By: Alonzo

1

H.B. No. 2784

A BILL TO BE ENTITLED

AN ACT

2 relating to the refund policy for courses at career schools and 3 colleges.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

5 SECTION 1. Section 132.061(b), Education Code, is amended 6 to read as follows:

7 (b) Except as provided by Subsection (g), as a condition for granting certification each career school or college must maintain 8 a policy for the refund of the unused portion of tuition, fees, and 9 other charges in the event the student, after expiration of the 10 11 72-hour cancellation privilege, fails to enter a program in which 12 the student is enrolled or withdraws or is discontinued from the program at any time prior to completion, and such policy must 13 provide: 14

(1) refunds for resident programs and synchronous distance education courses will be based on the period of enrollment computed on the basis of course time;

18 (2) the effective date of termination for refund 19 purposes in residence career schools or colleges will be the 20 earliest of the following:

(A) the last date of attendance, if the student
is terminated by the school or college;

(B) the date of receipt of written notice <u>of</u>
 withdrawal from the student; or

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H.B. No. 2784 (C) 10 school days following the last date of 2 attendance;

3 (3) if tuition and fees are collected in advance of 4 entrance, and if, after expiration of the 72-hour cancellation 5 privilege, the student does not enter the residence career school 6 or college, not more than \$100 shall be retained by the school or 7 college;

8 (4) for the student who enters a residence program or a synchronous distance education course and who [of not more than 12 9 months in length, terminates, or] withdraws or is otherwise 10 terminated, the school or college may retain not more than \$100 of 11 tuition and fees and the minimum refund of the remaining tuition and 12 fees will be the pro rata portion of tuition, fees, and other 13 14 charges that the number of hours of course time remaining in the 15 student's program after the effective date of termination bears to the total number of hours of course time in the program, except that 16 17 a student may not collect a refund if the student has completed 75 percent or more of the total number of hours of course time in the 18 19 program on the effective date of termination [+

20 [(A) during the first week or one-tenth of the 21 program or course, whichever is less, 90 percent of the remaining 22 tuition and fees;

23 [(B) after the first week or one-tenth of the 24 program or course, whichever is less, but within the first three 25 weeks or one-fifth of the program or course, whichever is less, 80 26 percent of the remaining tuition and fees;

27 [(C) after the first three weeks or one-fifth of

H.B. No. 2784

the program or course, whichever is less, but within the first 1 quarter of the program or course, 75 percent of the remaining 2 3 tuition and fees; 4 [(D) during the second quarter of the program or 5 course, 50 percent of the remaining tuition and fees; 6 [(E) during the third quarter of the program or 7 course, 10 percent of the remaining tuition and fees; or 8 [(F) during the last quarter of the program or 9 course, the student may be considered obligated for the full 10 tuition and fees]; [for residence programs or synchronous distance 11 (5) education courses more than 12 months in length, the refund shall be 12 applied to each 12-month period paid, or part thereof separately, 13 14 and the student is entitled to a refund as provided by Subdivision 15 (4);

refunds of items of extra expense 16 [(6)] to the 17 student, such as instructional supplies, books, student activities, laboratory fees, service charges, rentals, deposits, 18 and all other such ancillary miscellaneous charges, where these 19 items are separately stated and shown in the data furnished the 20 21 student before enrollment, will be made in a reasonable manner acceptable to the commission; 22

23 (6) [(7)] refunds based on enrollment in residence and 24 synchronous distance education schools or colleges will be totally 25 consummated within 60 days after the effective date of termination; 26 (7) [(8)] refunds for asynchronous distance education 27 courses will be computed on the basis of the number of lessons in

H.B. No. 2784

1 the course;

2 (8) [(9)] the effective date of termination for refund
3 purposes in residence programs and synchronous and asynchronous
4 distance education courses will be the earliest of the following:

5 (A) the date of notification to the student if6 the student is terminated;

7 (B) the date of receipt of written notice of
8 <u>withdrawal</u> from the student; or

9 (C) the end of the third calendar month following 10 the month in which the student's last lesson assignment was 11 received unless notification has been received from the student 12 that the student wishes to remain enrolled;

13 (9) [(10)] if tuition and fees are collected before 14 any lessons for a program have been completed, and if, after 15 expiration of the 72-hour cancellation privilege, the student fails 16 to begin the program, not more than \$50 shall be retained by the 17 school or college;

in cases of termination or withdrawal 18 (10) [(11)]19 after the student has begun the asynchronous distance education course, the school or college may retain \$50 of tuition and fees, 20 and the minimum refund policy must provide that the student will be 21 refunded the pro rata portion of the remaining tuition, fees, and 22 other charges that the number of lessons completed and serviced by 23 24 the school or college bears to the total number of lessons in the course; and 25

26 (11) [(12)] refunds based on enrollment in
 27 asynchronous distance education schools or colleges will be totally

H.B. No. 2784

1 consummated within 60 days after the effective date of termination.
2 SECTION 2. (a) The change in law made by this Act to Section
3 132.061, Education Code, applies only to the refund policy of a
4 career school or college to which a certificate of approval is
5 granted or for which a certificate of approval is renewed on or
6 after the date this Act takes effect.

The refund policy of a career school or college to which 7 (b) 8 a certificate of approval is granted or for which a certificate of approval is renewed before the date this Act takes effect is 9 governed by the law in effect on the most recent date the 10 certificate of approval was granted or renewed until 11 the certificate of approval expires or is renewed on or after the date 12 this Act takes effect, and the former law is continued in effect for 13 14 that purpose.

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SECTION 3. This Act takes effect September 1, 2011.