

By: McClendon

H.B. No. 3685

A BILL TO BE ENTITLED

AN ACT

relating to the operations of the office of independent ombudsman  
for the Texas Youth Commission.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

SECTION 1. Section 64.054, Human Resources Code, is amended  
to read as follows:

Sec. 64.054. SUNSET PROVISION. The office is subject to  
review under Chapter 325, Government Code (Texas Sunset Act), but  
is not abolished under that chapter. The office shall be reviewed  
during the periods in which state agencies abolished in 2015 [~~2009~~]  
and every 12th year after 2015 [~~2009~~] are reviewed.

SECTION 2. Subchapter B, Chapter 64, Human Resources Code,  
is amended by adding Section 64.060 to read as follows:

Sec. 64.060. COMPLAINTS. (a) The office shall maintain a  
system to promptly and efficiently act on complaints filed with the  
office that relate to the operations or staff of the office. The  
office shall maintain information about parties to the complaint,  
the subject matter of the complaint, a summary of the results of the  
review or investigation of the complaint, and its disposition.

(b) The office shall make information available describing  
its procedures for complaint investigation and resolution.

(c) The office shall periodically notify the complaint  
parties of the status of the complaint until final disposition.

SECTION 3. This Act takes effect September 1, 2009.