By: Hamilton H.B. No. 2040

A BILL TO BE ENTITLED

| Τ | AN ACT |
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| 2 | relating to critical incident stress management and crisis response |
| 3 | services. |
| 4 | BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS: |
| 5 | SECTION 1. Subtitle B, Title 9, Health and Safety Code, is |
| 6 | amended by adding Chapter 784 to read as follows: |
| 7 | CHAPTER 784. CRITICAL INCIDENT STRESS MANAGEMENT AND CRISIS |
| 8 | RESPONSE SERVICES |
| 9 | Sec. 784.001. DEFINITIONS. In this chapter: |
| 10 | (1) "Crisis response service" means consultation, |
| 11 | risk assessment, referral, and on-site crisis intervention |
| 12 | services provided by an emergency response team member to an |
| 13 | emergency service provider affected by a crisis or disaster. |
| 14 | (2) "Critical incident stress" means the acute or |
| 15 | cumulative psychological stress or trauma that an emergency service |
| 16 | provider may experience in providing emergency services in response |
| 17 | to a critical incident, including a crisis, disaster, or emergency. |
| 18 | The stress or trauma is an unusually strong emotional, cognitive, |
| 19 | or physical reaction that has the potential to interfere with |
| 20 | normal functioning, including: |
| 21 | (A) physical and emotional illness; |
| 22 | (B) failure of usual coping mechanisms; |
| 23 | (C) loss of interest in the job; |
| 24 | (D) personality changes; and |

| Τ | (E) loss of ability to function. |
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| 2 | (3) "Critical incident stress management service" |
| 3 | means a service providing a process of crisis intervention designed |
| 4 | to assist an emergency service provider in coping with critical |
| 5 | incident stress. The term includes consultation, counseling, |
| 6 | debriefing, defusing, intervention services, case management |
| 7 | services, prevention, and referral. |
| 8 | (4) "Emergency response team member" means an |
| 9 | individual providing critical incident stress management services |
| 10 | or crisis response services, or both, who is designated by an |
| 11 | appropriate state or local governmental unit to provide those |
| 12 | services as a member of an organized team or in association with the |
| 13 | governmental unit. |
| 14 | (5) "Emergency service provider" means an individual |
| 15 | who provides emergency response services, including a law |
| 16 | enforcement officer, firefighter, emergency medical services |
| 17 | provider, dispatcher, or rescue service provider. |
| 18 | Sec. 784.002. CLOSED MEETINGS. (a) Except as provided by |
| 19 | Subsection (b) and notwithstanding Chapter 551, Government Code, or |
| 20 | any other law, a meeting in which critical incident stress |
| 21 | management services or crisis response services are provided to an |
| 22 | emergency service provider: |
| 23 | (1) is closed to the general public; and |
| 24 | (2) may be closed to any individual who was not |
| 25 | directly involved in the critical incident or crisis. |
| 26 | (b) Subsection (a) does not apply if: |
| 27 | (1) the emergency service provider or the legal |

- 1 representative of the provider expressly agrees that the meeting
- 2 may be open to the general public or to certain individuals; or
- 3 (2) the emergency service provider is deceased.
- 4 Sec. 784.003. CONFIDENTIALITY. (a) Except as otherwise
- 5 provided by this section:
- 6 (1) a communication made by an emergency service
- 7 provider to an emergency response team member while the provider
- 8 receives critical incident stress management services or crisis
- 9 response services is confidential and may not be disclosed in a
- 10 civil, criminal, or administrative proceeding; and
- 11 (2) a record kept by an emergency response team member
- 12 relating to the provision of critical incident stress management
- 13 <u>services or crisis response services to an emergency service</u>
- 14 provider by the team is confidential and is not subject to subpoena,
- 15 discovery, or introduction into evidence in a civil, criminal, or
- 16 <u>administrative proceeding.</u>
- 17 (b) A court in a civil or criminal case or the
- 18 decision-making entity in an administrative proceeding may allow
- 19 disclosure of a communication or record described by Subsection (a)
- 20 if the court or entity finds that the benefit of allowing disclosure
- 21 of the communication or record is more important than protecting
- 22 the privacy of the individual.
- (c) A communication or record described by Subsection (a)
- 24 is not confidential if:
- 25 <u>(1) the emergency response team member reasonably</u>
- 26 needs to make an appropriate referral of the emergency service
- 27 provider to or consult about the provider with another member of the

- 1 team or an appropriate professional associated with the team;
- 2 (2) the communication conveys information that the
- 3 emergency service provider is or appears to be an imminent threat to
- 4 the provider or anyone else;
- 5 (3) the communication conveys information relating to
- 6 a past, present, or future criminal act that does not directly
- 7 relate to the critical incident or crisis;
- 8 (4) the emergency service provider or the legal
- 9 representative of the provider expressly agrees that the
- 10 communication or record is not confidential; or
- 11 (5) the emergency service provider is deceased.
- 12 (d) A communication or record described by Subsection (a) is
- 13 not confidential to the extent that it conveys information
- 14 concerning the services and care provided to or withheld by the
- 15 emergency service provider to an individual injured in the critical
- 16 <u>incident or during the crisis.</u>
- Sec. 784.004. LIMITATION ON LIABILITY. (a) An emergency
- 18 response team or an emergency response team member providing
- 19 critical incident stress management services or crisis response
- 20 services is not liable for damages, including personal injury,
- 21 wrongful death, property damage, or other loss related to the
- 22 team's or member's act, error, or omission in the performance of
- 23 the services, unless the act, error, or omission constitutes
- 24 wanton, wilful, or intentional misconduct.
- 25 (b) Subsection (a) limits liability for damages in any civil
- 26 action, including a claim for damages arising from injury to
- 27 physical or mental health.

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- 1 SECTION 2. Chapter 784, Health and Safety Code, as added by
- 2 this Act, applies only to critical incident stress management
- 3 services and crisis response services, as those terms are defined
- 4 by Section 784.001, Health and Safety Code, as added by this Act,
- 5 provided in relation to a critical incident or crisis that occurs
- 6 on or after the effective date of this Act.
- 7 SECTION 3. This Act takes effect September 1, 2011.