| 1  | AN ACT  |
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| 2  | relating to the continuation and functions of the State Office of   |
| 3  | Risk Management.  |
| 4  | BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:             |
| 5  | SECTION 1. Section 412.011, Labor Code, is amended by               |
| 6  | adding Subsections (f), (g), (h), and (i) to read as follows:       |
| 7  | (f) The office shall work with each state agency to develop         |
| 8  | an agency-level business continuity plan under Section 412.054.     |
| 9  | (g) The office shall make available to each agency subject          |
| 10 | to Section 412.054 guidelines and models for each element listed in |
| 11 | Section 412.054. The office shall assist the agency as necessary to |
| 12 | ensure that:  |
| 13 | (1) agency staff understands each element of the                    |
| 14 | business continuity plan developed under Section 412.054; and       |
| 15 | (2) each agency practices implementation of the plan.               |
| 16 | (h) The office and the Texas Building and Procurement               |
| 17 | Commission shall adopt a memorandum of understanding that:          |
| 18 | (1) includes the type, amount, and frequency of                     |
| 19 | safety-related information that may be shared between the office    |
| 20 | and the commission; and   |
| 21 | (2) designates points of contact within the office and              |
| 22 | the commission to coordinate the sharing of information.            |
| 23 | (i) The office shall:   |
| 24 | (1) maintain a system to promptly and efficiently act               |

| 1  | on complaints filed with the office;                                |
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| 2  | (2) maintain information about parties to the                       |
| 3  | complaint, the subject matter of the complaint, a summary of the    |
| 4  | results of the review or investigation of the complaint, and        |
| 5  | disposition of the complaint;                                       |
| 6  | (3) make information available describing the office's              |
| 7  | procedures for complaint investigation and resolution; and          |
| 8  | (4) periodically notify the complaint parties of the                |
| 9  | status of the complaint until final disposition.                    |
| 10 | SECTION 2. Subchapter B, Chapter 412, Labor Code, is                |
| 11 | amended by adding Sections 412.0125 through 412.0129 to read as     |
| 12 | follows:  |
| 13 | Sec. 412.0125. RETURN-TO-WORK COORDINATION SERVICES; CASE           |
| 14 | MANAGEMENT. (a) The office shall provide each state agency with     |
| 15 | return-to-work coordination services as necessary to facilitate an  |
| 16 | injured employee's return to employment. The office shall notify    |
| 17 | each state agency of the availability of return-to-work             |
| 18 | coordination services.  |
| 19 | (b) As part of return-to-work coordination services under           |
| 20 | this section, the office shall:                                     |
| 21 | (1) establish a time frame for case management of an                |
| 22 | injured employee that ensures services are provided to the injured  |
| 23 | employee as soon as practicable to improve the employee's chance of |
| 24 | returning to work as quickly as possible;                           |
| 25 | (2) provide guidance to each state agency to identify               |
| 26 | appropriate services for an injured employee;                       |
| 27 | (3) adopt rules that set standards and provide                      |

| 1  | guidance to a state agency interacting with an injured employee;   |
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| 2  | and  |
| 3  | (4) implement any other services provided under                    |
| 4  | Section 413.021 that will facilitate the reintegration of an       |
| 5  | injured employee.  |
| 6  | Sec. 412.0126. ANALYSIS. (a) The board shall adopt rules           |
| 7  | as necessary to collect data on lost time and return-to-work       |
| 8  | outcomes of each state agency to allow full evaluations of         |
| 9  | successes and of barriers to achieving timely return to work after |
| 10 | an injury.   |
| 11 | (b) The office shall:  |
| 12 | (1) collect and analyze data from each state agency                |
| 13 | regarding lost time, including sick leave and annual leave used by |
| 14 | an injured employee;   |
| 15 | (2) identify state agencies that need additional                   |
| 16 | training or case management services related to return-to-work     |
| 17 | services;  |
| 18 | (3) modify as necessary the office's assessment                    |
| 19 | computation to encourage state agencies to effectively reduce      |
| 20 | workers' compensation costs;                                       |
| 21 | (4) incorporate as necessary return-to-work goals                  |
| 22 | developed by the division of workers' compensation under Section   |
| 23 | <u>413.025;</u>  |
| 24 | (5) work with the workers' compensation research and               |
| 25 | evaluation group to develop analytical tools to assist the office  |
| 26 | with its duties under this section;                                |
| 27 | (6) require state agencies to report information in a              |

standardized format; (7) monitor the information reported by each state agency; and (8) evaluate the information provided under this section to determine outcomes over time for each state agency. Sec. 412.0127. PAYMENT BY ELECTRONIC FUNDS TRANSFER. (a) Notwithstanding Section 403.016, Government Code, and except as provided by Subsection (b), the office shall pay an employee entitled to an indemnity benefit payment using the same payment method as the method by which the employee receives the employee's wages. (b) The office shall adopt rules to facilitate the use of electronic funds transfer as the preferred method of payment under this section. (c) The office may issue an indemnity benefit payment by check on request or if electronic funds transfer is not feasible. Sec. 412.0128. CONFIDENTIALITY OF INJURY INFORMATION. Information in or derived from a workers' compensation claim file regarding an employee is confidential and may not be disclosed by the office except as provided by this subchapter or other law. Sec. 412.0129. STUDY ON CATASTROPHIC CLAIMS. (a) The office shall study options to prepare state agencies for catastrophic claims. (b) The study must include information on: (1) establishing a state employee workers' compensation catastrophe fund outside the state treasury;

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(2) purchasing catastrophe reinsurance; and

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| 1  | (3) other options to prepare the state for                           |
| 2  | catastrophic claims.   |
| 3  | (c) In performing duties under Subsections (a) and (b), the          |
| 4  | <u>office:</u>   |
| 5  | (1) shall work with the workers' compensation research               |
| 6  | and evaluation group; and  |
| 7  | (2) may contract with a consultant to:                               |
| 8  | (A) analyze predicted costs of potential                             |
| 9  | disasters; and   |
| 10 | (B) estimate the appropriate size for a                              |
| 11 | catastrophe fund or level of reinsurance.                            |
| 12 | (d) Not later than September 1, 2008, the office shall               |
| 13 | report the findings of the study conducted under this section to the |
| 14 | lieutenant governor, the speaker of the house of representatives,    |
| 15 | and the appropriate standing committees of the house of              |
| 16 | representatives and senate with responsibility for oversight of the  |
| 17 | office.  |
| 18 | (e) This section expires September 2, 2008.                          |
| 19 | SECTION 3. Section 412.021, Labor Code, is amended by                |
| 20 | adding Subsections (a-1), (g), and (h) and amending Subsections (d)  |
| 21 | and (f) to read as follows:  |
| 22 | (a-1) A person may not be a member of the board if the person        |
| 23 | or the person's spouse:  |
| 24 | (1) is employed by or participates in the management                 |
| 25 | of a business entity or other organization regulated by or           |
| 26 | receiving money from the office;                                     |
| 27 | (2) owns or controls, directly or indirectly, more                   |

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| 1  | than a 10 percent interest in a business entity or other                            |
| 2  | organization regulated by or receiving money from the office; or                    |
| 3  | (3) uses or receives a substantial amount of tangible                               |
| 4  | goods, services, or money from the office other than compensation                   |
| 5  | or reimbursement authorized by law for risk management board                        |
| 6  | membership, attendance, or expenses.  |
| 7  | (d) The governor shall designate one member of the board as                         |
| 8  | presiding officer. The presiding officer shall serve in that                        |
| 9  | capacity <u>at the pleasure of the governor</u> [ <del>for a two-year term</del> ]. |
| 10 | (f) The risk management board <u>and the office are</u> [ <del>is</del> ]           |
| 11 | subject to Chapter 325, Government Code (Texas Sunset Act). Unless                  |
| 12 | continued in existence as provided by that chapter, the board is                    |
| 13 | abolished and this section expires September 1, $2019$ [ $2007$ ].                  |
| 14 | (g) Appointments to the board shall be made without regard                          |
| 15 | to the race, color, disability, sex, religion, age, or national                     |
| 16 | origin of the appointee.  |
| 17 | (h) The board shall develop and implement policies that                             |
| 18 | clearly separate the policymaking responsibilities of the board and                 |
| 19 | the management responsibilities of the director and the staff of                    |
| 20 | the risk management office.   |
| 21 | SECTION 4. Section 412.022, Labor Code, is amended to read                          |
| 22 | as follows:   |
| 23 | Sec. 412.022. TRAINING PROGRAM FOR BOARD MEMBERS. (a) <u>A</u>                      |
| 24 | person who is appointed to and qualifies for office as a member of                  |
| 25 | the board may not vote, deliberate, or be counted as a member in                    |
| 26 | attendance at a meeting of the board until the person completes a                   |
| 27 | training program that complies with this section [ <del>To be eligible to</del>     |
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| 1  | take office as a member of the board, a person appointed to the                  |
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| 2  | board must complete at least one course of a training program that               |
| 3  | complies with this section. If the course has not been completed at              |
| 4  | the time of the appointment, the training program is to be completed             |
| 5  | within six months from the date of appointment, failure of which                 |
| 6  | constitutes grounds for removal from the board].                                 |
| 7  | (b) A training program established under this section must                       |
| 8  | provide information to the member regarding:                                     |
| 9  | (1) the enabling legislation that created the <u>office</u>                      |
| 10 | and the office's programs, functions, rules, and budget [ <del>board</del> ];    |
| 11 | (2) the <u>results of the most recent formal audit of the</u>                    |
| 12 | <pre>office [program operated by the board];</pre>                               |
| 13 | (3) the <u>requirements of laws relating to open</u>                             |
| 14 | meetings, public information, administrative procedure, and                      |
| 15 | conflicts of interest [ <del>role and functions of the board</del> ]; <u>and</u> |
| 16 | (4) [the rules of the board, with an emphasis on the                             |
| 17 | rules that relate to disciplinary and investigatory authority;                   |
| 18 | [ <del>(5) the current budget for the board;</del>                               |
| 19 | [ <del>(6) the results of the most recent formal audit of the</del>              |
| 20 | board;   |
| 21 | [ <del>(7) the requirements of:</del>  |
| 22 | [ <del>(A) the open meetings law, Chapter 551,</del>                             |
| 23 | Government Code;   |
| 24 | [ <del>(B) the public information law, Chapter 552,</del>                        |
| 25 | Government Code; and   |
| 26 | [ <del>(C) the administrative procedure law, Chapter</del>                       |
| 27 | 2001, Government Code;   |

[(8) the requirements of the conflict of interest laws 1 and other laws relating to public officials; and 2 3 [(9)] any applicable ethics policies adopted by the 4 office [board] or the Texas Ethics Commission. 5 (c) A person appointed to the board is entitled to reimbursement, as provided by the General Appropriations Act, for 6 7 the travel expenses incurred in attending the training program regardless of whether the attendance at the program occurs before 8 9 or after the person qualifies for office. SECTION 5. Section 412.023, Labor Code, is amended to read 10 11 as follows: Sec. 412.023. EFFECT OF LOBBYING ACTIVITY. (a) In this 12 section, "Texas trade association" means a cooperative and 13 voluntarily joined statewide association of business or 14 professional competitors in this state designed to assist its 15 16 members and its industry or profession in dealing with mutual business or professional problems and in promoting their common 17 18 interest. (b) A person may not be a member of the board and may not be 19 an employee of the office employed in a "bona fide executive, 20 administrative, or professional capacity," as that phrase is used 21 22 for purposes of establishing an exemption to the overtime provisions of the federal Fair Labor Standards Act of 1938 (29 23 U.S.C. Section 201 et seq.) if: 24 25 (1) the person is an officer, employee, or paid consultant of a Texas trade association in the field of insurance or 26 27 health care; or

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(2) the person's spouse is an officer, manager, or paid
 consultant of a Texas trade association in the field of insurance or
 health care.

4 (c) A person may not serve as a member of the board or act as 5 the general counsel to the board if the person is required to 6 register as a lobbyist under Chapter 305, Government Code, because 7 of the person's activities for compensation on behalf of a 8 profession <u>related to the operation of the office</u> [that is 9 regulated by or that has fees regulated by the board].

10 SECTION 6. Section 412.024, Labor Code, is amended by 11 amending Subsection (a) and adding Subsection (a-1) to read as 12 follows:

(a) It is a ground for removal from the board if a member:

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(1) does not have at the time of <u>taking office</u> [appointment] the qualifications required <u>by</u> [for appointment to the board other than the requirements of] Section <u>412.021</u> [412.022];

18 (2) does not maintain during service on the board the 19 qualifications required <u>by Section 412.021</u> [for appointment to the 20 board];

(3) is ineligible for membership under Section 412.021
 or [violates a prohibition established by Section] 412.023;

(4) cannot because of illness or incapacity discharge the member's duties for a substantial part of the <u>member's</u> term [<del>for</del> <del>which the member is appointed</del>]; or

26 (5) is absent from more than half of the regularly 27 scheduled board meetings that the member is eligible to attend

| 1  | during a calendar year without an excuse approved by a majority vote |
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| 2  | of the board.  |
| 3  | (a-1) The validity of an action of the board is not affected         |
| 4  | by the fact that it is taken when a ground for removal of a board    |
| 5  | member exists.   |
| 6  | SECTION 7. Subchapter C, Chapter 412, Labor Code, is                 |
| 7  | amended by adding Section 412.027 to read as follows:                |
| 8  | Sec. 412.027. USE OF TECHNOLOGY. The board shall implement           |
| 9  | a policy requiring the office to use appropriate technological       |
| 10 | solutions to improve the office's ability to perform its functions.  |
| 11 | The policy must ensure that the public is able to interact with the  |
| 12 | office on the Internet.  |
| 13 | SECTION 8. Section 412.032, Labor Code, is amended to read           |
| 14 | as follows:  |
| 15 | Sec. 412.032. BOARD'S REPORT TO LEGISLATURE. (a) Based on            |
| 16 | the recommendations of the director, the board shall report to each  |
| 17 | legislature relating to:   |
| 18 | (1) methods to reduce the exposure of state agencies                 |
| 19 | to the risks of property and liability losses, including workers'    |
| 20 | compensation losses;   |
| 21 | (2) the operation, financing, and management of those                |
| 22 | risks; [ <del>and</del> ]  |
| 23 | (3) the handling of claims brought against the state <u>;</u>        |
| 24 | (4) return-to-work outcomes under Section 412.0126                   |
| 25 | for each state agency; and   |
| 26 | (5) the business continuity plan developed by state                  |
| 27 | agencies under Section 412.054.                                      |

(b) The report must include: 1 the frequency, severity, and aggregate amount of 2 (1)open and closed claims in the preceding biennium by category of 3 4 risk, including final judgments; (2) the identification of each state agency that has 5 6 not complied with the risk management guidelines and reporting 7 requirements of this chapter; [and] the (3) recommendations for coordination 8 and 9 administration of a comprehensive risk management program to serve all state agencies, including recommendations for any necessary 10 11 statutory changes; (4) a report of outcomes by state agency of lost time 12 13 due to employee injury and return-to-work programs based on the information collected and analyzed by the office in Section 14 15 412.0126; and 16 (5) an evaluation of business continuity plans 17 developed by state agencies under Section 412.054 for completeness 18 and viability. SECTION 9. Subchapter D, Chapter 412, Labor Code, 19 is amended by adding Section 412.034 to read as follows: 20 Sec. 412.034. PUBLIC HEARING. The board shall develop and 21 22 implement policies that provide the public with a reasonable opportunity to appear before the board and to speak on any issue 23 under the jurisdiction of the office. 24 25 SECTION 10. Subchapter D, Chapter 412, Labor Code, is amended by adding Section 412.035 to read as follows: 26 27 Sec. 412.035. DISPUTE RESOLUTION. (a) The board shall

develop and implement a policy to encourage the use of: 1 2 (1) negotiated rulemaking procedures under Chapter 3 2008, Government Code, for the adoption of office rules; and (2) appropriate alternative dispute resolution 4 procedures under Chapter 2009, Government Code, to assist in the 5 6 resolution of internal and external disputes under the office's 7 jurisdiction. 8 (b) The office's procedures relating to alternative dispute resolution must conform, to the extent possible, to any model 9 10 guidelines issued by the State Office of Administrative Hearings 11 for the use of alternative dispute resolution by state agencies. (c) The board shall designate a trained person to: 12 (1) coordinate the implementation of the policy 13 adopted under Subsection (a); 14 15 (2) serve as a resource for any training needed to 16 implement the procedures for negotiated rulemaking or alternative 17 dispute resolution; and 18 (3) collect data concerning the effectiveness of those procedures, as implemented by the office. 19 SECTION 11. Subchapter F, Chapter 412, Labor Code, 20 is amended by adding Section 412.054 to read as follows: 21 22 Sec. 412.054. BUSINESS CONTINUITY PLAN. (a) Each state agency shall work with the office to develop an agency-level 23 business continuity plan that outlines procedures to keep the 24 25 agency operational in case of disruptions to production, finance, administration, or other essential operations. The plan must 26 include detailed information regarding resumption of essential 27

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| 1  | services after a catastrophe, including:                                       |
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| 2  | (1) coordination with public authorities;                                      |
| 3  | (2) management of media;   |
| 4  | (3) customer service delivery;   |
| 5  | (4) assessing immediate financial and operational                              |
| 6  | needs; and   |
| 7  | (5) other services as determined by the office.                                |
| 8  | (b) A business continuity plan is considered to meet the                       |
| 9  | requirements of this section if the agency forwards the plan to the            |
| 10 | office for review and the agency is:   |
| 11 | (1) involved in the delivery of emergency services as                          |
| 12 | a member of the governor's Emergency Management Council; or                    |
| 13 | (2) part of the State Data Center program.                                     |
| 14 | SECTION 12. Section 417.0082, Government Code, is amended                      |
| 15 | to read as follows:  |
| 16 | Sec. 417.0082. PROTECTION OF CERTAIN STATE-OWNED BUILDINGS                     |
| 17 | AGAINST FIRE HAZARDS. (a) The state fire marshal, under the                    |
| 18 | direction of the commissioner, shall take any action necessary to              |
| 19 | protect a public building under the charge and control of the <u>Texas</u>     |
| 20 | Building and Procurement [General Services] Commission, and the                |
| 21 | building's occupants, against an existing or threatened fire                   |
| 22 | hazard. The state fire marshal and the Texas Building and                      |
| 23 | Procurement Commission shall include the State Office of Risk                  |
| 24 | Management in all communication concerning fire hazards.                       |
| 25 | (b) The commissioner <u>,</u> [ <del>and</del> ] the <u>Texas Building and</u> |
| 26 | Procurement Commission, and the risk management board [General                 |
| 27 | Services Commission] shall make and each adopt by rule a memorandum            |

1 of understanding that coordinates the agency's duties under this
2 section.

3 SECTION 13. A state agency shall develop a business 4 continuity plan under Section 412.054, Labor Code, as added by this 5 Act, not later than May 1, 2008.

6 SECTION 14. The changes in law made by Sections 412.021, 7 412.022, and 412.023, Labor Code, as amended by this Act, regarding the prohibitions on or qualifications of members of the Risk 8 9 Management Board do not affect the entitlement of a member serving on the board immediately before September 1, 2007, to continue to 10 serve and function as a member of the board for the remainder of the 11 member's term. The changes in law made by those sections apply only 12 to a member appointed on or after September 1, 2007. 13

14 SECTION 15. Section 412.0127, Labor Code, as added by this 15 Act, applies to indemnity benefit payments made on or after 16 February 1, 2008.

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SECTION 16. This Act takes effect September 1, 2007.

President of the Senate Speaker of the House I hereby certify that S.B. No. 908 passed the Senate on March 28, 2007, by the following vote: Yeas 30, Nays 0; and that the Senate concurred in House amendment on May 17, 2007, by the following vote: Yeas 31, Nays 0.

Secretary of the Senate

I hereby certify that S.B. No. 908 passed the House, with amendment, on May 15, 2007, by the following vote: Yeas 141, Nays O, two present not voting.

Chief Clerk of the House

Approved:

Date

Governor