By: Guillen

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A BILL TO BE ENTITLED 1 AN ACT 2 relating to the establishment of a community-based navigator program to assist individuals applying or seeking to apply through 3 the Internet for certain public assistance benefits programs. 4 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS: 6 SECTION 1. Chapter 531, Government Code, is amended by 7 adding Subchapter S to read as follows: SUBCHAPTER S. COMMUNITY-BASED NAVIGATOR PROGRAM 8 Sec. 531.751. DEFINITIONS. In this subchapter: 9 (1) "Community-based organization" and "faith-based 10 organization" have the meanings assigned by Section 535.001. 11 12 (2) "Navigator" means a person who is: 13 (A) a volunteer or other representative of a faith- or community-based organization; and 14 (B) certified by the commission to provide or 15 16 facilitate the provision of information or assistance through the faith- or community-based organization to individuals applying or 17 seeking to apply online through the Texas Integrated Eligibility 18 Redesign System (TIERS) or any other electronic eligibility system 19 that is linked to or made a part of that system for public 20 21 assistance benefits administered by the commission. 22 Sec. 531.752. ESTABLISHMENT OF COMMUNITY-BASED NAVIGATOR 23 PROGRAM. The commission, in consultation with the Navigator Program Advisory Committee established under Section 531.756, 24

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shall establish a statewide community-based navigator program 1 through which the commission will recruit, train, and certify as 2 navigators volunteers and other representatives of faith- and 3 community-based organizations to assist individuals applying or 4 5 seeking to apply online for public assistance benefits through the Texas In<u>tegrated Eligibility Redesign System (TIERS) or any other</u> 6 7 electronic eligibility system that is linked to or made a part of 8 that system. 9 Sec. 531.753. PROGRAM RULES. The executive commissioner shall adopt rules to implement this subchapter, including rules: 10 (1) subject to Section 531.754, regarding the 11 12 qualifications and training required for certification as a 13 navigator; (2) regarding the suspension, revocation, and, if 14 15 appropriate, periodic renewal of a navigator certificate; 16 (3) to protect the confidentiality of applicant 17 information handled by navigators; and (4) regarding any other issues 18 the executive 19 commissioner determines are appropriate. Sec. 531.754. TRAINING PROGRAM. The commission shall 20 develop and administer a training program for navigators. The 21 22 program must include training on: 23 (1) how to complete an online application for public 24 assistance benefits through the Texas Integrated Eligibility Redesign System (TIERS); 25 26 (2) the importance of maintaining the confidentiality 27 of information handled by a navigator;

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H.B. No. 2610 (3) the importance of obtaining and submitting 1 2 complete and accurate information when completing an application 3 for public assistance benefits online through the Texas Integrated Eligibility Redesign System (TIERS); 4 5 (4) the financial assistance program, the supplemental nutrition assistance program, the medical assistance 6 7 program, the child health plan program, and any other public 8 assistance benefits program for which an individual may complete an online application through the Texas Integrated Eligibility 9 10 Redesign System (TIERS); and (5) how an individual may apply for other public 11 12 assistance benefits for which an individual may not complete an online application through the Texas Integrated Eligibility 13 14 Redesign System (TIERS). 15 Sec. 531.755. PUBLICATION OF NAVIGATOR LIST. The commission shall maintain and publish on the commission's Internet 16 17 website a list of certified navigators. Sec. 531.756. NAVIGATOR PROGRAM ADVISORY COMMITTEE. 18 (a) The executive commissioner shall establish the Navigator Program 19 Advisory Committee to assist in the development and implementation 20 of the navigator program under this subchapter. 21 22 (b) The advisory committee must include representatives of faith- and community-based organizations. 23 24 (c) The advisory committee members must be representative of the geographic, religious, and racial diversity of this state 25 26 and the diversity of organization types and sizes in this state. 27 SECTION 2. (a) Not later than January 1, 2012, the

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executive commissioner of the Health and Human Services Commission
 shall establish the Navigator Program Advisory Committee as
 required by Section 531.756, Government Code, as added by this Act.

4 (b) Not later than September 1, 2012, the Health and Human
5 Services Commission shall establish the navigator program required
6 by Subchapter S, Chapter 531, Government Code, as added by this Act.

7 SECTION 3. If before implementing any provision of this Act 8 a state agency determines that a waiver or authorization from a 9 federal agency is necessary for implementation of that provision, 10 the agency affected by the provision shall request the waiver or 11 authorization and may delay implementing that provision until the 12 waiver or authorization is granted.

13 SECTION 4. This Act takes effect September 1, 2011.

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