	of d	istributi	ng that	money t	o or a	mong one	or mor	e of
11	the creditor	rs of	the cons	sumer in	n full o	r part	ial payme	ent of	the
12	consumer's o	blig	ations;						
13			(B) arra	nging o	r assist	ing a	consumer	to arr	ange
14	for the dist	ribu	tion of on	e or mor	e paymen	ts to	or among o	ne or	more
15	creditors o	f th	ne consume	er in 1	full or	parti	al paymer	nt of	the
16	consumer's o	blig	ations; or						
17			(C) exer	cising	control	dire	ctly or i	ndirec	tly,
18	or arranging	g for	the exerc	cise of	control	over	funds of a	a cons	sumer
19	for the purp	ose	of distri	buting	payments	to o	among or	ne or	more
20	creditors o	f th	ne consume	er in 1	full or	parti	al paymer	nt of	the
21	consumer's o	blig	ations.						
22	-	(7)	"Debt ma	nagemen	ıt servi	ce a	greement"	mean	ns a
23	written agr	eeme	nt betwee	n a pr	ovider	and a	consumer	for	the
24	performance	of a	debt manag	gement s	service.				
25	-	(8)	"Finance	commiss	ion" mea	ns the	Finance (Commis	sion
26	of Texas.								
27	_	(9)	"Person"	means	an i	ndivid	ual, pa:	rtners	ship,

1	corporation,	limited	liability	company,	associat	cion,	or
2	organization.						
3	(10)	"Provi	der" means a	person that	provides	or off	ers
4	to provide to a c	consumer	in this state	e a debt mana	agement se	ervice.	-
5	(11)	"Secure	ed debt" mea	ns a debt fo	or which a	a credi	tor
6	has a mortgage,	lien, or	security int	erest in col	lateral.		
7	(12)	"Trust	account" mea	ns an accou	nt that is	<u>; :</u>	
8		(A) es	tablished in	a federally	y insured	financ	ial
9	institution;						
10		(B) se	parate from	any acco	ount of	the d	lebt
11	management servi	ce provi	der;				
12		(C) de	signated as	a "trust	account"	or ot	her
13	appropriate desi	Ignation	indicating t	hat the mone	ey in the a	account	is
14	not money of the	provider	or its offic	ers, employ	ees, or a	gents;	
15		(D) un	available to	creditors c	of the prov	vider;	and
16		(E) us	ed exclusiv	ely to ho	ld money	paid	by
17	consumers to th	ie provid	er for disb	ursement to	credito	rs of	the
18	consumers and t	o the pr	ovider for	the disburs	sement of	fees	and
19	contributions ea	arned and	agreed to in	advance.			
20	(13)	"Unsecu	ured debt"	means a	debt for	which	n a
21	creditor does no	t have co	llateral.				
22	Sec. 394.2	203. API	PLICABILITY.	(a) Exc	cept as	otherw	ise
23	provided by this	subchap	ter, this su	bchapter ap	plies to a	a provi	der
24	regardless of v	whether	the provide:	r charges	a fee or	recei	ves
25	consideration fo	or a servi	_ce.				

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conducted in this state if the debt management services provider

(b) The business of providing debt management services is

- 1 solicits or contracts with consumers located in this state.
- 2 <u>(c) This subchapter does not apply to:</u>
- 3 (1) an attorney licensed to practice in this state,
- 4 unless the attorney holds the attorney's self out to the public as a
- 5 provider or is employed, affiliated with, or otherwise working on
- 6 behalf of a provider;
- 7 (2) a title insurance or abstract company employee or
- 8 agent, or other person legally authorized to engage in escrow
- 9 business in the state, only while engaged in the escrow business;
- 10 (3) a judicial officer or person acting under a court
- 11 order;
- 12 (4) a person who has legal authority under federal or
- 13 state law to act as a representative payee for a consumer, only to
- 14 the extent the person is paying bills or other debts on behalf of
- 15 that consumer; or
- 16 (5) a person who pays bills or other debts owed by a
- consumer and on behalf of a consumer, if the money used to make the
- 18 payments belongs exclusively to the consumer and the person does
- 19 not initiate any contact with individual creditors of the consumer
- 20 to compromise a debt, arrange a new payment schedule, or otherwise
- 21 change the terms of the debt.
- 22 <u>(d) The following are not debt management services for</u>
- 23 purposes of this subchapter:
- 24 <u>(1) an extension of credit, including consolidation or</u>
- 25 refinance of a loan; and
- 26 (2) bankruptcy services provided by an attorney
- 27 licensed to practice in this state.

- 1 (e) This subchapter applies to a person who seeks to evade
- 2 its applicability by any device, subterfuge, or pretense.
- 3 Sec. 394.204. REGISTRATION. (a) A person, regardless of
- 4 whether located in this state, may not provide a debt management
- 5 service to a consumer in this state unless the person is registered
- 6 with the commissioner.
- 7 (b) Registration expires on December 31 of the year in which
- 8 the registration occurs and must be renewed annually.
- 9 (c) An application for an initial registration must be in a
- 10 form prescribed by the commissioner and accompanied by:
- 11 (1) the appropriate fees set by the finance commission
- in an amount necessary to recover the costs of administering this
- 13 subchapter;
- 14 (2) the surety bond or insurance required by Section
- 15 394.206;
- 16 (3) a detailed description of the ownership interest
- of each officer, director, agent, or employee of the applicant, and
- any member of the immediate family of an officer, director, agent,
- 19 or employee of the applicant, in a for-profit affiliate or
- 20 subsidiary of the applicant or in any other for-profit business
- 21 entity that provides services to the applicant or to a consumer in
- 22 relation to the applicant's debt management business; and
- 23 (4) any other information that the commissioner
- 24 <u>requires.</u>
- 25 (d) An officer or employee of a person registered under this
- 26 subchapter is not required to be separately registered.
- (e) Unless the commissioner notifies an applicant that a

- longer period is necessary, the commissioner shall approve or deny 1
- an initial registration not later than the 60th day after the date 2
- 3 on which the completed application, including all required
- documents and payments, is filed. The commissioner shall inform 4
- the applicant in writing of the reason for denial. 5
- 6 (f) A person may renew a registration by paying the 7 appropriate fee and completing all required documents.
- 8 (g) The finance commission by rule may establish procedures to facilitate the registration and collection of fees under this 9 10 section, including rules staggering throughout the year the dates 11 on which fees are due.
- (h) The commissioner may refuse an initial application if 12 the application contains errors or incomplete information. An 13 application is incomplete if it does not include all of the 14 15 information required by this section and Section 394.205.
- 16 (i) The commissioner may deny an initial application if:
- 17 (1) the applicant or any principal of the applicant 18 has been convicted of a crime or found civilly liable for an offense involving moral turpitude, including forgery, embezzlement, 19 obtaining money under false pretenses, larceny, extortion, 20 conspiracy to defraud, or any other similar offense or violation; 21
 - (2) the registration of the applicant or any principal of the applicant has been revoked or suspended in this state or another state, unless the applicant provides information that the commissioner finds sufficient to show that the grounds for the previous revocation or suspension no longer exist and any problem
- 27 cited in the previous revocation has been corrected; or

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- 1 (3) the commissioner, based on specific evidence,
 2 finds that the applicant does not warrant the belief that the
 3 business will be operated lawfully and fairly and within the
 4 provisions and purposes of this subchapter.
- (j) On written request, the applicant is entitled to a 5 hearing, pursuant to Chapter 2001, Government Code, on the question 6 7 of the applicant's qualifications for initial registration if the 8 commissioner has notified the applicant in writing that the initial application has been denied. A request for a hearing may not be 9 10 made after the 30th day after the date the commissioner mails a notice to the applicant stating that the application has been 11 denied and stating the reasons for the denial. 12
- 13 <u>(k) In addition to the power to refuse an initial</u>
 14 <u>application as specified in this section, the commissioner may</u>
 15 <u>suspend or revoke a provider's registration after notice and</u>
 16 <u>hearing if the commissioner finds that any of the following</u>
 17 conditions are met:
- (1) a fact or condition exists that if it had existed

 when the provider applied for registration would have been grounds

 for denying registration;
- 21 (2) a fact or condition exists that the commissioner
 22 was not aware of when the provider applied for registration and
 23 would have been grounds for denying registration;
- 24 <u>(3) the provider violates this subchapter or rule or</u> 25 order of the commissioner under this subchapter;
- 26 (4) the provider is insolvent;
- 27 (5) the provider refuses to permit the commissioner to

- 1 make an examination authorized by this subchapter;
- 2 (6) the provider fails to respond within a reasonable
- 3 time and in an appropriate manner to communications from the
- 4 commissioner;
- 5 (7) the provider has failed to disburse money to
- 6 creditors on behalf of consumers within a reasonable time, normally
- 7 30 days;
- 8 (8) the commissioner determines that the provider's
- 9 trust account is not materially in balance with and reconciled to
- 10 the consumer's account; or
- 11 (9) the provider fails to warrant the belief that the
- 12 business will be operated lawfully and fairly and within the
- 13 provisions and purposes of this subchapter.
- 14 (1) The commissioner's order revoking a registration must
- include appropriate provisions to transfer existing clients of the
- 16 provider to one or more registered providers to ensure the
- 17 continued servicing of the clients' accounts.
- 18 (m) The commissioner shall maintain a list of registered
- 19 providers and make the list available to interested persons and to
- the public.
- Sec. 394.205. RECORDS. (a) A provider shall keep and use
- 22 books, accounts, and other records that will enable the
- 23 <u>commissioner to determine if the provider is complying with this</u>
- 24 subchapter and maintain any other records as required by the
- 25 commissioner. The commissioner may examine the records at any
- 26 <u>reasonable time. The records must be kept for at least three years</u>
- 27 after the date of the last service on a consumer's debt management

- 1 plan.
- 2 (b) Each provider shall file a report with the commissioner
- 3 at each renewal of the provider's registration. The report must at
- 4 a minimum disclose in detail and under appropriate headings:
- 5 (1) the assets and liabilities of the provider at the
- 6 beginning and end of the period;
- 7 (2) the total number of debt management plans the
- 8 provider has initiated during that year; and
- 9 (3) records of total and average fees charged to
- 10 consumers, including all voluntary contributions received from
- 11 <u>consumers.</u>
- 12 (c) The reports must be verified by the oath or affirmation
- 13 of the owner, manager, president, chief executive officer, or
- 14 chairman of the board of directors of the provider.
- 15 (d) A provider shall file a blank copy of the agreement
- 16 described in Section 394.209 and blank copies of the written
- 17 <u>information required in Section 394.208(a) with the commissioner</u>
- 18 accompanying the initial registration and each renewal of
- 19 registration.
- 20 (e) The commissioner shall make the information provided
- 21 under this section available to interested parties and to the
- 22 public.
- Sec. 394.206. BOND; INSURANCE. (a) A provider shall, at
- 24 the time the provider files an initial or renewal registration
- 25 application with the commissioner, file:
- 26 (1) a surety bond; or
- 27 (2) evidence that the provider maintains an insurance

1	policy in a form approved by the commissioner.
2	(b) The bond or insurance must:
3	(1) run concurrently with the period of registration;
4	(2) be available to pay damages and penalties to
5	consumers directly harmed by a violation of this subchapter;
6	(3) be in favor of this state for the use of this state
7	and the use of a person who has a cause of action under this
8	subchapter against the provider;
9	(4) be in an amount equal to the average daily balance
10	of the provider's trust account serving Texas consumers over the
11	six-month period preceding the issuance of the bond, or in the case
12	of an initial application, in an amount determined by the
13	<pre>commissioner, but not less than \$25,000 or more than \$100,000;</pre>
14	(5) if an insurance policy:
15	(A) provide coverage for professional liability,
16	employee dishonesty, depositor's forgery, and computer fraud in an
17	<pre>amount not less than \$100,000;</pre>
18	(B) be issued by a company rated at least "A-" or
19	its equivalent by a nationally recognized rating organization; and
20	(C) provide for 30 days advance written notice of
21	termination of the policy to be provided to the commissioner;
22	(6) be issued by a bonding, surety, or insurance
23	company that is authorized to do business in the state; and
24	(7) be conditioned on the provider and its agents
25	complying with all state and federal laws, including regulations,
26	governing the business of debt management services.
27	(c) In lieu of a bond or insurance, the finance commission

- 1 by rule may establish alternative financial requirements to provide
- 2 substantially equivalent protection to pay damages and penalties to
- 3 consumers directly harmed by a violation under this subchapter.
- 4 (d) The commissioner may adjust the amount of the provider's
- 5 bond or insurance only when the provider applies for renewal of
- 6 registration and requests a review of the bond or insurance amount.
- Sec. 394.207. ADVERTISING. A provider may not engage in
- 8 false or deceptive advertising.
- 9 Sec. 394.208. REQUIRED ACTIONS BY PROVIDER. (a) A
- 10 provider may not enroll a consumer in a debt management plan unless:
- 11 (1) the provider is a nonprofit organization exempt
- from taxation under Section 501(c)(3), Internal Revenue Code of
- 13 1986; and
- 14 (2) through the services of a counselor certified by
- an independent accreditation organization, the provider has:
- 16 (A) provided the consumer individualized
- 17 counseling and educational information that at a minimum addresses
- 18 the topics of managing household finances, managing credit and
- 19 debt, and budgeting;
- 20 (B) prepared an individualized financial
- 21 analysis and an initial debt management plan for the consumer's
- debts with specific recommendations regarding actions the consumer
- 23 should take;
- (C) determined that the consumer has a reasonable
- 25 ability to make payments under the proposed debt management plan
- 26 based on the information provided by the consumer;
- 27 (D) a reasonable expectation, provided that the

- 1 consumer has provided accurate information to the provider, that
- 2 each creditor of the consumer listed as a participating creditor in
- 3 the plan will accept payment of the consumer's debts as provided in
- 4 the initial plan;
- 5 (E) prepared, for all creditors identified by the
- 6 consumer or identified through additional investigation by the
- 7 provider, a list, which must be provided to the consumer in a form
- 8 the consumer may keep, of the creditors that the provider
- 9 reasonably expects to participate in the plan; and
- 10 (F) provided a written document to the consumer
- in a form the consumer may keep that clearly and conspicuously
- 12 contains the following statements:
- 13 (i) that debt management services are not
- 14 suitable for all consumers and that consumers may request
- 15 information about other ways, including bankruptcy, to deal with
- 16 indebtedness;
- 17 (ii) that the nonprofit or tax-exempt
- 18 organization cannot require donations or contributions; and
- 19 (iii) that some of the provider's funding
- 20 comes from contributions from creditors who participate in debt
- 21 management plans, except that a provider may substitute for "some"
- 22 the actual percentage of creditor contributions it received during
- 23 the most recent reporting period.
- 24 (b) If the provider discusses its services with a consumer
- 25 primarily in a language other than English, the provider must
- 26 provide the debt management agreement in that language.
- 27 (c) A consumer must give at least 10 days' notice to the

- 1 provider to cancel a debt management services agreement. The
- 2 provider must cancel a debt management services agreement within 10
- 3 days after the date the provider receives the notice from the
- 4 consumer. The provider must continue making disbursements to the
- 5 consumer's creditors if money has been paid to the provider under
- 6 the agreement until the expiration of the 10-day period, unless
- 7 otherwise agreed in writing by the consumer and the provider.
- 8 <u>(d) A provider may provide the information required by</u>
- 9 Subsections (a)(2)(B), (E), and (F) through its Internet website if
- 10 the provider:
- 11 (1) has complied with the federal Electronic
- 12 Signatures in Global and National Commerce Act (15 U.S.C. Section
- 13 7001 et seq.);
- 14 (2) informs the consumer that, on electronic,
- telephonic, or written request the provider will make available to
- the consumer a paper copy or copies; and
- 17 (3) discloses on its Internet website:
- 18 (A) the provider's name and each name under which
- 19 it does business;
- 20 (B) the provider's principal business address
- 21 and telephone number; and
- (C) the names of the provider's principal
- 23 officers.
- (e) A provider, including a provider that does business only
- or principally through the Internet, shall maintain a telephone
- 26 system staffed at a level that reasonably permits a consumer to
- 27 access a counselor during ordinary business hours.

1	(f) A provider shall provide each consumer for whom it
2	provides debt management services a written report accounting for:
3	(1) the amount of money received from the consumer
4	since the last report;
5	(2) the amount and date of each disbursement made on
6	the consumer's behalf to each creditor listed in the agreement
7	since the last report;
8	(3) any amount deducted from amounts received from the
9	<pre>consumer; and</pre>
10	(4) any amount held in reserve.
11	(g) The provider shall provide the report under Subsection
12	<u>(f):</u>
13	(1) at least once each calendar quarter; and
14	(2) not later than the 10th business day after the date
15	of a request by a consumer.
16	Sec. 394.209. WRITTEN DEBT MANAGEMENT SERVICES AGREEMENT.
17	(a) A debt management services provider may not prepare a debt
18	management services agreement before the provider has fully
19	<pre>complied with Sections 394.208(a) and (b).</pre>
20	(b) Each debt management services agreement must:
21	(1) be dated and signed by the consumer;
22	(2) include the name and address of the consumer and
23	the name, address, and telephone number of the provider;
24	(3) describe the services to be provided;
25	(4) state all fees, individually itemized, to be paid
26	by the consumer;
27	(5) list in the agreement or accompanying document, to

- 1 the extent the information is available to the provider at the time
- 2 the agreement is executed, each participating creditor of the
- 3 consumer to which payments will be made and, based on information
- 4 provided by the consumer, the amount owed to each creditor and the
- 5 schedule of payments the consumer will be required to make to the
- 6 creditor, including the amount and date on which each payment will
- 7 be due;
- 8 (6) state the existence of a surety bond or insurance
- 9 for consumer claims;
- 10 (7) state that establishment of a debt management plan
- 11 may impact the consumer's credit rating and credit score either
- 12 favorably or unfavorably, depending on creditor policies and the
- 13 consumer's payment history before and during participation in the
- 14 debt management plan; and
- 15 (8) state that either party may cancel the agreement
- 16 without penalty at any time on 10 days' notice and that a consumer
- 17 who cancels an agreement is entitled to a refund of all money that
- 18 the consumer has paid to the provider that has not been disbursed.
- 19 <u>(c) A debt management services agreement may contain a</u>
- 20 voluntary consumer arbitration provision or a voluntary mediation
- 21 provision.
- 22 (d) A provider may deliver the debt management services
- 23 <u>agreement through the Internet if the provider:</u>
- 24 <u>(1) has complied with the federal Electronic</u>
- 25 <u>Signatures in Global and National Commerce Act (15 U.S.C. Section</u>
- 26 <u>7001 et seq.);</u>
- 27 (2) sends the consumer a paper copy of the agreement

- 1 not later than the seventh day after the date of a request by a
- 2 consumer to do so; and
- 3 (3) discloses on a prominent page of its Internet
- 4 website:
- 5 (A) the provider's name and each name under which
- 6 it does business;
- 7 (B) the provider's principal business address
- 8 <u>and telephone number; and</u>
- 9 <u>(C) the names of the provider's principal</u>
- 10 officers.
- (e) If the provider discusses its services or negotiates
- 12 with a consumer primarily in a language other than English, the
- 13 provider may not begin performance of a debt management plan until
- 14 the provider and consumer sign a copy of the written agreement,
- provided by the debt management services provider, in that language
- and a copy is made available to the consumer.
- Sec. 394.210. PERMITTED FEES. (a) With respect to the
- 18 provision of a debt management plan service, a provider may not
- impose a fee or other charge on a consumer, or receive payment from
- 20 a consumer or other person on behalf of a consumer, except as
- 21 allowed under this section.
- 22 (b) For the purposes of this section, fees or charges
- 23 include both voluntary contributions and any other fees charged to
- or collected from a consumer or on behalf of the consumer.
- (c) Any fee charged by a provider must be fair and
- 26 reasonable given the value of the products and services provided to
- 27 the consumer, including consideration of the amount subject to debt

- 1 management and the number of anticipated payments. A fee or a
- 2 portion of a fee that is specifically related to a debt management
- 3 plan may not be charged until the provider has complied with
- 4 Sections 394.208(a) and (b) and 394.209.
- 5 (d) A provider may charge a monthly maintenance fee if the 6 fee is fair and reasonable.
- 7 (e) A fee charged for a service other than a debt management 8 service must be fair and reasonable.
- 9 Sec. 394.211. TRUST ACCOUNT. (a) A provider must use a
- 10 trust account for the management of all money paid by or on behalf
- 11 of a consumer for disbursement to the consumer's creditor. A
- 12 provider may not commingle the money in a trust account established
- 13 for the benefit of consumers with any operating funds of the
- 14 provider. A provider shall exercise due care to appropriately
- 15 manage the funds in the trust account.
- 16 (b) The trust account must at all times be materially in
- 17 <u>balance with and reconciled to the consumers' accounts. Failure to</u>
- 18 maintain that balance is cause for a summary suspension of
- 19 registration under Section 394.204.
- 20 (c) If a trust account does not contain sufficient money to
- 21 cover the aggregate consumer balances, and the provider has not
- 22 corrected the deficiency within 48 hours of discovery, the provider
- 23 shall notify the commissioner by telephone, facsimile, electronic
- 24 mail, or other method approved by the commissioner, and provide
- 25 written notice including a description of the remedial action
- 26 taken.
- Sec. 394.212. PROHIBITED ACTS AND PRACTICES. (a) A

1	<pre>provider may not:</pre>
2	(1) purchase a debt or obligation of a consumer;
3	(2) receive or charge a fee in the form of a promissory
4	note or other negotiable instrument other than a check or a draft;
5	(3) lend money or provide credit to the consumer;
6	(4) obtain a mortgage or other security interest in
7	property owned by a consumer;
8	(5) engage in business with an entity described by
9	Section 394.204(c)(3) without prior consent of the commissioner,
10	except that unless denied, consent is considered granted 30 days
11	after the date the provider notifies the commissioner of the intent
12	to engage in business with an organization described by Section
13	394.204(c)(3);
14	(6) offer, pay, or give a gift, bonus, premium,
15	reward, or other compensation to a person for entering into a debt
16	management services agreement;
17	(7) represent that the provider is authorized or
18	competent to furnish legal advice or perform legal services unless
19	supervised by an attorney as required by State Bar of Texas rules;
20	(8) use an unconscionable means to obtain a contract
21	<pre>with a consumer;</pre>
22	(9) engage in an unfair, deceptive, or unconscionable
23	act or practice in connection with a service provided to a consumer;
24	<u>or</u>
25	(10) require or attempt to require payment of an
26	amount that the provider states, discloses, or advertises to be a
27	voluntary contribution from the consumer.

Т	(b) A provider does not have a claim:
2	(1) for breach of contract against a consumer who
3	cancels an agreement pursuant to this subchapter; or
4	(2) in restitution with respect to an agreement that
5	is void under this subchapter.
6	(c) A provider may not include any of the following
7	provisions in a disclosure related to debt management services or
8	in a debt management services agreement:
9	(1) a confession of judgment clause;
10	(2) a waiver of the right to a jury trial, if
11	applicable, in an action brought by or against a consumer;
12	(3) an assignment of or order for payment of wages or
13	other compensation for services; or
14	(4) a waiver of a provision of this subchapter.
15	Sec. 394.213. DUTIES OF PROPER MANAGEMENT. A provider has a
16	duty to a consumer who receives debt management services from the
17	provider to ensure that client money is managed properly at all
18	times.
19	Sec. 394.214. ADDITIONAL ENFORCEMENT POWERS. (a) The
20	finance commission may adopt rules to carry out this subchapter.
21	(b) The commissioner may:
22	(1) investigate the activities of a person subject to
23	this subchapter to determine compliance with this subchapter,
24	including examination of the books, accounts, and records of a
25	<pre>provider; and</pre>
26	(2) require or permit a person to file a statement
27	under oath and otherwise subject to the penalties of perjury, as to

- 1 all the facts and circumstances of the matter to be investigated.
- 2 (c) Failure to comply with an investigation under
- 3 Subsection (b) is grounds for issuance of a cease and desist order.
- 4 (d) The commissioner may receive and act on complaints, take
- 5 action to obtain voluntary compliance with this subchapter, and
- 6 refer cases to the attorney general for prosecution.
- 7 (e) The commissioner may enforce this subchapter and rules
- 8 adopted under this subchapter by:
- 9 (1) ordering the violator to cease and desist from the
- 10 violation and any similar violations;
- 11 (2) ordering the violator to take affirmative action
- 12 to correct the violation, including the restitution of money or
- 13 property to a person aggrieved by the violation;
- 14 (3) imposing an administrative penalty not to exceed
- 15 \$1,000 for each violation as provided by Subchapter F, Chapter 14;
- 16 <u>or</u>
- 17 <u>(4) rejecting an initial application or revoking or</u>
- 18 suspending a registration as provided by Section 394.204.
- (f) In determining the amount of an administrative penalty
- 20 to be imposed under this section, the commissioner shall consider
- 21 the seriousness of the violation, the good faith of the violator,
- 22 the violator's history of previous violations, the deleterious
- 23 effect of the violation on the public, the assets of the violator,
- 24 and any other factors the commissioner considers relevant.
- 25 (g) The commissioner, on relation of the attorney general at
- 26 the request of the commissioner, may bring an action in district
- 27 court to enjoin a person from engaging in an act or continuing a

- 1 course of action that violates this chapter. The court may order a
- 2 preliminary or final injunction.
- 3 Sec. 394.215. PRIVATE REMEDIES. (a) An agreement for debt
- 4 management services between a consumer and a person that is not
- 5 registered under this subchapter is void.
- 6 (b) A consumer is entitled to recover all fees paid by the
- 7 consumer under a void agreement, costs, and reasonable attorney's
- 8 fees.
- 9 (c) In addition to any other remedies provided by this
- 10 subchapter, a consumer who is aggrieved by a violation of this
- 11 subchapter, a rule adopted by the finance commission under this
- 12 subchapter, or by any unfair, unconscionable, or deceptive act or
- 13 practice may recover:
- 14 <u>(1) actual damages;</u>
- 15 (2) punitive damages for acts or practices under a
- 16 void agreement; and
- 17 (3) the costs of the action, including reasonable
- 18 attorney's fees based on the amount of time involved.
- 19 (d) An aggrieved consumer may sue for injunctive and other
- 20 appropriate equitable relief to stop a person from violating this
- 21 subchapter.
- (e) The remedies provided in this section are not intended
- 23 to be the exclusive remedies available to a consumer nor must the
- 24 consumer exhaust any administrative remedies provided under this
- 25 subchapter or any other applicable law.
- 26 SECTION 2. Subchapter B, Chapter 394, Finance Code, is
- 27 repealed.

S.B. No. 1112

- 1 SECTION 3. A person is not required to be registered under
- 2 Section 394.204, Finance Code, as added by this Act, before January
- 3 1, 2006.
- 4 SECTION 4. This Act takes effect September 1, 2005.