By: Van de Putte S.B. No. 1211

## A BILL TO BE ENTITLED

AN ACT

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- 2 relating to payment of claims to pharmacies and pharmacists.
- 3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 4 SECTION 1. Section 843.002, Insurance Code, is amended by
- 5 amending Subdivision (9-a) and adding Subdivision (9-b) to read as
- 6 follows:

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- 7 (9-a) "Extrapolation" means a mathematical process or
- 8 technique used by a health maintenance organization or pharmacy
- 9 benefit manager that administers pharmacy claims for a health
- 10 maintenance organization in the audit of a pharmacy or pharmacist
- 11 to estimate audit results or findings for a larger batch or group of
- 12 claims not reviewed by the health maintenance organization or
- 13 pharmacy benefit manager.
- 14 (9-b) "Freestanding emergency medical care facility"
- 15 means a facility licensed under Chapter 254, Health and Safety
- 16 Code.
- 17 SECTION 2. Section 843.338, Insurance Code, is amended to
- 18 read as follows:
- 19 Sec. 843.338. DEADLINE FOR ACTION ON CLEAN CLAIMS. Except
- 20 as provided by <u>Sections</u> [<del>Section</del>] 843.3385 <u>and 843.339</u>, not later
- 21 than the 45th day after the date on which a health maintenance
- 22 organization receives a clean claim from a participating physician
- 23 or provider in a nonelectronic format or the 30th day after the date
- 24 the health maintenance organization receives a clean claim from a

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- 1 participating physician or provider that is electronically
- 2 submitted, the health maintenance organization shall make a
- 3 determination of whether the claim is payable and:
- 4 (1) if the health maintenance organization determines
- 5 the entire claim is payable, pay the total amount of the claim in
- 6 accordance with the contract between the physician or provider and
- 7 the health maintenance organization;
- 8 (2) if the health maintenance organization determines
- 9 a portion of the claim is payable, pay the portion of the claim that
- 10 is not in dispute and notify the physician or provider in writing
- 11 why the remaining portion of the claim will not be paid; or
- 12 (3) if the health maintenance organization determines
- 13 that the claim is not payable, notify the physician or provider in
- 14 writing why the claim will not be paid.
- 15 SECTION 3. Section 843.339, Insurance Code, is amended to
- 16 read as follows:
- 17 Sec. 843.339. DEADLINE FOR ACTION ON [CERTAIN] PRESCRIPTION
- 18 CLAIMS; PAYMENT. (a) A [Not later than the 21st day after the date
- 19  $\frac{1}{4}$ ] health maintenance organization, or a pharmacy benefit manager
- 20 that administers pharmacy claims for the health maintenance
- 21 organization, that affirmatively adjudicates a pharmacy claim that
- 22 is electronically submitted[, the health maintenance organization]
- 23 shall pay the total amount of the claim through electronic funds
- 24 transfer not later than the 18th day after the date on which the
- 25 claim was affirmatively adjudicated.
- 26 (b) A health maintenance organization, or a pharmacy
- 27 benefit manager that administers pharmacy claims for the health

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- 1 maintenance organization, that affirmatively adjudicates a
- 2 pharmacy claim that is not electronically submitted shall pay the
- 3 total amount of the claim not later than the 21st day after the date
- 4 on which the claim was affirmatively adjudicated.
- 5 SECTION 4. Subchapter J, Chapter 843, Insurance Code, is
- 6 amended by adding Section 843.3401 to read as follows:
- 7 Sec. 843.3401. AUDIT OF PHARMACIST OR PHARMACY. (a) A
- 8 health maintenance organization or a pharmacy benefit manager that
- 9 administers pharmacy claims for the health maintenance
- 10 organization may not use extrapolation to complete the audit of a
- 11 provider who is a pharmacist or pharmacy. A health maintenance
- 12 organization may not require extrapolation audits as a condition of
- 13 participation in the health maintenance organization's contract,
- 14 network, or program for a provider who is a pharmacist or pharmacy.
- 15 (b) A health maintenance organization or a pharmacy benefit
- 16 manager that administers pharmacy claims for the health maintenance
- 17 organization that performs an on-site audit under this chapter of a
- 18 provider who is a pharmacist or pharmacy shall provide the provider
- 19 reasonable notice of the audit and accommodate the provider's
- 20 schedule to the greatest extent possible. The notice required
- 21 under this subsection must be in writing and must be sent by
- 22 certified mail to the provider not later than the 15th day before
- 23 the date on which the on-site audit is scheduled to occur.
- SECTION 5. Section 843.344, Insurance Code, is amended to
- 25 read as follows:
- Sec. 843.344. APPLICABILITY OF SUBCHAPTER TO ENTITIES
- 27 CONTRACTING WITH HEALTH MAINTENANCE ORGANIZATION. This subchapter

- 1 applies to a person, including a pharmacy benefit manager, with
- 2 whom a health maintenance organization contracts to:
- 3 (1) process or pay claims;
- 4 (2) obtain the services of physicians and providers to
- 5 provide health care services to enrollees; or
- 6 (3) issue verifications or preauthorizations.
- 7 SECTION 6. Subchapter J, Chapter 843, Insurance Code, is
- 8 amended by adding Section 843.354 to read as follows:
- 9 Sec. 843.354. LEGISLATIVE DECLARATION. It is the intent of
- 10 the legislature that the requirements contained in this subchapter
- 11 regarding payment of claims to providers who are pharmacists or
- 12 pharmacies apply to all health maintenance organizations and
- 13 pharmacy benefit managers unless otherwise prohibited by federal
- 14 law.
- SECTION 7. Section 1213.005, Insurance Code, is amended to
- 16 read as follows:
- 17 Sec. 1213.005. CERTAIN CHARGES PROHIBITED. A health
- 18 benefit plan or pharmacy benefit manager may not directly or
- 19 indirectly charge or hold a health care professional, health care
- 20 facility, or person enrolled in a health benefit plan responsible
- 21 for a fee for the adjudication of a claim.
- SECTION 8. Section 1301.001, Insurance Code, is amended by
- 23 amending Subdivision (1) and adding Subdivision (1-a) to read as
- 24 follows:
- 25 (1) "Extrapolation" means a mathematical process or
- 26 technique used by an insurer or pharmacy benefit manager that
- 27 administers pharmacy claims for an insurer in the audit of a

- 1 pharmacy or pharmacist to estimate audit results or findings for a
- 2 larger batch or group of claims not reviewed by the insurer or
- 3 pharmacy benefit manager.
- 4 (1-a) "Health care provider" means a practitioner,
- 5 institutional provider, or other person or organization that
- 6 furnishes health care services and that is licensed or otherwise
- 7 authorized to practice in this state. The term includes a
- 8 pharmacist and a pharmacy. The term does not include a physician.
- 9 SECTION 9. Section 1301.103, Insurance Code, is amended to 10 read as follows:
- 11 Sec. 1301.103. DEADLINE FOR ACTION ON CLEAN CLAIMS. Except
- 12 as provided by Sections 1301.104 and [Section] 1301.1054, not later
- 13 than the 45th day after the date an insurer receives a clean claim
- 14 from a preferred provider in a nonelectronic format or the 30th day
- 15 after the date an insurer receives a clean claim from a preferred
- 16 provider that is electronically submitted, the insurer shall make a
- 17 determination of whether the claim is payable and:
- 18 (1) if the insurer determines the entire claim is
- 19 payable, pay the total amount of the claim in accordance with the
- 20 contract between the preferred provider and the insurer;
- 21 (2) if the insurer determines a portion of the claim is
- 22 payable, pay the portion of the claim that is not in dispute and
- 23 notify the preferred provider in writing why the remaining portion
- 24 of the claim will not be paid; or
- 25 (3) if the insurer determines that the claim is not
- 26 payable, notify the preferred provider in writing why the claim
- 27 will not be paid.

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- 1 SECTION 10. Section 1301.104, Insurance Code, is amended to
- 2 read as follows:
- 3 Sec. 1301.104. DEADLINE FOR ACTION ON [CERTAIN] PHARMACY
- 4 CLAIMS; PAYMENT. (a) An [Not later than the 21st day after the date
- 5 an] insurer, or a pharmacy benefit manager that administers
- 6 pharmacy claims for the insurer under a preferred provider benefit
- 7 plan, that affirmatively adjudicates a pharmacy claim that is
- 8 electronically submitted[, the insurer] shall pay the total amount
- 9 of the claim through electronic funds transfer not later than the
- 10 18th day after the date on which the claim was affirmatively
- 11 <u>adjudicated</u>.
- 12 <u>(b) An insurer, or a pharmacy benefit manager that</u>
- 13 <u>administers</u> pharmacy claims for the insurer under a preferred
- 14 provider benefit plan, that affirmatively adjudicates a pharmacy
- 15 claim that is not electronically submitted shall pay the total
- 16 amount of the claim not later than the 21st day after the date on
- 17 which the claim was affirmatively adjudicated.
- 18 SECTION 11. Subchapter C, Chapter 1301, Insurance Code, is
- 19 amended by adding Section 1301.1041 to read as follows:
- Sec. 1301.1041. AUDIT OF PHARMACIST OR PHARMACY. (a) An
- 21 <u>insurer or a pharmacy benefit manager that administers pharmacy</u>
- 22 claims for the insurer may not use extrapolation to complete the
- 23 audit of a preferred provider that is a pharmacist or pharmacy. An
- 24 insurer may not require extrapolation audits as a condition of
- 25 participation in the insurer's contract, network, or program for a
- 26 preferred provider that is a pharmacist or pharmacy.
- 27 (b) An insurer or a pharmacy benefit manager that

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- 1 administers pharmacy claims for the insurer that performs an
- 2 on-site audit of a preferred provider who is a pharmacist or
- 3 pharmacy shall provide the provider reasonable notice of the audit
- 4 and accommodate the provider's schedule to the greatest extent
- 5 possible. The notice required under this subsection must be in
- 6 writing and must be sent by certified mail to the preferred provider
- 7 not later than the 15th day before the date on which the on-site
- 8 audit is scheduled to occur.
- 9 SECTION 12. Section 1301.109, Insurance Code, is amended to
- 10 read as follows:
- 11 Sec. 1301.109. APPLICABILITY TO ENTITIES CONTRACTING WITH
- 12 INSURER. This subchapter applies to a person, including a pharmacy
- 13 benefit manager, with whom an insurer contracts to:
- 14 (1) process or pay claims;
- 15 (2) obtain the services of physicians and health care
- 16 providers to provide health care services to insureds; or
- 17 (3) issue verifications or preauthorizations.
- SECTION 13. Subchapter C-1, Chapter 1301, Insurance Code,
- 19 is amended by adding Section 1301.139 to read as follows:
- Sec. 1301.139. LEGISLATIVE DECLARATION. It is the intent
- 21 of the legislature that the requirements contained in this
- 22 subchapter regarding payment of claims to preferred providers who
- 23 are pharmacists or pharmacies apply to all insurers and pharmacy
- 24 benefit managers unless otherwise prohibited by federal law.
- 25 SECTION 14. (a) With respect to pharmacy benefits provided
- 26 under a contract, the changes in law made by this Act apply only to a
- 27 contract entered into or renewed on or after the effective date of

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- 1 this Act and payment for pharmacy benefits provided under the
- 2 contract. A contract entered into before the effective date of this
- 3 Act and not renewed or that was last renewed before the effective
- 4 date of this Act, and payment for pharmacy benefits provided under
- 5 the contract, are governed by the law in effect immediately before
- 6 the effective date of this Act, and that law is continued in effect
- 7 for that purpose.
- 8 (b) With respect to payment for pharmacy benefits not
- 9 provided under a contract to which Subsection (a) of this section
- 10 applies, the changes in law made by this Act apply only to payment
- 11 for benefits provided on or after the effective date of this Act.
- 12 Payment for benefits not subject to Subsection (a) of this section
- 13 and provided before the effective date of this Act is governed by
- 14 the law in effect immediately before the effective date of this Act,
- 15 and that law is continued in effect for that purpose.
- 16 (c) Sections 843.3401 and 1301.1041, Insurance Code, as
- 17 added by this Act, apply to an audit of a pharmacist or pharmacy
- 18 performed on or after the effective date of this Act unless the
- 19 audit is performed under a contract that is entered into before the
- 20 effective date of this Act and that, at the time of the audit, has
- 21 not been renewed or was last renewed before the effective date of
- 22 this Act.
- 23 SECTION 15. This Act takes effect September 1, 2011.