By: West S.B. No. 222

## A BILL TO BE ENTITLED

1 AN ACT

2 relating to arbitration and arbitration agreements.

3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

- SECTION 1. (a) The Texas Legislature, whose power is defined broadly to include the power to set public policy, has
- 6 adhered to the Texas heritage of permissive arbitration and has not
- 7 declared a public policy favoring compulsory arbitration. The
- 8 Texas Arbitration Act, codified as Chapter 171, Civil Practice and
- 9 Remedies Code, was intended to reflect the Texas heritage of
- 10 permissive arbitration and was not intended to serve as an
- 11 expression of public policy compelling arbitration in the absence
- 12 of an agreement or as a consequence of agreements among parties of
- 13 disparate bargaining power, nor was it intended to derogate the
- 14 constitutionally protected right to trial by jury.
- 15 (b) A series of Texas Supreme Court decisions have changed
- 16 the intention and meaning of the Act so that it now extends to
- 17 nonsignatories and disputes among parties of disparate bargaining
- 18 power, such as consumer and employment disputes. As a result, Texas
- 19 consumers and employees may be compelled to submit their claims to
- 20 binding arbitration, even in the absence of agreement.
- 21 (c) Few people realize or understand the significance of
- 22 arbitration clauses set forth in fine print that strip them of
- 23 constitutionally protected rights. Because entire industries have
- 24 adopted the placement of arbitration clauses in documents of trade

- 1 or commerce, people increasingly have no choice but to accept them.
- 2 They must often give up their rights as a condition of having a job,
- 3 getting necessary medical care, buying a home, buying a car,
- 4 opening a bank account, getting a credit card, investing their
- 5 money, buying insurance, or buying an array of consumer goods and
- 6 services. Oftentimes, they are not even aware that they have given
- 7 up their rights.
- 8 (d) Mandatory or compulsory arbitration undermines the
- 9 development of public law for civil and consumer rights because
- 10 there is no meaningful judicial review of arbitrators' decisions.
- 11 Because they are working outside the civil justice system, and with
- 12 knowledge that their rulings will not be examined by a court
- 13 applying applicable law, arbitrators enjoy near-complete freedom
- 14 to ignore the law.
- 15 (e) Mandatory or compulsory arbitration is a poor system for
- 16 protecting civil and consumer rights because it is not transparent.
- 17 While the American civil justice system features publicly
- 18 accountable jurists who issue written decisions that are widely
- 19 available to the public and are subject to appellate scrutiny,
- 20 arbitration does not offer transparent or protective features.
- 21 (f) Many business entities add unfair provisions to their
- 22 arbitration clauses that deliberately tilt the systems against
- 23 individuals, including provisions that strip individuals of
- 24 substantive statutory rights, ban class actions, and force people
- 25 to arbitrate their claims hundreds or thousands of miles from their
- 26 homes. While some courts have been protective of individuals, too
- 27 many have upheld even egregiously unfair mandatory arbitration

- 1 clauses in deference to a supposed federal or state policy favoring
- 2 arbitration over the constitutional rights of individuals.
- 3 (g) Private arbitration companies, which have emerged to
- 4 handle the increase in arbitration business, are sometimes under
- 5 pressure to devise systems or engage in conduct that favors the
- 6 business entities that decide whether those companies will receive
- 7 their lucrative repeat arbitration business.
- 8 (h) For these reasons, Chapter 171, Civil Practice and
- 9 Remedies Code, should be amended to restore fairness to the system
- 10 of arbitration in Texas.
- 11 SECTION 2. Section 171.001, Civil Practice and Remedies
- 12 Code, is amended by amending Subsection (a) and adding Subsections
- 13 (c) and (d) to read as follows:
- 14 (a) Except as provided by this section, a [A] written
- 15 agreement to arbitrate is valid and enforceable if the agreement is
- 16 to arbitrate a controversy that:
- 17 (1) exists at the time of the agreement; or
- 18 (2) arises between the parties after the date of the
- 19 agreement.
- (c) An agreement to arbitrate a controversy that arises
- 21 between the parties to the agreement after the date of the agreement
- 22 <u>is void and unenforceable if the agreement requires arbitration of:</u>
- 23 (1) a dispute between an employer and employee arising
- 24 out of the relationship of employer and employee, as defined by the
- 25 federal Fair Labor Standards Act of 1938 (29 U.S.C. 201 et seq.);
- 26 (2) a dispute involving:
- 27 (A) a person who seeks or acquires goods, real or

- 1 personal property, services, money, or credit for personal, family,
- 2 or household purposes; and
- 3 (B) a seller or provider of goods, property,
- 4 services, money, or credit that is a business organization or
- 5 entity;
- 6 (3) a dispute between a franchisor and franchisee
- 7 <u>arising out of or relating to a contract or agreement under which:</u>
- 8 (A) a franchisee is granted the right to engage
- 9 in the business of offering, selling, or distributing goods or
- 10 services under a marketing plan or system prescribed in substantial
- 11 part by a franchisor;
- 12 (B) the operation of the franchisee's business
- 13 under the plan or system is substantially associated with the
- 14 franchisor's trademark, service mark, trade name, logotype,
- 15 advertising, or other commercial symbol designating the franchisor
- 16 or the franchisor's affiliate; and
- 17 (C) the franchisee is required to pay, directly
- 18 or indirectly, a franchise fee; or
- 19 (4) a dispute arising under any statute intended to
- 20 protect civil rights or regulate contracts or transactions between
- 21 parties of unequal bargaining power.
- 22 <u>(d) Except as otherwise provided by this chapter, the</u>
- 23 validity or enforceability of an arbitration agreement shall be
- 24 determined by a court, rather than the arbitrator, regardless of
- 25 whether the party resisting arbitration challenges the arbitration
- 26 agreement specifically or in conjunction with other terms of the
- 27 contract containing the agreement.

- 1 SECTION 3. Subchapter A, Chapter 171, Civil Practice and
- 2 Remedies Code, is amended by adding Section 171.0021:
- 3 Sec. 171.0021. APPLICABILITY OF CHAPTER. (a) This chapter
- 4 does not apply to an arbitration provision:
- 5 (1) in a collective bargaining agreement between an
- 6 employer and a labor union; or
- 7 (2) required by statute.
- 8 (b) An issue as to whether this chapter applies to an
- 9 arbitration agreement shall be determined under the law of this
- 10 state.
- 11 SECTION 4. Section 171.021, Civil Practice and Remedies
- 12 Code, is amended by adding Subsection (d) to read as follows:
- 13 (d) An order compelling arbitration may not violate a right
- 14 protected by the constitution of this state or the United States
- 15 unless the person holding the right knowingly waives the right.
- 16 SECTION 5. Section 171.041, Civil Practice and Remedies
- 17 Code, is amended by adding Subsection (d) to read as follows:
- 18 (d) An arbitrator appointed under Subsection (b) must
- 19 satisfy objective qualification standards that consider education,
- 20 training, and experience.
- 21 SECTION 6. Section 171.044, Civil Practice and Remedies
- 22 Code, is amended by adding Subsection (d) to read as follows:
- 23 (d) Notwithstanding Subsection (c), the hearing may not
- 24 proceed in the absence of notice or waiver of notice in accordance
- 25 with this section.
- 26 SECTION 7. Section 171.047, Civil Practice and Remedies
- 27 Code, is amended to read as follows:

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- 1 Sec. 171.047. RIGHTS OF PARTY AT HEARING. (a) Unless
- 2 otherwise provided by the agreement to arbitrate, a party at the
- 3 hearing is entitled to:
- 4 (1) be heard;
- 5 (2) present evidence material to the controversy;
- 6 [<del>and</del>]
- 7 (3) cross-examine any witness; and
- 8 <u>(4) obtain a stenographic recording of the hearing in</u>
- 9 accordance with Subsection (b).
- 10 (b) A party must request a stenographic recording before the
- 11 commencement of the hearing or the party's right to obtain the
- 12 recording is waived. A stenographic recording under this section
- 13 may be made by any officer authorized by law to record testimony.
- 14 The cost of the stenographic recording shall be borne by all parties
- 15 requesting the recording or requesting a copy of the recording. The
- 16 cost of the stenographic recording may be considered by the
- 17 arbitrator to be an expense incurred in conducting the arbitration
- 18 under Section 171.055.
- 19 SECTION 8. Section 171.088(a), Civil Practice and Remedies
- 20 Code, is amended to read as follows:
- 21 (a) On application of a party, the court shall vacate an
- 22 award if:
- 23 (1) the award was obtained by corruption, fraud, or
- 24 other undue means;
- 25 (2) the rights of a party were prejudiced by:
- 26 (A) evident partiality by an arbitrator
- 27 appointed as a neutral arbitrator;

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- 1 (B) corruption in an arbitrator; or
- 2 (C) misconduct or wilful misbehavior of an
- 3 arbitrator;
- 4 (3) the arbitrators:
- 5 (A) exceeded their powers;
- 6 (B) refused to postpone the hearing after a
- 7 showing of sufficient cause for the postponement;
- 8 (C) refused to hear evidence material to the
- 9 controversy; or
- 10 (D) conducted the hearing, contrary to Section
- 11 171.043, 171.044, 171.045, 171.046, or 171.047, in a manner that
- 12 substantially prejudiced the rights of a party; [or]
- 13 (4) there was no agreement to arbitrate, the issue was
- 14 not adversely determined in a proceeding under Subchapter B, and
- 15 the party did not participate in the arbitration hearing without
- 16 raising the objection; or
- 17 (5) the award clearly violates fundamental public
- 18 policy or is the result of manifest disregard of the law.
- 19 SECTION 9. Section 171.098(a), Civil Practice and Remedies
- 20 Code, is amended to read as follows:
- 21 (a) A party may appeal a judgment or decree entered under
- 22 this chapter or an order:
- 23 (1) granting or denying an application to compel
- 24 arbitration made under Section 171.021;
- 25 (2) granting an application to stay arbitration made
- 26 under Section 171.023;
- 27 (3) confirming or denying confirmation of an award;

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- 1 (4) modifying or correcting an award; or
- 2 (5) vacating an award without directing a rehearing.
- 3 SECTION 10. Section 171.002, Civil Practice and Remedies
- 4 Code, is repealed.
- 5 SECTION 11. The change in law made by this Act applies only
- 6 to an arbitration agreement entered into on or after the effective
- 7 date of this Act. An arbitration agreement entered into before the
- 8 effective date of this Act is governed by the law in effect
- 9 immediately before that date, and that law is continued in effect
- 10 for that purpose.
- 11 SECTION 12. This Act takes effect immediately if it
- 12 receives a vote of two-thirds of all the members elected to each
- 13 house, as provided by Section 39, Article III, Texas Constitution.
- 14 If this Act does not receive the vote necessary for immediate
- 15 effect, this Act takes effect September 1, 2009.