By: Vo H.B. No. 3933

A BILL TO BE ENTITLED

1 AN ACT

- 2 relating to regulation of payment of healthcare providers.
- 3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 4 SECTION 1. Subsection (a)(4), Section 843.321, Insurance
- 5 Code, is amended to read as follows:
- 6 (4) the contract may be terminated by the physician or
- 7 provider on or before the 30th day after the date the physician or
- 8 provider receives information requested under [this] subsection
- 9 (3) without penalty or discrimination in participation in other
- 10 health care products or plans.
- 11 SECTION 2. Subsection (f), Section 843.348, Insurance Code,
- is amended to read as follows:

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- (f) A health maintenance organization shall have
- 14 appropriate personnel reasonably available at a toll-free
- 15 telephone number to respond to requests for a preauthorization
- between 6 a.m. and 6 p.m. central time Monday through Friday on each

day that is not a legal holiday [and between 9 a.m. and noon central

- 18 time on Saturday, Sunday, and legal holidays]. A health
- 19 maintenance organization must have a telephone system capable of
- 20 accepting or recording incoming phone calls for preauthorizations
- 21 after 6 p.m. central time Monday through Friday and [after noon
- 22 central time] on Saturday, Sunday, and legal holidays and
- 23 responding to each of those calls not later than [24 hours] the next
- business day after the call is received.

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- 1 SECTION 3. Subsection (e), Section 1301.135, Insurance Code, is amended to read as follows: 2
- 3 An insurer shall have appropriate personnel reasonably 4 available at a toll-free telephone number to respond to requests 5 for a preauthorization between 6 a.m. and 6 p.m. central time Monday through Friday on each day that is not a legal holiday and between 9 6 7 a.m. and noon central time on Saturday, Sunday, and legal holidays. 8 An insurer must have a telephone system capable of accepting or recording incoming phone calls for preauthorizations after 6 p.m.
- 9
- 10 central time Monday through Friday [and after noon central time on
- Saturday, Sunday, and legal holidays] and responding to each of 11
- those calls not later than [24 hours] the next business day after 12
- the call is received. 13
- SECTION 4. Subsection (4), Section 1301.136(a), Insurance 14 15 Code, is amended to read as follows:
- (4) the contract may be terminated by the preferred provider 16 17 on or before the 30th day after the date the preferred provider receives information requested under [this] subsection (3) without 18
- penalty or discrimination in participation in other health care 19
- products or plans. 20
- 21 SECTION 5. This Act takes effect September 1, 2007.