

By: Pitts

H.R. No. 1793

R E S O L U T I O N

1 WHEREAS, The Texas Department of Licensing and Regulation was
2 recognized as a Top Midsize Employer in the *Austin*
3 *American-Statesman* 2010 Top Workplaces survey; and

4 WHEREAS, Under the leadership of executive director William
5 H. Kuntz, Jr., the Texas Department of Licensing and Regulation
6 serves as the state's umbrella occupational regulatory agency and
7 is governed by a seven-member commission appointed by the governor;
8 in the course of its duties, the organization strives to foster a
9 fair and efficient regulatory environment and ensure public safety
10 while overseeing 27 occupations and industries and more than
11 630,000 licensees; and

12 WHEREAS, TDLR is guided by the core values of integrity,
13 accountability, customer service, open and free communication,
14 innovation, teamwork, and respect; recognized for its dedication to
15 these tenets, the agency was nominated for consideration in the Top
16 Workplaces survey by employees Beverly Williamson and Nancy Foster;
17 TDLR achieved the highest response of any employer, with 94 percent
18 of the staff answering the anonymous questionnaire; and

19 WHEREAS, Building on its success, TDLR was honored with the
20 2011 Progress Level Award for Performance Excellence, given to role
21 model establishments that have demonstrated well-deployed,
22 effective, and systematic approaches to organizational management,
23 with strong performance levels and trends compared to industry
24 standards; the accolade is presented by the Quality Texas

1 Foundation, which helps businesses, hospitals, schools, government
2 agencies, and nonprofits improve performance through education,
3 training, and assessment; and

4 WHEREAS, The Texas Department of Licensing and Regulation
5 celebrated 100 years of excellence as a model state agency in 2009,
6 and it continues to earn the public trust by setting the standard
7 for customer service, innovation, cost-effectiveness, and
8 efficiency; now, therefore, be it

9 RESOLVED, That the House of Representatives of the 82nd Texas
10 Legislature hereby congratulate the Texas Department of Licensing
11 and Regulation on being named one of the top workplaces in the
12 Austin area by the *Austin American-Statesman* and extend to its
13 current and former commissioners and employees sincere
14 appreciation for their service to the Lone Star State; and, be it
15 further

16 RESOLVED, That an official copy of this resolution be
17 prepared for the agency as an expression of high regard by the Texas
18 House of Representatives.