By: Deuell

S.B. No. 750

A BILL TO BE ENTITLED

1	AN ACT
2	relating to the creation of the Office of State Inspector General.
3	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
4	SECTION 1. Subtitle B, Title 4, Government Code, is amended
5	by adding Chapter 422 to read as follows:
6	CHAPTER 422. OFFICE OF STATE INSPECTOR GENERAL
7	SUBCHAPTER A. GENERAL PROVISIONS
8	Sec. 422.001. DEFINITIONS. In this chapter:
9	(1) "Covered entity" means a person, entity, or
10	representative that has an employment, agency, contractual,
11	financial, or fiduciary relationship with a state agency that
12	administers or implements state or federally funded programs, and
13	includes a provider.
14	(2) "Fraud" means an intentional deception or
15	misrepresentation made by a person with the knowledge that the
16	deception could result in some unauthorized benefit to that person
17	or some other person, including any act that constitutes fraud
18	under applicable federal or state law.
19	(3) "Furnished" refers to items or services provided
20	directly by, or under the direct supervision of, or ordered by a
21	practitioner or other individual (either as an employee or in the
22	individual's own capacity), a covered entity, or other supplier of
23	services, excluding services ordered by one party but billed for
24	and provided by or under the supervision of another.

1	(4) "Hold on payment" means the temporary denial of
2	payment or reimbursement for items or services furnished by a
3	covered entity and includes the temporary denial of reimbursement
4	under a state or federal program for items or services furnished by
5	a specified provider.
6	(5) "Office" means the Office of State Inspector
7	General.
8	(6) "Practitioner" means a physician or other
9	individual licensed under state law to practice the individual's
10	profession.
11	(7) "Program exclusion" means the suspension of a
12	covered entity from being authorized under a state or federal
13	program to request payment for, or reimbursement of, items or
14	services furnished by that specific entity.
15	(8) "Provider" has the meaning assigned by Section
16	531.1011.
17	(9) "State inspector general" means the individual
18	appointed as the state inspector general under this chapter.
19	Sec. 422.002. OFFICE OF STATE INSPECTOR GENERAL. (a) The
20	Office of State Inspector General is an agency of the state.
21	(b) The office operates under the direction and supervision
22	of the state inspector general.
23	(c) The office shall have its principal office and
24	headquarters in Austin, Texas.
25	Sec. 422.003. SUNSET PROVISION. The Office of State
26	Inspector General is subject to Chapter 325 (Texas Sunset Act).
27	Unless continued in existence as provided by that chapter, the

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office is abolished and this chapter expires September 1, 2019. 1 2 Sec. 422.004. REFERENCE IN OTHER STATUTES. Notwithstanding 3 any other provision of law, a reference in law or rule to the Health and Human Services Commission's office of investigations and 4 enforcement or the Health and Human Services Commission's office of 5 6 inspector general means the Office of State Inspector General 7 established under this chapter. 8 [Sections 422.005-422.050 reserved for expansion] 9 SUBCHAPTER B. ADMINISTRATIVE PROVISIONS 10 Sec. 422.051. APPOINTMENT BY GOVERNOR. (a) The governor, 11 with the advice and consent of the senate, shall appoint the state 12 inspector general. 13 (b) The governor shall appoint the state inspector general without regard to the race, color, disability, sex, religion, age, 14 15 or national origin of the appointee. 16 (c) In appointing a person as state inspector general, the 17 governor shall consider, among other things, the person's knowledge 18 of laws, experience in the enforcement of law, honesty, integrity, education, training, and executive ability. 19 Sec. 422.052. ELIGIBILITY. (a) A person is not eligible 20 for appointment as state inspector general if the person or the 21 22 person's spouse is an employee, officer, or paid consultant of a trade association in a field under the office's jurisdiction. 23 (b) A person who is required to register as a lobbyist under 24 25 Chapter 305 because of the person's activities for compensation in or on behalf of a profession related to a field under the office's 26 27 jurisdiction may not serve as state inspector general.

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1	(c) A person is not eligible for appointment as state
2	inspector general if the person has a financial interest in a
3	corporation, organization, or association receiving state or
4	federal funds under contract with the state or a political
5	subdivision of the state.
6	Sec. 422.053. TERM. The state inspector general serves a
7	two-year term that expires on February 1 of each odd-numbered year.
8	Sec. 422.054. STATE AGENCY INSPECTORS GENERAL. (a) As
9	necessary to implement this chapter, the state inspector general,
10	in consultation with the office of the governor, may designate
11	state agency inspectors general in state agencies that implement or
12	administer state or federal programs. A state agency inspector
13	general may be colocated with an agency.
14	(b) Each state agency inspector general, whether or not
15	colocated with an agency, is an employee of the office and shall
16	report to the state inspector general.
17	(c) A state agency shall provide facilities and support
18	services, including suitable office space, furniture, computer
19	equipment, communications equipment, and administrative support,
20	to each state agency inspector general colocated at the agency and
21	the state agency inspector general's staff.
22	(d) The office and each state agency with which a state
23	agency inspector general is colocated shall execute a service level
24	agreement to establish performance standards regarding the
25	facilities and support services provided by the agency. Each
26	service level agreement must be reviewed at least annually to
27	ensure that the facilities and support services are being provided

1	in accordance with the agreement.
2	Sec. 422.055. PEACE OFFICERS. (a) The office may employ
3	and commission peace officers, in a number not to exceed 10 percent
4	of the total number of employees of the office, for the purpose of
5	assisting the state inspector general in carrying out the duties of
6	the office under this chapter or other law.
7	(b) A commissioned peace officer or other designated law
8	enforcement officer employed by the office is not entitled to
9	supplemental benefits from the law enforcement and custodial
10	officer supplemental retirement fund under Title 8.
11	Sec. 422.056. MERIT SYSTEM. (a) The office may establish
12	a merit system for its employees.
13	(b) The merit system may be maintained in conjunction with
14	other state agencies that are required by state or federal law to
15	<u>operate under a merit system.</u>
16	Sec. 422.057. RULEMAKING AUTHORITY. The state inspector
17	general may adopt rules necessary to carry out the duties of the
18	office under this chapter and other law.
19	Sec. 422.058. PUBLIC INPUT INFORMATION AND COMPLAINTS.
20	(a) The office shall develop and implement policies that provide
21	the public a reasonable opportunity to appear before the office and
22	to speak on any issue under the office's jurisdiction.
23	(b) The office shall prepare information of public interest
24	describing the functions of the office and the office's procedures
25	by which complaints are filed with and resolved by the office. The
26	office shall make the information available to the public and
27	appropriate state agencies.

1	(c) The office shall keep an information file about each
2	complaint filed with the office relating to a state agency, license
3	holder, or entity receiving state or federal funds and falling
4	within the jurisdiction of the office.
5	Sec. 422.059. AWARD FOR REPORTING FRAUD, WASTE, ABUSE, OR
6	OVERCHARGES. (a) The office may grant an award to an individual
7	who reports activity that constitutes fraud, waste, or abuse of
8	funds in any state or federal program implemented or administered
9	by a state agency or who reports overcharges in a program if the
10	office determines that the disclosure results in the recovery of an
11	administrative or civil penalty imposed by law. The office may not
12	grant an award to an individual in connection with a report if the
13	office or attorney general had independent knowledge of the
14	activity reported by the individual.
15	(b) The office shall determine the amount of an award
16	granted under this section. An award may not exceed five percent of
17	the amount of the administrative or civil penalty imposed by law
18	that resulted from the individual's disclosure. In determining the
19	amount of an award, the office shall consider how important the
20	disclosure is in ensuring the fiscal integrity of the program. The
21	office may also consider whether the individual participated in the
22	fraud, waste, abuse, or overcharge.
23	(c) A person who brings an action under Subchapter C,
24	Chapter 36, Human Resources Code, is not eligible for an award under
25	this section.

26

[Sections 422.060-422.100 reserved for expansion]

1	SUBCHAPTER C. POWERS AND DUTIES; ENFORCEMENT
2	Sec. 422.101. AUTHORITY. (a) The office is responsible
3	for the audit, detection, investigation, prevention, and review of
4	fraud, waste, and abuse in the provision of health and human
5	services as provided by Section 531.102 and in the state
6	implementation or administration of all state or federally funded
7	programs and the enforcement of state law relating to those
8	programs.
9	(b) The office may obtain any information or technology
10	necessary to enable the office to meet its responsibilities under
11	this chapter or other law.
12	(c) The state inspector general shall set clear objectives,
13	priorities, and performance standards for the office that
14	emphasize:
15	(1) coordinating investigative efforts to
16	aggressively recover money;
17	(2) allocating resources to cases that have the
18	strongest supportive evidence and the greatest potential for
19	recovery of money; and
20	(3) maximizing opportunities for referral of cases to
21	the office of the attorney general in accordance with this chapter.
22	(d) The office shall employ and train office staff to enable
23	the staff to pursue fraud, waste, and abuse cases as necessary.
24	Sec. 422.102. POWERS. The office has all the powers necessary
25	or appropriate to carry out its responsibilities and functions under
26	this chapter and other law. In addition to performing functions and
27	duties otherwise provided by law, the office may:

1	(1) assess administrative penalties authorized by law
2	on behalf of a state agency implementing or administering a state or
3	federal program and retain from amounts collected funds sufficient
4	to cover investigative and collection costs;
5	(2) request that the attorney general obtain an
6	injunction to prevent a person from disposing of an asset
7	identified by the office as potentially subject to recovery by the
8	office due to the person's fraud, waste, or abuse;
9	(3) provide for coordination between the office and
10	special investigative units formed by managed care organizations
11	under Section 531.113 or entities with which managed care
12	organizations contract under that section;
13	(4) audit the use and effectiveness of state or
14	federal funds, including contract and grant funds, administered by
15	<u>a person or state agency;</u>
16	(5) conduct reviews, investigations, and inspections
17	relating to the funds described by Subdivision (4);
18	(6) recommend policies promoting economical and
19	efficient administration of the funds described by Subdivision (4)
20	and the prevention and detection of fraud, waste, and abuse in
21	administration of those funds; and
22	(7) conduct internal affairs investigations in
23	instances of fraud, waste, and abuse and in instances of misconduct
24	by employees, contractors, subcontractors, and vendors.
25	Sec. 422.103. EXECUTIVE ORDERS. (a) The governor may
26	issue executive orders directing state agencies to implement
27	recommendations for corrective or remedial actions promoting the

economical and efficient administration of funds and the detection 1 2 of fraud issued by the office under Section 422.102. 3 (b) The governor may submit a report to the lieutenant governor, the speaker of the house of representatives, the state 4 auditor, and the comptroller describing executive orders issued 5 6 under this section and compliance by state agencies with those 7 orders. Sec. 422.104. CRITERIA FOR INVESTIGATIONS. The office by 8 rule shall set specific criteria, including claims criteria, that, 9 10 when met, require the office to begin an investigation. Sec. 422.105. INTEGRITY REVIEWS. 11 (a) If the office receives a complaint of fraud, waste, or abuse from any source, the 12 13 office must conduct an integrity review to determine whether there is sufficient basis to warrant a full investigation. An integrity 14 15 review must begin not later than the 30th day after the date the 16 office receives a complaint or has reason to believe that fraud, waste, or abuse has occurred. An integrity review must be completed 17 18 not later than the 90th day after it began. (b) If the findings of an integrity review give the office 19 20 reason to believe that an incident of fraud, waste, or abuse involving possible criminal conduct has occurred in the 21 22 administration or implementation of a state or federally funded program, the office must take the following action after the 23

24 <u>completion of the integrity review:</u>

(1) if a covered entity is suspected of fraud, waste,
 or abuse involving criminal conduct, the office must refer the case
 to the appropriate state or local official having jurisdiction to

1	prosecute such criminal conduct, provided that the criminal
2	referral does not preclude the office from continuing its
3	investigation of the covered entity, which investigation may lead
4	to the imposition of appropriate administrative or civil sanctions;
5	<u>or</u>
6	(2) if there is reason to believe that a recipient has
7	defrauded a state or federal program, the office may conduct a full
8	investigation of the suspected fraud.
9	Sec. 422.106. WITHHELD, CONCEALED, OR DESTROYED RECORDS.
10	If the office learns or has reason to suspect that a covered
11	entity's records are being withheld, concealed, destroyed,
12	fabricated, or in any way falsified, the office shall immediately
13	refer the case to the appropriate state or local official having
14	jurisdiction to prosecute such criminal conduct. However, such
15	criminal referral does not preclude the office from continuing its
16	investigation of the covered entity, which investigation may lead
17	to the imposition of appropriate administrative or civil sanctions.
18	Sec. 422.107. HOLDS ON PAYMENT. (a) In addition to other
19	instances authorized under state or federal law, the office shall
20	impose, without prior notice, a hold on payment of money owed, or
21	claimed to be owed, to a covered entity, including claims for
22	reimbursement submitted by a provider, to compel production of
23	records or when requested by a state or local official to which a
24	case was referred under Section 422.106, as applicable. The office
25	must notify the covered entity of the hold on payment not later than
26	the fifth working day after the date the payment hold is imposed.
27	(b) On timely written request by a covered entity subject to

1 <u>a hold on payment, except as provided by Subsection (d), the office</u> 2 <u>shall file a request with the State Office of Administrative</u> 3 <u>Hearings for an expedited administrative hearing regarding the</u> 4 <u>hold. The covered entity must request an expedited hearing under</u> 5 <u>this subsection not later than the 10th day after the date the</u> 6 <u>covered entity receives notice from the office under Subsection</u> 7 <u>(a).</u>

(c) The office shall adopt rules that allow a covered entity 8 9 subject to a hold on payment, except as provided by Subsection (d), to seek an informal resolution of the issues identified by the 10 office in the notice provided under Subsection (a). A covered 11 entity must seek an informal resolution under this subsection not 12 13 later than the deadline prescribed by Subsection (b). A covered entity's decision to seek an informal resolution under this 14 15 subsection does not extend the time by which the covered entity must 16 request an expedited administrative hearing under Subsection (b). However, a hearing initiated under Subsection (b) shall be stayed 17 at the office's request until the informal resolution process is 18 completed. 19

20 (d) Subsections (b) and (c) do not apply to a covered entity
 21 subject to a hold on payment imposed by the office at the request of
 22 a state or local official to which a case was referred under Section
 23 422.106.
 24 Sec. 422.108. GUIDELINES FOR HOLDS ON PAYMENT AND PROGRAM

25 <u>EXCLUSIONS.</u> The office shall establish guidelines under which 26 <u>holds on payment or program exclusions:</u>

27 (1) may permissively be imposed on a covered entity;

1	or
2	(2) shall automatically be imposed on a covered
3	entity.
4	Sec. 422.109. FINAL REPORTS. (a) The office shall prepare
5	a final report on each audit or investigation conducted by the
6	office under this chapter or other law. The final report must
7	<u>include:</u>
8	(1) a summary of the activities performed by the
9	office in conducting the audit or investigation;
10	(2) a statement regarding whether the audit or
11	investigation resulted in a finding of any wrongdoing; and
12	(3) a description of any findings of wrongdoing.
13	(b) A final report on an audit or investigation is subject
14	to required disclosure under Chapter 552. All information and
15	materials compiled during an audit or investigation remain
16	confidential and not subject to required disclosure in accordance
17	with Section 422.111(f).
18	Sec. 422.110. FRAUD PREVENTION. (a) The office shall
19	compile and disseminate accurate information and statistics
20	relating to:
21	(1) fraud prevention; and
22	(2) post-fraud referrals received and accepted or
23	rejected from the office's case management system or the case
24	management system of an agency.
25	(b) The office shall:
26	(1) aggressively publicize successful fraud
27	prosecutions and fraud-prevention programs through all available

means, including the use of statewide press releases; and 1 (2) maintain and promote a toll-free hotline for 2 3 reporting suspected fraud in state or federally funded programs 4 implemented or administered by an agency. 5 Sec. 422.111. ADMINISTRATIVE SUBPOENAS. (a) The office may issue an administrative subpoena in connection with an 6 7 investigation conducted by the office to compel the attendance of a relevant witness or the production, for inspection or copying, of 8 9 relevant evidence that is in this state. (b) A subpoena may be served personally or by certified 10 11 mail. (c) If a person fails to comply with a subpoena, the office, 12 13 acting through the attorney general, may file suit to enforce the subpoena in a district court in this state. 14 15 (d) On finding that good cause exists for issuing the 16 subpoena, the court shall order the person to comply with the 17 subpoena. The court may punish a person who fails to obey the court 18 order. The reimbursement of the expenses of a witness whose 19 (e) 20 attendance is compelled under this section is governed by Section 2001.103. 21 22 (f) All information and materials subpoenaed or compiled by the office in connection with an audit or investigation are 23 confidential and not subject to disclosure under Chapter 552 and 24 25 not subject to disclosure, discovery, subpoena, or other means of legal compulsion for their release to anyone other than the office 26 27 or its employees or agents involved in the audit or investigation

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1	conducted	by	the	office,	exc	ept	that	this	infor	mati	on	may	be
2	<u>disclosed</u>	to	the	office	of	the	atto	rney	genera	al,	the	st	ate
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4	<u>(g)</u>	A	perso	n who re	eceiv	es i	nforma	ation	under	Subs	ect	ion	(f)

5 may disclose the information only in accordance with that 6 subsection and in a manner that is consistent with the authorized 7 purpose for which the person first received the information.

8 Sec. 422.112. AGENCY COOPERATION. All state agencies shall provide assistance, as needed, to the office in connection with the 9 office's duties relating to the investigation of fraud, waste, and 10 abuse in the implementation or administration of state or federally 11 funded programs. The office is entitled to access to any 12 13 information maintained by a state agency or any covered entity, including internal records, relevant to the functions of the 14 15 office.

16 Sec. 422.113. INTERAGENCY COORDINATION. (a) The Office of 17 State Inspector General and the office of the attorney general 18 shall enter into a memorandum of understanding to develop and implement joint written procedures for processing cases of 19 suspected fraud, waste, or abuse, as those terms are defined by 20 state or federal law, or other violations of state or federal law 21 22 under any state or federally funded program implemented or administered by a state agency. 23

(b) The memorandum of understanding shall require: (1) the Office of State Inspector General and the office of the attorney general to set priorities and guidelines for referring cases to appropriate state agencies for investigation,

prosecution, or other disposition to enhance deterrence of fraud, waste, abuse, or other violations of state or federal law, including a violation of Chapter 102, Occupations Code, in the programs and to maximize the imposition of penalties, the recovery of money, and the successful prosecution of cases;

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6 (2) the Office of State Inspector General to refer 7 each case of suspected fraud, waste, or abuse to the office of the 8 attorney general not later than the 20th business day after the date 9 the Office of State Inspector General determines that the existence 10 of fraud, waste, or abuse is reasonably indicated;

11 (3) the office of the attorney general to take appropriate action in response to each case referred to the 12 13 attorney general, which action may include direct initiation of prosecution, with the consent of the appropriate local district or 14 county attorney, direct initiation of civil litigation, referral to 15 16 an appropriate United States attorney, a district attorney, or a county attorney, or referral to a collection agency for initiation 17 of civil litigation or other appropriate action; 18

19 <u>(4) the Office of State Inspector General to keep</u> 20 <u>detailed records for cases processed by that office or the office of</u> 21 <u>the attorney general, including information on the total number of</u> 22 <u>cases processed and, for each case:</u>

(A) the agency and division to which the case is
 referred for investigation;
 (B) the date on which the case is referred; and
 (C) the nature of the suspected fraud, waste, or

27 <u>abuse;</u>

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1	(5) the Office of State Inspector General to notify
2	each appropriate division of the office of the attorney general of
3	each case referred by the Office of State Inspector General;
4	(6) the office of the attorney general to ensure that
5	information relating to each case investigated by that office is
6	available to each division of the office with responsibility for
7	investigating suspected fraud, waste, or abuse;
8	(7) the office of the attorney general to notify the
9	Office of State Inspector General of each case the attorney general
10	declines to prosecute or prosecutes unsuccessfully;
11	(8) representatives of the Office of State Inspector
12	General and of the office of the attorney general to meet not less
13	than quarterly to share case information and determine the
14	appropriate agency and division to investigate each case; and
15	(9) the Office of State Inspector General and the
16	office of the attorney general to submit information requested by
17	the comptroller about each resolved case for the comptroller's use
18	in improving fraud detection.
19	(c) An exchange of information under this section between
20	the office of the attorney general and the Office of State Inspector
21	General or any other state agency does not affect whether the
22	information is subject to disclosure under Chapter 552.
23	(d) With respect to Medicaid fraud, in addition to the
24	provisions required by Subsection (b), the memorandum of
25	understanding required by this section must also ensure that no
26	barriers to direct fraud referrals to the office of the attorney
27	general's Medicaid fraud control unit or unreasonable impediments

1 to communication between Medicaid agency employees and the Medicaid 2 fraud control unit are imposed, and must include procedures to 3 facilitate the referral of cases directly to the office of the 4 attorney general. Sec. 422.114. SEMIANNUAL REPORT. The Office of State 5 Inspector General and the office of the attorney general shall 6 7 jointly prepare and submit a semiannual report to the governor, lieutenant governor, speaker of the house of representatives, and 8 9 comptroller concerning the activities of those offices in detecting and preventing fraud, waste, and abuse under any state or federally 10 11 funded program implemented or administered by a state agency that is reviewed by the Office of State Inspector General under this 12 13 chapter. The report may be consolidated with any other report relating to the same subject matter the Office of State Inspector 14 General or office of the attorney general is required to submit 15 16 under other law. Sec. 422.115. ASSESSMENT AND COLLECTION OF CERTAIN FEES AND 17 COSTS. (a) The Office of State Inspector General and the office of 18 the attorney general may not assess or collect investigation and 19 20 attorney's fees on behalf of any state agency unless the office of the attorney general or other state agency collects a penalty, 21 22 restitution, or other reimbursement payment to the state.

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23 (b) A district attorney, county attorney, city attorney, or 24 private collection agency may collect and retain costs associated 25 with a case referred to the attorney or agency in accordance with 26 procedures adopted under Section 422.113 and 20 percent of the 27 amount of the penalty, restitution, or other reimbursement payment

1 collected.

2 Sec. 422.116. ASSISTING INVESTIGATIONS BY ATTORNEY 3 GENERAL. (a) The Office of State Inspector General and the attorney general shall execute a memorandum of understanding under 4 which the Office of State Inspector General shall provide 5 investigative support as required to the attorney general in 6 7 connection with cases under Subchapter B, Chapter 36, Human Resources Code. Under the memorandum of understanding, the Office 8 of State Inspector General shall assist in performing preliminary 9 investigations and ongoing investigations for actions prosecuted 10 11 by the attorney general under Subchapter C, Chapter 36, Human 12 Resources Code.

13 (b) The memorandum of understanding must specify the type, 14 scope, and format of the investigative support provided to the 15 attorney general under this section.

16 (c) With respect to Medicaid fraud, the memorandum of 17 understanding must ensure that no barriers to direct fraud 18 referrals to the state's Medicaid fraud control unit by Medicaid 19 agencies or unreasonable impediments to communication between 20 Medicaid agency employees and the state's Medicaid fraud control 21 unit will be imposed.

22 SECTION 2. Section 20.038, Business & Commerce Code, is 23 amended to read as follows:

24 Sec. 20.038. EXEMPTION FROM SECURITY FREEZE. A security 25 freeze does not apply to a consumer report provided to:

(1) a state or local governmental entity, including alaw enforcement agency or court or private collection agency, if

the entity, agency, or court is acting under a court order, warrant,
 subpoena, or administrative subpoena;

3 (2) a child support agency as defined by Section 4 101.004, Family Code, acting to investigate or collect child 5 support payments or acting under Title IV-D of the Social Security 6 Act (42 U.S.C. Section 651 et seq.);

7 (3) the <u>Office of State Inspector General</u> [Health and
8 Human Services Commission] acting to investigate fraud, waste, or
9 <u>abuse in state agencies under Chapter 422, Government Code, or</u>
10 <u>other law</u> [under Section 531.102, Government Code];

11 (4) the comptroller acting to investigate or collect 12 delinquent sales or franchise taxes;

13 (5) a tax assessor-collector acting to investigate or
14 collect delinquent ad valorem taxes;

15 (6) a person for the purposes of prescreening as 16 provided by the Fair Credit Reporting Act (15 U.S.C. Section 1681 et 17 seq.), as amended;

18 (7) a person with whom the consumer has an account or 19 contract or to whom the consumer has issued a negotiable 20 instrument, or the person's subsidiary, affiliate, agent, 21 assignee, prospective assignee, or private collection agency, for 22 purposes related to that account, contract, or instrument;

(8) a subsidiary, affiliate, agent, assignee, or prospective assignee of a person to whom access has been granted under Section 20.037(b);

26 (9) a person who administers a credit file monitoring
 27 subscription service to which the consumer has subscribed;

1 (10) a person for the purpose of providing a consumer 2 with a copy of the consumer's report on the consumer's request; a check service or fraud prevention service 3 (11)4 company that issues consumer reports: 5 (A) to prevent or investigate fraud; or 6 (B) for purposes of approving or processing 7 negotiable instruments, electronic funds transfers, or similar methods of payment; 8 9 (12) a deposit account information service company 10 that issues consumer reports related to account closures caused by fraud, substantial overdrafts, automated teller machine abuses, or 11 similar negative information regarding a consumer to an inquiring 12 financial institution for use by the financial institution only in 13 reviewing a consumer request for a deposit account with that 14 15 institution; or a consumer reporting agency that: 16 (13)17 (A) acts only to resell credit information by 18 assembling and merging information contained in a database of another consumer reporting agency or multiple consumer reporting 19 20 agencies; and does not maintain a permanent database of 21 (B) 22 credit information from which new consumer reports are produced. SECTION 3. Article 2.12, Code of Criminal Procedure, is 23 amended to read as follows: 24 25 Art. 2.12. WHO ARE PEACE OFFICERS. The following are peace officers: 26 (1) sheriffs, their deputies, and those reserve 27

deputies who hold a permanent peace officer license issued under
 Chapter 1701, Occupations Code;

3 (2) constables, deputy constables, and those reserve
4 deputy constables who hold a permanent peace officer license issued
5 under Chapter 1701, Occupations Code;

6 (3) marshals or police officers of an incorporated 7 city, town, or village, and those reserve municipal police officers 8 who hold a permanent peace officer license issued under Chapter 9 1701, Occupations Code;

10 (4) rangers and officers commissioned by the Public 11 Safety Commission and the Director of the Department of Public 12 Safety;

13 (5) investigators of the district attorneys', criminal
14 district attorneys', and county attorneys' offices;

15 (6) law enforcement agents of the Texas Alcoholic16 Beverage Commission;

17 (7) each member of an arson investigating unit18 commissioned by a city, a county, or the state;

19 (8) officers commissioned under Section 37.081,
20 Education Code, or Subchapter E, Chapter 51, Education Code;

21 (9) officers commissioned by the General Services
22 Commission;

(10) law enforcement officers commissioned by theParks and Wildlife Commission;

(11) airport police officers commissioned by a city
with a population of more than 1.18 million that operates an airport
that serves commercial air carriers;

(12) airport security personnel commissioned as peace
 officers by the governing body of any political subdivision of this
 state, other than a city described by Subdivision (11), that
 operates an airport that serves commercial air carriers;

5 (13) municipal park and recreational patrolmen and
6 security officers;

7 (14) security officers and investigators commissioned
8 as peace officers by the comptroller;

9 (15) officers commissioned by a water control and 10 improvement district under Section 49.216, Water Code;

11 (16) officers commissioned by a board of trustees 12 under Chapter 54, Transportation Code;

13 (17) investigators commissioned by the Texas State
14 Board of Medical Examiners;

(18) officers commissioned by the board of managers of the Dallas County Hospital District, the Tarrant County Hospital District, or the Bexar County Hospital District under Section 281.057, Health and Safety Code;

19 (19) county park rangers commissioned under20 Subchapter E, Chapter 351, Local Government Code;

21 (20) investigators employed by the Texas Racing22 Commission;

(21) officers commissioned under Chapter 554,
 Occupations Code;

(22) officers commissioned by the governing body of a
 metropolitan rapid transit authority under Section 451.108,
 Transportation Code, or by a regional transportation authority

1 under Section 452.110, Transportation Code;

2 (23) investigators commissioned by the attorney
3 general under Section 402.009, Government Code;

4 (24) security officers and investigators commissioned
5 as peace officers under Chapter 466, Government Code;

6 (25) an officer employed by the Texas Department of 7 Health under Section 431.2471, Health and Safety Code;

8 (26) officers appointed by an appellate court under
9 Subchapter F, Chapter 53, Government Code;

10 (27) officers commissioned by the state fire marshal 11 under Chapter 417, Government Code;

12 (28) an investigator commissioned by the commissioner13 of insurance under Article 1.10D, Insurance Code;

14 (29) apprehension specialists commissioned by the 15 Texas Youth Commission as officers under Section 61.0931, Human 16 Resources Code;

17 (30) officers appointed by the executive director of 18 the Texas Department of Criminal Justice under Section 493.019, 19 Government Code;

20 (31) investigators commissioned by the Commission on 21 Law Enforcement Officer Standards and Education under Section 22 1701.160, Occupations Code;

(32) commission investigators commissioned by the
 Texas Commission on Private Security under Section 1702.061(f),
 Occupations Code;

(33) the fire marshal and any officers, inspectors, or
 investigators commissioned by an emergency services district under

1 Chapter 775, Health and Safety Code; [and]

2 (34) officers commissioned by the State Board of
3 Dental Examiners under Section 254.013, Occupations Code, subject
4 to the limitations imposed by that section; and

5 (35) officers commissioned by the Office of State
6 Inspector General under Chapter 422, Government Code.

SECTION 4. Subsection (c), Section 531.008, Government
Code, is amended to read as follows:

9 (c) The executive commissioner shall establish the 10 following divisions and offices within the commission:

(1) the eligibility services division to make eligibility determinations for services provided through the commission or a health and human services agency related to:

14 (A) the child health plan program;

15 (B) the financial assistance program under16 Chapter 31, Human Resources Code;

17 (C) the medical assistance program under Chapter18 32, Human Resources Code;

19 (D) the nutritional assistance programs under20 Chapter 33, Human Resources Code;

(E) long-term care services, as defined by
 Section 22.0011, Human Resources Code;

(F) community-based support services identified
 or provided in accordance with Section 531.02481; and

25 (G) other health and human services programs, as
 26 appropriate;

(2) [the office of inspector general to perform fraud

S.B. No. 750 and abuse investigation and enforcement functions as provided by 1 Subchapter C and other law; 2 $\left[\frac{(3)}{(3)}\right]$ the office of the ombudsman to: 3 provide dispute resolution services for the 4 (A) 5 commission and the health and human services agencies; and 6 (B) perform consumer protection functions 7 related to health and human services; (3) [(4)] a purchasing division as provided by Section 8 531.017; and 9 (4) $\left[\frac{(5)}{(5)}\right]$ an internal audit division to conduct a 10 program of internal auditing in accordance with Government Code, 11 Chapter 2102. 12 SECTION 5. Section 531.1011, Government Code, is amended to 13 read as follows: 14 Sec. 531.1011. DEFINITIONS. 15 For purposes of this 16 subchapter: 17 (1) "Fraud" has the meaning assigned by Section 422.001 [means an intentional deception or misrepresentation made 18 by a person with the knowledge that the deception could result in 19 some unauthorized benefit to that person or some other person, 20 including any act that constitutes fraud under applicable federal 21 22 or state law]. "Office" means the Office of State Inspector (2) 23 General ["Furnished" refers to items or services provided directly 24 25 by, or under the direct supervision of, or ordered by a practitioner or other individual (either as an employee or in the individual's 26 own capacity), a provider, or other supplier of services, excluding 27

services ordered by one party but billed for and provided by or 1 2 under the supervision of another]. (3) ["Hold on payment" means the temporary denial of 3 reimbursement under the Medicaid program for items or services 4 furnished by a specified provider. 5 [(4) "Practitioner" means a physician or other 6 7 individual licensed under state law to practice the individual's 8 profession. 9 [(5) "Program exclusion" means the suspension of a provider from being authorized under the Medicaid program to 10 11 request reimbursement of items or services furnished by that specific provider. 12 [(6)] "Provider" means a person, firm, partnership, 13 corporation, agency, association, institution, or other entity 14 15 that was or is approved by the commission to: 16 (A) provide medical assistance under contract or 17 provider agreement with the commission; or 18 (B) provide third-party billing vendor services under a contract or provider agreement with the commission. 19 SECTION 6. Section 531.102, Government Code, is amended to 20 read as follows: 21 Sec. 531.102. OFFICE OF <u>STATE</u> INSPECTOR GENERAL. [(a)] The 22 office [commission, through the commission's office of inspector 23 general,] is responsible for the investigation of fraud, waste, and 24 25 abuse in the provision of health and human services and the enforcement of state law relating to the provision of those 26

27 services. [The commission may obtain any information or technology

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1	necessary to enable the office to meet its responsibilities under
2	this subchapter or other law.
3	[(a=1) The governor shall appoint an inspector general to
4	serve as director of the office. The inspector general serves a
5	one-year term that expires on February 1.
6	[(b) The commission, in consultation with the inspector
7	general, shall set clear objectives, priorities, and performance
8	standards for the office that emphasize:
9	[(1) coordinating investigative efforts to
10	aggressively recover money;
11	[(2) allocating resources to cases that have the
12	strongest supportive evidence and the greatest potential for
13	recovery of money; and
14	[(3) maximizing opportunities for referral of cases to
15	the office of the attorney general in accordance with Section
16	531.103.
17	[(c) The commission shall train office staff to enable the
18	staff to pursue priority Medicaid and other health and human
19	services fraud and abuse cases as necessary.
20	[(d) The commission may require employees of health and
21	human services agencies to provide assistance to the office in
22	connection with the office's duties relating to the investigation
23	of fraud and abuse in the provision of health and human services.
24	The office is entitled to access to any information maintained by a
25	health and human services agency, including internal records,
26	relevant to the functions of the office.
27	[(e) The commission, in consultation with the inspector

general, by rule shall set specific claims criteria that, when met, 1 require the office to begin an investigation. 2 [(f)(1) If the commission receives a complaint of Medicaid 3 fraud or abuse from any source, the office must conduct an integrity 4 review to determine whether there is sufficient basis to warrant a 5 6 full investigation. An integrity review must begin not later than 7 the 30th day after the date the commission receives a complaint or has reason to believe that fraud or abuse has occurred. An 8

9 integrity review shall be completed not later than the 90th day 10 after it began.

11 [(2) If the findings of an integrity review give the 12 office reason to believe that an incident of fraud or abuse 13 involving possible criminal conduct has occurred in the Medicaid 14 program, the office must take the following action, as appropriate, 15 not later than the 30th day after the completion of the integrity 16 review:

17 [(A) if a provider is suspected of fraud or abuse involving criminal conduct, the office must refer the case to the state's Medicaid fraud control unit, provided that the criminal referral does not preclude the office from continuing its investigation of the provider, which investigation may lead to the imposition of appropriate administrative or civil sanctions; or

23 [(B) if there is reason to believe that a 24 recipient has defrauded the Medicaid program, the office may 25 conduct a full investigation of the suspected fraud.

26 [(g)(1) Whenever the office learns or has reason to suspect
27 that a provider's records are being withheld, concealed, destroyed,

fabricated, or in any way falsified, the office shall immediately 1 refer the case to the state's Medicaid fraud control unit. However, 2 such criminal referral does not preclude the office from continuing 3 its investigation of the provider, which investigation may lead to 4 the imposition of appropriate administrative or civil sanctions. 5 6 [(2) In addition to other instances authorized under 7 state or federal law, the office shall impose without prior notice a hold on payment of claims for reimbursement submitted by a provider 8 compel production of records or when requested by the state's 9 Medicaid fraud control unit, as applicable. The office must notify 10 the provider of the hold on payment not later than the fifth working 11 day after the date the payment hold is imposed. 12 [(3) On timely written request by a provider subject 13 to a hold on payment under Subdivision (2), other than a hold 14 requested by the state's Medicaid fraud control unit, the office 15 16 shall file a request with the State Office of Administrative

18 hold. The provider must request an expedited hearing under this 19 subdivision not later than the 10th day after the date the provider 20 receives notice from the office under Subdivision (2).

Hearings for an expedited administrative hearing regarding the

21 [(4) The commission shall adopt rules that allow a 22 provider subject to a hold on payment under Subdivision (2), other 23 than a hold requested by the state's Medicaid fraud control unit, to 24 seek an informal resolution of the issues identified by the office 25 in the notice provided under that subdivision. A provider must seek 26 an informal resolution under this subdivision not later than the 27 deadline prescribed by Subdivision (3). A provider's decision to

1	seek an informal resolution under this subdivision does not extend
2	the time by which the provider must request an expedited
3	administrative hearing under Subdivision (3). However, a hearing
4	initiated under Subdivision (3) shall be stayed at the office's
5	request until the informal resolution process is completed.
6	[(5) The office shall, in consultation with the
7	state's Medicaid fraud control unit, establish guidelines under
8	which holds on payment or program exclusions:
9	[(A) may permissively be imposed on a provider;
10	OT
11	[(B) shall automatically be imposed on a
12	provider.
13	[(h) In addition to performing functions and duties
14	otherwise provided by law, the office may:
15	[(1) assess administrative penalties otherwise
16	authorized by law on behalf of the commission or a health and human
17	services agency;
18	[(2) request that the attorney general obtain an
19	injunction to prevent a person from disposing of an asset
20	identified by the office as potentially subject to recovery by the
21	office due to the person's fraud or abuse;
22	[(3) provide for coordination between the office and
23	special investigative units formed by managed care organizations
24	under Section 531.113 or entities with which managed care
25	organizations contract under that section;
26	[(4) audit the use and effectiveness of state or
27	federal funds, including contract and grant funds, administered by

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1	a person or state agency receiving the funds from a health and human
2	services agency;
3	[(5) conduct investigations relating to the funds
4	described by Subdivision (4); and
5	[(6) recommend policies promoting economical and
6	efficient administration of the funds described by Subdivision (4)
7	and the prevention and detection of fraud and abuse in
8	administration of those funds.
9	[(i) Notwithstanding any other provision of law, a
10	reference in law or rule to the commission's office of
11	investigations and enforcement means the office of inspector
12	general established under this section.
13	[(j) The office shall prepare a final report on each audit
14	or investigation conducted under this section. The final report
15	must include:
16	[(1) a summary of the activities performed by the
17	office in conducting the audit or investigation;
18	[(2) a statement regarding whether the audit or
19	investigation resulted in a finding of any wrongdoing; and
20	[(3) a description of any findings of wrongdoing.
21	[(k) A final report on an audit or investigation is subject
22	to required disclosure under Chapter 552. All information and
23	materials compiled during the audit or investigation remain
24	confidential and not subject to required disclosure in accordance
25	with Section 531.1021(g).
26	SECTION 7. Section 531.105, Government Code, is amended to
27	read as follows:

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1 Sec. 531.105. FRAUD DETECTION TRAINING. (a) The office [commission] shall develop and implement a program to provide 2 annual training to contractors who process Medicaid claims and 3 appropriate staff of the commission and other health and human 4 services agencies [the Texas Department of Health and the Texas 5 6 Department of Human Services] in identifying potential cases of 7 fraud, waste, or abuse under the state Medicaid program. The training provided to the contractors and staff must include clear 8 9 criteria that specify:

10 (1) the circumstances under which a person should 11 refer a potential case to the <u>office</u> [commission]; and

12

(2) the time by which a referral should be made.

The commission and other health and human services 13 (b) agencies [The Texas Department of Health and the Texas Department 14 15 of Human Services], in cooperation with the office [commission], 16 shall periodically set a goal of the number of potential cases of 17 fraud, waste, or abuse under the state Medicaid program that each 18 agency will attempt to identify and refer to the office [commission]. The office [commission] shall include information on 19 the agencies' goals and the success of each agency in meeting the 20 agency's goal in the report required by Section 21 422.114 [531.103(c)]. 22

23 SECTION 8. Subsections (a), (b), and (d) through (g), 24 Section 531.106, Government Code, are amended to read as follows:

(a) The <u>office</u> [commission] shall use learning or neural
 network technology to identify and deter fraud in the Medicaid
 program throughout this state.

1 (b) The <u>office</u> [commission] shall contract with a private or 2 public entity to develop and implement the technology. The <u>office</u> 3 [commission] may require the entity it contracts with to install 4 and operate the technology at locations specified by the <u>office</u> 5 [commission], including <u>Office of State Inspector General</u> 6 [commission] offices.

7 (d) The <u>office</u> [commission] shall require each health and 8 human services agency that performs any aspect of the state 9 Medicaid program to participate in the implementation and use of 10 the technology.

(e) The <u>office</u> [commission] shall maintain all information necessary to apply the technology to claims data covering a period of at least two years.

(f) The <u>office</u> [commission] shall <u>investigate</u> [refer] cases identified by the technology <u>and shall refer cases</u> to the [commission's office of investigations and enforcement or the] office of the attorney general <u>for prosecution</u>, as appropriate.

18 (g) Each month, the learning or neural network technology implemented under this section must match bureau of vital 19 statistics death records with Medicaid claims filed by a provider. 20 If the office [commission] determines that a provider has filed a 21 22 claim for services provided to a person after the person's date of death, as determined by the bureau of vital statistics death 23 records, the office [commission] shall investigate [refer] the case 24 25 [for investigation to the commission's office of investigations and enforcement]. 26

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SECTION 9. Section 531.1061, Government Code, is amended to

1 read as follows:

INVESTIGATION 2 Sec. 531.1061. FRAUD TRACKING SYSTEM. 3 office [commission] shall use an The (a) automated fraud investigation tracking system [through the commission's office of 4 investigations and enforcement] to monitor the progress of an 5 6 investigation of suspected fraud, waste, abuse, or insufficient 7 quality of care under the state Medicaid program.

8 (b) For each case of suspected fraud, <u>waste</u>, abuse, or 9 insufficient quality of care identified by the learning or neural 10 network technology required under Section 531.106, the automated 11 fraud investigation tracking system must:

12 (1) receive electronically transferred records 13 relating to the identified case from the learning or neural network 14 technology;

15 (2) record the details and monitor the status of an 16 investigation of the identified case, including maintaining a 17 record of the beginning and completion dates for each phase of the 18 case investigation;

19 (3) generate documents and reports related to the20 status of the case investigation; and

(4) generate standard letters to a provider regardingthe status or outcome of an investigation.

(c) The <u>office</u> [commission] shall require each health and human services agency that performs any aspect of the state Medicaid program to participate in the implementation and use of the automated fraud investigation tracking system.

27 SECTION 10. Subsection (a), Section 531.1062, Government

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Code, is amended to read as follows:

2 (a) The office [commission] shall use an automated recovery 3 monitoring system to monitor the collections process for a settled case of fraud, waste, abuse, or insufficient quality of care under 4 5 the state Medicaid program.

SECTION 11. Subsections (a), (b), and (f), Section 531.107, 6 7 Government Code, are amended to read as follows:

The Medicaid and Public Assistance Fraud Oversight Task (a) 8 9 Force advises and assists the [commission and the commission's] 10 office [of investigations and enforcement] in improving the 11 efficiency of fraud investigations and collections.

The task force is composed of a representative of the: 12 (b)

13 (1) attorney general's office, appointed by the attorney general; 14

15 (2) comptroller's office, appointed by the 16 comptroller;

17 (3) Department of Public Safety, appointed by the public safety director; 18

state auditor's office, appointed by the state 19 (4) auditor; 20

(5) Office of State Inspector General, appointed by 21 22 the state inspector general [commission, appointed by the commissioner of health and human services]; 23

(6) [Texas] Department of Aging and Disability [Human] 24 25 Services, appointed by the commissioner of aging and disability [human] services; 26

(7) Texas Department of Insurance, appointed by the

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commissioner of insurance; and

2 (8) [Texas] Department of <u>State</u> Health <u>Services</u>,
3 appointed by the commissioner of <u>state</u> [public] health <u>services</u>.

4 (f) At least once each fiscal quarter, the [commission's]
5 office [of investigations and enforcement] shall provide to the
6 task force:

7 (1) information detailing:

8 (A) the number of fraud referrals made to the9 office and the origin of each referral;

(B) the time spent investigating each case;

11 (C) the number of cases investigated each month, 12 by program and region;

13 (D) the dollar value of each fraud case that14 results in a criminal conviction; and

(E) the number of cases the office rejects andthe reason for rejection, by region; and

17 (2) any additional information the task force18 requires.

SECTION 12. Section 531.108, Government Code, is amended to read as follows:

Sec. 531.108. FRAUD PREVENTION. (a) [The commission's office of investigations and enforcement shall compile and disseminate accurate information and statistics relating to:

24 [(1) fraud prevention; and

25 [(2) post-fraud referrals received and accepted or 26 rejected from the commission's case management system or the case 27 management system of a health and human services agency.

1	[(b) The commission shall:
2	[(1) aggressively publicize successful fraud
3	prosecutions and fraud-prevention programs through all available
4	means, including the use of statewide press releases issued in
5	coordination with the Texas Department of Human Services; and
6	[(2) ensure that a toll-free hotline for reporting
7	suspected fraud in programs administered by the commission or a
8	health and human services agency is maintained and promoted, either
9	by the commission or by a health and human services agency.
10	[(c)] The <u>office</u> [commission] shall develop a
11	cost-effective method of identifying applicants for public
12	assistance in counties bordering other states and in metropolitan
13	areas selected by the <u>office</u> [commission] who are already receiving
14	benefits in other states. If economically feasible, the <u>office</u>
15	[commission] may develop a computerized matching system.
16	(b) [(d)] The <u>office</u> [commission] shall:
17	(1) verify automobile information that is used as
18	criteria for eligibility; and
19	(2) establish a computerized matching system with the
20	Texas Department of Criminal Justice to prevent an incarcerated
21	individual from illegally receiving public assistance benefits
22	administered by the commission.
23	<u>(c)</u> [(e)] The <u>office</u> [commission] shall submit to the
24	governor and Legislative Budget Board a semiannual report on the
25	results of computerized matching of <u>office</u> [commission]
26	information with information from neighboring states, if any, and
27	information from the Texas Department of Criminal Justice. The

1 report may be consolidated with any other report relating to the 2 same subject matter the <u>office</u> [commission] is required to submit 3 under other law.

4 SECTION 13. Section 531.109, Government Code, is amended to 5 read as follows:

6 Sec. 531.109. SELECTION AND REVIEW OF CLAIMS. (a) The 7 <u>office</u> [commission] shall annually select and review a random, 8 statistically valid sample of all claims for reimbursement under 9 the state Medicaid program, including the vendor drug program, for 10 potential cases of fraud, waste, or abuse.

(b) In conducting the annual review of claims under Subsection (a), the <u>office</u> [commission] may directly contact a recipient by telephone or in person, or both, to verify that the services for which a claim for reimbursement was submitted by a provider were actually provided to the recipient.

16 (c) Based on the results of the annual review of claims, the 17 <u>office</u> [commission] shall determine the types of claims at which 18 <u>office</u> [commission] resources for fraud, waste, and abuse detection 19 should be primarily directed.

20 SECTION 14. Subsections (a) and (c) through (f), Section 21 531.110, Government Code, are amended to read as follows:

(a) The <u>office</u> [commission] shall conduct electronic data
matches for a recipient of assistance under the state Medicaid
program at least quarterly to verify the identity, income,
employment status, and other factors that affect the eligibility of
the recipient.

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(c) The commission and other health and human services

<u>agencies</u> [Texas Department of Human Services] shall cooperate with the <u>office</u> [commission] by providing data or any other assistance necessary to conduct the electronic data matches required by this section.

5 (d) The <u>office</u> [commission] may contract with a public or 6 private entity to conduct the electronic data matches required by 7 this section.

The office [commission, or a health and human services (e) 8 9 agency designated by the commission, by rule shall establish procedures to verify the electronic data matches conducted by the 10 office [commission] under this section. Not later than the 20th day 11 after the date the electronic data match is verified, the 12 commission and other health and human services agencies [Texas 13 Department of Human Services] shall remove from eligibility a 14 15 recipient who is determined to be ineligible for assistance under 16 the state Medicaid program.

(f) The <u>office</u> [commission] shall report biennially to the legislature the results of the electronic data matching program. The report must include a summary of the number of applicants who were removed from eligibility for assistance under the state Medicaid program as a result of an electronic data match conducted under this section.

23 SECTION 15. Section 531.111, Government Code, is amended to 24 read as follows:

25 Sec. 531.111. FRAUD DETECTION TECHNOLOGY. The <u>office</u> 26 [commission] may contract with a contractor who specializes in 27 developing technology capable of identifying patterns of fraud

1 exhibited by Medicaid recipients to:

2 (1) develop and implement the fraud detection3 technology; and

4 (2) determine if a pattern of fraud by Medicaid
5 recipients is present in the recipients' eligibility files
6 maintained by the <u>commission and other health and human services</u>
7 agencies [Texas Department of Human Services].

8 SECTION 16. Section 531.113, Government Code, is amended to 9 read as follows:

Sec. 531.113. MANAGED 10 CARE ORGANIZATIONS: SPECIAL INVESTIGATIVE UNITS OR CONTRACTS. 11 (a) Each managed care organization that provides or arranges for the provision of health 12 care services to an individual under a government-funded program, 13 including the Medicaid program and the child health plan program, 14 15 shall:

16 (1) establish and maintain a special investigative 17 unit within the managed care organization to investigate fraudulent 18 claims and other types of program <u>waste or</u> abuse by recipients and 19 service providers; or

(2) contract with another entity for the investigation
 of fraudulent claims and other types of program <u>waste or</u> abuse by
 recipients and service providers.

(b) Each managed care organization subject to this section shall adopt a plan to prevent and reduce fraud, waste, and abuse and annually file that plan with the [commission's] office [of inspector general] for approval. The plan must include:

27 (1) a description of the managed care organization's

procedures for detecting and investigating possible acts of fraud_ waste, or abuse;

3 (2) a description of the managed care organization's 4 procedures for the mandatory reporting of possible acts of fraud<u>,</u> 5 <u>waste</u>, or abuse to the [commission's] office [of inspector 6 general];

7 (3) a description of the managed care organization's
8 procedures for educating and training personnel to prevent fraud,
9 waste, and abuse;

10 (4) the name, address, telephone number, and fax
11 number of the individual responsible for carrying out the plan;

12 (5) a description or chart outlining the 13 organizational arrangement of the managed care organization's 14 personnel responsible for investigating and reporting possible 15 acts of fraud<u>, waste</u>, or abuse;

16 (6) a detailed description of the results of 17 investigations of fraud<u>, waste</u>, and abuse conducted by the managed 18 care organization's special investigative unit or the entity with 19 which the managed care organization contracts under Subsection 20 (a)(2); and

(7) provisions for maintaining the confidentiality of any patient information relevant to an investigation of fraud<u>,</u> waste, or abuse.

(c) If a managed care organization contracts for the
investigation of fraudulent claims and other types of program <u>waste</u>
<u>or</u> abuse by recipients and service providers under Subsection
(a)(2), the managed care organization shall file with the

1 [commission's] office [of inspector general]:

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(1) a copy of the written contract;

3 (2) the names, addresses, telephone numbers, and fax
4 numbers of the principals of the entity with which the managed care
5 organization has contracted; and

6 (3) a description of the qualifications of the 7 principals of the entity with which the managed care organization 8 has contracted.

9 (d) The [commission's] office [of inspector general] may 10 review the records of a managed care organization to determine 11 compliance with this section.

(e) The <u>office</u> [commissioner] shall adopt rules as
 necessary to accomplish the purposes of this section.

SECTION 17. Subsections (b) and (g), Section 531.114, Government Code, are amended to read as follows:

16 (b) If after an investigation the <u>office</u> [commission] 17 determines that a person violated Subsection (a), the <u>office</u> 18 [commission] shall:

19 (1) notify the person of the alleged violation not
20 later than the 30th day after the date the <u>office</u> [commission]
21 completes the investigation and provide the person with an
22 opportunity for a hearing on the matter; or

23 (2) refer the matter to the appropriate prosecuting24 attorney for prosecution.

(g) The <u>office</u> [commission] shall adopt rules as necessary
 to implement this section.

27 SECTION 18. Subsection (a), Section 533.005, Government

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Code, is amended to read as follows:

2 (a) A contract between a managed care organization and the 3 commission for the organization to provide health care services to 4 recipients must contain:

5 (1) procedures to ensure accountability to the state 6 for the provision of health care services, including procedures for 7 financial reporting, quality assurance, utilization review, and assurance of contract and subcontract compliance; 8

9 (2) capitation rates that ensure the cost-effective 10 provision of quality health care;

11 (3) a requirement that the managed care organization provide ready access to a person who assists recipients in 12 13 resolving issues relating to enrollment, plan administration, education and training, access to services, and 14 grievance 15 procedures;

16 (4) a requirement that the managed care organization 17 provide ready access to a person who assists providers in resolving issues relating to payment, plan administration, education and 18 training, and grievance procedures; 19

(5) a requirement that the managed care organization 20 provide information and referral about the availability of 21 22 educational, social, and other community services that could benefit a recipient; 23

24 (6) procedures for recipient outreach and education; 25 (7) a requirement that the managed care organization make payment to a physician or provider for health care services 26 27 rendered to a recipient under a managed care plan not later than the

45th day after the date a claim for payment is received with documentation reasonably necessary for the managed care organization to process the claim, or within a period, not to exceed 60 days, specified by a written agreement between the physician or provider and the managed care organization;

6 (8) a requirement that the commission, on the date of a 7 recipient's enrollment in a managed care plan issued by the managed 8 care organization, inform the organization of the recipient's 9 Medicaid certification date;

10 (9) a requirement that the managed care organization 11 comply with Section 533.006 as a condition of contract retention 12 and renewal;

(10) a requirement that the managed care organization provide the information required by Section 533.012 and otherwise comply and cooperate with the <u>Office</u> [commission's office] of <u>State</u> <u>Inspector General</u> [inspector general];

(11) a requirement that the managed care organization's usages of out-of-network providers or groups of out-of-network providers may not exceed limits for those usages relating to total inpatient admissions, total outpatient services, and emergency room admissions determined by the commission;

(12) if the commission finds that a managed care organization has violated Subdivision (11), a requirement that the managed care organization reimburse an out-of-network provider for health care services at a rate that is equal to the allowable rate for those services, as determined under Sections 32.028 and 32.0281, Human Resources Code;

1 (13) a requirement that the organization use advanced 2 practice nurses in addition to physicians as primary care providers 3 to increase the availability of primary care providers in the 4 organization's provider network;

(14) a requirement that the managed care organization 5 6 reimburse a federally qualified health center or rural health 7 clinic for health care services provided to a recipient outside of regular business hours, including on a weekend day or holiday, at a 8 9 rate that is equal to the allowable rate for those services as determined under Section 32.028, Human Resources Code, if the 10 recipient does not have a referral from the recipient's primary 11 care physician; and 12

(15) a requirement that the managed care organization develop, implement, and maintain a system for tracking and resolving all provider appeals related to claims payment, including a process that will require:

17 (A) a tracking mechanism to document the status
18 and final disposition of each provider's claims payment appeal;

(B) the contracting with physicians who are not network providers and who are of the same or related specialty as the appealing physician to resolve claims disputes related to denial on the basis of medical necessity that remain unresolved subsequent to a provider appeal; and

(C) the determination of the physician resolving
the dispute to be binding on the managed care organization and
provider.

27 SECTION 19. Subsections (a), (b), (c), and (e), Section

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533.012, Government Code, are amended to read as follows:

2 (a) Each managed care organization contracting with the 3 commission under this chapter shall submit to the Office of State 4 Inspector General [commission]:

5 (1) a description of any financial or other business 6 relationship between the organization and any subcontractor 7 providing health care services under the contract;

a copy of each type of contract between the 8 (2) 9 organization and a subcontractor relating to the delivery of or payment for health care services; 10

11 (3) a description of the fraud control program used by any subcontractor that delivers health care services; and 12

a description and breakdown of all funds paid to 13 (4) the managed care organization, including a health maintenance 14 organization, primary care case management, and an exclusive 15 16 provider organization, necessary for the office [commission] to 17 determine the actual cost of administering the managed care plan.

18 (b) The information submitted under this section must be submitted in the form required by the Office of State Inspector 19 General [commission] and be updated as required by the office 20 [commission]. 21

22 The Office [commission's office] of State Inspector (c) General [investigations and enforcement] shall review 23 the information submitted under this section as appropriate in the 24 25 investigation of fraud in the Medicaid managed care program. The comptroller may review the information in connection with the 26 health care fraud study conducted by the comptroller. 27

1 (e) Information submitted to the Office of State Inspector <u>General</u> [commission] under Subsection (a)(1) is confidential and 2 not subject to disclosure under Chapter 552[, Government Code]. 3 SECTION 20. Subsection (b), Section 2054.376, Government 4 5 Code, is amended to read as follows: 6 (b) This subchapter does not apply to: 7 (1) the Department of Public Safety's use for criminal justice or homeland security purposes of a federal database or 8 9 network; 10 (2) a Texas equivalent of a database or network described by Subdivision (1) that is managed by the Department of 11 Public Safety; 12 the uniform statewide accounting system, as that 13 (3) term is used in Subchapter C, Chapter 2101; 14 15 (4) the state treasury cash and treasury management 16 system; [or] 17 a database or network managed by the comptroller (5) 18 to: (A) collect and process multiple types of taxes 19 20 imposed by the state; or 21 manage or administer fiscal, financial, (B) 22 revenue, and expenditure activities of the state under Chapter 403 and Chapter 404; or 23 (6) the Office of State Inspector General's use, for 24 25 criminal justice and statutorily mandated confidentiality purposes, of a federal or state database or network. 26 27 SECTION 21. Subsection (b), Section 21.014, Human Resources

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Code, is amended to read as follows:

2 (b) The <u>state</u> [person employed by the department as] 3 inspector general shall make reports to and consult with the 4 chairman of the board regarding:

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the selection of internal audit topics;

6 (2) the establishment of internal audit priorities;7 and

8 (3) the findings of each regular or special internal9 audit initiative.

SECTION 22. Section 32.003, Human Resources Code, is amended by adding Subdivision (3-a) to read as follows:

12 <u>(3-a)</u> "Inspector general's office" means the Office of 13 <u>State Inspector General.</u>

SECTION 23. Section 32.0291, Human Resources Code, is amended to read as follows:

Sec. 32.0291. PREPAYMENT REVIEWS AND POST PAYMENT HOLDS.
(a) Notwithstanding any other law, the <u>inspector general's office</u>
[department] may:

(1) perform a prepayment review of a claim for reimbursement under the medical assistance program to determine whether the claim involves fraud, waste, or abuse; and

(2) as necessary to perform that review, withhold
payment of the claim for not more than five working days without
notice to the person submitting the claim.

(b) Notwithstanding any other law, the <u>inspector general's</u>
 <u>office</u> [department] may impose a postpayment hold on payment of
 future claims submitted by a provider if the <u>office</u> [department]

has reliable evidence that the provider has committed fraud, waste, abuse, or wilful misrepresentation regarding a claim for reimbursement under the medical assistance program. The <u>office</u> [department] must notify the provider of the postpayment hold not later than the fifth working day after the date the hold is imposed.

(c) On timely written request by a provider subject to a 6 7 postpayment hold under Subsection (b), the <u>inspector general's</u> office [department] shall file a request with the State Office of 8 9 Administrative Hearings for an expedited administrative hearing 10 regarding the hold. The provider must request an expedited hearing under this subsection not later than the 10th day after the date the 11 provider receives notice from the office [department] under 12 Subsection (b). The office [department] shall discontinue the hold 13 unless the office [department] makes a prima facie showing at the 14 15 hearing that the evidence relied on by the office [department] in 16 imposing the hold is relevant, credible, and material to the issue of fraud, waste, abuse, or wilful misrepresentation. 17

(d) The inspector general's office [department] shall adopt 18 rules that allow a provider subject to a postpayment hold under 19 Subsection (b) to seek an informal resolution of the issues 20 identified by the office [department] in the notice provided under 21 22 that subsection. A provider must seek an informal resolution under this subsection not later than the deadline prescribed by 23 A provider's decision to seek an informal Subsection (c). 24 25 resolution under this subsection does not extend the time by which the provider must request an expedited administrative hearing under 26 27 Subsection (c). However, a hearing initiated under Subsection (c)

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shall be stayed at the <u>office's</u> [department's] request until the

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2 informal resolution process is completed.

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3 SECTION 24. Section 32.032, Human Resources Code, is 4 amended to read as follows:

5 Sec. 32.032. PREVENTION AND DETECTION OF FRAUD AND ABUSE. 6 The <u>inspector general's office</u> [department] shall adopt reasonable 7 rules for minimizing the opportunity for fraud and abuse, for 8 establishing and maintaining methods for detecting and identifying 9 situations in which a question of fraud or abuse in the program may 10 exist, and for referring cases where fraud or abuse appears to exist 11 to the appropriate law enforcement agencies for prosecution.

SECTION 25. Subsections (a) through (d), Section 32.0321,
Human Resources Code, are amended to read as follows:

The inspector general's office [department] by rule may 14 (a) require each provider of medical assistance in a provider type that 15 16 has demonstrated significant potential for fraud or abuse to 17 file with the office [department] a surety bond in a reasonable 18 amount. The office [department] by rule shall require a provider of medical assistance to file with the <u>office</u> [department] a surety 19 bond in a reasonable amount if the office [department] identifies a 20 pattern of suspected fraud or abuse involving criminal conduct 21 relating to the provider's services under the medical assistance 22 program that indicates the need for protection against potential 23 future acts of fraud or abuse. 24

(b) The bond under Subsection (a) must be payable to the
 <u>inspector general's office</u> [department] to compensate the <u>office</u>
 [department] for damages resulting from or penalties or fines

1 imposed in connection with an act of fraud or abuse committed by the 2 provider under the medical assistance program.

3 (c) Subject to Subsection (d) or (e), the inspector 4 general's office [department] by rule may require each provider of medical assistance that establishes a resident's trust fund account 5 6 to post a surety bond to secure the account. The bond must be 7 payable to the office [department] to compensate residents of the bonded provider for trust funds that are lost, stolen, or otherwise 8 9 unaccounted for if the provider does not repay any deficiency in a 10 resident's trust fund account to the person legally entitled to receive the funds. 11

12 (d) The <u>inspector general's office</u> [department] may not 13 require the amount of a surety bond posted for a single facility 14 provider under Subsection (c) to exceed the average of the total 15 average monthly balance of all the provider's resident trust fund 16 accounts for the 12-month period preceding the bond issuance or 17 renewal date.

18 SECTION 26. Section 32.0322, Human Resources Code, is 19 amended to read as follows:

Sec. 32.0322. CRIMINAL HISTORY RECORD 20 INFORMATION. The inspector general's office and the department may obtain 21 (a) 22 from any law enforcement or criminal justice agency the criminal history record information that relates to a provider under the 23 medical assistance program or a person applying to enroll as a 24 25 provider under the medical assistance program.

26 (b) The <u>inspector general's office</u> [department] by rule 27 shall establish criteria for revoking a provider's enrollment or

1 denying a person's application to enroll as a provider under the 2 medical assistance program based on the results of a criminal 3 history check.

SECTION 27. Subsection (d), Section 32.070, Human Resources
Code, is amended to read as follows:

6 (d) This section does not apply to a computerized audit 7 conducted using the Medicaid Fraud Detection Audit System or an 8 audit or investigation of fraud and abuse conducted by the Medicaid 9 fraud control unit of the office of the attorney general, the office 10 of the state auditor, the <u>inspector general's</u> office [of the 11 inspector general], or the Office of Inspector General in the 12 United States Department of Health and Human Services.

SECTION 28. Subsection (e), Section 33.015, Human Resources
Code, is amended to read as follows:

The department shall require a person exempted under 15 (e) 16 this section from making a personal appearance at department 17 offices to provide verification of the person's entitlement to the 18 exemption on initial eligibility certification and on each subsequent periodic eligibility recertification. If the person 19 does not provide verification and the department considers the 20 verification necessary to protect the integrity of the food stamp 21 22 program, the department shall initiate a fraud referral to the Office [department's office] of State Inspector General [inspector 23 general]. 24

25 SECTION 29. The following sections of the Government Code 26 are repealed:

27 (1) Section 531.101;

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(2) Section 531.1021;

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(3) Section 531.103; and

(4) Section 531.104.

4 SECTION 30. (a) The Office of State Inspector General 5 under Chapter 422, Government Code, as added by this Act, is created 6 on the effective date of this Act.

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7 (b) On January 1, 2008, the office of inspector general of
8 the Health and Human Services Commission created under Section
9 531.102, Government Code, as that section existed before amendment
10 by this Act, is abolished.

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(c) Not later than January 1, 2008:

(1) all powers, duties, obligations, rights,
contracts, records, personal property, unspent appropriations,
state and federal funds, including overhead costs, support costs,
and lease or colocation costs, of the office of inspector general of
the Health and Human Services Commission shall be transferred, as
consistent with this Act, to the Office of State Inspector General;

(2) all personnel, vacant full-time equivalent
positions, and assets assigned, as of the effective date of this
Act, to the office of inspector general of the Health and Human
Services Commission or engaged in the performance of the functions
of that office shall be transferred, as consistent with this Act, to
the Office of State Inspector General;

(3) each state agency for which a state agency
inspector general is designated by the state inspector general on
or before October 1, 2007, shall transfer to the Office of State
Inspector General, as consistent with this Act, all personnel,

vacant full-time equivalent positions, and assets engaged in the performance of or the support of agency functions relating to the detection, investigation, and prevention of fraud, waste, and abuse in the implementation or administration of state or federally funded programs;

6 (4) all state and federal funding, including funding 7 for overhead costs, support costs, and lease or colocation lease 8 costs, for the functions to be transferred to the Office of State 9 Inspector General shall be reallocated to that office; and

10 (5) for purposes of federal single state agency funding requirements, any federal funds that 11 may not be appropriated directly to the Office of State Inspector General 12 shall be transferred from the single state agency receiving the 13 funds to the Office of State Inspector General if the funds are 14 15 intended for a function performed by that office.

(d) All future federal funding to be allocated to the office
of inspector general of the Health and Human Services Commission,
including drawing funds and transferring funds, shall be
renegotiated by the state inspector general for reallocation to the
Office of State Inspector General.

(e) A state agency for which a state agency inspector general is designated by the state inspector general after October 1, 2007, shall within 90 days after the designation transfer to the Office of State Inspector General, as consistent with this Act, all personnel, vacant full-time equivalent positions, and assets engaged in the performance of or the support of agency functions relating to the detection, investigation, and prevention of fraud,

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waste, and abuse in the implementation or administration of state
 or federally funded programs.

3 SECTION 31. (a) The Health and Human Services Commission 4 shall take all action necessary to provide for the orderly transfer 5 of the assets and responsibilities of the commission's office of 6 inspector general to the Office of State Inspector General. In the 7 event a transfer is not completed by the date required under this 8 Act, all possible efforts shall be made to promptly conclude the 9 transfer.

10 (b) A rule or form adopted by the office of inspector 11 general of the Health and Human Services Commission is a rule or 12 form of the Office of State Inspector General and remains in effect 13 until changed by the Office of State Inspector General.

14 (c) A reference in law or administrative rule to the office
15 of inspector general of the Health and Human Services Commission
16 means the Office of State Inspector General.

17 SECTION 32. (a) The amendment by this Act of Section 18 531.102, Government Code, does not affect the entitlement of the person appointed as inspector general under Subsection (a-1) of 19 that section to serve out the remainder of the person's term and 20 carry out the functions of state inspector general in the same 21 22 manner as a state inspector general appointed under Chapter 422, Government Code, as added by this Act, for the remainder of the 23 person's term. 24

(b) This section does not prohibit a person described by
Subsection (a) of this section from being appointed under Chapter
422, Government Code, as added by this Act, if the person has the

1 qualifications required under that chapter.

(c) As soon as possible after the term of the inspector general under Section 531.102, Government Code, expires or after the office of inspector general otherwise becomes vacant at an earlier date, the governor shall appoint a state inspector general under Chapter 422, Government Code, as added by this Act, to an initial term expiring February 1, 2009.

8 SECTION 33. (a) The amendment by this Act of Section 9 531.102, Government Code, does not affect the validity of a 10 complaint, investigation, or other proceeding initiated under that 11 section before the effective date of this Act. A complaint, 12 investigation, or other proceeding initiated under that section is 13 transferred without change to the Office of State Inspector General 14 created under Chapter 422, Government Code, as added by this Act.

15 (b) The repeal by this Act of Section 531.1021, Government 16 Code, does not affect the validity of a subpoena issued under that 17 section before the effective date of this Act. A subpoena issued 18 under that section before the effective date of this Act is governed 19 by the law that existed when the subpoena was issued, and the former 20 law is continued in effect for that purpose.

(c) The abolition by this Act of the office of inspector general of the Health and Human Services Commission created under Section 531.102, Government Code, as that section existed before amendment by this Act, does not affect the validity of an action taken by that office before it is abolished.

26 SECTION 34. If before implementing any provision of this 27 Act a state agency determines that a waiver or authorization from a

1 federal agency is necessary for implementation of that provision, 2 the agency affected by the provision shall request the waiver or 3 authorization and may delay implementing that provision until the 4 waiver or authorization is granted.

5 SECTION 35. This Act takes effect immediately if it 6 receives a vote of two-thirds of all the members elected to each 7 house, as provided by Section 39, Article III, Texas Constitution. 8 If this Act does not receive the vote necessary for immediate 9 effect, this Act takes effect September 1, 2007.