1-1 Eiland (Senate Sponsor - Carona) H.B. No. 2699 By: (In the Senate - Received from the House May 6, 2011; May 9, 2011, read first time and referred to Committee on Business 1-2 1-3 and Commerce; May 11, 2011, reported favorably by the following vote: Yeas 9, Nays 0; May 11, 2011, sent to printer.) 1-4 1-5 1-6 1-7 A BILL TO BE ENTITLED AN ACT 1-8 relating to the requirements for an insurance adjuster license. BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS: 1-9 1-10 1-11 SECTION 1. Section 4101.001(a), Insurance Code, is amended to read as follows: 1-12 In this chapter: (a) "Adjuster" [<del>, "adjuster"</del>] means <u>a person</u> 1-13 (1)an 1-14 individual] who: (A) [(1)] investigates or adjusts losses on behalf of an insurer as an independent contractor or as an employee1**-**15 1**-**16 1-17 of: 1-18 (i) [<del>(A)</del>] an adjustment bureau; (iii) [<del>(B)</del>] (iii) [<del>(C)</del>] 1-19 an association; 1-20 1-21 a general property and casualty agent or personal lines property and casualty agent; (iv) [(D)] an independent contractor; 1-22  $\overline{(v)}$  [<del>(E)</del>] an insurer; or (vi) [(F)] a managing general agent; [(2)] supervises the handling of 1-23 1-24 1**-**25 1**-**26 supervises the handling of claims; or investigates, adjusts, supervises the (C) [<del>(3)</del>] handling of, or settles workers' compensation claims, including 1-27 1-28 claims arising from services provided through a certified workers' 1-29 compensation health care network as authorized under Chapter 1305, on behalf of an administrator, as defined by Chapter 4151, or on behalf of an insurance carrier, as defined by Section 401.011, 1-30 1-31 1-32 Labor Code. 1-33 (2)"Automated claims adjudication system" means а computer program designed for the collection, data entry, calculation, and final resolution of portable consumer electronic insurance claims that a licensed independent adjuster, a licensed 1-34 1-35 1-36 agent, an officer of a business entity licensed under this chapter, 1-37 or a supervised individual uses as described by this chapter. 1-38 "Business entity" artnership, limited 1-39 (3) means corporation а liability assoc<u>iation,</u> partnership, 1-40 limited company, <u>liability partnership, or other legal entity.</u> (4) "Home state," with respect to an adjuster, means: 1-41 1-42 1-43 (A) the state in which the adjuster maintains the 1-44 adjuster's principal place of residence or business and is licensed to act as a resident adjuster; or (B) if the state of the adjuster's principal 1-45 1-46 place of residence or business does not license adjusters for the 1 - 47line of authority sought, a state in which the adjuster is licensed 1-48 and in good standing and that is designated by the adjuster as the 1-49 adjuster's home state. (5) "Person" means an individual or business entity 1-50 1-51 SECTION 2. Section 4101.002, Insurance Code, is amended by 1-52 amending Subsection (a) and adding Subsection (d) to read as 1-53 1-54 follows: 1-55 (a) This chapter does not apply to: 1-56 (1)an attorney who: 1-57 (A) adjusts insurance losses periodically and 1-58 incidentally to the practice of law; and 1-59 (B) does not represent that the attorney is an 1-60 adjuster; 1-61 a salaried employee of an insurer who is not (2) 1-62 regularly engaged in the adjustment, investigation, or supervision 1-63 of insurance claims; 1-64 (3) a person employed only to furnish technical

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2-1 assistance to a licensed adjuster, including: 2-2 (A) an attorney; 2-3 (B) an engineer; 2-4 (C) an estimator; 2-5 (D) a handwriting expert; 2-6 (E) a photographer; and a private detective; 2-7 (F) 2-8 (4) an agent or general agent of an authorized insurer who processes an undisputed or uncontested loss for the insurer 2-9 under a policy issued by the agent or general agent; (5) a person who performs clerical duties and does not 2-10 2-11 2-12 negotiate with parties to disputed or contested claims; 2-13 (6) a person who handles claims arising under life, 2-14 accident, and health insurance policies; 2**-**15 2**-**16 a person: (7)(A) who is employed principally as: 2-17 a right-of-way agent; or (i) (ii) a right-of-way and claims agent; whose primary responsibility is 2-18 2-19 (B) the 2-20 2-21 acquisition of easements, leases, permits, or other real property rights; and 2-22 (C) who handles only claims arising out of 2-23 operations under those easements, leases, permits, or other contracts or contractual obligations; 2-24 2**-**25 2**-**26 an individual who is (8) employed to investigate suspected fraudulent insurance claims but who does not adjust 2-27 losses or determine claims payments; [or] 2-28 (9) a public insurance adjuster licensed under Chapter 2-29 4102; or 2-30 2-31 (10) an individual who: (A) collects claim information from, or 2-32 furnishes claim information to, an insured or claimant and enters 2-33 data into an automated claims adjudication system; and 2-34 (B) is employed by a licensed independent adjuster or its affiliate under circumstances in which no more than 25 individuals performing duties described by Paragraph (A) are 2-35 2-36 supervised by a single licensed independent adjuster or a single 2-37 2-38 licensed agent. 2-39 (d) A licensed agent acting as a supervisor under Subsection (a) (10) is not required to be licensed as an adjuster. SECTION 3. Section 4101.053, Insurance Code, is amended by amending Subsection (a) and adding Subsections (c) and (d) to read 2-40 2-41 2-42 2-43 as follows: 2-44 Тο qualify for a license under this chapter, an (a) individual [applicant] must: 2-45 2-46 comply with this chapter; (1)2-47 (2) present evidence satisfactory to the department 2-48 that the applicant: 2-49 (A) is at least 18 years of age; (B) resides in this state or a state or country that permits a resident of this state to act as an adjuster in that 2-50 2-51 state or country; 2-52 2-53 (C) has complied with all federal laws relating to employment or the transaction of business in the United States, 2-54 2-55 if the applicant does not reside in the United States; 2-56 is trustworthy; and (D) 2-57 has had experience, special education, or (E) training of sufficient duration and extent regarding the handling 2-58 of loss claims under insurance contracts to make the applicant competent to fulfill the responsibilities of an adjuster; and 2-59 2-60 2-61 (3) pass an examination conducted under this 2-62 subchapter or present evidence that the applicant has been exempted 2-63 under Section 4101.056. To qualify for a license under this chapter, a business 2-64 (c) 2-65 entity must: (1) comply with this chapter; and (2) present evidence satisfactory to the department 2-66 2-67 that the applicant: 2-68 2-69 (A) is eligible to designate this state as its

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3-1	home state;
3-2	(B) is trustworthy;
3-3	(C) has designated a licensed adjuster
3-4	responsible for the business entity's compliance with the insurance
3-5	laws of this state;
3-6	(D) has not committed an act that is a ground for
3-7	probation, suspension, revocation, or refusal of an adjuster's
3-8	license under Section 4101.201; and
3-9	(E) has paid the fees prescribed under Section
3-10	4101.057.
3-11	(d) An individual who is a resident of Canada may not be
3-12	licensed under this chapter or designate this state as the
3-13	individual's home state unless the individual has successfully
3-14	passed the adjuster examination and complied with the other
3-15	applicable portions of this section, except that the individual is
3-16	not required to comply with Subsection (a)(2)(B) or (C).
3-17	SECTION 4. Section 4101.053, Insurance Code, as amended by
3-18	this Act, applies only to an application for a license filed on or
3-19	after the effective date of this Act. A license application filed
3-20	before the effective date of this Act is governed by the law
3-21 3-22	applicable to the application immediately before the effective date of this Act, and the former law is continued in effect for that
3-22	purpose.
3-23 3 <b>-</b> 24	SECTION 5. This Act takes effect September 1, 2011.
5-24	SECTION J. THIS ACT LAKES EFFECT SEPTEMBER 1, 2011.
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