By: Solomons H.B. No. 673

Substitute the following for H.B. No. 673:

By: Gattis C.S.H.B. No. 673

## A BILL TO BE ENTITLED

1	AN ACT

- 2 relating to certain services provided by the office of injured
- 3 employee counsel under the workers' compensation program of this
- 4 state.
- 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 6 SECTION 1. Subchapter C, Chapter 404, Labor Code, is
- 7 amended by adding Section 404.1015 to read as follows:
- 8 Sec. 404.1015. REFUSAL TO PROVIDE OR TERMINATION OF
- 9 SERVICES. (a) The public counsel may refuse to provide or may
- 10 terminate the services of the office to any claimant who:
- 11 (1) is abusive or violent to or who threatens any
- 12 employee of the office;
- 13 (2) makes unreasonable demands for office services or
- 14 for assistance in claiming benefits not provided by law; or
- 15 (3) commits or threatens to commit a criminal act in
- 16 pursuit of a workers' compensation claim.
- 17 (b) If the public counsel determines under Subsection (a)
- 18 that the services of the office should be refused or terminated, the
- 19 office shall inform the affected claimant in writing and notify the
- 20 <u>division</u>.
- 21 (c) The office shall notify the appropriate law enforcement
- 22 authority if the office becomes aware that the claimant or a person
- 23 acting on the claimant's behalf commits or threatens to commit a
- 24 criminal act.

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- 1 SECTION 2. Section 404.105, Labor Code, is amended to read
- 2 as follows:
- 3 Sec. 404.105. AUTHORITY TO ASSIST INDIVIDUAL INJURED
- 4 EMPLOYEES IN ADMINISTRATIVE PROCEDURES. (a) The office, through
- 5 the ombudsman program, may appear before the commissioner, [or)
- 6 division, or State Office of Administrative Hearings to provide
- 7 <u>assistance to [on behalf of]</u> an individual injured employee during:
- 8 <u>(1) a workers' compensation</u> [an] administrative
- 9 dispute resolution process; or
- 10 (2) an enforcement action by the department or
- 11 division against an employee for a violation of the Texas Workers'
- 12 <u>Compensation Act</u>.
- 13 (b) This chapter may not be construed as requiring or
- 14 allowing legal representation for an individual injured employee by
- 15 an office attorney or ombudsman in any proceeding.
- SECTION 3. Section 404.109, Labor Code, is amended to read
- 17 as follows:
- 18 Sec. 404.109. INJURED EMPLOYEE RIGHTS; NOTICE. The public
- 19 counsel shall adopt, in the form and manner prescribed by the public
- 20 counsel and after consultation with the commissioner of workers'
- 21 compensation, [submit to the division and the department for
- 22 adoption by the commissioners] a notice of injured employee rights
- 23 and responsibilities to be distributed by the division as provided
- 24 by commissioner or [and] commissioner of insurance rules. A right
- 25 or responsibility adopted under this section must be consistent
- 26 with the requirements of this subtitle and division rules. This
- 27 section may not be construed as establishing an entitlement to

- 1 benefits to which the claimant is not otherwise entitled under this
- 2 subtitle.
- 3 SECTION 4. Section 404.110, Labor Code, is amended to read
- 4 as follows:
- 5 Sec. 404.110. APPLICABILITY TO PUBLIC COUNSEL OF
- 6 CONFIDENTIALITY REQUIREMENTS. (a) Confidentiality requirements
- 7 applicable to examination reports and to the commissioner of
- 8 <u>insurance</u> under <u>Sections 401.058, 401.105, 401.106, 441.201, and</u>
- 9 501.158 [Article 1.18], Insurance Code, as applicable, and Section
- 10 404.111, [and to the commissioner of insurance under Section 3A,
- 11 Article 21.28-A, Insurance Code, apply to the public counsel.
- 12 <u>(b) An employee of the office may not be compelled to</u>
- 13 disclose information communicated to the employee by a claimant on
- 14 any matter relating to the claimant's claim. This subsection does
- 15 not prohibit or alter the office's duty to notify appropriate law
- 16 <u>enforcement authorities under Section 404.1015(c).</u>
- SECTION 5. Section 404.111, Labor Code, is amended to read
- 18 as follows:
- 19 Sec. 404.111. ACCESS TO INFORMATION. (a) Except as
- 20 otherwise provided by this section, the [The] office may access
- 21 information from an executive agency that is otherwise confidential
- 22 under a law of this state if that information is necessary for the
- 23 performance of the duties of the office, including information made
- 24 confidential under[+
- 25 [<del>(1)</del>] Section [<del>843.006, Insurance Code;</del>
- 26 [(2) Chapter 108, Health and Safety Code;
- 27 [(3) Chapter 552, Government Code; and

- 1 [(4) Sections 402.083, 402.091[, and 402.092 of this
- 2 <del>code</del>].
- 3 (b) The office may not access information under Subsection
- 4 (a) that is an attorney-client communication or an attorney work
- 5 product, or other information protected by a privilege recognized
- 6 by the Texas Rules of Civil Procedure or the Texas Rules of
- 7 Evidence.
- 8 (c) In furtherance of assisting an employee under Section
- 9 404.105(a)(2), the office may not access information under Section
- 10 404.111(a) to which the employee is not otherwise entitled. If the
- 11 office possesses any information made confidential by the Texas
- 12 Workers' Compensation Act or any other laws of this state to which
- 13 the employee is not otherwise entitled, that information may not be
- 14 disclosed to the employee or any other party assisting an employee
- 15 under Section 404.105(a)(2). Nothing in this subsection prohibits
- 16 or alters the office's duty to notify appropriate law enforcement
- 17 authorities under Section 404.1015(c).
- 18 (d) Except as provided by this section [On request by the
- 19 public counsel], the division or the department shall provide any
- 20 information or data requested by the <u>public counsel</u> [office] in
- 21 furtherance of the duties of the office under this chapter.
- (e) [<del>(c)</del>] The office may not make public any confidential
- 23 information provided to the office under this chapter. Except as
- 24 provided by Subsection (c), the office [but] may disclose a summary
- 25 of the information that does not directly or indirectly identify
- 26 the individual or entity that is the subject of the
- 27 information. The office may not release, and an individual or

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- 1 entity may not gain access to, any information that:
- 2 (1) could reasonably be expected to reveal the
- 3 identity of a health care provider or an injured employee;
- 4 (2) reveals the zip code of an injured employee's
- 5 primary residence;
- 6 (3) discloses a health care provider discount or a
- 7 differential between a payment and a billed charge; or
- 8 (4) relates to an actual payment made by a payer to an
- 9 identified health care provider.
- 10  $\underline{\text{(f)}}$  [ $\frac{\text{(d)}}{\text{)}}$ ] Information collected or used by the office under
- 11 this chapter is subject to the confidentiality provisions and
- 12 criminal penalties of [+
- 13 [(1) Section 81.103, Health and Safety Code;
- 14 [(2) Section 311.037, Health and Safety Code;
- 15 [(3) Chapter 159, Occupations Code; and
- 16 [(4)] Section 402.091 [of this code].
- (g) [<del>(e)</del>] Information on health care providers and injured
- 18 employees that is in the possession of the office, and any
- 19 compilation, report, or analysis produced from the information that
- 20 identifies providers and injured employees is not:
- 21 (1) subject to discovery, subpoena, or other means of
- 22 legal compulsion for release to any individual or entity; or
- 23 (2) admissible in any civil, administrative, or
- 24 criminal proceeding.
- (h)  $[\frac{f}{f}]$  Notwithstanding Subsection (e)(2)  $[\frac{f}{f}]$ , the
- 26 office may use zip code information to analyze information on a
- 27 geographical basis.

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1 SECTION 6. This Act takes effect September 1, 2009.