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- 1 AN ACT
- 2 relating to the regulation of certain telecommunicators; providing
- 3 penalties.
- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 5 SECTION 1. Section 1701.001, Occupations Code, is amended
- 6 by adding Subdivision (7) to read as follows:
- 7 (7) "Telecommunicator" means a person acknowledged by
- 8 the commission and employed by or serving a law enforcement agency
- 9 that performs law enforcement services on a 24-hour basis who
- 10 receives, processes, and transmits public safety information and
- 11 criminal justice data for the agency by using a base radio station
- 12 on a public safety frequency regulated by the Federal
- 13 <u>Communications Commission or by another method of communication.</u>
- 14 SECTION 2. Section 1701.003(c), Occupations Code, is
- 15 amended to read as follows:
- 16 (c) This chapter does not prevent an employing agency from
- 17 establishing qualifications and standards for hiring or training
- 18 officers, [and] county jailers, or telecommunicators that exceed
- 19 the commission's minimum standards.
- SECTION 3. Section 1701.151, Occupations Code, is amended
- 21 to read as follows:
- Sec. 1701.151. GENERAL POWERS OF COMMISSION; RULEMAKING
- 23 AUTHORITY. The commission may:
- 24 (1) adopt rules for the administration of this chapter

- 1 and for the commission's internal management and control;
- 2 (2) establish minimum standards relating to
- 3 competence and reliability, including education, training,
- 4 physical, mental, and moral standards, for licensing as an officer,
- 5 county jailer, or public security officer or employment as a
- 6 telecommunicator;
- 7 (3) report to the governor and legislature on the
- 8 commission's activities, with recommendations on matters under the
- 9 commission's jurisdiction, and make other reports that the
- 10 commission considers desirable;
- 11 (4) require a state agency or a county, special
- 12 district, or municipality in this state that employs officers,
- 13 <u>telecommunicators</u>, or county jailers to submit reports and
- 14 information;
- 15 (5) contract as the commission considers necessary for
- 16 services, facilities, studies, and reports required for:
- 17 (A) cooperation with municipal, county, special
- 18 district, state, and federal law enforcement agencies in training
- 19 programs; and
- 20 (B) performance of the commission's other
- 21 functions; and
- 22 (6) conduct research and stimulate research by public
- 23 and private agencies to improve law enforcement and police
- 24 administration.
- 25 SECTION 4. Section 1701.153(a), Occupations Code, is
- 26 amended to read as follows:
- 27 (a) The commission shall establish reporting standards and

- 1 procedures for:
- 2 (1) the appointment or employment and the termination
- 3 of officers, [and] county jailers, and telecommunicators by law
- 4 enforcement agencies;
- 5 (2) the activities of licensed training schools; and
- 6 (3) other matters the commission considers necessary
- 7 for the administration of this chapter.
- 8 SECTION 5. Sections 1701.254(a) and (b), Occupations Code,
- 9 are amended to read as follows:
- 10 (a) The commission may visit and inspect a school conducting
- 11 a training course for officers, county jailers, telecommunicators,
- 12 or recruits and make necessary evaluations to determine if the
- 13 school complies with this chapter and commission rules.
- 14 (b) The commission shall develop a risk assessment method to
- 15 determine the relative performance of schools conducting training
- 16 courses for officers, county jailers, telecommunicators, or
- 17 recruits. The commission shall base its schedule for inspection of
- 18 schools on the results of the risk assessment.
- 19 SECTION 6. Section 1701.312(a), Occupations Code, is
- 20 amended to read as follows:
- 21 (a) A person who has been convicted of a felony is
- 22 disqualified to be an officer, public security officer,
- 23 <u>telecommunicator</u>, or county jailer, and the commission may not
- 24 issue a license to, and a law enforcement agency may not appoint or
- 25 employ, the person.
- SECTION 7. Section 1701.313(a), Occupations Code, is
- 27 amended to read as follows:

- 1 (a) A person who has been convicted of barratry under
- 2 Section 38.12, Penal Code, is disqualified to be an officer,
- 3 telecommunicator, or county jailer, and the commission may not
- 4 issue a license to the person.
- 5 SECTION 8. Section 1701.352, Occupations Code, is amended
- 6 by adding Subsection (h) to read as follows:
- 7 (h) The commission shall require a state, county, special
- 8 district, or municipal agency that employs telecommunicators to
- 9 provide each telecommunicator with 24 hours of crisis
- 10 communications instruction approved by the commission. The
- 11 instruction must be provided on or before the first anniversary of
- 12 the telecommunicator's first day of employment.
- SECTION 9. Section 1701.402(b), Occupations Code, is
- 14 amended to read as follows:
- 15 (b) As a requirement for a basic proficiency certificate,
- 16 the commission shall require completion of local courses or
- 17 programs of instruction on federal and state statutes that relate
- 18 to employment issues affecting peace officers, telecommunicators,
- 19 and county jailers, including:
- 20 (1) civil service;
- 21 (2) compensation, including overtime compensation,
- 22 and vacation time;
- 23 (3) personnel files and other employee records;
- 24 (4) management-employee relations in law enforcement
- 25 organizations;
- 26 (5) work-related injuries;
- 27 (6) complaints and investigations of employee

- 1 misconduct; and
- 2 (7) disciplinary actions and the appeal of
- 3 disciplinary actions.
- 4 SECTION 10. Section 1701.405(b), Occupations Code, is
- 5 amended to read as follows:
- 6 (b) This state or a political subdivision of this state may
- 7 not [appoint or] employ a person to act as a telecommunicator unless
- 8 the person:
- 9 (1) has had at least 40 hours of telecommunicator
- 10 training as determined by the commission;
- 11 (2) is at least 18 years of age; and
- 12 (3) holds a high school diploma or high school
- 13 equivalency certificate.
- 14 SECTION 11. Section 1701.553(a), Occupations Code, is
- 15 amended to read as follows:
- 16 (a) A person commits an offense if the person appoints,
- 17 employs, or retains an individual as an officer, public security
- 18 officer, telecommunicator, or county jailer in violation of Section
- 19 1701.312 or 1701.313.
- 20 SECTION 12. Sections 1701.405(a)(1) and (3) and
- 21 1701.405(e), Occupations Code, are repealed.
- SECTION 13. (a) Not later than December 1, 2011, the Texas
- 23 Commission on Law Enforcement Officer Standards and Education shall
- 24 adopt rules as necessary to implement the changes in law made by
- 25 this Act to Chapter 1701, Occupations Code.
- 26 (b) The changes in law made by this Act to Sections
- 27 1701.312, 1701.313, and 1701.405(b), Occupations Code, apply only

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- 1 to a person first employed as a telecommunicator on or after
- 2 September 1, 2011. A person first employed as a telecommunicator
- 3 before September 1, 2011, is subject to the law in effect at the
- 4 time the employment commenced, and the former law is continued in
- 5 effect for that purpose.
- 6 SECTION 14. This Act takes effect September 1, 2011.

President of the Senate	Speaker of the House
I certify that H.B. No. 382	3 was passed by the House on April
26, 2011, by the following vote:	Yeas 146, Nays 2, 2 present, not
voting.	
	Chief Clerk of the House
I certify that H.B. No. 3823 was passed by the Senate on May	
24, 2011, by the following vote: Yeas 31, Nays 0.	
	Secretary of the Senate
APPROVED:	
Date	
Governor	