

R E S O L U T I O N

1           WHEREAS, The City of Irving has received a 2011 Texas Award  
2 for Performance Excellence from the Quality Texas Foundation, and  
3 it is being honored at the Texas Quest for Excellence Conference on  
4 June 27, 2011; and

5           WHEREAS, Established by the governor of Texas in the early  
6 1990s, this prestigious accolade recognizes organizations  
7 characterized by exceptional performance in all areas of  
8 management, including leadership, strategic planning, customer and  
9 market focus, measurement analysis and knowledge, workforce focus,  
10 process management, and business results; Irving is the first  
11 municipality to receive this honor, which is modeled after the  
12 Malcolm Baldrige National Quality Award; and

13           WHEREAS, During the foundation's intensive review of  
14 services and performance levels, examiners visited for three days  
15 to conduct employee interviews and focus groups; the evaluation  
16 praised Irving's strong fiscal management, efficiency in  
17 processes, strategic focus, citywide process improvement  
18 mentality, and innovations in facilities and programs; the city was  
19 also recently named one of the Best Places to Work in North Texas by  
20 the *Dallas Business Journal*; and

21           WHEREAS, The Texas Award for Performance Excellence  
22 recognizes the high-performing culture of an entire organization,  
23 and the members of the city's staff and administration can take  
24 great pride in their contributions in this achievement; now,

1 therefore, be it

2           RESOLVED, That the House of Representatives of the 82nd Texas  
3 Legislature hereby congratulate the City of Irving on its receipt  
4 of a 2011 Texas Award for Performance Excellence and extend sincere  
5 best wishes for continued success to the dedicated public servants  
6 of the municipality; and, be it further

7           RESOLVED, That an official copy of this resolution be  
8 prepared for the City of Irving as an expression of high regard by  
9 the Texas House of Representatives.

Harper-Brown

H.R. No. 2112

---

Speaker of the House

I certify that H.R. No. 2112 was adopted by the House on May 26, 2011, by a non-record vote.

---

Chief Clerk of the House