By: Zedler H.B. No. 1924

## A BILL TO BE ENTITLED

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- 2 relating to the investigation and resolution of complaints filed
- 3 against physicians.
- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 5 SECTION 1. Section 154.053(a), Occupations Code, is amended
- 6 to read as follows:
- 7 (a) The board shall notify a physician who is the subject of
- 8 a complaint filed with the board that a complaint has been filed and
- 9 shall notify the physician of the specific allegations made in
- 10 [nature of] the complaint unless the notice would jeopardize an
- 11 investigation.
- SECTION 2. Sections 164.003(c) and (f), Occupations Code,
- 13 are amended to read as follows:
- 14 (c) An affected physician is entitled to:
- 15 (1) reply to the staff's presentation; [and]
- 16 (2) present the facts the physician reasonably
- 17 believes the physician could prove by competent evidence or
- 18 qualified witnesses at a hearing; and
- 19 (3) cross-examine any expert relied on in the staff's
- 20 presentation.
- 21 (f) The notice required by Subsection (b)(2) must be
- 22 accompanied by a written statement of the <a href="mailto:specific">specific</a> [nature of the]
- 23 allegations <u>made in the complaint</u>, the specific statute, rule, or
- 24 standard of care alleged to be violated, and the information the

- 1 board intends to use at the meeting. If the board does not provide
- 2 the statement or information at that time, the license holder may
- 3 use that failure as grounds for rescheduling the informal meeting.
- 4 If the complaint includes an allegation that the license holder has
- 5 violated the standard of care, the notice must include a copy of the
- 6 report by the expert physician reviewer. The license holder must
- 7 provide to the board the license holder's rebuttal at least five
- 8 business days before the date of the meeting in order for the
- 9 information to be considered at the meeting.
- SECTION 3. Section 164.0032, Occupations Code, is amended
- 11 by amending Subsections (d), (f), and (g) and adding Subsection
- 12 (g-1) to read as follows:
- 13 (d) The panel and board employees shall provide an
- 14 opportunity for the affected physician and the physician's
- 15 authorized representative to:
- 16 <u>(1)</u> reply to the board employees' presentation;
- 17 (2) cross-examine any expert relied on in the board
- 18 employees' presentation; and
- 19 (3) [to] present oral and written statements and facts
- 20 that the physician and representative reasonably believe could be
- 21 proven by competent evidence at a formal hearing.
- 22 (f) The panel shall recommend the dismissal of the complaint
- 23 or allegations or, if the panel determines that the affected
- 24 physician has violated a statute, [or standard of
- 25 care, the panel may recommend board action and terms for an informal
- 26 settlement of the case.
- 27 (g) The panel's recommendations under Subsection (f) must

- 1 be made in a written order and presented to the affected physician
- 2 and the physician's authorized representative. The order must
- 3 state each specific act the panel has determined is a violation and
- 4 what statute, board rule, or standard of care the act violates if
- 5 the panel determines that the affected physician has violated a
- 6 statute, board rule, or standard of care.
- 7 (g-1) The physician may accept the proposed settlement
- 8 within the time established by the panel at the informal meeting.
- 9 If the physician rejects the proposed settlement or does not act
- 10 within the required time, the board may proceed with the filing of a
- 11 formal complaint with the State Office of Administrative Hearings.
- 12 SECTION 4. Section 164.005(f), Occupations Code, is amended
- 13 to read as follows:
- 14 (f) A formal complaint must allege with reasonable
- 15 certainty each specific act relied on by the board to constitute a
- 16 violation of a specific statute, [or standard of care.
- 17 The formal complaint must be specific enough to:
- 18 (1) enable a person of common understanding to know
- 19 what is meant by the formal complaint; and
- 20 (2) give the person who is the subject of the formal
- 21 complaint notice of each particular act alleged to be a violation of
- 22 a specific statute, [or standard of care.
- SECTION 5. Sections 154.053 and 164.005, Occupations Code,
- 24 as amended by this Act, apply only to a complaint filed on or after
- 25 the effective date of this Act. A complaint filed before that date
- 26 is governed by the law in effect on the date the complaint was
- 27 filed, and the former law is continued in effect for that purpose.

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- 1 SECTION 6. Sections 164.003 and 164.0032, Occupations Code,
- 2 as amended by this Act, apply only to an informal proceeding
- 3 concerning a complaint filed on or after the effective date of this
- 4 Act. An informal proceeding concerning a complaint filed before
- 5 that date is governed by the law in effect on the date the complaint
- 6 was filed, and the former law is continued in effect for that
- 7 purpose.
- 8 SECTION 7. This Act takes effect September 1, 2011.