	A BILL TO BE ENTITLED			
1	AN ACT			
2	relating to certain services provided by the office of injured			
3	employee counsel under the workers' compensation program of this			
4	state.			
5	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:			
6	SECTION 1. Subchapter C, Chapter 404, Labor Code, is			
7	amended by adding Section 404.1015 to read as follows:			
8	Sec. 404.1015. REFUSAL TO PROVIDE OR TERMINATION OF			
9	SERVICES. (a) The public counsel may refuse to provide or may			
10	terminate the services of the office to any claimant who:			
11	(1) is abusive or violent to or who threatens any			
12	employee of the office;			
13	(2) makes unreasonable demands for office services or			
14	for assistance in claiming benefits not provided by law; or			
15	(3) commits or threatens to commit a criminal act in			
16	pursuit of a workers' compensation claim.			
17	(b) If the public counsel determines under Subsection (a)			
18	that the services of the office should be refused or terminated, the			
19	office shall inform the affected claimant in writing and notify the			
20	division.			
21	(c) The office shall notify the appropriate law enforcement			
22	authority if the office becomes aware that the claimant or a person			
23	acting on the claimant's behalf commits or threatens to commit a			
24	criminal act.			

By: Solomons

1 SECTION 2. Section 404.105, Labor Code, is amended to read 2 as follows:

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3 Sec. 404.105. AUTHORITY ТО ASSIST INDIVIDUAL INJURED EMPLOYEES IN ADMINISTRATIVE PROCEDURES. (a) The office, through 4 5 the ombudsman program, may appear before the commissioner, [or] division, or State Office of Administrative Hearings to provide 6 assistance to [on behalf of] an individual injured employee during: 7 8 (1) a workers' compensation [an] administrative dispute resolution process; or 9

10 (2) an enforcement action by the department or 11 division against an employee for a violation of the Texas Workers' 12 <u>Compensation Act</u>.

13 <u>(b)</u> This chapter may not be construed as requiring or 14 allowing legal representation for an individual injured employee by 15 an office attorney or ombudsman in any proceeding.

16 SECTION 3. Section 404.109, Labor Code, is amended to read 17 as follows:

Sec. 404.109. INJURED EMPLOYEE RIGHTS; NOTICE. The public 18 19 counsel shall adopt, in the form and manner prescribed by the public counsel and after consultation with the commissioner of workers' 20 compensation, [submit to the division and the department for 21 adoption by the commissioners] a notice of injured employee rights 22 23 and responsibilities to be distributed by the division as provided 24 by commissioner or [and] commissioner of insurance rules. A right or responsibility adopted under this section must be consistent 25 26 with the requirements of this subtitle and division rules. This section may not be construed as establishing an entitlement to 27

## benefits to which the claimant is not otherwise entitled under this subtitle.

3 SECTION 4. Section 404.110, Labor Code, is amended to read 4 as follows:

Sec. 404.110. APPLICABILITY 5 TO PUBLIC COUNSEL OF CONFIDENTIALITY REQUIREMENTS. (a) Confidentiality requirements 6 applicable to examination reports and to the commissioner of 7 8 insurance under Sections 401.058, 401.105, 401.106, 441.201, and 501.158 [Article 1.18], Insurance Code, as applicable, and Section 9 10 404.111, [and to the commissioner of insurance under Section 3A, Article 21.28-A, Insurance Code, ] apply to the public counsel. 11

12 (b) An employee of the office may not be compelled to 13 disclose information communicated to the employee by a claimant on 14 any matter relating to the claimant's claim. This subsection does 15 not prohibit or alter the office's duty to notify appropriate law 16 enforcement authorities under Section 404.1015(c).

SECTION 5. Section 404.111, Labor Code, is amended to read as follows:

Sec. 404.111. ACCESS TO INFORMATION. (a) <u>Except as</u> otherwise provided by this section, the [The] office may access information from an executive agency that is otherwise confidential under a law of this state if that information is necessary for the performance of the duties of the office, including information made confidential under[+

25	[(1)]	Section [ <del>843.006, Insurance Code;</del>
26	[ <del>(2)</del>	Chapter 108, Health and Safety Code;
27	[ <del>(3)</del>	Chapter 552, Government Code; and

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1 [(4) Sections 402.083,] 402.091[, and 402.092 of this
2 code].
3 (b) The office may not access information under Subsection
4 (a) that is an attorney-client communication or an attorney work
5 product, or other information protected by a privilege recognized
6 by the Texas Rules of Civil Procedure or the Texas Rules of

7 Evidence.

8 (c) In furtherance of assisting an employee under Section 404.105(a)(2), the office may not access information under Section 9 404.111(a) to which the employee is not otherwise entitled. If the 10 office possesses any information made confidential by the Texas 11 12 Workers' Compensation Act or any other laws of this state to which the employee is not otherwise entitled, that information may not be 13 14 disclosed to the employee or any other party assisting an employee 15 under Section 404.105(a)(2). Nothing in this subsection prohibits or alters the office's duty to notify appropriate law enforcement 16 17 authorities under Section 404.1015(c).

18 (d) Except as provided by this section [On request by the 19 public counsel], the division or the department shall provide any 20 information or data requested by the <u>public counsel</u> [office] in 21 furtherance of the duties of the office under this chapter.

(e) [(c)] The office may not make public any confidential information provided to the office under this chapter. Except as provided by Subsection (c), the office [but] may disclose a summary of the information that does not directly or indirectly identify the individual or entity that is the subject of the information. The office may not release, and an individual or

1 entity may not gain access to, any information that:

2 (1) could reasonably be expected to reveal the
3 identity of a health care provider or an injured employee;

4 (2) reveals the zip code of an injured employee's5 primary residence;

6 (3) discloses a health care provider discount or a7 differential between a payment and a billed charge; or

8 (4) relates to an actual payment made by a payer to an9 identified health care provider.

10 (f) [(d)] Information collected or used by the office under 11 this chapter is subject to the confidentiality provisions and 12 criminal penalties of [+

13

[<del>(1) Section 81.103, Health and Safety Code;</del>

14

## [(2) Section 311.037, Health and Safety Code;

15

[<del>(3) Chapter 159, Occupations Code; and</del>

16

[<del>(4)</del>] Section 402.091 [<del>of this code</del>].

17 (g) [(e)] Information on health care providers and injured 18 employees that is in the possession of the office, and any 19 compilation, report, or analysis produced from the information that 20 identifies providers and injured employees is not:

(1) subject to discovery, subpoena, or other means of
legal compulsion for release to any individual or entity; or

(2) admissible in any civil, administrative, orcriminal proceeding.

25 (h) [(f)] Notwithstanding Subsection (e)(2) [(c)(2)], the 26 office may use zip code information to analyze information on a 27 geographical basis.

1 SECTION 6. This Act takes effect September 1, 2009.