1-1 By: Nelson S.B. No. 221

(In the Senate - Filed November 18, 2010; January 31, 2011, read first time and referred to Committee on Health and Human 1-2 1-3 1-4 Services; February 22, 2011, reported favorably by the following vote: Yeas 8, Nays 0; February 22, 2011, sent to printer.)

A BILL TO BE ENTITLED AN ACT

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relating to the Department of Family and Protective Services, including protective services and investigations of alleged abuse, neglect, or exploitation for certain adults who are elderly or disabled; providing a criminal penalty.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

SECTION 1. Subsection (a), Section 59.006, Finance Code, is amended to read as follows:

- (a) This section provides the exclusive for method compelled discovery of a record of a financial institution relating to one or more customers but does not create a right of privacy in a record. This section does not apply to and does not require or authorize a financial institution to give a customer notice of:
- (1) a demand or inquiry from a state or federal government agency authorized by law to conduct an examination of the financial institution;
- (2) a record request from а state or instrumentality under statutory or agency or government administrative authority that provides for, or is accompanied by, a specific mechanism for discovery and protection of a customer record of a financial institution, including a record request from a federal agency subject to the Right to Financial Privacy Act of 1978 (12 U.S.C. Section 3401 et seq.), as amended, or from the Internal Revenue Service under Section 1205, Internal Revenue Code of 1986;
- (3) a record request from or report to a government agency arising out of the investigation or prosecution of a criminal offense or the investigation of alleged abuse, neglect, or exploitation of an elderly or disabled person in accordance with Chapter 48, Human Resources Code;
- (4) a record request in connection with a garnishment proceeding in which the financial institution is garnishee and the customer is debtor;
- a record request by a duly appointed receiver for (5) the customer;
- (6) an investigative demand or inquiry from a state legislative investigating committee;
- (7) an investigative demand or inquiry from the attorney general of this state as authorized by law other than the procedural law governing discovery in civil cases; or
- the voluntary use or disclosure of a record by a financial institution subject to other applicable state or federal law.
- SECTION 2. Section 411.114, Government Code, is amended to read as follows:
- 1-51 1-52 Sec. 411.114. ACCESS TOCRIMINAL HISTORY INFORMATION: DEPARTMENT OF FAMILY AND PROTECTIVE [AND REC 1-53 1-54 SERVICES. (a)(1) In this subsection:
 - "Child," "child-care facility," (A) agency," and "family home" have the meanings "child-placing
 - assigned by Section 42.002, Human Resources Code.
 (B) "Elderly person" has the meaning assigned by
- Section 48.002, Human Resources Code.

 (C) "Maternity home" has the meaning assigned by 1-59 1-60 1-61 Section 249.001, Health and Safety Code.
 - "Person with a disability" means a disabled (D) person as defined by Section 48.002, Human Resources Code.
 - (E) "Ward" has the meaning assigned by Section

2-1 601, Texas Probate Code.

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(2) The Department of Family and Protective Services shall obtain from the department criminal history record information maintained by the department that relates to a person who is:

(A) an applicant for a license, registration, certification, or listing under Chapter 42, Human Resources Code, or Chapter 249, Health and Safety Code;

(B) an owner, operator, or employee of or an applicant for employment by a child-care facility, child-placing agency, family home, or maternity home licensed, registered, certified, or listed under Chapter 42, Human Resources Code, or Chapter 249, Health and Safety Code;

(C) a person 14 years of age or older who will be regularly or frequently working or staying in a child-care facility, family home, or maternity home while children are being provided care, other than a child in the care of the home or facility;

(D) an applicant selected for a position with the Department of Family and Protective Services, the duties of which include direct delivery of protective services to children, elderly persons, or persons with a disability;

(E) an employee of, an applicant for employment with, or a volunteer or an applicant volunteer with a business entity or person that contracts with the Department of Family and Protective Services to provide direct delivery of protective services to children, elderly persons, or persons with a disability, if the person's duties or responsibilities include direct contact with children, elderly persons, or persons with a disability;

(F) a registered volunteer with the Department of Family and Protective Services;

(G) a person providing or applying to provide in-home, adoptive, or foster care for children in the care of the Department of Family and Protective Services and other persons living in the residence in which the child will reside;

(H) a Department of Family and Protective Services employee who is engaged in the direct delivery of protective services to children, elderly persons, or persons with a disability;

(I) <u>an alleged perpetrator in [a person who is</u> the subject of] a report the Department of Family and Protective Services receives alleging that the person has abused, neglected, or exploited a child, an elderly person, or a person with a disability, provided that:

(i) the report alleges the person has engaged in conduct that meets the statutory definition of abuse, neglect, or exploitation under Chapter 261, Family Code, or Chapter 48, Human Resources Code; and

(ii) the person [who is the subject of the report] is not also the victim of the alleged conduct;

(J) a person providing child care for a child who is in the care of the Department of Family and Protective Services and who is or will be receiving adoptive, foster, or in-home care;

(K) through a contract with a nonprofit management center, an employee of, an applicant for employment with, or a volunteer or an applicant volunteer with a nonprofit, tax-exempt organization that provides any service that involves the care of or access to <u>a child [children]</u>, <u>an</u> elderly <u>person [persons]</u>, or <u>a person [persons]</u> with a disability; or

[persons], or a person [persons] with a disability; or

(L) an applicant for a child-care administrator or child-placing agency administrator license under Chapter 43, Human Resources Code.

(3) The Department of Family and Protective [and Regulatory] Services is entitled to obtain from the department criminal history record information maintained by the department that relates to a person who is:

(A) a volunteer or applicant volunteer with a local affiliate in this state of Big Brothers/Big Sisters of

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- (B) a volunteer or applicant volunteer with the "I Have a Dream/Houston" program;
- a volunteer or applicant volunteer with an (C) organization that provides court-appointed special advocates for abused or neglected children;
- (D) a person providing, at the request of the child's parent, in-home care for a child who is the subject of a report alleging the child has been abused or neglected;
- (E) a volunteer or applicant volunteer with a Texas chapter of the Make-a-Wish Foundation of America;
- (F) a person providing, at the request of the child's parent, in-home care for a child only if the person gives written consent to the release and disclosure of the information;
- (G) a child who is related to the caretaker, as determined under Section 42.002, Human Resources Code, and who resides in or is present in a child-care facility, family home, or maternity home, other than a child described by Subdivision (2)(C), or any other person who has unsupervised access to a child in the care of a child-care facility, family home, or maternity home;
- (H) an applicant for a position with Department of Family and Protective [and Regulatory] Services, other than a position described by Subdivision (2)(D), regardless of the duties of the position;
- (I) a volunteer or applicant volunteer with the Department of <u>Family and Protective [and Regulatory</u>] Services, other than a registered volunteer, regardless of the duties to be performed;
- (J) a person providing or applying to provide in-home, adoptive, or foster care for children to the extent necessary to comply with Subchapter B, Chapter 162, Family Code;

 (K) a Department of Family and Protective [and
- Regulatory | Services employee, other than an employee described by Subdivision (2)(H), regardless of the duties of the employee's position;
- (L) a relative of a child in the care of the Department of $\frac{1}{2}$ Family and Protective $\frac{1}{2}$ Protective $\frac{1}{2}$ Services, to the extent necessary to comply with Section 162.007, Family Code;
- (M) a person, other than an alleged perpetrator in [the subject of] a report described in Subdivision (2)(I), living in the residence in which the alleged victim of the report resides;
- (N)a contractor or an employee of a contractor who delivers services to a ward of the Department of Protective and Regulatory Services under a contract with the estate of the ward;
- (O) a person who seeks unsupervised visits with a ward of the Department of Protective and Regulatory Services, including a relative of the ward; [or]
- (P) an employee, volunteer, applicant or children's advocacy center under Subchapter E, volunteer of a Chapter 264, Family Code, including a member of the governing board of a center; or
- (Q) an employee of, an applicant for employment with, or a volunteer or an applicant volunteer with an entity or person that contracts with the Department of Family and Protective Services and has access to confidential information in the department's records, if the employee, applicant, volunteer, or applicant volunteer has or will have access to that confidential information.
- Subject to Section 411.087, the Department of Family and Protective [and Regulatory] Services is entitled to:
- (A) obtain through the Federal Bureau Investigation criminal history record information maintained or indexed by that bureau that pertains to a person described by
- Subdivision (2) or (3); and
 (B) obtain from any other criminal justice agency 3-66 3-67 in this state criminal history record information maintained by that criminal justice agency that relates to a person described by 3-68 3-69 Subdivision (2) or (3). Law enforcement entities shall expedite

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the furnishing of such information to Department of $\frac{Family\ and\ Protective\ [and\ Regulatory]\ Services\ workers\ to\ ensure\ prompt$ criminal background checks for the safety of alleged victims and Department of Family and Protective [and Regulatory] Services workers.

- (5) The Department of $\frac{\text{Family and}}{\text{And}}$ Protective [and Regulatory] Services may not use the authority granted under this section to harass an employee or volunteer. The executive commissioner of the Health and Human Services Commission [Board of Protective and Regulatory Services | shall adopt rules to prevent the harassment of an employee or volunteer through the request and use of criminal records.
- (6) Criminal history record information obtained by the Department of <u>Family and</u> Protective [and Regulatory] Services under this subsection may not be released to any person except:
 - (A) on court order;

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- with the consent of the person who is the (B) subject of the criminal history record information;
- (C) for purposes of an administrative hearing held by the Department of <u>Family and Protective [and Regulatory]</u> Services concerning the person who is the subject of the criminal history record information; or
 - (D) as provided by Subdivision (7).
- (7) The Department of <u>Family and</u> Protective Regulatory | Services is not prohibited from releasing criminal history record information obtained under this subsection to:
- (A) the person who is the subject of the criminal history record information;
- (B) a child-care facility, child-placing agency, family home, or maternity home listed in Subdivision (2) that employs or is considering employing the person who is the subject of the criminal history record information;
- (C) a person or business entity described by Subdivision (2)(E) or (3) who uses or intends to use the services of the volunteer or employs or is considering employing the person who is the subject of the criminal history record information; [ex]
- an adult who resides [residing] with (D) alleged victim of abuse, neglect, or exploitation of a child, elderly person, or person with a disability and who also resides the alleged perpetrator of that abuse, with neglect, exploitation if:
- the alleged perpetrator [person who] is (i)
- the subject of the criminal history record information; and (ii) [, if] the Department of Family <u>a</u>nd Protective [and Regulatory] Services determines that the release of information to the adult is necessary to ensure the safety or welfare of the alleged victim [child, elderly person, or person with a disability] or the adult; or
- (E) an elderly or disabled person who is an alleged victim of abuse, neglect, or exploitation and who resides with the alleged perpetrator of that abuse, neglect, or exploitation if:
- (i) the alleged perpetrator is the subject of the criminal history record information; and
- (ii) the Department of Family and Protective Services determines that the release of information to the elderly or disabled person or adult is necessary to ensure the 4-55 4-56 4-57 4-58 safety or welfare of the elderly or disabled person.
 - (b) The failure or refusal to provide a complete set of fingerprints or a complete name on request constitutes good cause for dismissal or refusal to hire, as applicable, with regard to a volunteer of or an employee or applicant for permanent or temporary employment with the Department of Family and Protective [and Regulatory | Services, or a facility, home, business, or other entity, if the volunteer position, employment, or potential employment involves direct interaction with or the opportunity to interact and associate with children.
- 4-68 (c) The Department of Family and Protective Regulatory | Services may charge an organization or person that 4-69

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requests criminal history record information under Subsection (a)(3) a fee in an amount necessary to cover the costs of obtaining the information on the organization's or person's behalf.

SECTION 3. Subsection (a), Section 142.018, Health and

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Safety Code, is amended to read as follows:

(a) In this section, "abuse," "exploitation," and "neglect" the meanings assigned as provided by Section 48.002(c) have [48.002], Human Resources Code.

SECTION 4. Subsection (b), Section 40.0315, Human Resources

- elderly or disabled person who is the subject of a report made under Section 48.051(a) may have suffered from abuse, neglect, or exploitation as a result of the criminal conduct of another person. If the investigator determines that criminal conduct may have occurred, the investigator shall immediately notify:

 (1) the commission's office of inspector general if
- the disabled person who is the subject of the report resides in a state supported living center or the ICF-MR component of the Rio Grande State Center; and [or]
- (2) the appropriate law enforcement agency, unless the law enforcement agency reported the alleged abuse, neglect, or exploitation to the department.
- (3) SECTION 5. Subdivisions and (5), Subsection (a), Section 48.002, Human Resources Code, are amended to read as follows:
- "Exploitation" means the illegal or improper act or process of a caretaker, family member, or other individual who has an ongoing relationship with an [the] elderly or disabled person that involves using, or attempting to use, the resources of the [an] elderly or disabled person, including the person's social security number or other identifying information, for monetary or personal benefit, profit, or gain without the informed consent of the elderly or disabled person.
 (5) "Protective
- services" means the services furnished by the department or by a protective services agency to an elderly or disabled person who has been determined to be in a state of abuse, neglect, or exploitation or to a relative or caretaker of an elderly or disabled person if the department determines the services are necessary to prevent the elderly or disabled person from returning to a state of abuse, neglect, or exploitation. These services may include social casework, case management, and arranging for psychiatric and health evaluation, home care, day care, social services, health care, <u>respite services</u>, and other services consistent with this chapter. <u>The term does not include</u> the services of the department or another protective services agency in conducting an investigation regarding alleged abuse, neglect, or exploitation of an elderly or disabled person.

SECTION 6. Section 48.002, Human Resources Code, is amended by adding Subsection (c) to read as follows:

the (c) Notwithstanding Subsection (a), commissioner may adopt rules defining "abuse," "neglect," and "exploitation" for use in an investigation of a caretaker who is an employee, contractor, agent, or volunteer of an entity licensed under Chapter 142, Health and Safety Code.

SECTION 7. Subsection (a), Section 48.006, Human Resources

Code, is amended to read as follows:

- (a) Subject to the availability of funds, the department develop a community satisfaction survey that solicits shall information regarding the department's performance with respect to providing investigative and adult protective services. In each region, the department shall send the survey at least biennially [annually] to:
- (1)stakeholders in the adult protective services system, including local law enforcement agencies and prosecutors' offices;
- protective services agencies, including nonprofit (2) agencies; and
 - (3) courts with jurisdiction over probate matters.

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SECTION 8. Section 48.053, Human Resources Code, is amended to read as follows:

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Sec. 48.053. FALSE REPORT; PENALTY. (a) A person commits an offense if the person knowingly or intentionally reports information as provided in this chapter that the person knows is false or lacks factual foundation.

 $\underline{\text{(b)}}$ An offense under this section is a Class \underline{A} $[\frac{\textbf{B}}{}]$ misdemeanor.

SECTION 9. Section 48.152, Human Resources Code, is amended to read as follows:

Sec. 48.152. INVESTIGATION. (a) An investigation by the department or a state agency shall include an interview with the elderly or disabled person, if appropriate, and with persons thought to have knowledge of the circumstances. If the elderly or disabled person refuses to be interviewed or cannot be interviewed because of a physical or mental impairment, the department shall continue the investigation by interviewing other persons thought to have knowledge relevant to the investigation.

(b) The investigation may include an interview with an alleged juvenile perpetrator of the alleged abuse, neglect, or exploitation.

(c) The department or state agency may conduct an interview under this section in private or may include any person the department or agency determines is necessary.

SECTION 10. Section 48.1522, Human Resources Code, is amended to read as follows:

Sec. 48.1522. REPORTS OF CRIMINAL CONDUCT TO LAW ENFORCEMENT AGENCY. (a) Except as provided by Subsection (b), if during the course of the department's or another state agency's investigation of reported abuse, neglect, or exploitation a caseworker of the department or other state agency, as applicable, or the caseworker's supervisor has cause to believe that the elderly or disabled person has been abused, neglected, or exploited by another person in a manner that constitutes a criminal offense under any law, including Section 22.04, Penal Code, the caseworker or supervisor shall:

(1) immediately notify an appropriate law enforcement agency, unless the law enforcement agency reported the alleged abuse, neglect, or exploitation to the department; and

(2) provide the law enforcement agency with a copy of the investigation report of the department or other state agency, as applicable, in a timely manner.

of reported abuse, neglect, or exploitation a caseworker of the department or the caseworker's supervisor has cause to believe that a disabled person who is a resident or client of a state supported living center or the ICF-MR component of the Rio Grande State Center has been abused, neglected, or exploited by another person in a manner that constitutes a criminal offense under any law, including Section 22.04, Penal Code, in addition to the report to the appropriate law enforcement agency required by Subsection (a), the caseworker shall immediately notify the commission's office of inspector general and promptly provide the commission's office of inspector general with a copy of the department's investigation report.

SECTION 11. Subsections (a) through (e), Section 48.154, Human Resources Code, are amended to read as follows:

(a) The department or <u>another</u> state agency, as appropriate, shall have access to any records or documents, including client-identifying information, <u>financial records</u>, and medical and psychological records, necessary to the performance of the department's or state agency's duties under this chapter. The duties include but are not limited to the investigation of abuse, neglect, or exploitation or the provisions of services to an elderly or disabled person. A person, [ex] agency, or institution that has a record or document that the department or state agency needs to perform its duties under this chapter shall, without unnecessary delay, make the record or document available to the department or <u>state</u> agency that requested the record or document.

S.B. No. 221 (b) The department is exempt from the payment of a fee otherwise required or authorized by law to obtain a financial record from a person, agency, or institution or a medical record, including a mental health record, from a hospital or health care provider if the request for a record is made in the course of an investigation by the department.

(c) If the department or another state agency cannot obtain access to a record or document that is necessary to properly conduct an investigation or to perform another duty under this chapter, the department or <u>state</u> agency may petition the probate court or the statutory or <u>constitutional</u> county court having probate

jurisdiction for access to the record or document.

(d) On good cause shown, the court shall order the person, agency, or institution who has [denied access to] a requested record or document to allow the department or <u>state</u> agency to have access to that record or document under the terms and conditions prescribed by the court.

(e) A person, agency, or institution who has a requested record or document is entitled to notice and a hearing on \underline{a} [the]

petition <u>filed under this section</u>.

SECTION 12. Subsection (d), Section 48.203, Human Resources Code, is amended to read as follows:

(d) Except as provided by Section 48.208, if [If] an elderly or disabled person withdraws from or refuses consent to voluntary protective services, the services may not be provided. SECTION 13. Section 48.204, Human Resource

Human Resources Code,

amended to read as follows:

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Sec. 48.204. AGENCY POWERS. A protective services agency may furnish protective services to an elderly or disabled person with the person's consent or to a relative or caretaker of an elderly or disabled person on behalf of the elderly or disabled person with the relative's or caregiver's consent or, if the elderly or disabled person lacks the capacity to consent, without that person's consent as provided by this chapter.

SECTION 14. Section 48.208, Human Resources Code, is amended by amending Subsections (e), (e-2), (f), and (h) and adding

Subsection (i) to read as follows:

(e) The emergency order expires on the earlier of [at] the end of the 10th day after [72 hours from] the date [time] the order is rendered or the end of the 10th day after the date the person was removed to safer surroundings if the emergency order was rendered subsequent to the removal of the person to safer surroundings in accordance with Subsection (h), unless:

the emergency order terminates as provided by (1)

Subsection (e-1);

(2) the 10-day [72-hour] period ends on a Saturday, Sunday, or legal holiday in which event the order is automatically extended to 4 p.m. on the first succeeding business day; or

(3) the court extends the order as provided

Subsection (e-2).

- (e-2) The court, after notice and a hearing, may extend an emergency order issued under this section for a period of not more than 30 days after the date the original emergency order for protective services was rendered. The court, after notice and a hearing and for good cause shown, may grant a second extension of an emergency order of not more than an additional 30 days. The court may not grant more than two extensions of the original emergency order. An extension order that ends on a Saturday, Sunday, or legal holiday is automatically extended to 4 p.m. on the first succeeding business day. The court may modify or terminate the emergency order on petition of the department, the incapacitated person, or any person interested in the person's [his] welfare.
- (f) Any medical facility, emergency medical services provider, or physician who provides treatment to or who transports [treating] an elderly or disabled person pursuant to an emergency order under <u>Subsection</u> (d) or an emergency authorization under <u>Subsection</u> (h) [this chapter] is not liable for any damages arising from the treatment <u>or transportation</u>, except those damages resulting from the negligence of the facility, provider, or

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8-28 8-29 8-30 8-31 (h) If the department cannot obtain an emergency order under this section because the court is closed on a Saturday, Sunday, or legal holiday or after 5 p.m., the department may remove or authorize an appropriate transportation service, including an emergency medical services provider, to remove the elderly or disabled person to safer surroundings, authorize medical treatment, or authorize [order] or provide other available services necessary to remove conditions creating the threat to life or physical safety. The department must obtain an emergency order under this section not later than 4 p.m. on the first succeeding business day after the date on which protective services are provided. If the department does not obtain an emergency order, the department shall cease providing protective services and, if necessary, make arrangements for the immediate return of the person to the place from which the person was removed, to the person's place of residence in the state, or to another suitable place.

place of residence in the state, or to another suitable place.

(i) If the department's removal of a person from the person's place of residence under this section results in that residence being vacant, the department shall notify the appropriate law enforcement agency of the vacancy to facilitate the law enforcement agency's monitoring of the residence.

SECTION 15. The change made by this Act to Section 48.053,

SECTION 15. The change made by this Act to Section 48.053, Human Resources Code, applies only to an offense committed on or after the effective date of this Act. An offense committed before the effective date of this Act is governed by the law in effect when the offense was committed, and the former law is continued in effect for that purpose. For the purposes of this section, an offense was committed before the effective date of this Act if any element of the offense occurred before that date.

SECTION 16. This Act takes effect September 1, 2011.

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