

Amend CSHB 3245 (house committee printing) in SECTION 1 of the bill as follows:

(1) On page 1, line 6, strike "Subsection (h)" and substitute "Subsections (b) and (h)".

(2) On page 1, between lines 7 and 8 insert:

(b) A customer is entitled:

(1) to be informed about rights and opportunities in the transition to a competitive electric industry;

(2) to choose the customer's retail electric provider consistent with this chapter, to have that choice honored, and to assume that the customer's chosen provider will not be changed without the customer's informed consent;

(3) to have access to providers of energy efficiency services, to on-site distributed generation, and to providers of energy generated by renewable energy resources;

(4) to be served by a provider of last resort that offers a commission-approved standard service package;

(5) to a written contract with a service provider, on a standard form approved by the commission that includes conspicuous standardized topical headings to be identified by the commission, and that provides the consumer with ~~[receive]~~ sufficient information to make an informed choice of service provider;

(6) to be protected from unfair, misleading, or deceptive practices, including protection from being billed for services that were not authorized or provided; and

(7) to have an impartial and prompt resolution of disputes with its chosen retail electric provider and transmission and distribution utility.