By: Phillips H.B. No. 2257

Substitute the following for H.B. No. 2257:

By: Fletcher C.S.H.B. No. 2257

## A BILL TO BE ENTITLED

AN ACT

- 2 relating to the procurement and use of an emergency notification
- 3 system by public service providers.
- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 5 SECTION 1. Subchapter H, Chapter 418, Government Code, is
- 6 amended by adding Section 418.192 to read as follows:
- 7 Sec. 418.192. COMMUNICATIONS BY PUBLIC SERVICE PROVIDERS
- 8 DURING DISASTERS AND EMERGENCIES. (a) In this section:
- 9 (1) "Emergency" means a temporary, sudden, and
- 10 unforeseen occurrence that requires action by a public service
- 11 provider to correct the occurrence, inform others of the
- 12 occurrence, protect lives or property, or temporarily reduce demand
- 13 for or allocate supply of the provider's products or services to
- 14 ensure public safety or preserve the integrity of service delivery
- 15 mechanisms.

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- 16 (2) "Public service provider" means any person or
- 17 entity that provides essential products or services to the public
- 18 that are regulated under the Natural Resources Code, Utilities
- 19 Code, or Water Code, including:
- (A) common carriers under Section 111.002,
- 21 Natural Resources Code;
- 22 (B) telecommunications providers as defined by
- 23 Section 51.002, Utilities Code; and
- (C) any other person or entity providing or

- 1 producing heat, light, power, or water.
- 2 (b) A public service provider may enter into a contract for
- 3 an emergency notification system described by this section for use
- 4 in informing the provider's customers, governmental entities, and
- 5 other affected persons regarding:
- 6 (1) notice of a disaster or emergency; and
- 7 (2) any actions a recipient is required to take during
- 8 a disaster or emergency.
- 9 (c) The emergency notification system for which a contract
- 10 is entered into under Subsection (b) must rely on a dynamic
- 11 information database that:
- 12 (1) is capable of simultaneous transmission of
- 13 emergency messages to all recipients through at least two
- 14 industry-standard gateways to one or more telephones or electronic
- 15 devices owned by a recipient in a manner that does not negatively
- 16 <u>impact the existing communications infrastructure;</u>
- 17 (2) allows the public service provider to:
- 18 (A) store prewritten emergency messages in the
- 19 dynamic information database for subsequent use; and
- 20 (B) generate emergency messages in real time
- 21 based on provider inputs;
- 22 (3) allows a recipient to select the language in which
- 23 the recipient would prefer to receive messages;
- 24 (4) transmits the message in the recipient's language
- 25 of choice to that recipient;
- 26 (5) converts text messages to sound files and
- 27 transmits those sound files to the appropriate device;

- 1 (6) assigns recipients to priority groups for
- 2 notification; and
- 3 (7) allows for the collection and verification of
- 4 responses by recipients of emergency messages.
- 5 (d) The dynamic information database must comply with:
- 6 (1) the Telecommunications Service Priority program
- 7 <u>established by the Federal Communications Commission; and</u>
- 8 (2) the Federal Information Processing Standard 140-2
- 9 governing compliant cryptographic modules for encryption and
- 10 security issued by the National Institute of Standards and
- 11 Technology.
- 12 (e) A public service provider that uses an emergency
- 13 <u>notification system described by this section is entitled to</u>
- 14 information that is confidential under Section 771.061, Health and
- 15 Safety Code, from a governmental entity providing 9-1-1 service to
- 16 <u>a public service provider's customers. The public service provider</u>
- 17 shall use information collected or received under this subsection
- 18 only for informing persons under Subsection (b).
- 19 SECTION 2. This Act takes effect immediately if it receives
- 20 a vote of two-thirds of all the members elected to each house, as
- 21 provided by Section 39, Article III, Texas Constitution. If this
- 22 Act does not receive the vote necessary for immediate effect, this
- 23 Act takes effect September 1, 2011.