

1-1 By: Averitt S.B. No. 1257
1-2 (In the Senate - Filed March 3, 2009; March 17, 2009, read
1-3 first time and referred to Committee on State Affairs;
1-4 April 29, 2009, reported adversely, with favorable Committee
1-5 Substitute by the following vote: Yeas 6, Nays 1; April 29, 2009,
1-6 sent to printer.)

1-7 COMMITTEE SUBSTITUTE FOR S.B. No. 1257 By: Deuell

1-8 A BILL TO BE ENTITLED
1-9 AN ACT

1-10 relating to the regulation of certain market conduct activities of
1-11 certain life, accident, and health insurers and health benefit plan
1-12 issuers; providing civil liability and administrative and criminal
1-13 penalties.

1-14 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

1-15 ARTICLE 1. RESCISSION OF HEALTH BENEFIT PLAN

1-16 SECTION 1.001. Subchapter B, Chapter 541, Insurance Code,
1-17 is amended by adding Section 541.062 to read as follows:

1-18 Sec. 541.062. BAD FAITH RESCISSION. (a) For purposes of
1-19 this section, "rescission" has the meaning assigned by Section
1-20 1202.101.

1-21 (b) It is an unfair method of competition or an unfair or
1-22 deceptive act or practice for a health benefit plan issuer to:

1-23 (1) set rescission goals, quotas, or targets;

1-24 (2) pay compensation of any kind, including a bonus or
1-25 award, that varies according to the number of rescissions;

1-26 (3) set, as a condition of employment, a number or
1-27 volume of rescissions to be achieved; or

1-28 (4) set a performance standard, for employees or by
1-29 contract with another entity, based on the number or volume of
1-30 rescissions.

1-31 SECTION 1.002. Chapter 1202, Insurance Code, is amended by
1-32 adding Subchapter C to read as follows:

1-33 SUBCHAPTER C. INDEPENDENT REVIEW OF CERTAIN RESCISSION DECISIONS

1-34 Sec. 1202.101. DEFINITIONS. In this subchapter:

1-35 (1) "Affected individual" means an individual who is
1-36 otherwise entitled to benefits under a health benefit plan that is
1-37 subject to a decision to rescind.

1-38 (2) "Independent review organization" means an
1-39 organization certified under Chapter 4202.

1-40 (3) "Rescission" means the termination of an insurance
1-41 agreement, contract, evidence of coverage, insurance policy, or
1-42 other similar coverage document in which the health benefit plan
1-43 issuer refunds premium payments or, if applicable, demands the
1-44 restitution of any benefit paid under the plan, on the ground that
1-45 the issuer is entitled to restoration of the issuer's
1-46 precontractual position.

1-47 (4) "Screening criteria" means the elements or factors
1-48 used in a determination of whether to subject an issued health
1-49 benefit plan to additional review for possible rescission,
1-50 including any applicable dollar amount or number of claims
1-51 submitted.

1-52 Sec. 1202.102. APPLICABILITY. (a) This subchapter
1-53 applies only to a health benefit plan, including a small or large
1-54 employer health benefit plan written under Chapter 1501, that
1-55 provides benefits for medical or surgical expenses incurred as a
1-56 result of a health condition, accident, or sickness, including an
1-57 individual, group, blanket, or franchise insurance policy or
1-58 insurance agreement, a group hospital service contract, or an
1-59 individual or group evidence of coverage or similar coverage
1-60 document that is offered by:

1-61 (1) an insurance company;

1-62 (2) a group hospital service corporation operating
1-63 under Chapter 842;

- 2-1 (3) a fraternal benefit society operating under
2-2 Chapter 885;
2-3 (4) a stipulated premium company operating under
2-4 Chapter 884;
2-5 (5) a reciprocal exchange operating under Chapter 942;
2-6 (6) a Lloyd's plan operating under Chapter 941;
2-7 (7) a health maintenance organization operating under
2-8 Chapter 843;
2-9 (8) a multiple employer welfare arrangement that holds
2-10 a certificate of authority under Chapter 846; or
2-11 (9) an approved nonprofit health corporation that
2-12 holds a certificate of authority under Chapter 844.
2-13 (b) This subchapter does not apply to:
2-14 (1) a health benefit plan that provides coverage:
2-15 (A) only for a specified disease or for another
2-16 limited benefit other than an accident policy;
2-17 (B) only for accidental death or dismemberment;
2-18 (C) for wages or payments in lieu of wages for a
2-19 period during which an employee is absent from work because of
2-20 sickness or injury;
2-21 (D) as a supplement to a liability insurance
2-22 policy;
2-23 (E) for credit insurance;
2-24 (F) only for dental or vision care;
2-25 (G) only for hospital expenses; or
2-26 (H) only for indemnity for hospital confinement;
2-27 (2) a Medicare supplemental policy as defined by
2-28 Section 1882(q)(1), Social Security Act (42 U.S.C. Section 1395ss),
2-29 as amended;
2-30 (3) a workers' compensation insurance policy;
2-31 (4) medical payment insurance coverage provided under
2-32 a motor vehicle insurance policy;
2-33 (5) a long-term care insurance policy, including a
2-34 nursing home fixed indemnity policy, unless the commissioner
2-35 determines that the policy provides benefit coverage so
2-36 comprehensive that the policy is a health benefit plan described by
2-37 Subsection (a);
2-38 (6) a Medicaid managed care plan offered under Chapter
2-39 533, Government Code;
2-40 (7) any policy or contract of insurance with a state
2-41 agency, department, or board providing health services to eligible
2-42 individuals under Chapter 32, Human Resources Code; or
2-43 (8) a child health plan offered under Chapter 62,
2-44 Health and Safety Code, or a health benefits plan offered under
2-45 Chapter 63, Health and Safety Code.
2-46 Sec. 1202.103. RESCISSION FOR MISREPRESENTATION OR
2-47 PREEXISTING CONDITION. Notwithstanding any other law, a health
2-48 benefit plan issuer may not rescind a health benefit plan on the
2-49 basis of a misrepresentation or a preexisting condition except as
2-50 provided by this subchapter.
2-51 Sec. 1202.104. NOTICE OF INTENT TO RESCIND. (a) A health
2-52 benefit plan issuer may not rescind a health benefit plan on the
2-53 basis of a misrepresentation or a preexisting condition without
2-54 first notifying an affected individual in writing of the issuer's
2-55 intent to rescind the health benefit plan and the individual's
2-56 entitlement to an independent review.
2-57 (b) The notice required under Subsection (a) must include,
2-58 as applicable:
2-59 (1) the principal reasons for the decision to rescind
2-60 the health benefit plan;
2-61 (2) the clinical basis for a determination that a
2-62 preexisting condition exists;
2-63 (3) a description of any general screening criteria
2-64 used to evaluate issued health benefit plans and determine
2-65 eligibility for a decision to rescind;
2-66 (4) a statement that the individual is entitled to
2-67 appeal a rescission decision to an independent review organization;
2-68 (5) a statement that the individual has at least 45
2-69 days in which to appeal the rescission decision to an independent

3-1 review organization, and a description of the consequences of
 3-2 failure to appeal within that time limit;

3-3 (6) a statement that there is no cost to the individual
 3-4 to appeal the rescission decision to an independent review
 3-5 organization; and

3-6 (7) a description of the independent review process
 3-7 under Chapters 4201 and 4202.

3-8 Sec. 1202.105. INDEPENDENT REVIEW PROCESS; PAYMENT OF
 3-9 CLAIMS. (a) An affected individual may appeal a health benefit
 3-10 plan issuer's rescission decision to an independent review
 3-11 organization not later than the 45th day after the date the
 3-12 individual receives notice under Section 1202.104.

3-13 (b) A health benefit plan issuer shall comply with all
 3-14 requests for information made by the independent review
 3-15 organization and with the independent review organization's
 3-16 determination regarding the appropriateness of the issuer's
 3-17 decision to rescind.

3-18 (c) A health benefit plan issuer shall pay all otherwise
 3-19 valid medical claims under an individual's plan until the later of:

3-20 (1) the date on which an independent review
 3-21 organization determines that the decision to rescind is
 3-22 appropriate; or

3-23 (2) the time to appeal to an independent review
 3-24 organization has expired without an affected individual initiating
 3-25 an appeal.

3-26 Sec. 1202.106. RESCISSION AUTHORIZED; RECOVERY OF CLAIMS
 3-27 PAID. (a) A health benefit plan issuer may rescind a health
 3-28 benefit plan covering an affected individual on the later of:

3-29 (1) the date an independent review organization
 3-30 determines that rescission is appropriate; or

3-31 (2) the 45th day after the date an affected individual
 3-32 receives notice under Section 1202.104, if the individual has not
 3-33 initiated an appeal.

3-34 (b) An issuer that rescinds a health benefit plan under this
 3-35 section may seek to recover from an affected individual amounts
 3-36 paid for the individual's medical claims under the rescinded health
 3-37 benefit plan.

3-38 (c) An issuer that rescinds a health benefit plan under this
 3-39 section may not offset against or recoup or recover from a physician
 3-40 or health care provider amounts paid for medical claims under a
 3-41 rescinded health benefit plan. This subsection may not be waived,
 3-42 voided, or modified by contract.

3-43 Sec. 1202.107. RESCISSION RELATED TO PREEXISTING
 3-44 CONDITION; STANDARDS. (a) For purposes of this subchapter, a
 3-45 rescission for a preexisting condition is appropriate if, within
 3-46 the 18-month period immediately preceding the date on which an
 3-47 application for coverage under a health benefit plan is made, an
 3-48 affected individual received or was advised by a physician or
 3-49 health care provider to seek medical advice, diagnosis, care, or
 3-50 treatment for a physical or mental condition, regardless of the
 3-51 cause, and the individual's failure to disclose the condition:

3-52 (1) affects the risks assumed under the health benefit
 3-53 plan; and

3-54 (2) is undertaken with the intent to deceive the
 3-55 health benefit plan issuer.

3-56 (b) A health benefit plan issuer may not rescind a health
 3-57 benefit plan based on a preexisting condition of a newborn
 3-58 delivered after the application for coverage is made or as may
 3-59 otherwise be prohibited by law.

3-60 Sec. 1202.108. RESCISSION FOR MISREPRESENTATION;
 3-61 STANDARDS. For purposes of this subchapter, a rescission for a
 3-62 misrepresentation not related to a preexisting condition is
 3-63 inappropriate unless the misrepresentation:

3-64 (1) is of a material fact;

3-65 (2) affects the risks assumed under the health benefit
 3-66 plan; and

3-67 (3) is made with the intent to deceive the health
 3-68 benefit plan issuer.

3-69 Sec. 1202.109. REMEDIES NOT EXCLUSIVE. The remedies

4-1 provided by this subchapter are not exclusive and are in addition to
4-2 any other remedy or procedure provided by law or at common law.

4-3 Sec. 1202.110. RULES. The commissioner shall adopt rules
4-4 necessary to implement and administer this subchapter.

4-5 Sec. 1202.111. SANCTIONS AND PENALTIES. A health benefit
4-6 plan issuer that violates this subchapter commits an unfair
4-7 practice in violation of Chapter 541 and is subject to sanctions and
4-8 penalties under Chapter 82.

4-9 Sec. 1202.112. CONFIDENTIALITY. (a) A record, report, or
4-10 other information received or maintained by a health benefit plan
4-11 issuer, including any material received or developed during a
4-12 review of a rescission decision under this subchapter, is
4-13 confidential.

4-14 (b) A health benefit plan issuer may not disclose the
4-15 identity of an individual or a decision to rescind an individual's
4-16 health benefit plan unless:

4-17 (1) an independent review organization determines the
4-18 decision to rescind is appropriate; or

4-19 (2) the time to appeal has expired without an affected
4-20 individual initiating an appeal.

4-21 SECTION 1.003. Section 4202.002, Insurance Code, is amended
4-22 to read as follows:

4-23 Sec. 4202.002. ADOPTION OF STANDARDS FOR INDEPENDENT REVIEW
4-24 ORGANIZATIONS. (a) The commissioner shall adopt standards and
4-25 rules for:

4-26 (1) the certification, selection, and operation of
4-27 independent review organizations to perform independent review
4-28 described by Subchapter C, Chapter 1202, or Subchapter I, Chapter
4-29 4201; and

4-30 (2) the suspension and revocation of the
4-31 certification.

4-32 (b) The standards adopted under this section must ensure:

4-33 (1) the timely response of an independent review
4-34 organization selected under this chapter;

4-35 (2) the confidentiality of medical records
4-36 transmitted to an independent review organization for use in
4-37 conducting an independent review;

4-38 (3) the qualifications and independence of each
4-39 physician or other health care provider making a review
4-40 determination for an independent review organization;

4-41 (4) the fairness of the procedures used by an
4-42 independent review organization in making review determinations;
4-43 [and]

4-44 (5) the timely notice to an enrollee of the results of
4-45 an independent review, including the clinical basis for the review
4-46 determination; and

4-47 (6) that review of a rescission decision based on a
4-48 preexisting condition be conducted under the direction of a
4-49 physician.

4-50 SECTION 1.004. Sections 4202.003, 4202.004, and 4202.006,
4-51 Insurance Code, are amended to read as follows:

4-52 Sec. 4202.003. REQUIREMENTS REGARDING TIMELINESS OF
4-53 DETERMINATION. The standards adopted under Section 4202.002 must
4-54 require each independent review organization to make the
4-55 organization's determination:

4-56 (1) for a life-threatening condition as defined by
4-57 Section 4201.002, not later than the earlier of:

4-58 (A) the fifth day after the date the organization
4-59 receives the information necessary to make the determination; or

4-60 (B) the eighth day after the date the
4-61 organization receives the request that the determination be made;
4-62 and

4-63 (2) for a condition other than a life-threatening
4-64 condition or of the appropriateness of a rescission under
4-65 Subchapter C, Chapter 1202, not later than the earlier of:

4-66 (A) the 15th day after the date the organization
4-67 receives the information necessary to make the determination; or

4-68 (B) the 20th day after the date the organization
4-69 receives the request that the determination be made.

5-1 Sec. 4202.004. CERTIFICATION. To be certified as an
5-2 independent review organization under this chapter, an
5-3 organization must submit to the commissioner an application in the
5-4 form required by the commissioner. The application must include:

5-5 (1) for an applicant that is publicly held, the name of
5-6 each shareholder or owner of more than five percent of any of the
5-7 applicant's stock or options;

5-8 (2) the name of any holder of the applicant's bonds or
5-9 notes that exceed \$100,000;

5-10 (3) the name and type of business of each corporation
5-11 or other organization that the applicant controls or is affiliated
5-12 with and the nature and extent of the control or affiliation;

5-13 (4) the name and a biographical sketch of each
5-14 director, officer, and executive of the applicant and of any entity
5-15 listed under Subdivision (3) and a description of any relationship
5-16 the named individual has with:

5-17 (A) a health benefit plan;

5-18 (B) a health maintenance organization;

5-19 (C) an insurer;

5-20 (D) a utilization review agent;

5-21 (E) a nonprofit health corporation;

5-22 (F) a payor;

5-23 (G) a health care provider; or

5-24 (H) a group representing any of the entities
5-25 described by Paragraphs (A) through (G);

5-26 (5) the percentage of the applicant's revenues that
5-27 are anticipated to be derived from independent reviews conducted
5-28 under Subchapter I, Chapter 4201;

5-29 (6) a description of the areas of expertise of the
5-30 physicians or other health care providers making review
5-31 determinations for the applicant; and

5-32 (7) the procedures to be used by the applicant in
5-33 making independent review determinations under Subchapter C,
5-34 Chapter 1202, or Subchapter I, Chapter 4201.

5-35 Sec. 4202.006. PAYORS FEES. (a) The commissioner shall
5-36 charge payors fees in accordance with this chapter as necessary to
5-37 fund the operations of independent review organizations.

5-38 (b) A health benefit plan issuer shall pay for an
5-39 independent review of a rescission decision under Subchapter C,
5-40 Chapter 1202.

5-41 SECTION 1.005. Section 4202.009, Insurance Code, is amended
5-42 to read as follows:

5-43 Sec. 4202.009. CONFIDENTIAL INFORMATION. (a) Information
5-44 that reveals the identity of a physician or other individual health
5-45 care provider who makes a review determination for an independent
5-46 review organization is confidential.

5-47 (b) A record, report, or other information received or
5-48 maintained by an independent review organization, including any
5-49 material received or developed during a review of a rescission
5-50 decision under Subchapter C, Chapter 1202, is confidential.

5-51 (c) An independent review organization may not disclose the
5-52 identity of an affected individual or an issuer's decision to
5-53 rescind a health benefit plan under Subchapter C, Chapter 1202,
5-54 unless:

5-55 (1) an independent review organization determines the
5-56 decision to rescind is appropriate; or

5-57 (2) the time to appeal a rescission under that
5-58 subchapter has expired without an affected individual initiating an
5-59 appeal.

5-60 SECTION 1.006. Subsection (a), Section 4202.010, Insurance
5-61 Code, is amended to read as follows:

5-62 (a) An independent review organization conducting an
5-63 independent review under Subchapter C, Chapter 1202, or Subchapter
5-64 I, Chapter 4201, is not liable for damages arising from the review
5-65 determination made by the organization.

5-66 SECTION 1.007. The change in law made by this article
5-67 applies only to an insurance policy that is delivered, issued for
5-68 delivery, or renewed on or after the effective date of this Act. An
5-69 insurance policy that is delivered, issued for delivery, or renewed

6-1 before the effective date of this Act is governed by the law as it
6-2 existed before the effective date of this Act, and that law is
6-3 continued in effect for that purpose.

6-4 ARTICLE 2. MEDICAL LOSS RATIOS

6-5 SECTION 2.001. Subchapter A, Chapter 1301, Insurance Code,
6-6 is amended by adding Section 1301.010 to read as follows:

6-7 Sec. 1301.010. MEDICAL LOSS RATIO. (a) In this section,
6-8 "medical loss ratio" means direct losses incurred and direct losses
6-9 paid for all preferred provider benefit plans issued by an insurer,
6-10 divided by direct premiums earned for all preferred provider
6-11 benefit plans issued by that insurer. This amount may not include
6-12 home office and overhead costs, advertising costs, network
6-13 development costs, commissions and other acquisition costs, taxes,
6-14 capital costs, administrative costs, utilization review costs, or
6-15 claims processing costs.

6-16 (b) An insurer shall report the insurer's medical loss ratio
6-17 annually or more often as required by the commissioner by rule or
6-18 order.

6-19 (c) A medical loss ratio reported under this section is
6-20 public information.

6-21 (d) The department shall include information on the medical
6-22 loss ratio on the department's Internet website.

6-23 (e) An insurer shall report to the master policyholder or
6-24 sponsor:

6-25 (1) the total dollar amount for health care claims
6-26 paid under the preferred provider benefit plan for the nine months
6-27 following the policy effective date or renewal date; and

6-28 (2) the total dollar amount of premiums paid by the
6-29 master policyholder or the sponsor and insureds.

6-30 (f) The commissioner shall adopt rules as necessary to
6-31 implement this section, including rules regarding:

6-32 (1) a specific, uniform definition of "medical loss
6-33 ratio" for reporting and disclosure purposes;

6-34 (2) the frequency and form of reporting medical loss
6-35 ratios;

6-36 (3) standardizing and regulating the frequency and
6-37 form of reporting cost-containment expenses separate from the
6-38 medical loss ratio; and

6-39 (4) any disclaimers or explanations that an insurer
6-40 may include in the report required by Subsection (e).

6-41 SECTION 2.002. (a) Not later than January 1, 2010, the
6-42 commissioner of insurance shall adopt all rules necessary to
6-43 implement Section 1301.010, Insurance Code, as added by this
6-44 article. The first reporting period under Subsection (b), Section
6-45 1301.010, Insurance Code, may not cover any period that begins
6-46 before January 1, 2010.

6-47 (b) Subsection (e), Section 1301.010, Insurance Code, as
6-48 added by this article, applies only to a preferred provider benefit
6-49 plan policy delivered, issued for delivery, or renewed on or after
6-50 January 1, 2010. A policy delivered, issued for delivery, or
6-51 renewed before that date is governed by the law in effect
6-52 immediately before the effective date of this Act, and that law is
6-53 continued in effect for that purpose.

6-54 ARTICLE 3. PREMIUM RATE INCREASES FOR SMALL EMPLOYER HEALTH
6-55 BENEFIT PLANS

6-56 SECTION 3.001. Subchapter D, Chapter 501, Insurance Code,
6-57 is amended by amending Sections 501.151 and 501.153 and adding
6-58 Section 501.160 to read as follows:

6-59 Sec. 501.151. POWERS AND DUTIES OF OFFICE. (a) The
6-60 office:

6-61 (1) may assess the impact of insurance rates, rules,
6-62 and forms on insurance consumers in this state; ~~and~~

6-63 (2) shall advocate in the office's own name positions
6-64 determined by the public counsel to be most advantageous to a
6-65 substantial number of insurance consumers; and

6-66 (3) shall accept from a small employer, an eligible
6-67 employee, or an eligible employee's dependent and, if appropriate,
6-68 refer to the commissioner, a complaint described by Section
6-69 501.160.

7-1 (b) The decision to refer a complaint to the commissioner
7-2 under Subsection (a) is at the public counsel's sole discretion.

7-3 Sec. 501.153. AUTHORITY TO APPEAR, INTERVENE, OR INITIATE.
7-4 The public counsel:

7-5 (1) may appear or intervene, as a party or otherwise,
7-6 as a matter of right before the commissioner or department on behalf
7-7 of insurance consumers, as a class, in matters involving:

- 7-8 (A) rates, rules, and forms affecting:
- 7-9 (i) property and casualty insurance;
- 7-10 (ii) title insurance;
- 7-11 (iii) credit life insurance;
- 7-12 (iv) credit accident and health insurance;

7-13 or

- 7-14 (v) any other line of insurance for which
- 7-15 the commissioner or department promulgates, sets, adopts, or
- 7-16 approves rates, rules, or forms;

7-17 (B) rules affecting life, health, or accident
7-18 insurance; or

7-19 (C) withdrawal of approval of policy forms:
7-20 (i) in proceedings initiated by the
7-21 department under Sections 1701.055 and 1701.057; or

7-22 (ii) if the public counsel presents
7-23 persuasive evidence to the department that the forms do not comply
7-24 with this code, a rule adopted under this code, or any other law;

7-25 (2) may initiate or intervene as a matter of right or
7-26 otherwise appear in a judicial proceeding involving or arising from
7-27 an action taken by an administrative agency in a proceeding in which
7-28 the public counsel previously appeared under the authority granted
7-29 by this chapter;

7-30 (3) may appear or intervene, as a party or otherwise,
7-31 as a matter of right on behalf of insurance consumers as a class in
7-32 any proceeding in which the public counsel determines that
7-33 insurance consumers are in need of representation, except that the
7-34 public counsel may not intervene in an enforcement or parens
7-35 patriae proceeding brought by the attorney general; ~~and~~

7-36 (4) may appear or intervene before the commissioner or
7-37 department as a party or otherwise on behalf of small commercial
7-38 insurance consumers, as a class, in a matter involving rates,
7-39 rules, or forms affecting commercial insurance consumers, as a
7-40 class, in any proceeding in which the public counsel determines
7-41 that small commercial consumers are in need of representation; and

7-42 (5) may appear before the commissioner on behalf of a
7-43 small employer, eligible employee, or eligible employee's
7-44 dependent in a complaint the office refers to the commissioner
7-45 under Section 501.160.

7-46 Sec. 501.160. COMPLAINT RESOLUTION FOR CERTAIN PREMIUM RATE
7-47 INCREASES. (a) A small employer, an eligible employee, or an
7-48 eligible employee's dependent may file a complaint with the office
7-49 alleging that a rate is excessive for the risks to which the rate
7-50 applies, if the percentage increase in the premium rate charged to a
7-51 small employer under Subchapter E, Chapter 1501, for a new rating
7-52 period exceeds 15 percent.

7-53 (b) The office shall refer a complaint received under
7-54 Subsection (a) to the commissioner if the office determines that
7-55 the complaint substantially attests to a rate charged that is
7-56 excessive for the risks to which the rate applies.

7-57 (c) With respect to a complaint filed under Subsection (a),
7-58 the office may issue a subpoena applicable throughout the state
7-59 that requires the production of records.

7-60 (d) On application of the office in the case of disobedience
7-61 of a subpoena, a district court may issue an order requiring any
7-62 individual or person, including a small employer health benefit
7-63 plan issuer described by Section 1501.002, that is subpoenaed to
7-64 obey the subpoena and produce records, if the individual or person
7-65 has refused to do so. An application under this subsection must be
7-66 made in a district court in Travis County.

7-67 SECTION 3.002. Section 1501.205, Insurance Code, is amended
7-68 by adding Subsection (d) to read as follows:

7-69 (d) On the request of a small employer, a small employer

8-1 health benefit plan issuer shall disclose the percentage change in
 8-2 the risk load assessed to a small employer group to the group, along
 8-3 with the percentage change attributable exclusively to any change
 8-4 in case characteristics.

8-5 SECTION 3.003. Subchapter E, Chapter 1501, Insurance Code,
 8-6 is amended by adding Section 1501.2131 and amending Section
 8-7 1501.214 to read as follows:

8-8 Sec. 1501.2131. COMPLAINT FACILITATION FOR PREMIUM RATE
 8-9 ADJUSTMENTS. If the percentage increase in the premium rate
 8-10 charged to a small employer for a new rating period exceeds 15
 8-11 percent, the small employer, an eligible employee, or an eligible
 8-12 employee's dependent may file a complaint with the office of public
 8-13 insurance counsel as provided by Section 501.160.

8-14 Sec. 1501.214. ENFORCEMENT. (a) Subject to Subsection
 8-15 (b), if ~~if~~ the commissioner determines that a small employer
 8-16 health benefit plan issuer subject to this chapter exceeds the
 8-17 applicable premium rate established under this subchapter, the
 8-18 commissioner may order restitution and assess penalties as provided
 8-19 by Chapter 82.

8-20 (b) The commissioner shall enter an order under this section
 8-21 if the commissioner makes the finding described by Section
 8-22 1501.653.

8-23 SECTION 3.004. Chapter 1501, Insurance Code, is amended by
 8-24 adding Subchapter N to read as follows:

8-25 SUBCHAPTER N. RESOLUTION OF CERTAIN COMPLAINTS AGAINST SMALL
 8-26 EMPLOYER HEALTH BENEFIT PLAN ISSUERS

8-27 Sec. 1501.651. DEFINITIONS. In this subchapter:

8-28 (1) "Honesty-in-premium account" means the account
 8-29 established under Section 1501.656.

8-30 (2) "Office" means the office of public insurance
 8-31 counsel.

8-32 Sec. 1501.652. COMPLAINT RESOLUTION PROCEDURE. (a) On the
 8-33 receipt of a referral of a complaint from the office of public
 8-34 insurance counsel under Section 501.160, the commissioner shall
 8-35 request written memoranda from the office and the small employer
 8-36 health benefit plan issuer that is the subject of the complaint.

8-37 (b) After receiving the initial memoranda described by
 8-38 Subsection (a), the commissioner may request one rebuttal
 8-39 memorandum from the office.

8-40 (c) The commissioner may by rule limit the number of
 8-41 exhibits submitted with or the time frame allowed for the submittal
 8-42 of the memoranda described by Subsection (a) or (b).

8-43 Sec. 1501.653. ORDER; FINDINGS. The commissioner shall
 8-44 issue an order under Section 1501.214(b) if the commissioner
 8-45 determines that the rate complained of is excessive for the risks to
 8-46 which the rate applies.

8-47 Sec. 1501.654. COSTS. The office may request, and the
 8-48 commissioner may award to the office, reasonable costs and fees
 8-49 associated with the investigation and resolution of a complaint
 8-50 filed under Section 501.160 and disposed of in accordance with this
 8-51 subchapter.

8-52 Sec. 1501.655. ASSESSMENT. (a) The commissioner may make
 8-53 an assessment against each small employer health benefit plan
 8-54 issuer in an amount that is sufficient to cover the costs of
 8-55 investigating and resolving a complaint filed under Section 501.160
 8-56 and disposed of in accordance with this subchapter.

8-57 (b) The commissioner shall deposit assessments collected
 8-58 under this section to the credit of the honesty-in-premium account.

8-59 Sec. 1501.656. HONESTY-IN-PREMIUM ACCOUNT. (a) The
 8-60 honesty-in-premium account is an account in the general revenue
 8-61 fund that may be appropriated only to cover the cost associated with
 8-62 the investigation and resolution of a complaint filed under Section
 8-63 501.160 and disposed of in accordance with this subchapter.

8-64 (b) Interest earned on the honesty-in-premium account shall
 8-65 be credited to the account. The account is exempt from the
 8-66 application of Section 403.095, Government Code.

8-67 Sec. 1501.657. RATE CHANGE NOT PROHIBITED. Nothing in this
 8-68 subchapter prohibits a small employer health benefit plan issuer
 8-69 from, at any time, offering a different rate to the group whose rate

9-1 is the subject of a complaint.

9-2 SECTION 3.005. The change in law made by Chapter 1501,
9-3 Insurance Code, as amended by this article, applies only to a small
9-4 employer health benefit plan that is delivered, issued for
9-5 delivery, or renewed on or after January 1, 2010. A small employer
9-6 health benefit plan that is delivered, issued for delivery, or
9-7 renewed before January 1, 2010, is covered by the law in effect at
9-8 the time the health benefit plan was delivered, issued for
9-9 delivery, or renewed, and that law is continued in effect for that
9-10 purpose.

9-11 ARTICLE 4. PHYSICIAN RANKING BY HEALTH BENEFIT PLAN ISSUERS

9-12 SECTION 4.001. Subtitle F, Title 8, Insurance Code, is
9-13 amended by adding Chapter 1460 to read as follows:

9-14 CHAPTER 1460. STANDARDS REQUIRED REGARDING CERTAIN PHYSICIAN
9-15 RANKINGS BY HEALTH BENEFIT PLANS

9-16 Sec. 1460.001. DEFINITIONS. In this chapter:

9-17 (1) "Health benefit plan issuer" means an entity
9-18 authorized under this code or another insurance law of this state
9-19 that provides health insurance or health benefits in this state,
9-20 including:

9-21 (A) an insurance company;

9-22 (B) a group hospital service corporation
9-23 operating under Chapter 842;

9-24 (C) a health maintenance organization operating
9-25 under Chapter 843; and

9-26 (D) a stipulated premium company operating under
9-27 Chapter 884.

9-28 (2) "Physician" means an individual licensed to
9-29 practice medicine in this state or another state of the United
9-30 States.

9-31 Sec. 1460.002. EXEMPTION. This chapter does not apply to:

9-32 (1) a Medicaid managed care program operated under
9-33 Chapter 533, Government Code;

9-34 (2) a Medicaid program operated under Chapter 32,
9-35 Human Resources Code;

9-36 (3) the child health plan program under Chapter 62,
9-37 Health and Safety Code, or the health benefits plan for children
9-38 under Chapter 63, Health and Safety Code; or

9-39 (4) a Medicare supplement benefit plan, as defined by
9-40 Chapter 1652.

9-41 Sec. 1460.003. PHYSICIAN RANKING REQUIREMENTS. (a) A
9-42 health benefit plan issuer, including a subsidiary or affiliate,
9-43 may not rank physicians, classify physicians into tiers based on
9-44 performance, or publish physician-specific information that
9-45 includes rankings, tiers, ratings, or other comparisons of a
9-46 physician's performance against standards, measures, or other
9-47 physicians, unless:

9-48 (1) the standards used by the health benefit plan
9-49 issuer conform to nationally recognized standards and guidelines as
9-50 required by rules adopted under Section 1460.005;

9-51 (2) the standards and measurements to be used by the
9-52 health benefit plan issuer are disclosed to each affected physician
9-53 before any evaluation period used by the health benefit plan
9-54 issuer; and

9-55 (3) each affected physician is afforded, before any
9-56 publication or other public dissemination, an opportunity to
9-57 dispute the ranking or classification through a process that
9-58 includes due process protections that conform to protections
9-59 described by 42 U.S.C. Section 11112.

9-60 (b) This section does not apply to the publication of a list
9-61 of network physicians and providers if ratings or comparisons are
9-62 not made.

9-63 Sec. 1460.004. DUTIES OF PHYSICIANS. A physician may not
9-64 require or request that a patient of the physician enter into an
9-65 agreement under which the patient agrees not to:

9-66 (1) rank or otherwise evaluate the physician;

9-67 (2) participate in surveys regarding the physician; or

9-68 (3) in any way comment on the patient's opinion of the
9-69 physician.

10-1 Sec. 1460.005. RULES; STANDARDS. (a) The commissioner
10-2 shall adopt rules in the manner prescribed by Subchapter A, Chapter
10-3 36, as necessary to implement this chapter.

10-4 (b) The commissioner shall adopt rules as necessary to
10-5 ensure that a health benefit plan issuer that uses a physician
10-6 ranking system complies with the standards and guidelines described
10-7 by Subsection (c).

10-8 (c) In adopting rules under this section, the commissioner
10-9 shall consider the standards and guidelines prescribed by
10-10 nationally recognized organizations that establish or promote
10-11 guidelines and performance measures emphasizing quality of health
10-12 care, including the National Quality Forum and the AQA Alliance. If
10-13 neither the National Quality Forum nor the AQA Alliance has
10-14 established standards or guidelines regarding an issue, the
10-15 commissioner shall consider the standards and guidelines
10-16 prescribed by the National Committee for Quality Assurance and
10-17 other similar national organizations.

10-18 Sec. 1460.006. DUTIES OF HEALTH BENEFIT PLAN ISSUER. A
10-19 health benefit plan issuer shall ensure that:

10-20 (1) physicians being measured are actively involved in
10-21 the development of the standards used under this chapter; and

10-22 (2) the measures and methodology used in the
10-23 comparison programs described by Section 1460.003 are transparent
10-24 and valid.

10-25 Sec. 1460.007. SANCTIONS; DISCIPLINARY ACTIONS. (a) A
10-26 health benefit plan issuer that violates this chapter or a rule
10-27 adopted under this chapter is subject to sanctions and disciplinary
10-28 actions under Chapters 82 and 84.

10-29 (b) A violation of this chapter by a physician constitutes
10-30 grounds for disciplinary action by the Texas Medical Board,
10-31 including imposition of an administrative penalty.

10-32 SECTION 4.002. (a) A health benefit plan issuer shall
10-33 comply with Chapter 1460, Insurance Code, as added by this article,
10-34 not later than December 31, 2009.

10-35 (b) A health benefit plan issuer is not subject to sanctions
10-36 or disciplinary actions under Section 1460.007, Insurance Code, as
10-37 added by this article, before January 1, 2010.

10-38 ARTICLE 5. EFFECTIVE DATE

10-39 SECTION 5.001. Except as otherwise provided by this Act,
10-40 this Act takes effect immediately if it receives a vote of
10-41 two-thirds of all the members elected to each house, as provided by
10-42 Section 39, Article III, Texas Constitution. If this Act does not
10-43 receive the vote necessary for immediate effect, this Act takes
10-44 effect September 1, 2009.

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