By: Davis

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S.B. No. 109

## A BILL TO BE ENTITLED

## AN ACT

2 relating to benefits and protections for residential electric 3 customers.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

5 SECTION 1. Section 39.101, Utilities Code, is amended by 6 amending Subsections (b)(6) and (b)(7) and adding Subsection (b)(8) 7 to read as follows:

8 (b)(6) to be protected from unfair, misleading, or 9 deceptive practices, including protection from being billed for 10 services that were not authorized or provided; [and]

11 (b)(7) to have an impartial and prompt resolution of 12 disputes with its chosen retail electric provider and transmission 13 and distribution utility; and [-,]

14 (b)(8) to have access to average, level, and deferred 15 payment plans year round.

16 SECTION 2. This Act takes effect immediately if it receives 17 a vote of two-thirds of all the members elected to each house, as 18 provided by Section 39, Article III, Texas Constitution. If this 19 Act does not receive the vote necessary for immediate effect, this 20 Act takes effect September 1, 2011.

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