By: Solomons H.B. No. 472

A BILL TO BE ENTITLED

1	AN ACT

- 2 relating to the regulation of third-party administrators,
- 3 including administrators with delegated duties in the workers'
- 4 compensation system of this state; providing administrative
- 5 penalties.
- 6 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 7 ARTICLE 1. THIRD-PARTY ADMINISTRATORS
- 8 SECTION 1.01. Section 4151.001, Insurance Code, is amended
- 9 by amending Subdivisions (1) and (2) and by adding Subdivisions (6)
- 10 and (7) to read as follows:
- 11 (1) "Administrator" means a person who, directly or
- 12 <u>indirectly</u>, underwrites or [in connection with annuities or life,
- 13 health, and accident benefits, including pharmacy benefits,
- 14 collects premiums or contributions from or adjusts or settles
- 15 claims for residents of this state in connection with annuities,
- life, health, and accident benefits, including pharmacy benefits,
- 17 or workers' compensation benefits. The term does not include a
- 18 person described by Section 4151.002.
- 19 (2) "Insurer" means a person who engages in the
- 20 business of life, health, or accident insurance or workers'
- 21 <u>compensation insurance</u> under the law of this state. <u>The term</u>
- includes a workers' compensation self-insurer.
- 23 (6) "Workers' compensation insurance coverage" means
- coverage subject to Subtitle E, Title 10.

- 1 (7) "Workers' compensation self-insurer" means a legal
- 2 entity subject to regulation under Chapter 407 or 407A, Labor Code.
- 3 SECTION 1.02. Section 4151.002, Insurance Code, is amended
- 4 to read as follows:
- 5 Sec. 4151.002. EXEMPTIONS. A person is not an
- 6 administrator if the person is:
- 7 (1) an employer <u>administering an employee benefit plan</u>
- 8 or the plan of an affiliated employer under common management and
- 9 control [acting on behalf of its employees or the employees of one
- 10 or more subsidiaries or affiliated corporations of the employer];
- 11 (2) a union <u>administering a benefit plan</u> [acting] on
- behalf of its members;
- 13 (3) an insurer or a group hospital service corporation
- 14 subject to Chapter 842 acting with respect to a policy lawfully
- issued and delivered by the insurer or corporation in and under the
- law of a state in which the insurer or corporation was authorized to
- 17 engage in the business of insurance;
- 18 (4) a health maintenance organization that is
- 19 authorized to operate in this state under Chapter 843 with respect
- 20 to any activity that is specifically regulated under that chapter,
- 21 Chapter 1271, 1272, or 1367, Subchapter A, Chapter 1452, or
- 22 Subchapter B, Chapter 1507;
- 23 (5) an agent licensed under Subchapter B, Chapter
- 24 4051, Subchapter B, Chapter 4053, or Subchapter B, Chapter 4054,
- who receives commissions as an agent and is acting:
- 26 (A) under appointment on behalf of an insurer
- 27 authorized to engage in the business of insurance in this state;

- 1 and
- 2 (B) in the customary scope and duties of the
- 3 person's authority as an agent;
- 4 (6) a creditor acting on behalf of its debtor with
- 5 respect to insurance that covers a debt between the creditor and its
- 6 debtor, if the creditor performs only the functions of a group
- 7 policyholder or a creditor;
- 8 (7) a trust established in conformity with 29 U.S.C.
- 9 Section 186 or a trustee or employee who is acting under the trust;
- 10 (8) a trust that is exempt from taxation under Section
- 11 501(a), Internal Revenue Code of 1986, or a trustee or employee
- 12 acting under the trust;
- 13 (9) a custodian or a custodian's agent or employee who
- 14 is acting under a custodian account that complies with Section
- 15 401(f), Internal Revenue Code of 1986;
- 16 (10) a bank, credit union, savings and loan
- 17 association, or other financial institution that is subject to
- 18 supervision or examination under federal or state law by a federal
- 19 or state regulatory authority, if the institution is performing
- 20 only those functions for which the institution holds a license
- 21 under federal or state law;
- 22 (11) a company that advances and collects a premium or
- 23 charge from its credit card holders on their authorization, if the
- 24 company does not adjust or settle claims and acts only in the
- 25 company's debtor-creditor relationship with its credit card
- 26 holders;
- 27 (12) a person who adjusts or settles claims in the

- 1 normal course of the person's practice or employment as a licensed
- 2 attorney and who does not collect any premium or charge in
- 3 connection with insurance coverage [annuities or with life, health,
- 4 or accident benefits, including pharmacy benefits];
- 5 (13) an adjuster licensed by the department who is
- 6 engaged in the performance of the person's powers and duties as an
- 7 adjuster in the scope of the person's license and who does not:
- 8 (A) receive or manage funds from employers or
- 9 other persons whose claims are being adjusted;
- 10 (B) manage or control funds of the insurer
- 11 providing coverage; or
- 12 (C) adjust or settle a workers' compensation
- 13 claim;
- 14 (14) a person who provides technical, advisory,
- 15 utilization review, precertification, or consulting services to an
- insurer, plan, or plan sponsor but does not make any management or
- 17 discretionary decisions on behalf of the insurer, plan, or plan
- 18 sponsor;
- 19 (15) an attorney in fact for a Lloyd's plan operating
- 20 under Chapter 941 or for a reciprocal or interinsurance exchange
- 21 operating under Chapter 942 who is acting in the capacity of
- 22 attorney in fact under the applicable chapter;
- 23 (16) a joint fund, risk management pool, or
- 24 self-insurance pool composed of political subdivisions of this
- 25 state that participate in a fund or pool through interlocal
- 26 agreements, any nonprofit administrative agency or governing body
- 27 or other nonprofit entity that acts solely on behalf of a fund,

- 1 pool, agency, or body, or any other fund, pool, agency, or body
- 2 established under or for the purpose of implementing an interlocal
- 3 governmental agreement;
- 4 (17) a self-insured political subdivision;
- 5 (18) a plan under which insurance benefits are
- 6 provided exclusively by an insurer authorized to engage in the
- 7 business of insurance in this state and the administrator of which
- 8 is:
- 9 (A) a full-time employee of the plan's organizing
- 10 or sponsoring association, trust, or other entity; or
- 11 (B) a trustee of the organizing or sponsoring
- 12 trust; [or]
- 13 (19) a parent of a wholly owned direct or indirect
- 14 subsidiary insurer authorized to engage in the business of
- 15 insurance in this state or a wholly owned direct or indirect
- 16 subsidiary insurer that is a part of the parent's holding company
- 17 system that, under an agreement regulated and approved under
- 18 Chapter 823 or a similar statute of the domiciliary state if the
- 19 parent or subsidiary insurer is a foreign insurer engaged in
- 20 business in this state, on behalf of only itself or an affiliated
- 21 insurer:
- 22 (A) collects premiums or contributions, if the
- 23 parent or subsidiary insurer:
- 24 (i) prepares only billing statements and
- 25 places those statements in the United States mail; and
- 26 (ii) causes all collected premiums to be
- 27 deposited directly in a depository account of the particular

- 1 affiliated insurer; or
- 2 (B) furnishes proof-of-loss forms, reviews
- 3 claims, determines the amount of the liability for those claims,
- 4 and negotiates settlements, if the parent or subsidiary insurer
- 5 pays claims only from the funds of the particular subsidiary by
- 6 checks or drafts of that subsidiary; or
- 7 (20) a workers' compensation self-insurer
- 8 administering the self-insurer's workers' compensation benefit
- 9 obligations.
- 10 SECTION 1.03. The heading to Subchapter B, Chapter 4151,
- 11 Insurance Code, is amended to read as follows:
- 12 SUBCHAPTER B. LICENSE [CERTIFICATE OF AUTHORITY]
- SECTION 1.04. Section 4151.051, Insurance Code, is amended
- 14 to read as follows:
- 15 Sec. 4151.051. LICENSE [CERTIFICATE OF AUTHORITY]
- 16 REQUIRED. (a) An individual, corporation, organization, trust,
- 17 partnership, or other legal entity may not act as or hold itself out
- as an administrator unless the entity is covered by and is engaging
- in business under a license [certificate of authority] issued under
- 20 this chapter.
- 21 (b) An administrator is required to hold only one <u>license</u>
- 22 [certificate of authority] issued under this chapter.
- 23 SECTION 1.05. Section 4151.052, Insurance Code, is amended
- 24 to read as follows:
- Sec. 4151.052. APPLICATION. (a) An application for a
- 26 license [certificate of authority] to engage in business as an
- 27 administrator must be in a form prescribed by the commissioner and

- 1 must include the following:
- 2 (1) a copy of each basic organizational document of
- 3 the applicant, including the articles of incorporation, bylaws,
- 4 articles of association, trade name certificate, and any other
- 5 similar document and a copy of any amendment to any of those
- 6 documents;
- 7 (2) a description of the applicant and the applicant's
- 8 services, facilities, and personnel;
- 9 (3) if the applicant is not domiciled in this state, a
- 10 power of attorney executed by the applicant appointing the
- 11 commissioner, the commissioner's successors in office, or the
- 12 commissioner's appointed designee as the applicant's attorney in
- 13 this state on whom process may be served in any legal action or
- 14 proceeding based on a cause of action arising in this state against
- 15 the applicant;
- 16 (4) an audited financial statement of the applicant
- 17 covering the preceding three calendar years or any lesser period
- 18 that the applicant and any predecessors of the applicant have been
- 19 in existence, or if an audited financial statement is not
- 20 available, an unaudited financial statement as of a date not
- 21 earlier than the 120th day before the date the application is filed,
- 22 accompanied by an affidavit or certification of the applicant that:
- 23 (A) the unaudited financial statement is true and
- 24 correct, as of its date; and
- 25 (B) a material change in financial condition has
- 26 not occurred from the date of the financial statement to the
- 27 execution date of the affidavit or certification; and

- 1 (5) any other information the commissioner reasonably
- 2 requires.
- 3 (b) An applicant for a license under this chapter shall
- 4 immediately notify the commissioner of any material change in the
- 5 applicant's ownership or control, and of any other fact or
- 6 circumstance affecting the applicant's qualifications for a
- 7 <u>license in this state.</u>
- 8 SECTION 1.06. Section 4151.053, Insurance Code, is amended
- 9 to read as follows:
- 10 Sec. 4151.053. APPROVAL OF APPLICATION. (a) The
- 11 commissioner shall approve an application for a <u>license</u>
- 12 [certificate of authority] to engage in business in this state as an
- 13 administrator if the commissioner is satisfied that:
- 14 (1) granting the application would not violate a
- 15 federal or state law;
- 16 (2) the financial condition of the applicant or of
- 17 each person who would operate or control the applicant is such that
- 18 granting a license [certificate of authority] would not be adverse
- 19 to the public interest;
- 20 (3) the applicant has not attempted to obtain the
- 21 <u>license</u> [certificate of authority] through fraud or bad faith;
- 22 (4) the applicant has complied with this chapter and
- 23 rules adopted by the commissioner under this chapter; and
- (5) the name under which the applicant will engage in
- 25 business in this state is not so similar to that of another
- 26 administrator or insurer that it is likely to mislead the public.
- 27 (b) The commissioner may deny an application for a license

- 1 if the commissioner determines that the applicant, or any
- 2 individual responsible for the conduct of affairs of the applicant,
- 3 <u>is not competent, trustworthy, or financially responsible.</u>
- 4 SECTION 1.07. Section 4151.054(a), Insurance Code, is
- 5 amended to read as follows:
- 6 (a) If the commissioner is unable to approve an application
- 7 for a <u>license</u> [certificate of authority], the commissioner shall:
- 8 (1) provide the applicant with written notice
- 9 specifying each deficiency in the application; and
- 10 (2) offer the applicant the opportunity for a hearing
- 11 to address each reason and circumstance for possible denial of the
- 12 application.
- SECTION 1.08. Section 4151.055(a), Insurance Code, is
- 14 amended to read as follows:
- 15 (a) If the commissioner approves an application for a
- license [certificate of authority], before the commissioner issues
- 17 the license [certificate of authority], the applicant must:
- 18 (1) obtain and maintain a fidelity bond that complies
- 19 with this section; and
- 20 (2) submit to the commissioner proof that the
- 21 applicant has obtained the fidelity bond.
- SECTION 1.09. Section 4151.056, Insurance Code, is amended
- 23 to read as follows:
- 24 Sec. 4151.056. DURATION OF LICENSE [CERTIFICATE OF
- 25 AUTHORITY]. (a) A license [certificate of authority] issued to an
- 26 administrator under this chapter is effective until it is
- 27 suspended, canceled, or revoked. The issuance, denial, suspension,

- 1 cancellation, or revocation of a <u>license</u> [<u>certificate of authority</u>]
- 2 to act as an administrator is subject to:
- 3 (1) <u>Subchapter [Subchapters]</u> B [and C], Chapter 4005;
- 4 and
- 5 (2) Chapter 82.
- 6 (b) Subchapter C, Chapter 4005, does not apply to a license
 7 issued under this chapter.
- 8 SECTION 1.10. The heading to Subchapter C, Chapter 4151,
- 9 Insurance Code, is amended to read as follows:
- 10 SUBCHAPTER C. POWERS AND DUTIES OF THIRD-PARTY ADMINISTRATORS AND
- 11 INSURERS
- 12 SECTION 1.11. Section 4151.101, Insurance Code, is amended
- 13 to read as follows:
- 14 Sec. 4151.101. WRITTEN AGREEMENT WITH INSURER OR PLAN
- 15 SPONSOR REQUIRED. (a) An administrator may provide services only
- 16 under a written agreement with an insurer or plan sponsor.
- 17 (b) Notwithstanding any other provision of this chapter,
- 18 this section and Sections 4151.102 and 4151.103 apply to an
- 19 agreement entered into by an insurer that delegates administrative
- 20 functions to a person exempt from licensure under this chapter
- 21 <u>under Section 4151.002.</u>
- 22 SECTION 1.12. Section 4151.102, Insurance Code, is amended
- 23 by adding Subsection (a-1) to read as follows:
- 24 (a-1) The written agreement must include a statement of the
- 25 duties that the administrator is expected to perform on behalf of
- 26 the insurer, and the lines, classes, or types of insurance that the
- 27 administrator is authorized to administer. The agreement must

- 1 include, as applicable, provisions regarding underwriting, claims
- 2 handling, and other standards relating to the business underwritten
- 3 by the insurer.
- 4 SECTION 1.13. Section 4151.103(a), Insurance Code, is
- 5 amended to read as follows:
- 6 (a) The [During the term of the written agreement, the]
- 7 administrator and the insurer, plan, or plan sponsor shall retain a
- 8 copy of the written agreement as part of their official records:
- 9 (1) during the term of the agreement; and
- 10 (2) until the fifth anniversary of the date on which
- 11 the agreement expires.
- 12 SECTION 1.14. Section 4151.104, Insurance Code, is amended
- 13 to read as follows:
- 14 Sec. 4151.104. NOTICE OF USE OF ADMINISTRATOR'S SERVICES.
- 15 <u>(a)</u> If an insurer, plan, or plan sponsor uses the services of an
- 16 administrator, the administrator shall give written notice to each
- 17 insured, covered individual, or plan participant of the
- 18 administrator's identity and the relationship among the
- 19 administrator and the insurer, plan, or plan sponsor and the
- 20 insured, covered individual, or plan participant. The insurer,
- 21 plan, or plan sponsor must approve the notice before the notice is
- 22 distributed.
- 23 (b) An administrator who fails to provide notice as required
- 24 by Subsection (a) is subject to an administrative penalty in the
- 25 manner provided by Chapter 84.
- SECTION 1.15. Subchapter C, Chapter 4151, Insurance Code,
- is amended by adding Section 4151.1045 to read as follows:

- Sec. 4151.1045. RESPONSIBILITIES OF INSURER; SEMIANNUAL 1 2 AUDIT. (a) If an insurer uses the services of an administrator, the insurer is responsible for determining the benefits, premium 3 rates, reimbursement procedures, underwriting criteria, and claims 4 payment procedures applicable to the coverage and for securing 5 6 reinsurance, if any. The insurer shall provide a copy of the 7 written requirements relating to those matters to the 8 administrator. The responsibilities of the administrator as to any of those matters must be set forth in the written agreement between 9 the administrator and the insurer. 10
- 11 <u>(b) An insurer shall ensure competent administration of its</u>
 12 programs.
- (c) If an administrator administers benefits for more than

 14 100 certificate holders, subscribers, claimants, or policyholders

 15 on behalf of an insurer, the insurer shall, at least semiannually,

 16 conduct a review of the operations of the administrator. At least

 17 one of the reviews must include an on-site audit of the operations

 18 of the administrator.
- 19 <u>(d) This section applies to an insurer that delegates</u>
 20 <u>administrative functions to a person exempt from licensure under</u>
 21 <u>this chapter under Section 4151.002.</u>
- 22 SECTION 1.16. Section 4151.113(b), Insurance Code, is 23 amended to read as follows:
- 24 (b) A trade secret, including the identity and address of a
 25 policyholder, [ex] certificate holder, or subscriber is
 26 confidential, except the commissioner may use that information in a
 27 proceeding against the administrator.

- 1 SECTION 1.17. The heading to Subchapter E, Chapter 4151,
- 2 Insurance Code, is amended to read as follows:
- 3 SUBCHAPTER E. DEPARTMENT REGULATION OF
- 4 THIRD-PARTY ADMINISTRATORS
- 5 SECTION 1.18. Section 4151.205, Insurance Code, is amended
- 6 by amending Subsection (a) and adding Subsections (c) and (d) to
- 7 read as follows:
- 8 (a) An administrator shall annually, not later than March 1,
- 9 file with the commissioner a report on a form prescribed by the
- 10 commissioner. The report must contain any information required by
- 11 the commissioner and must be verified by at least two officers of
- 12 the administrator.
- 13 (c) The annual report must include an audited financial
- 14 statement performed by an independent certified public accountant.
- 15 An audited financial statement prepared on a consolidated basis
- 16 must include a columnar consolidating or combining worksheet that
- 17 shall be filed with the annual report and must comply with the
- 18 following:
- 19 (1) amounts shown on the consolidated audited
- 20 financial report must be shown on the worksheet;
- 21 (2) amounts for each entity must be stated separately;
- 22 <u>and</u>
- 23 (3) explanations of consolidating and eliminating
- 24 <u>entries must be included.</u>
- 25 (d) The annual report must include the complete name and
- 26 address of each insurer with which the administrator had an
- 27 agreement during the preceding fiscal year.

- 1 SECTION 1.19. Section 4151.206(a), Insurance Code, is
- 2 amended to read as follows:
- 3 (a) The commissioner shall collect and an applicant or
- 4 administrator shall pay to the commissioner fees in an amount to be
- 5 determined by the commissioner as follows:
- 6 (1) a filing fee not to exceed \$1,000 for processing an
- 7 original application for a <u>license</u> [<u>certificate of authority</u>] for
- 8 an administrator;
- 9 (2) a fee not to exceed \$500 for an examination under
- 10 Section 4151.201 [4201.201]; and
- 11 (3) a filing fee not to exceed \$200 for an annual
- 12 report.
- SECTION 1.20. Chapter 4151, Insurance Code, is amended by
- 14 adding Subchapter F to read as follows:
- 15 SUBCHAPTER F. WORKERS' COMPENSATION BENEFIT PLANS
- Sec. 4151.251. APPLICATION. (a) This subchapter applies
- 17 to the administration of workers' compensation insurance coverage
- 18 <u>for:</u>
- 19 (1) a workers' compensation self-insurer; and
- 20 (2) an employer that enters into an agreement with an
- 21 <u>insurer for a large deductible policy under Section 2053.202(b).</u>
- 22 (b) This subchapter does not apply to an employer that does
- 23 <u>not elect to obtain workers' compensation insurance coverage under</u>
- 24 Subchapter A, Chapter 406, Labor Code.
- Sec. 4151.252. AGREEMENT WITH AFFILIATED ADMINISTRATOR;
- 26 COMMISSIONER APPROVAL REQUIRED. An insurer that holds a
- 27 certificate of authority to engage in the business of workers'

- 1 compensation insurance in this state may not enter into an
- 2 agreement with an administrator, or permit an agent, including a
- 3 managing general agent, to enter into such an agreement on the
- 4 insurer's behalf, to adjust or handle claims for employees of the
- 5 administrator or of any other employer affiliated with the
- 6 administrator without the approval of the commissioner.
- 7 Sec. 4151.253. AGREEMENTS BETWEEN EMPLOYERS AND
- 8 ADMINISTRATORS. (a) An administrator may enter into an agreement
- 9 with an insurer for the adjustment or handling of workers'
- 10 compensation claims for residents of this state only with the
- insurer responsible for those claims.
- 12 (b) An administrator may accept compensation of any kind for
- 13 the adjustment or handling of workers' compensation claims for
- 14 residents of this state only from the insurer responsible for those
- 15 claims.
- (c) Notwithstanding Subsections (a) and (b), an employer
- 17 that is approved as a workers' compensation self-insurer in another
- 18 state, but that is not approved as a workers' compensation
- 19 self-insurer in this state, may, if in compliance with all
- 20 provisions of this chapter and subject to Subsection (d), agree
- 21 with its workers' compensation insurer in this state that the
- 22 workers' compensation insurer will use the same administrator in
- 23 this state for the adjustment and handling of workers' compensation
- $\underline{\text{claims}}$ as the employer uses in the state in which it has been
- 25 approved as a self-insurer. The agreement may include coordination
- of claims reports, premium payments, and loss reimbursements under
- 27 deductible insurance between this state and other states in which

- 1 the same administrator handles and adjusts workers' compensation
- 2 claims on behalf of the employer.
- 3 (d) An administrator described by Subsection (c) must hold a
- 4 license under this chapter.
- 5 Sec. 4151.254. LARGE DEDUCTIBLE POLICIES. An employer who
- 6 enters into an agreement with an insurer under Section 2053.202(b)
- 7 may not use an administrator to handle workers' compensation claims
- 8 unless the administrator has entered into a written agreement with
- 9 the insurer under Subchapter C under which the insurer is
- 10 <u>responsible for:</u>
- 11 (1) setting standards used in the handling of claims;
- 12 and
- 13 (2) paying the administrative costs incurred by the
- 14 administrator.
- 15 SECTION 1.21. Chapter 4151, Insurance Code, is amended by
- 16 adding Subchapter G to read as follows:
- 17 SUBCHAPTER G. DISCIPLINARY ACTIONS; PENALTIES
- 18 Sec. 4151.301. GROUNDS FOR DENIAL, SUSPENSION, OR
- 19 REVOCATION OF LICENSE. (a) The commissioner shall deny an
- 20 original or renewal license application or suspend or revoke a
- 21 <u>license if the commissioner determines that the license applicant</u>
- 22 or administrator:
- 23 (1) is in an unsound financial condition;
- 24 (2) is using methods or practices in the conduct of
- 25 business that would render further transaction of business in this
- state hazardous or injurious to insured persons or the public; or
- 27 (3) has failed to pay any judgment rendered against it

- 1 <u>in this state before the 60th day after the date the judgment</u>
- 2 becomes final.
- 3 (b) The commissioner may deny an original or renewal license
- 4 application or suspend or revoke a license if the commissioner
- 5 determines that the license applicant or administrator:
- 6 (1) has violated a rule or order of the commissioner or
- 7 any provision of the insurance laws of this state;
- 8 (2) has refused to be examined or to produce its
- 9 accounts, records, and files for examination;
- 10 (3) has, without just cause:
- 11 (A) refused to pay proper claims or perform
- 12 services arising under its contracts; or
- 13 (B) caused covered individuals to accept less
- 14 than the amount due them or required covered individuals to employ
- 15 attorneys or bring suit against the administrator to secure full
- 16 payment or settlement of their claims;
- 17 (4) at any time fails to meet a qualification for which
- issuance of the license could have been denied had the failure then
- 19 existed and been known to the commissioner;
- 20 (5) is subject to suspension or revocation of a
- 21 license or other authority issued by another state; or
- 22 <u>(6) has failed to timely file its annual report as</u>
- 23 required by Section 4151.205.
- (c) The commissioner may deny an original or renewal license
- 25 application or suspend or revoke a license if the commissioner
- 26 determines that any individual responsible for the conduct of
- 27 affairs of the applicant or administrator has refused to give

- 1 information with respect to the applicant's or administrator's
- 2 affairs or has refused to perform any other legal obligation as to
- 3 an examination when required by the commissioner, including an
- 4 individual who is:
- 5 (1) a member of the board of directors, board of
- 6 trustees, executive committee, or other governing board or
- 7 <u>committee of the applicant or administrator;</u>
- 8 (2) if the applicant or administrator is a
- 9 corporation, a principal officer;
- 10 <u>(3) if the applicant or administrator is a</u>
- 11 partnership, association, or limited liability company, a partner
- or member;
- 13 (4) a shareholder or member holding, directly or
- 14 indirectly, 10 percent or more of the voting stock, voting
- 15 securities, or voting interest of the applicant or administrator;
- 16 <u>or</u>
- 17 <u>(5) any other individual who exercises control or</u>
- influence over the affairs of the applicant or administrator.
- 19 (d) The commissioner may deny an original or renewal license
- 20 application or suspend or revoke a license if the commissioner
- 21 determines that an individual described by Subsection (c):
- (1) has been convicted of a felony; or
- (2) has been charged with a felony and placed on
- 24 community supervision regardless of whether the court defers
- 25 further proceedings without entering an adjudication of guilt.
- 26 (e) If the commissioner determines that one or more grounds
- 27 exist for the suspension or revocation of a license issued under

- 1 this chapter, the commissioner may impose an administrative penalty
- 2 on the administrator in lieu of suspension or revocation. An
- 3 administrative penalty imposed under this subsection is subject to
- 4 Chapter 84.
- 5 Sec. 4151.302. EMERGENCY LICENSE SUSPENSION. (a) The
- 6 commissioner may suspend the license of an administrator without
- 7 <u>notice or hearing if the commissioner determines that:</u>
- 8 (1) the administrator is insolvent or impaired;
- 9 (2) a proceeding for receivership, conservatorship,
- 10 rehabilitation, or any other delinquency proceeding regarding the
- 11 administrator has been commenced in any state; or
- 12 (3) the financial condition or business practices of
- 13 the administrator otherwise pose an imminent threat to the public
- 14 health, safety, or welfare of the residents of this state.
- (b) On determining that grounds exist under Subsection (a)
- 16 to suspend the license, the commissioner may issue an order
- 17 <u>suspending the license.</u> The commissioner shall immediately serve
- 18 notice of the suspension on the license holder.
- 19 (c) The notice required by Subsection (b) must:
- 20 (1) be personally served on the license holder or be
- 21 <u>sent by registered or certified mail, return receipt requested, to</u>
- 22 the license holder's last known address according to the
- 23 <u>department's records;</u>
- 24 (2) state the grounds for the suspension; and
- 25 (3) inform the license holder of the right to a hearing
- on the suspension order.
- 27 (d) A license holder whose license is suspended under this

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- 1 section is entitled to request a hearing on the suspension not later
- 2 than the 30th day after the date of receipt of notice of the
- 3 suspension. Not later than the fifth day after the date a hearing
- 4 is requested, the commissioner shall issue a notice of hearing.
- 5 (e) The hearing must be held not later than the fifth day
- 6 after the date notice of hearing is issued, unless the parties agree
- 7 <u>to a later date.</u>
- 8 <u>(f) A hearing on a suspension order under this section is</u>
- 9 subject to Chapter 2001, Government Code, and to Subchapter A,
- 10 Chapter 40. After the hearing, the administrative law judge shall
- 11 recommend to the commissioner whether to uphold, vacate, or modify
- 12 <u>the suspension order.</u>
- 13 (g) A suspension order issued under this section remains in
- 14 effect until further action is taken by the commissioner. If the
- administrative law judge's recommendation under Subsection (f) is
- 16 to vacate the order, the commissioner shall determine whether to
- 17 vacate the order not later than the second day after the date of the
- 18 recommendation.
- 19 SECTION 1.22. Section 4151.207, Insurance Code, is
- transferred to Subchapter G, Chapter 4151, Insurance Code, as added
- 21 by this Act, renumbered as Section 4151.303, and amended to read as
- 22 follows:
- Sec. 4151.303 [4151.207]. GENERAL ADMINISTRATIVE SANCTIONS.
- 24 An administrator or other person who violates this chapter is
- subject to the sanctions provided by Chapter 82.
- SECTION 1.23. Section 4151.208, Insurance Code, is
- 27 transferred to Subchapter G, Chapter 4151, Insurance Code, as added

- 1 by this Act, renumbered as Section 4151.304, and amended to read as
- 2 follows:
- 3 Sec. 4151.304 [4151.208]. CRIMINAL PENALTY [OFFENSE]. (a)
- 4 An administrator commits an offense if the administrator knowingly
- 5 violates this chapter or a rule of the commissioner adopted under
- 6 this chapter.
- 7 (b) An offense under this section is a misdemeanor
- 8 punishable by a fine of not less than \$500 or more than \$5,000.
- 9 ARTICLE 2. CONFORMING AMENDMENTS--INSURANCE CODE
- 10 SECTION 2.01. Section 1305.004(a), Insurance Code, is
- amended by adding Subdivision (1-a) to read as follows:
- 12 (1-a) "Administrator" has the meaning assigned by
- 13 <u>Section 4151.001.</u>
- 14 SECTION 2.02. Subchapter A, Chapter 1305, Insurance Code,
- is amended by adding Section 1305.008 to read as follows:
- Sec. 1305.008. LICENSED ADMINISTRATOR REQUIRED. A third
- 17 party that performs the functions of an administrator under Chapter
- 18 4151 must hold a license issued under that chapter to provide those
- 19 <u>functions under this chapter for an insurance carrier.</u>
- SECTION 2.03. Sections 1305.1545(a) and (c), Insurance
- 21 Code, are amended to read as follows:
- 22 (a) An insurance carrier or [third-party] administrator may
- 23 not reimburse a doctor or other health care provider, an
- 24 institutional provider, or an organization of doctors and health
- 25 care providers on a discounted fee basis for services that are
- 26 provided to an injured employee unless:
- 27 (1) the carrier or [third-party] administrator has

- 1 contracted with either:
- 2 (A) the doctor or other health care provider,
- 3 institutional provider, or organization of doctors and health care
- 4 providers; or
- 5 (B) a network that has contracted with the doctor
- 6 or other health care provider, institutional provider, or
- 7 organization of doctors and health care providers; and
- 8 (2) the doctor or other health care provider,
- 9 institutional provider, or organization of doctors and health care
- 10 providers has agreed to the contract and has agreed to provide
- 11 health care services under the terms of the contract.
- 12 (c) An insurance carrier or [third-party] administrator who
- 13 violates this section:
- 14 (1) commits an unfair claim settlement practice in
- violation of Subchapter A, Chapter 542, Insurance Code; and
- 16 (2) is subject to administrative penalties under
- 17 Chapters 82 and 84, Insurance Code.
- SECTION 2.04. Section 4101.002(a), Insurance Code, is
- 19 amended to read as follows:
- 20 (a) This chapter does not apply to:
- 21 (1) an attorney who:
- 22 (A) adjusts insurance losses periodically and
- 23 incidentally to the practice of law; and
- 24 (B) does not represent that the attorney is an
- 25 adjuster;
- 26 (2) a salaried employee of an insurer who is not
- 27 regularly engaged in the adjustment, investigation, or supervision

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1
     of insurance claims;
 2
                     a person employed only to
                                                    furnish technical
     assistance to a licensed adjuster, including:
 3
 4
                      (A)
                           an attorney;
 5
                      (B)
                           an engineer;
 6
                      (C)
                           an estimator;
 7
                      (D)
                           a handwriting expert;
 8
                      (E)
                           a photographer; and
                      (F)
 9
                           a private detective;
                     an agent or general agent of an authorized insurer
10
                (4)
     who processes an undisputed or uncontested loss for the insurer
11
     under a policy issued by the agent or general agent;
12
                (5) a person who performs clerical duties and does not
13
     negotiate with parties to disputed or contested claims;
14
15
                (6) a person who handles claims arising under life,
16
     accident, and health insurance policies;
17
                (7)
                     a person:
                           who is employed principally as:
                      (A)
18
                           (i) a right-of-way agent; or
19
20
                           (ii) a right-of-way and claims agent;
21
                      (B)
                           whose
                                   primary responsibility
                                                               is
                                                                    the
     acquisition of easements, leases, permits, or other real property
22
     rights; and
23
24
                           who handles only claims arising out
25
     operations under those easements, leases, permits, or other
     contracts or contractual obligations;
26
```

27

(8)

an individual who is employed to investigate

- 1 suspected fraudulent insurance claims but who does not adjust
- 2 losses or determine claims payments; [or]
- 3 (9) a public insurance adjuster licensed under Chapter
- 4 4102; or
- 5 (10) an individual who investigates or settles only
- 6 workers' compensation claims.
- 7 ARTICLE 3. CONFORMING AMENDMENTS--LABOR CODE
- 8 SECTION 3.01. Section 407.001(5), Labor Code, is amended to
- 9 read as follows:
- 10 (5) "Qualified claims servicing contractor" means a
- 11 person who provides claims service for a certified self-insurer,
- 12 who is a separate business entity from the affected certified
- 13 self-insurer, and who is:
- 14 (A) an insurance company authorized by the Texas
- 15 Department of Insurance to write workers' compensation insurance;
- 16 (B) a subsidiary of an insurance company that
- 17 provides claims service under contract; or
- 18 (C) an [a third-party] administrator [that has on
- 19 its staff an individual] licensed under Chapter 4151 [4101],
- 20 Insurance Code.
- SECTION 3.02. Section 407A.001(a), Labor Code, is amended
- 22 by adding Subdivision (9) to read as follows:
- 23 (9) "Third-party administrator" means a person
- 24 <u>licensed as an administrator under Chapter 4151, Insurance Code.</u>
- 25 SECTION 3.03. Subchapter A, Chapter 407A, Labor Code, is
- amended by adding Section 407A.009 to read as follows:
- 27 Sec. 407A.009. LICENSE REQUIRED FOR CERTAIN SERVICE

- 1 COMPANIES. A service company that adjusts or settles claims for the
- 2 group must hold a third-party administrator license issued under
- 3 Chapter 4151, Insurance Code.
- 4 ARTICLE 4. TRANSITION; EFFECTIVE DATE
- 5 SECTION 4.01. (a) A person who, on August 31, 2007, holds a
- 6 certificate of authority issued under Subchapter B, Chapter 4151,
- 7 Insurance Code, as that subchapter existed before amendment by this
- 8 Act, may continue to operate under the authority of that
- 9 certificate until January 1, 2008.
- 10 (b) Not later than January 1, 2008, the Texas Department of
- 11 Insurance shall issue a provisional license to a person described
- 12 by Subsection (a) of this section who is in compliance with the
- 13 requirements of Chapter 4151, Insurance Code, as that chapter
- 14 existed before amendment by this Act. The department shall notify a
- 15 provisional license holder of any requirements under Chapter 4151,
- 16 as amended by this Act, that the provisional license holder must
- 17 meet to be eligible for a permanent license.
- 18 (c) A person who holds a provisional license issued under
- 19 Subsection (b) of this section must comply with the requirements of
- 20 Chapter 4151, Insurance Code, as amended by this Act, not later than
- 21 June 1, 2008. A provisional license issued under this section
- 22 expires June 1, 2008.
- 23 SECTION 4.02. A person is not required to hold a license
- 24 under Chapter 4151, Insurance Code, as amended by this Act, to
- comply with Section 1305.008, Insurance Code, as added by this Act,
- before January 1, 2008.
- 27 SECTION 4.03. A service company that adjusts or settles

- 1 claims for a workers' compensation self-insurance group under
- 2 Chapter 407A, Labor Code, is not required to hold a license under
- 3 Chapter 4151, Insurance Code, as amended by this Act, to comply with
- 4 Section 407A.009, Labor Code, as added by this Act, before January
- 5 1, 2008.
- 6 SECTION 4.04. The Texas Department of Insurance shall issue
- 7 licenses to applicants under Section 4151.052, Insurance Code, as
- 8 amended by this Act, beginning September 1, 2007.
- 9 SECTION 4.05. (a) Except as provided by Subsections (b) and
- 10 (c) of this section, this Act takes effect September 1, 2007.
- 11 (b) A person is not required to hold a license under Chapter
- 12 4151, Insurance Code, as amended by this Act, to administer
- 13 workers' compensation benefits for an insurer before January 1,
- 14 2008.
- 15 (c) Subchapter G, Chapter 4151, Insurance Code, as added by
- 16 this Act, applies to a disciplinary action commenced on or after
- 17 January 1, 2008.