By: Eiland H.B. No. 2277

## A BILL TO BE ENTITLED

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- 2 relating to the sale, exchange, or replacement of life insurance
- 3 and annuity contracts.
- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 5 SECTION 1. Section 541.058(b), Insurance Code, is amended
- 6 to read as follows:
- 7 (b) It is not a rebate or discrimination prohibited by
- 8 Section 541.056(a) or 541.057:
- 9 (1) for a life insurance or life annuity contract, to
- 10 pay a bonus to a policyholder or otherwise abate the policyholder's
- 11 premiums in whole or in part out of surplus accumulated from
- 12 nonparticipating insurance policies if the bonus or abatement:
- 13 (A) is fair and equitable to policyholders; and
- 14 (B) is in the best interests of the insurer and
- 15 its policyholders;
- 16 (2) for a life insurance policy issued on the
- 17 industrial debit plan, to make to a policyholder who has
- 18 continuously for a specified period made premium payments directly
- 19 to the insurer's office an allowance in an amount that fairly
- 20 represents the saving in collection expenses;
- 21 (3) for a group insurance policy, to readjust the rate
- 22 of premium based on the loss or expense experience under the policy
- 23 at the end of a policy year if the adjustment is retroactive for
- 24 only that policy year;

- 1 (4) for a life annuity contract, to waive surrender
- 2 charges under the contract when the contract holder exchanges that
- 3 contract for another annuity contract issued by the same insurer or
- 4 an affiliate of the same insurer that is part of the same holding
- 5 company group if:
- 6 (A) the waiver and the exchange are fully,
- 7 fairly, and accurately explained to the contract holder in a manner
- 8 that is not deceptive or misleading; and
- 9 (B) the contract holder is given credit for the
- 10 time that the previous contract was held when determining any
- 11 surrender charges under the new contract;
- 12 (5) in connection with an accident and health
- 13 insurance policy, to provide to policy or certificate holders, in
- 14 addition to benefits under the terms of the insurance contract,
- 15 health-related services or health-related information, or to
- 16 disclose the availability of those additional services and
- 17 information to prospective policy or certificate holders; or
- 18 (6) in connection with a health maintenance
- 19 organization evidence of coverage, to provide to enrollees, in
- 20 addition to benefits under the evidence of coverage, health-related
- 21 services or health-related information, or to disclose the
- 22 availability of those additional services and information to
- 23 prospective enrollees or contract holders.
- SECTION 2. Section 1114.004(a), Insurance Code, is amended
- 25 to read as follows:
- 26 (a) Except as otherwise specifically provided by this
- 27 chapter, this chapter does not apply to transactions involving:

- 1 (1) credit life insurance;
- 2 (2) group life insurance or group annuities for which
- 3 there is no direct solicitation of individuals by an agent;
- 4 (3) [group] life insurance and annuities used to fund
- 5 prepaid funeral benefits contracts, as defined by Chapter 154,
- 6 Finance Code;
- 7 (4) an application to:
- 8 (A) exercise a contractual change or a conversion
- 9 privilege made to the insurer that issued the existing policy or
- 10 contract;
- 11 (B) replace an existing policy or contract by the
- 12 insurer that issued the existing policy or contract under a program
- 13 filed with and approved by the commissioner; or
- 14 (C) exercise a term conversion privilege among
- 15 corporate affiliates;
- 16 (5) life insurance proposed to replace life insurance
- 17 under a binding or conditional receipt issued by the same insurer;
- 18 (6) a policy or contract used to fund:
- 19 (A) an employee pension benefit plan or employee
- 20 welfare benefit plan that is covered by the Employee Retirement
- 21 Income Security Act of 1974 (29 U.S.C. Section 1001 et seq.);
- (B) a plan described by Section 401(a), 401(k),
- 23 or 403(b), Internal Revenue Code of 1986, if established or
- 24 maintained by an employer;
- (C) a government or church plan, as defined by
- 26 Section 414, Internal Revenue Code of 1986, a government or church
- 27 welfare benefit plan, or a deferred compensation plan of a state or

- 1 local government or tax exempt organization described under Section
- 2 457, Internal Revenue Code of 1986; or
- 3 (D) a nonqualified deferred compensation
- 4 arrangement established or maintained by an employer or plan
- 5 sponsor;
- 6 (7) new coverage provided under a life insurance
- 7 policy or contract if the cost is borne wholly by the insured's
- 8 employer or by an association of which the insured is a member;
- 9 (8) an existing life insurance policy that is a
- 10 nonconvertible term life insurance policy scheduled to expire in
- 11 five years or less and that cannot be renewed;
- 12 (9) immediate annuities purchased with proceeds from
- 13 an existing contract; or
- 14 (10) structured settlements.
- SECTION 3. Subchapter B, Chapter 1114, Insurance Code, is
- 16 amended by adding Section 1114.057 to read as follows:
- 17 Sec. 1114.057. DISCLOSURE OF AVAILABILITY OF WAIVER OF
- 18 SURRENDER CHARGES. An insurer that offers to waive surrender
- 19 charges as described by Section 541.058(b)(4) shall provide
- 20 reasonable notice of that offer to the insurer's prospective or
- 21 current contract holders. The notice may be provided by any
- 22 available means, including a disclosure document or by display on a
- 23 link that is prominently placed on the insurer's Internet website.
- SECTION 4. Section 1115.001, Insurance Code, is amended to
- 25 read as follows:
- Sec. 1115.001. PURPOSE. The purpose of this chapter is to
- 27 establish standards and procedures regarding recommendations made

- 1 to a consumer that result in a transaction involving annuity
- 2 products, and to require insurers to establish a system to
- 3 supervise those recommendations, to ensure that the insurance needs
- 4 and financial objectives of the consumer as of the time of the
- 5 transaction are appropriately addressed.
- 6 SECTION 5. Section 1115.002, Insurance Code, is amended by
- 7 amending Subdivisions (2), (3), and (4) and adding Subdivisions
- 8 (2-a), (5), and (6) to read as follows:
- 9 (2) "Annuity" means an [a fixed, variable, or modified
- 10 guaranteed] annuity that is an insurance product under the laws of
- 11 this state that is individually solicited, whether the product is
- 12 classified as an individual annuity or group annuity.
- 13 (2-a) "Continuing education provider" means a person
- 14 authorized to offer continuing education courses under Chapter
- 15 4004.
- 16 (3) "Insurer" means  $\underline{a}$  [ $\underline{an}$  insurance] company
- 17 authorized to engage in the business of life insurance and
- 18 annuities in this state.
- 19 (4) "Recommendation" means advice provided by an
- 20 agent, or an insurer if no agent is involved, to an individual
- 21 consumer that results in a purchase  $\underline{,}$  [ex] exchange  $\underline{,}$  or replacement
- 22 of an annuity made in accordance with that advice.
- 23 (5) "Replacement" means a transaction in which a new
- 24 policy or contract is to be purchased and the proposing agent, or
- 25 the proposing insurer if an agent is not involved, knows or should
- 26 know that, by reason of the transaction, an existing policy or
- 27 contract has been or is to be:

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1	(A) lapsed, forfeited, surrendered or partially
2	surrendered, assigned to the replacing insurer, or otherwise
3	terminated;
4	(B) converted to reduced paid-up insurance,
5	continued as extended term insurance, or otherwise reduced in value
6	by the use of nonforfeiture benefits or other policy values;
7	(C) amended so as to effect either a reduction in
8	benefits or in the term for which coverage would otherwise remain in
9	force or for which benefits would be paid;
10	(D) reissued with any reduction in cash value; or
11	(E) used in a financed purchase.
12	(6) "Suitability information" means information that
13	is reasonably appropriate to determine the suitability of a
14	recommendation, including the following:
15	(A) age;
16	(B) annual income;
17	(C) financial situation and needs, including the
18	financial resources used for the funding of the annuity;
19	(D) financial experience;
20	(E) financial objectives;
21	(F) intended use of the annuity;
22	(G) financial time horizon;
23	(H) existing assets, including investment and
24	life insurance holdings;
25	(I) liquidity needs;
26	(J) liquid net worth;
27	(K) risk tolerance; and

- 1 (L) tax status.
- 2 SECTION 6. Section 1115.003, Insurance Code, is amended to
- 3 read as follows:
- 4 Sec. 1115.003. APPLICABILITY; EXEMPTIONS. (a) This
- 5 chapter applies to any recommendation to purchase, replace, or
- 6 exchange an annuity that:
- 7 (1) is made to a consumer by an agent, or <u>an</u> insurer <u>if</u>
- 8 <u>an agent is not involved;</u> and
- 9 (2) results in the recommended purchase, replacement,
- 10 or exchange.
- 11 (b) Unless otherwise specifically included, this chapter
- 12 does not apply to transactions [recommendations] involving:
- 13 (1) direct response solicitations if there is no
- 14 recommendation based on information collected from the consumer
- 15 under this chapter; or
- 16 (2) contracts used to fund:
- 17 (A) an employee pension benefit plan or employee
- 18 welfare benefit plan covered by the Employee Retirement Income
- 19 Security Act of 1974 (29 U.S.C. Section 1001 et seq.);
- 20 (B) a plan described by Section 401(a), 401(k),
- 21 403(b), 408(k), or 408(p), Internal Revenue Code of 1986, if
- 22 established or maintained by an employer;
- (C) a government or church plan, as defined by
- 24 Section 414, Internal Revenue Code of 1986, a government or church
- 25 welfare benefit plan, or a deferred compensation plan of a state or
- 26 local government or tax exempt organization described under Section
- 27 457, Internal Revenue Code of 1986;

- 1 (D) a nonqualified deferred compensation
- 2 arrangement established or maintained by an employer or plan
- 3 sponsor;
- 4 (E) settlements of or assumptions of liabilities
- 5 associated with personal injury litigation or any dispute or claim
- 6 resolution process; or
- 7 (F) prepaid funeral benefits contracts, as
- 8 defined by Chapter 154, Finance Code.
- 9 SECTION 7. Section 1115.051, Insurance Code, is amended to
- 10 read as follows:
- 11 Sec. 1115.051. SUITABILITY OF ANNUITY PRODUCT REQUIRED.
- 12 (a) In recommending to a consumer the purchase of an annuity or the
- 13 exchange of an annuity that results in another insurance
- 14 transaction or series of insurance transactions, the agent, or the
- 15 <u>insurer if an agent is not involved</u>, must have a reasonable basis to
- 16 believe that:
- 17 (1) the recommendation is suitable for the consumer on
- 18 the basis of the facts disclosed by the consumer as to the
- 19 consumer's investments and other insurance products and as to the
- 20 consumer's financial situation and needs, including the consumer's
- 21 <u>suitability information;</u>
- 22 (2) the consumer has been reasonably informed of
- 23 various features of the annuity, such as the potential surrender
- 24 period and the surrender charge, any potential tax penalty if the
- 25 consumer sells, exchanges, surrenders, or annuitizes the annuity,
- 26 mortality and expense fees, investment advisory fees, potential
- 27 charges for and features of riders, limitations on interest

- 1 returns, insurance and investment components, and market risk;
- 2 (3) the consumer would benefit from certain features
- 3 of the annuity, such as tax-deferred growth, annuitization, or a
- 4 death or living benefit;
- 5 (4) the particular annuity as a whole, the underlying
- 6 subaccounts to which funds are allocated at the time of the purchase
- 7 or exchange of the annuity, and any riders or similar product
- 8 enhancements are suitable, and, in the case of an exchange or
- 9 replacement, the transaction as a whole is suitable, for the
- 10 particular consumer based on the consumer's suitability
- 11 information; and
- 12 (5) in the case of an exchange or replacement of an
- 13 annuity, the exchange or replacement is suitable, including taking
- 14 into consideration whether the consumer:
- 15 (A) will incur a surrender charge, be subject to
- 16 the commencement of a new surrender period, lose existing benefits
- 17 such as death, living, or other contractual benefits, or be subject
- 18 to increased fees, investment advisory fees, or charges for riders
- 19 or similar product enhancements;
- 20 (B) would benefit from product enhancements and
- 21 <u>improvements; and</u>
- (C) has had another annuity exchange or
- 23 replacement, and in particular, an exchange or replacement in the
- 24 preceding 36 months.
- 25 (b) Before the execution of a purchase, exchange, or
- 26 replacement of an annuity resulting from a recommendation, an
- 27 agent, or an insurer if an agent is not involved, shall make

- 1 reasonable efforts to obtain the consumer's suitability
- 2 information.
- 3 (c) Except as permitted by Subsection (d), an insurer may
- 4 not issue an annuity recommended to a consumer unless the insurer
- 5 has a reasonable basis to believe the annuity is suitable based on
- 6 the consumer's suitability information.
- 7 (d) Subject to Subsection (e), an agent or insurer does not
- 8 have any obligation to a consumer related to an annuity transaction
- 9 if:
- 10 (1) the consumer refuses to provide suitability
- 11 information requested by the agent or insurer;
- 12 (2) the agent or insurer does not make a
- 13 recommendation;
- 14 (3) the agent or insurer makes a recommendation later
- 15 found to have been prepared based on inaccurate material
- 16 information provided by the consumer; or
- 17 (4) the consumer decides to enter into a transaction
- 18 that is not based on a recommendation of the agent or insurer.
- 19 (e) An insurer's issuance of an annuity under circumstances
- 20 described by Subsection (d) must be reasonable under all
- 21 circumstances actually known to the insurer at the time the annuity
- 22 is issued.
- 23 <u>(f) An agent, or an insurer if an agent is not involved,</u>
- 24 shall at the time of sale of an annuity:
- 25 (1) make a record of any recommendation made by the
- 26 agent or insurer that is subject to Subsection (a);
- 27 (2) obtain a customer-signed statement documenting

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the customer's refusal, if any, to provide suitability information;
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   and
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 3
               (3) obtain a customer-signed statement acknowledging
   that an annuity transaction is not recommended if the customer
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   decides to enter into an annuity transaction that is not based on
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   the agent's or insurer's recommendation. [Before the execution of a
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7
   purchase or exchange of an annuity resulting from a recommendation,
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   an agent, or the insurer if an agent is not involved, must make
   reasonable efforts to obtain:
9
               [(1) information from the consumer concerning:
10
                     [(A) the consumer's financial status;
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                     [(B) the consumer's tax status; and
12
                     [(C) the consumer's investment objectives; and
13
               (2) other relevant information used or considered to
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       reasonable by the agent or that insurer in making
   recommendations to consumers.
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17
          [(b) In a recommendation to a consumer regarding the
   purchase of an annuity or the exchange of an annuity that results in
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   another insurance transaction or series of insurance transactions,
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   an agent or the insurer, if an agent is not involved, has reasonable
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   grounds for believing that the recommendation is suitable for that
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   consumer based on the facts disclosed by the consumer regarding the
   consumer's:
23
24
               [(1) investments and other insurance products; and
25
               (2) financial situation and needs.
26
          (c) An agent, or an insurer if an agent is not involved, has
                                 related to a recommendation if
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consumer:
               [(1) refuses to provide relevant information
 2
 3
   requested by the agent or insurer;
 4
               [(2) fails to provide complete or accurate information
 5
   on the request of the agent or insurer; or
 6
               [(3) decides to enter into a transaction that is not
   based on a recommendation of the agent or insurer.
 7
 8
          [(d) An agent's or insurer's recommendation subject to
   Subsection (a) must be reasonable under all the circumstances
   actually known to the agent or insurer at the time of the
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   recommendation.
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          SECTION 8. Section 1115.052, Insurance Code, is amended to
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   read as follows:
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          Sec. 1115.052. SUPERVISION [COMPLIANCE] SYSTEM. (a) Each
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15
    insurer shall <u>establish supervision</u> [<del>operate a system,</del>] that is
    reasonably designed to achieve the insurer's and the insurer's
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17
   agents'
            compliance with this chapter[, to supervise
   recommendations].
18
              An insurer may comply with Subsection (a) [by complying
19
   with Subsections (c)-(e) or by establishing and maintaining the
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21
   insurer's own <u>supervision</u> [compliance] system <u>under which</u>, at a
   minimum, the insurer [that complies with Subsection (c). Each
22
   agent and independent agency shall adopt an insurer's compliance
23
   system or shall establish and maintain such a system.
24
25
          [(c) A compliance system established under Subsection
   (b) must include]:
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(1)

maintains reasonable procedures to inform the

- 1 insurer's agents of the requirements of this chapter and
- 2 incorporates the requirements of this chapter into relevant agent
- 3 training manuals [maintenance of written procedures]; [and]
- 4 (2) establishes standards for agent product training
- 5 and maintains reasonable procedures to require the insurer's agents
- 6 to comply with the requirements of Section 1115.056;
- 7 (3) provides product-specific training and training
- 8 materials that explain all material features of the insurer's
- 9 annuity products to the insurer's agents;
- 10 (4) maintains procedures to review each
- 11 recommendation electronically, physically, or otherwise before the
- 12 issuance of an annuity that:
- (A) are designed to ensure that there is a
- 14 reasonable basis to determine that a recommendation is suitable;
- 15 <u>and</u>
- 16 (B) may:
- 17 (i) include the application of a screening
- 18 system to identify selected transactions for additional review; and
- 19 (ii) be designed to require additional
- 20 review only of those transactions identified for additional review
- 21 by the selection criteria;
- 22 (5) maintains reasonable procedures, such as
- 23 confirmation of consumer suitability information, systematic
- 24 customer surveys, interviews, confirmation letters, and programs
- 25 of internal monitoring, to detect recommendations that are not
- 26 <u>suitable</u>, which may involve applying sampling procedures or
- 27 confirming suitability information after the issuance or delivery

1 of the annuity; and

(6) annually provides a report to the insurer's senior management, including to the senior manager responsible for audit functions, that details a review, with appropriate testing, reasonably designed to determine the effectiveness of the supervision system, the exceptions found, and any corrective action taken or recommended [periodic reviews of the insurer's or agent's records in a manner reasonably designed to assist in detecting and preventing violations of this chapter]. 

(c) This subsection does not prohibit an insurer from contracting for the performance of a function, including maintenance of procedures, required by Subsection (b). An insurer's supervision system under Subsection (b) must include the supervision of contractual performance under this subsection that includes, at a minimum [(d) An agent or insurer may contract with a third party, including an agent or independent agency, to establish and maintain a compliance system with respect to agents under contract with or employed by the third party. The agent or insurer shall make reasonable inquiries sufficient to ensure that the third party is performing the functions required under Subsection (a), and shall take any action reasonable under the circumstances to enforce the contractual obligation to perform those functions. An agent or insurer may comply with the obligation to make reasonable inquiries by]:

(1) annually obtaining certification that complies with Section 1115.053 from a senior manager who represents that the contracted function is properly performed [of the third party that

- 1 the third party is performing the required functions]; and
- 2 (2) monitoring and, as appropriate, conducting audits
- 3 to ensure that the contracted function is properly performed
- 4 [periodically selecting third parties, based on reasonable
- 5 selection criteria, for a review to determine whether the third
- 6 parties are performing the required functions].
- 7 (d) [(e) An agent or insurer shall adopt procedures for
- 8 conducting a review under Subsection (d)(2) that are reasonable
- 9 under the circumstances. An insurer that contracts with a third
- 10 party under Subsection (d) and that complies with the requirements
- 11 to supervise under Subsection (d) is deemed to have complied with
- 12 the insurer's responsibilities under Subsection (b).
- 13  $\left[\frac{f}{f}\right]$  An insurer  $\left[\frac{1}{f}\right]$  agent, or independent agency is not
- 14 required by this section to [+
- 15 [(1) review, or provide for review of, all
- 16 agent-solicited transactions; or
- 17 [<del>(2)</del>] include in the supervision [<del>compliance</del>] system
- 18 an agent's recommendations to consumers of products other than the
- 19 annuities offered by the insurer[, agent, or independent agency].
- 20 (e) An agent may not dissuade, or attempt to dissuade, a
- 21 consumer from:
- 22 (1) truthfully responding to an insurer's request for
- 23 <u>confirmation or suitability information;</u>
- 24 (2) filing a complaint; or
- 25 (3) cooperating with the investigation of a complaint.
- SECTION 9. Section 1115.053, Insurance Code, is amended to
- 27 read as follows:

- 1 Sec. 1115.053. CERTIFICATION REQUIREMENTS. [(a) On
- 2 request by an insurer, an agent or independent agency that
- 3 contracts with an insurer under Section 1115.052(d) shall promptly
- 4 obtain a certification as described under Section 1115.052(d)(1) or
- 5 give a clear statement that it is unable to meet the certification
- 6 <del>criteria.</del>
- 7 [(b)] A person may not provide a certification under Section
- 8  $1115.052(c)(1) [\frac{1115.052(d)(1)}{1}]$  unless the person:
- 9 (1) is a senior manager with responsibility for the
- 10 delegated functions; and
- 11 (2) has a reasonable basis for making the
- 12 certification.
- SECTION 10. Section 1115.054, Insurance Code, is amended to
- 14 read as follows:
- 15 Sec. 1115.054. COMPLIANCE WITH CERTAIN NATIONAL STANDARDS.
- 16 (a) Subject to Subsection (c), sales made in compliance
- 17 [Compliance] with the conduct rules of the Financial Industry
- 18 Regulatory Authority (FINRA) relating to suitability and
- 19 supervision of annuity transactions, or the rules of another
- 20 national organization recognized by the commissioner, satisfy
- 21 [satisfies] the requirements of [under] this chapter. This section
- 22 applies to FINRA member broker-dealer sales of variable annuities
- 23 and fixed annuities if the suitability and supervision conduct
- 24 rules are similar to those applied to variable annuity sales [for
- 25 the recommendation of annuities registered under the Securities Act
- 26 of 1933 (15 U.S.C. Section 77a et seq.) or rules or regulations
- 27 adopted under that Act].

- 1 (b) This section does not affect or limit the commissioner's
- 2 ability to enforce or investigate under this chapter.
- 3 (c) Subsection (a) applies only if the insurer:
- 4 (1) monitors the FINRA member broker-dealer using
- 5 information collected in the normal course of the insurer's
- 6 business; and
- 7 (2) provides to the FINRA member broker-dealer
- 8 information and reports that are reasonably appropriate to assist
- 9 the broker-dealer to maintain the broker-dealer's supervision
- 10 system.
- 11 SECTION 11. Section 1115.056, Insurance Code, is amended to
- 12 read as follows:
- 13 Sec. 1115.056. AGENT TRAINING [EDUCATION] REQUIREMENTS.
- 14 (a) An agent may not solicit the sale of an annuity product unless
- 15 the agent has adequate knowledge of the product to recommend the
- 16 annuity and is in compliance with the insurer's standards for
- 17 product training. An agent may rely on insurer-provided,
- 18 product-specific training standards and materials to comply with
- 19 this subsection.
- (b) An agent who engages in the sale of annuity products
- 21 must complete a one-time training course approved by the department
- 22 and provided by a continuing education provider.
- 23 <u>(c) The training required by Subsection (b) must be of a</u>
- 24 length sufficient to qualify for at least four continuing education
- 25 credits, as determined by the commissioner in accordance with
- 26 Chapter 4004 and any rules adopted under that chapter, but may be
- 27 longer. The training required by Subsection (b) may be used to

- 1 satisfy the continuing education requirements under Subchapters B
- 2 and E, Chapter 4004, and is not in addition to the continuing
- 3 education requirements in Section 4004.202.
- 4 (d) The training required by Subsection (b) must include
- 5 information on the following topics:
- 6 (1) the types of annuities and various classifications
- 7 of annuities;
- 8 (2) identification of the parties to an annuity;
- 9 (3) how fixed, variable, and indexed annuity contract
- 10 provisions affect consumers;
- 11 (4) the application of income taxation of qualified
- 12 and nonqualified annuities;
- 13 (5) the primary uses of annuities; and
- 14 (6) appropriate sales practices, replacement, and
- 15 <u>disclosure requirements.</u>
- 16 (e) A provider of a course intended to comply with
- 17 Subsection (b) must cover all topics listed in Subsection (d) and
- 18 may not present any marketing information, provide training on
- 19 sales techniques, or provide specific information about a
- 20 particular insurer's products. Additional topics may be offered in
- 21 conjunction with and in addition to the required topics.
- 22 (f) A provider of a course intended to comply with
- 23 Subsection (b) must register as a continuing education provider in
- 24 this state and comply with the rules and guidelines applicable to
- 25 agent continuing education courses provided by Chapter 4004.
- 26 (g) An annuity training course may be conducted and
- 27 completed by classroom or self-study methods in accordance with

- 1 <u>Chapter 4004.</u>
- 2 (h) A provider of annuity training under Subsection (b) must
- 3 comply with the reporting requirements and issue certificates of
- 4 completion in accordance with Chapter 4004.
- 5 (i) The satisfaction of the training requirements of
- 6 another state that are substantially similar to the provisions of
- 7 this section is considered to satisfy the training requirements of
- 8 this section.
- 9 (j) An insurer must verify that an agent has completed the
- 10 annuity training course required by this section before allowing
- 11 the agent to sell an annuity product for that insurer. An insurer
- 12 may satisfy the insurer's responsibility under this section by:
- 13 (1) obtaining a certificate of completion of the
- 14 training course or obtaining an appropriate report provided by the
- 15 <u>department;</u>
- 16 (2) using a department-sponsored database or vendor;
- 17 or
- 18 <u>(3) using a reasonably reliable commercial</u> database
- 19 vendor that has a reporting arrangement with approved insurance
- 20 education providers. [A resident agent that intends to sell,
- 21 solicit, or negotiate a contract for an annuity in this state or to
- 22 represent an insurer in relation to such an annuity must submit
- 23 evidence satisfactory to the department of completion of at least
- 24 four hours of training relating to annuities before soliciting
- 25 individual consumers for the purpose of selling annuities.
- 26 [(b) The training required under Subsection (a) may be used
- 27 to satisfy the continuing education requirements imposed under this

- 1 code and rules adopted under this code for issuance of a license
- 2 under this code.
- 3 SECTION 12. Section 1115.101, Insurance Code, is amended to
- 4 read as follows:
- 5 Sec. 1115.101. MITIGATION. An insurer is responsible for
- 6 compliance with this chapter. If a violation occurs because of the
- 7 action or inaction of the insurer or the insurer's agent, the [The]
- 8 commissioner may:
- 9 (1) order:
- 10  $\underline{\text{(A)}}$  the  $\underline{\text{(1)}}$  an insurer to take reasonable
- 11 appropriate corrective action for any consumer harmed by the
- 12 insurer or by the insurer's agent because of a violation of this
- 13 chapter; or
- 14 (B) a general agency, independent agency, or the
- 15  $\left[\frac{(2)}{an}\right]$  agent to take reasonably appropriate corrective action
- 16 for any consumer harmed by the agent's violation of this chapter;
- 17 and
- 18 (2) impose appropriate sanctions as provided by
- 19 Section 1115.102 [(3) a managing general agent or independent
- 20 agency that employs or contracts with an agent to sell, or solicit
- 21 the sale of, annuities to consumers to take reasonably appropriate
- 22 corrective action for any consumer harmed by the agent's violation
- 23 of this chapter].
- SECTION 13. Section 1115.102(b), Insurance Code, is amended
- 25 to read as follows:
- 26 (b) The commissioner shall [may] reduce or eliminate a
- 27 sanction for a violation of this chapter otherwise applicable if:

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- 1 (1) corrective action for the consumer was taken
- 2 promptly by the agent or insurer after a violation was discovered;
- 3 <u>or</u>
- 4 (2) the violation was not part of a pattern or
- 5 practice.
- 6 SECTION 14. (a) Section 541.058(b), Insurance Code, as
- 7 amended by this Act, applies only to an exchange of life annuity
- 8 contracts on or after the effective date of this Act. An exchange
- 9 of life annuity contracts before the effective date of this Act is
- 10 governed by the law in effect immediately before the effective date
- 11 of this Act, and that law is continued in effect for that purpose.
- 12 (b) Section 1114.004(a), Insurance Code, as amended by this
- 13 Act, applies only to a transaction involving a life insurance or
- 14 annuity policy or contract occurring on or after the effective date
- 15 of this Act. A transaction involving a policy or contract occurring
- 16 before the effective date of this Act is governed by the law in
- 17 effect immediately before the effective date of this Act, and that
- 18 law is continued in effect for that purpose.
- 19 (c) Except as provided by this section, Chapter 1115,
- 20 Insurance Code, as amended by this Act, applies only to a
- 21 recommendation to purchase, exchange, or replace an annuity
- 22 contract made on or after June 1, 2012, and any transaction arising
- 23 from that recommendation. A recommendation made before June 1,
- 24 2012, and a transaction arising from that recommendation are
- 25 governed by the law in effect immediately before the effective date
- 26 of this Act, and that law is continued in effect for that purpose.
- 27 (d) An insurance agent who becomes licensed under Chapter

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- 1 4054, Insurance Code, on or after the effective date of this Act is
- 2 subject to Section 1115.056, Insurance Code, as amended by this
- 3 Act. An agent licensed under Chapter 4054, Insurance Code, before
- 4 the effective date of this Act is not subject to Section 1115.056,
- 5 Insurance Code, as amended by this Act, before March 1, 2012. On
- 6 and after the effective date of this Act and before March 1, 2012,
- 7 an insurance agent licensed under Chapter 4054, Insurance Code,
- 8 before the effective date of this Act is subject to Section
- 9 1115.056, Insurance Code, as that section existed immediately
- 10 before the effective date of this Act, and that law is continued in
- 11 effect for that purpose.
- 12 SECTION 15. This Act takes effect September 1, 2011.