Amend HB 1951 (house committee printing) by adding the following appropriately numbered ARTICLE to the bill and renumbering subsequent ARTICLES of the bill accordingly:

ARTICLE ____. UNFAIR CLAIM SETTLEMENT PRACTICES

SECTION ____.001. Section 542.003, Insurance Code, is amended to read as follows:

- Sec. 542.003. UNFAIR CLAIM SETTLEMENT PRACTICES PROHIBITED. (a) An insurer engaging in business in this state may not engage in an unfair claim settlement practice.
- (b) Any of the following acts by an insurer constitutes unfair claim settlement practices:
- (1) knowingly misrepresenting to a claimant pertinent facts or policy provisions relating to coverage at issue;
- (2) failing to acknowledge with reasonable promptness pertinent communications relating to a claim arising under the insurer's policy;
- (3) failing to adopt and implement reasonable standards for the prompt investigation of claims arising under the insurer's policies;
- (4) not attempting in good faith to effect a prompt, fair, and equitable settlement of a claim submitted in which liability has become reasonably clear;
- (5) compelling a policyholder to institute a suit to recover an amount due under a policy by offering substantially less than the amount ultimately recovered in a suit brought by the policyholder;
- (6) providing to a person compensation in any form that is based on the person's or insurer's decision to:
 - (A) deny or delay the resolution of a claim; or

 (B) cancel or decline to renew an insurance

policy;

- $\underline{(7)}$ failing to maintain the information required by Section 542.005; or
- (8) (7) committing another act the commissioner determines by rule constitutes an unfair claim settlement practice.