By: Watson S.B. No. 1925

A BILL TO BE ENTITLED

AN ACT

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- 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 6 SECTION 1. Subchapter C, Chapter 404, Labor Code, is
- 7 amended by adding Section 404.1015 to read as follows:
- 8 Sec. 404.1015. REFUSAL TO PROVIDE OR TERMINATION OF
- 9 SERVICES. (a) The public counsel may refuse to provide or may
- 10 terminate the services of the office to any claimant who:
- 11 (1) is abusive or violent to or who threatens any
- 12 employee of the office;
- 13 (2) makes unreasonable demands for office services or
- 14 for assistance in claiming benefits not provided by law; or
- 15 (3) commits or threatens to commit a criminal act in
- 16 pursuit of a workers' compensation claim.
- 17 (b) If the public counsel determines under Subsection (a)
- 18 that the services of the office should be refused or terminated, the
- 19 office shall inform the affected claimant in writing and notify the
- 20 <u>division</u>.
- 21 (c) The office shall notify the appropriate law enforcement
- 22 authority if the office becomes aware that the claimant or a person
- 23 acting on the claimant's behalf commits or threatens to commit a
- 24 criminal act.

- S.B. No. 1925
- 1 SECTION 2. Section 404.105, Labor Code, is amended to read
- 2 as follows:
- 3 Sec. 404.105. AUTHORITY TO ASSIST INDIVIDUAL INJURED
- 4 EMPLOYEES IN ADMINISTRATIVE PROCEDURES. (a) The office, through
- 5 the ombudsman program, may appear before the commissioner, [or]
- 6 division, or State Office of Administrative Hearings to provide
- 7 <u>assistance to [on behalf of]</u> an individual injured employee during:
- 8 <u>(1) a workers' compensation</u> [an] administrative
- 9 dispute resolution process; or
- 10 (2) an enforcement action by the department or
- 11 division against an employee for a violation of the Texas Workers'
- 12 <u>Compensation Act</u>.
- 13 <u>(b)</u> This chapter may not be construed as requiring or
- 14 allowing legal representation for an individual injured employee by
- 15 an office attorney or ombudsman in any proceeding.
- SECTION 3. Section 404.109, Labor Code, is amended to read
- 17 as follows:
- 18 Sec. 404.109. INJURED EMPLOYEE RIGHTS; NOTICE. The public
- 19 counsel shall adopt, in the form and manner prescribed by the public
- 20 <u>counsel</u>, [submit to the division and the department for adoption by
- 21 the commissioners a notice of injured employee rights and
- 22 responsibilities to be distributed by the division as provided by
- 23 commissioner or [and] commissioner of insurance rules.
- SECTION 4. Section 404.110, Labor Code, is amended to read
- 25 as follows:
- Sec. 404.110. APPLICABILITY TO PUBLIC COUNSEL OF
- 27 CONFIDENTIALITY REQUIREMENTS. (a) Confidentiality requirements

- 1 applicable to examination reports and to the commissioner of
- 2 insurance under Sections 401.058, 401.105, 401.106, 441.201, and
- 3 <u>501.158</u> [Article 1.18], Insurance Code, as applicable, and Section
- 4 404.111, [and to the commissioner of insurance under Section 3A,
- 5 Article 21.28-A, Insurance Code, apply to the public counsel.
- 6 (b) An employee of the office may not be compelled to
- 7 disclose information communicated to the employee by a claimant on
- 8 any matter relating to the claimant's claim. This subsection does
- 9 not prohibit or alter the office's duty to notify appropriate law
- 10 enforcement authorities under Section 404.1015(c).
- SECTION 5. Section 404.111, Labor Code, is amended to read
- 12 as follows:
- Sec. 404.111. ACCESS TO INFORMATION. (a) Except as
- 14 otherwise provided by this section, the [The] office may access
- 15 information from an executive agency that is otherwise confidential
- 16 under a law of this state if that information is necessary for the
- 17 performance of the duties of the office, including information made
- 18 confidential under:
- 19 (1) Section 843.006, Insurance Code;
- 20 (2) Chapter 108, Health and Safety Code;
- 21 (3) Chapter 552, Government Code; and
- 22 (4) Sections 402.083, 402.091, and 402.092 of this
- 23 code.
- 24 (b) The office may not access information under Subsection
- 25 (a) that is an attorney-client communication or an attorney work
- 26 product, or other information protected by a privilege recognized
- 27 by the Texas Rules of Civil Procedure or the Texas Rules of

- 1 Evidence.
- 2 (c) In furtherance of assisting an employee under Section
- 3 404.105(a)(2), the office may not access information under
- 4 Subsection 404.111(a) to which the employee is not otherwise
- 5 entitled. If the office possesses any information made
- 6 confidential by the Texas Workers' Compensation Act or any other
- 7 laws of this state to which the employee is not otherwise entitled,
- 8 that information may not be disclosed to the employee or any other
- 9 party assisting an employee under Section 404.105(a)(2). Nothing
- 10 in this subsection prohibits or alters the office's duty to notify
- 11 appropriate law enforcement authorities under Section 404.1015(c).
- 12 (d) Except as provided by this section [On request by the
- $13 \quad \frac{\text{public counsel}}{\text{public counsel}}$, the division or the department shall provide any
- 14 information or data requested by the <u>public counsel</u> [office] in
- 15 furtherance of the duties of the office under this chapter.
- 16 $\underline{\text{(e)}}$ [$\frac{\text{(e)}}{\text{(c)}}$] The office may not make public any confidential
- 17 information provided to the office under this chapter. Except as
- 18 provided by Subsection (c), the office [but] may disclose a summary
- 19 of the information that does not directly or indirectly identify
- 20 the individual or entity that is the subject of the
- 21 information. The office may not release, and an individual or
- 22 entity may not gain access to, any information that:
- 23 (1) could reasonably be expected to reveal the
- 24 identity of a health care provider or an injured employee;
- 25 (2) reveals the zip code of an injured employee's
- 26 primary residence;
- 27 (3) discloses a health care provider discount or a

- 1 differential between a payment and a billed charge; or
- 2 (4) relates to an actual payment made by a payer to an
- 3 identified health care provider.
- 4 $\underline{\text{(f)}}$ [\frac{(d)}{}] Information collected or used by the office under
- 5 this chapter is subject to the confidentiality provisions and
- 6 criminal penalties of:
- 7 (1) Section 81.103, Health and Safety Code;
- 8 (2) Section 311.037, Health and Safety Code;
- 9 (3) Chapter 159, Occupations Code; [and]
- 10 (4) Chapter 552, Government Code; and
- 11 <u>(5) Sections [Section</u>] 402.091 <u>and 402.092</u> of this
- 12 code.
- (g) [(e)] Information on health care providers and injured
- 14 employees that is in the possession of the office, and any
- 15 compilation, report, or analysis produced from the information that
- 16 identifies providers and injured employees is not:
- 17 (1) subject to discovery, subpoena, or other means of
- 18 legal compulsion for release to any individual or entity; or
- 19 (2) admissible in any civil, administrative, or
- 20 criminal proceeding.
- 21 (h) $[\frac{f}{f}]$ Notwithstanding Subsection $\frac{f}{f}$ (e) $\frac{f}{f}$, the
- 22 office may use zip code information to analyze information on a
- 23 geographical basis.
- 24 SECTION 6. This Act takes effect September 1, 2009.