

R E S O L U T I O N

1 WHEREAS, The Texas Department of Licensing and Regulation was
2 recognized as a Top Midsize Employer in the *Austin*
3 *American-Statesman* 2010 Top Workplaces survey; and

4 WHEREAS, Under the leadership of executive director William
5 H. Kuntz, Jr., the Texas Department of Licensing and Regulation
6 serves as the state's umbrella occupational regulatory agency and
7 is governed by a seven-member commission appointed by the governor;
8 in the course of its duties, the organization strives to foster a
9 fair and efficient regulatory environment and ensure public safety
10 while overseeing 27 occupations and industries and more than
11 630,000 licensees; and

12 WHEREAS, TDLR is guided by the core values of integrity,
13 accountability, customer service, open and free communication,
14 innovation, teamwork, and respect; recognized for its dedication to
15 these tenets, the agency was nominated for consideration in the Top
16 Workplaces survey by employees Beverly Williamson and Nancy Foster;
17 TDLR achieved the highest response of any employer, with 94 percent
18 of the staff answering the anonymous questionnaire; and

19 WHEREAS, Building on its success, TDLR was honored with the
20 2011 Progress Level Award for Performance Excellence, given to role
21 model establishments that have demonstrated well-deployed,
22 effective, and systematic approaches to organizational management,
23 with strong performance levels and trends compared to industry
24 standards; the accolade is presented by the Quality Texas

1 Foundation, which helps businesses, hospitals, schools, government
2 agencies, and nonprofits improve performance through education,
3 training, and assessment; and

4 WHEREAS, The Texas Department of Licensing and Regulation
5 celebrated 100 years of excellence as a model state agency in 2009,
6 and it continues to earn the public trust by setting the standard
7 for customer service, innovation, cost-effectiveness, and
8 efficiency; now, therefore, be it

9 RESOLVED, That the House of Representatives of the 82nd Texas
10 Legislature hereby congratulate the Texas Department of Licensing
11 and Regulation on being named one of the top workplaces in the
12 Austin area by the *Austin American-Statesman* and extend to its
13 current and former commissioners and employees sincere
14 appreciation for their service to the Lone Star State; and, be it
15 further

16 RESOLVED, That an official copy of this resolution be
17 prepared for the agency as an expression of high regard by the Texas
18 House of Representatives.

Pitts

Straus	Gonzales of Williamson	Morrison
Aliseda	Gonzalez	Munoz, Jr.
Allen	Gooden	Murphy
Alonzo	Guillen	Naishtat
Alvarado	Gutierrez	Nash
Anchia	Hamilton	Oliveira
Anderson of Dallas	Hancock	Orr
Anderson of McLennan	Hardcastle	Otto
Aycock	Harless	Parker
Beck	Harper-Brown	Patrick
Berman	Hartnett	Paxton
Bohac	Hernandez Luna	Pena
Bonnen	Hilderbran	Perry
Branch	Hochberg	Phillips
Brown	Hopson	Pickett
Burkett	Howard of Fort Bend	Pitts
Burnam	Howard of Travis	Price
Button	Huberty	Quintanilla
Cain	Hughes	Raymond
Callegari	Hunter	Reynolds
Carter	Isaac	Riddle
Castro	Jackson	Ritter
Chisum	Johnson	Rodriguez
Christian	Keffer	Schwertner
Coleman	King of Parker	Scott
Cook	King of Taylor	Sheets
Craddick	King of Zavala	Sheffield
Creighton	Kleinschmidt	Shelton
Crownover	Kolkhorst	Simpson
Darby	Kuempel	Smith of Harris
Davis of Dallas	Landtroop	Smith of Tarrant
J. Davis of Harris	Larson	Smithee
S. Davis of Harris	Laubenberg	Solomons
Deshotel	Lavender	Strama
Driver	Legler	Taylor of Collin
Dukes	Lewis	Taylor of Galveston
Dutton	Lozano	Thompson
Eiland	Lucio III	Torres
Eissler	Lyne	Truitt
Elkins	Madden	Turner
Farias	Mallory Caraway	Veasey
Farrar	Margo	Villarreal
Fletcher	Marquez	Vo
Flynn	Martinez	Walle
Frullo	Martinez Fischer	Weber
Gallego	McClendon	White
Garza	Menendez	Woolley
Geren	Miles	Workman
Giddings	Miller of Comal	Zedler
Gonzales of Hidalgo	Miller of Erath	Zerwas

H.R. No. 1793

Speaker of the House

I certify that H.R. No. 1793 was adopted by the House on May 19, 2011, by a non-record vote.

Chief Clerk of the House