3	property and personal automobile insurance and public Internet
4	access to that information.
5	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
6	SECTION 1. Chapter 32, Insurance Code, is amended by adding
7	Subchapter D to read as follows:
8	SUBCHAPTER D. INTERNET ACCESS TO CERTAIN INFORMATION
9	Sec. 32.101. APPLICABILITY OF SUBCHAPTER. This subchapter
10	applies to insurers who comprise the top 25 insurance groups in the
11	national market and who issue residential property insurance or
12	personal automobile insurance policies in this state, including a
13	Lloyd's plan, a reciprocal or interinsurance exchange, a county
14	mutual insurance company, a farm mutual insurance company, the
15	Texas Windstorm Insurance Association, the FAIR Plan Association,
16	and the Texas Automobile Insurance Plan Association.
17	Sec. 32.102. INTERNET WEBSITE. (a) The department, in
18	conjunction with the office of public insurance counsel, shall
19	establish and maintain a single Internet website that provides
20	information to enable consumers to make informed decisions relating
21	to the purchase of residential property insurance and personal
22	automobile insurance. The website must include:
23	(1) a description of each type of residential property
24	insurance policy and personal automobile insurance policy issued in

AN ACT

relating to reporting certain information regarding residential

1

2

- this state, including a comparison of the coverage, exclusions, and 1 restrictions of each policy that allows a side-by-side comparison 2 3 of the features of the policy forms; 4 (2) a listing of each insurer writing residential property insurance or personal automobile insurance in this state, 5 6 indexed by each county or zip code in which the insurer is actively 7 writing that insurance, and a profile of the insurer that includes: (A) contact information for the insurer, 8 including the insurer's full name, address, and telephone number 9 10 and the insurer's fax number and e-mail address, if available; 11 (B) information on rates charged by the insurer, 12 including: 13 (i) sample rates for different policyholder profiles in each county or zip code; and 14 15 (ii) the percentage by which the sample 16 rate has fallen or risen due to filings in the previous 12, 24, and 17 36 months; (C) a list of policy forms, exclusions, 18 endorsements, and discounts offered by the insurer; 19 20 (D) an indication of whether the insurer uses credit scoring in underwriting, rating, or tiering, and a link to 21 22 the insurer's credit model or a link explaining how to request the insurer's credit model; 23 (E) the insurer's financial rating determined by 24 25 A. M. Best or similar rating organization and an explanation of the
 - 2

(F) a complaint ratio or similar complaint rating

meaning and importance of the rating;

26

27

- 1 system for the insurer for each of the previous three years and an
- 2 explanation of the meaning of the rating system; and
- 3 <u>(G) information, other than information made</u>
- 4 confidential by law, on the insurer's regulatory and administrative
- 5 experience with the department, the office of public insurance
- 6 counsel, and insurance regulatory authorities in other states; and
- 7 (3) if feasible, as determined by the commissioner and
- 8 the public insurance counsel:
- 9 (A) a side-by-side comparison of credit scoring
- 10 models, including factors, key variables, and weights, of
- 11 residential property insurers in this state; and
- 12 (B) a side-by-side comparison of credit scoring
- 13 models, including factors, key variables, and weights, of private
- 14 passenger automobile insurers in this state.
- 15 (b) The Internet website required by this section may link
- 16 to and be linked from the department's and the office of public
- insurance counsel's main websites, but must have its own Internet
- 18 address distinct from the address of those main sites.
- 19 (c) The department and the office of public insurance
- 20 counsel may include on the Internet website or by link to another
- 21 site any other information the department and the office of public
- 22 <u>insurance counsel determine is helpful to consumers of residential</u>
- 23 property insurance or personal automobile insurance or that the
- 24 <u>department or the office of public insurance counsel is authorized</u>
- or required to publish under this code that relates to residential
- 26 property insurance or personal automobile insurance.
- 27 Sec. 32.103. PUBLIC INFORMATION CONCERNING INTERNET

- 1 WEBSITE. The department shall publicize the existence of the
- 2 Internet website required by this subchapter.
- 3 Sec. 32.104. DUTIES OF INSURER. (a) On the request of the
- 4 department, an insurer shall provide to the department any
- 5 information the department and the office of public insurance
- 6 counsel determine is reasonable or necessary to fulfill the
- 7 department's and the office of the public insurance counsel's
- 8 duties under this subchapter.
- 9 <u>(b) An insurer shall provide in a conspicuous manner with</u>
- 10 each residential property insurance or personal automobile
- 11 <u>insurance policy issued in this state notice of the Internet</u>
- 12 website required by this subchapter. The commissioner shall
- 13 determine the form and content of the notice.
- 14 SECTION 2. Section 2251.008, Insurance Code, is amended to
- 15 read as follows:
- 16 Sec. 2251.008. QUARTERLY REPORT OF INSURER; LEGISLATIVE
- 17 REPORT. (a) The commissioner shall require each insurer subject
- 18 to this subchapter to quarterly file with the commissioner
- 19 information relating to changes in losses, premiums, and market
- 20 share since January 1, 1993. The commissioner may require an
- 21 insurer subject to this subchapter to report to the commissioner,
- in the form and in the time required by the commissioner, any other
- 23 information the commissioner determines is necessary to comply with
- 24 this section.
- (b) Quarterly, the commissioner shall report to the
- 26 governor, the lieutenant governor, [and] the speaker of the house
- of representatives, the legislature, and the public regarding:

- 1 (1) the information provided to the commissioner,
 2 other than information made confidential by law, in the insurers'
 3 reports under Subsection (a); and
- 4 (2) market conduct, especially <u>rates and</u> consumer 5 complaints.
- 6 <u>(c) The report required by this section must cover a</u>
 7 <u>calendar quarter and:</u>
- 8 (1) for each insurer that writes a line of insurance 9 subject to this subchapter, must state the insurer's:
- 10 (A) market share;
- 11 (B) profits and losses;
- 12 <u>(C)</u> average loss ratio; and
- (D) whether the insurer submitted a rate filing
- 14 during the quarter covered in the report; and
- 15 (2) for each rate filing submitted under Subdivision
- 16 (1)(D), must indicate any significant impact on policyholders, the
- overall rate change from the rate previously used by the insurer
- 18 stated as a percentage, and any rate changes for the previous 12,
- 19 24, and 36 months.
- 20 (d) Except as provided by Subsection (e), the quarterly
- 21 report required by this section must be made available to the
- 22 governor, lieutenant governor, speaker of the house of
- 23 representatives, legislature, and public not later than the 90th
- 24 day after the last day of the calendar quarter covered by the
- 25 report.
- 26 (e) If the commissioner determines that it is not feasible
- 27 to provide the report required by this section within the period

- 1 specified by Subsection (d) for all lines of insurance subject to
- 2 this subchapter, the department:
- 3 (1) shall make the quarterly report, as applicable to
- 4 lines of residential property insurance and personal automobile
- 5 insurance, available within the period specified by Subsection (d);
- 6 and
- 7 (2) may delay publication of the quarterly report as
- 8 <u>it relates to other lines of insurance subject to this subchapter</u>
- 9 until a date specified by the commissioner.
- 10 SECTION 3. (a) The Texas Department of Insurance, in
- 11 conjunction with the office of public insurance counsel, shall
- 12 establish the Internet website required by Subchapter D, Chapter
- 13 32, Insurance Code, as added by this Act, not later than September
- 14 1, 2008. In establishing the Internet website, the department and
- 15 the office may use materials developed or published by the
- department or the office before the effective date of this Act.
- 17 (b) Section 32.104, Insurance Code, as added by this Act,
- 18 applies only to an insurance policy that is delivered, issued for
- 19 delivery, or renewed on or after January 1, 2008. A policy that is
- delivered, issued for delivery, or renewed before January 1, 2008,
- 21 is governed by the law as it existed immediately before the
- 22 effective date of this Act, and that law is continued in effect for
- 23 that purpose.
- 24 SECTION 4. This Act takes effect immediately if it receives
- 25 a vote of two-thirds of all the members elected to each house, as
- 26 provided by Section 39, Article III, Texas Constitution. If this
- 27 Act does not receive the vote necessary for immediate effect, this

Act takes effect September 1, 2007.		
President of the Senate	Speaker of the House	
I hereby certify that S.B.	No. 611 passed the Senate on	
March 29, 2007, by the following vot	te: Yeas 30, Nays 0.	
	Secretary of the Senate	
I hereby certify that S.B.	No. 611 passed the House on	
May 8, 2007, by the following vote:	Yeas 146, Nays O, two present	
not voting.		
	Chief Clerk of the House	
Approved:		
Date		
Date		
Governor		