

By: Harper-Brown

H.R. No. 2112

R E S O L U T I O N

1 WHEREAS, The City of Irving has received a 2011 Texas Award
2 for Performance Excellence from the Quality Texas Foundation, and
3 it is being honored at the Texas Quest for Excellence Conference on
4 June 27, 2011; and

5 WHEREAS, Established by the governor of Texas in the early
6 1990s, this prestigious accolade recognizes organizations
7 characterized by exceptional performance in all areas of
8 management, including leadership, strategic planning, customer and
9 market focus, measurement analysis and knowledge, workforce focus,
10 process management, and business results; Irving is the first
11 municipality to receive this honor, which is modeled after the
12 Malcolm Baldrige National Quality Award; and

13 WHEREAS, During the foundation's intensive review of
14 services and performance levels, examiners visited for three days
15 to conduct employee interviews and focus groups; the evaluation
16 praised Irving's strong fiscal management, efficiency in
17 processes, strategic focus, citywide process improvement
18 mentality, and innovations in facilities and programs; the city was
19 also recently named one of the Best Places to Work in North Texas by
20 the *Dallas Business Journal*; and

21 WHEREAS, The Texas Award for Performance Excellence
22 recognizes the high-performing culture of an entire organization,
23 and the members of the city's staff and administration can take
24 great pride in their contributions in this achievement; now,

1 therefore, be it

2 RESOLVED, That the House of Representatives of the 82nd Texas
3 Legislature hereby congratulate the City of Irving on its receipt
4 of a 2011 Texas Award for Performance Excellence and extend sincere
5 best wishes for continued success to the dedicated public servants
6 of the municipality; and, be it further

7 RESOLVED, That an official copy of this resolution be
8 prepared for the City of Irving as an expression of high regard by
9 the Texas House of Representatives.