

R E S O L U T I O N

1 WHEREAS, The McKinney Police Department 9-1-1 dispatchers
2 have received the 2011 Team 9-1-1 Award of Merit from the Commission
3 on State Emergency Communications; and

4 WHEREAS, In granting this noteworthy honor, the CSEC
5 recognized the exceptional performance of the McKinney 9-1-1 call
6 takers on the morning of August 17, 2010; dispatch personnel
7 observed a large cloud of black smoke outside their building and
8 discovered that a truck was burning in the police department's
9 public parking lot; when police officers and firefighters
10 responded, the dispatchers heard loud pops and saw windows
11 shattering; and

12 WHEREAS, Their office building was taking gunfire, but the
13 dispatchers continued to process all of the phone calls and routine
14 radio traffic in the communications center while handling this
15 major incident as it unfolded around them; two dispatchers and
16 officers who had been walking in the front courtyard were trapped
17 under fire from a suspect with an assault rifle and the building was
18 locked down; the dispatchers were brought to safety, and after an
19 exchange of gunfire, the sniper was found dead; fortunately, no one
20 else was injured; and

21 WHEREAS, Throughout this ordeal, the dispatchers worked
22 diligently to protect the safety of firefighters, officers, two of
23 their fellow dispatchers, and members of the public; the
24 award-winning McKinney emergency call takers include

1 communications supervisor Sammie Cotton, CTO Andrew Griffin,
2 trainee Mayra Garcia, CTO Lindy Amedee, trainee Monica Wright,
3 specialist Danielle Decoudreaux, specialist Shantel Lorance,
4 specialist Shannon Moran, trainee Matthew Jones, trainee Bridget
5 Muniz, and trainee Amy Daniel; the teamwork and professionalism of
6 this dedicated crew contributed immeasurably to the positive
7 resolution of a dangerous situation, and its members' courage,
8 composure, and dedication indeed merit special recognition; now,
9 therefore, be it

10 RESOLVED, That the House of Representatives of the 82nd Texas
11 Legislature hereby congratulate the McKinney Police Department
12 9-1-1 dispatchers on their receipt of the 2011 Team 9-1-1 Award of
13 Merit from the Commission on State Emergency Communications and
14 commend them for their outstanding service; and, be it further

15 RESOLVED, That an official copy of this resolution be
16 prepared for the dispatchers as an expression of high regard by the
17 Texas House of Representatives.

Paxton

H.R. No. 2113

Speaker of the House

I certify that H.R. No. 2113 was adopted by the House on May 26, 2011, by a non-record vote.

Chief Clerk of the House