By: Carona S.B. No. 1238

A BILL TO BE ENTITLED

AN ACT

- 2 relating to communications by public service providers during a
- 3 disaster or an emergency.

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- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 5 SECTION 1. The heading to Section 418.047, Government Code,
- 6 is amended to read as follows:
- 7 Sec. 418.047. COMMUNICATIONS BY THE DIVISION DURING
- 8 DISASTER OR EMERGENCY.
- 9 SECTION 2. Subchapter C, Chapter 418, Government Code, is
- 10 amended by adding Section 418.0471 to read as follows:
- Sec. 418.0471. COMMUNICATIONS BY PUBLIC SERVICE PROVIDERS
- 12 DURING DISASTER OR EMERGENCY. (a) A public service provider may
- 13 use an emergency notification system to inform the provider's
- 14 customers, governmental agencies, and other affected persons with
- 15 messages providing:
- 16 (1) notice of a disaster or an emergency; and
- 17 (2) any actions a recipient is required to take during
- 18 a disaster or an emergency.
- 19 <u>(b) The emergency notification system used by a public</u>
- 20 <u>service provider under this section must rely on a dynamic</u>
- 21 <u>information database that:</u>
- 22 (1) is capable of simultaneous transmission of
- 23 emergency messages to all recipients through at least two industry
- 24 standard gateways to one or more telephones or electronic devices

- 1 owned by a recipient in a manner that does not negatively impact the
- 2 existing communication infrastructure;
- 4 (A) store prewritten emergency messages in the
- 5 dynamic information database for subsequent use; and
- 6 (B) generate emergency messages in real time
- 7 based on provider inputs;
- 8 (3) allows a recipient to select the language in which
- 9 the recipient would prefer to receive messages;
- 10 (4) transmits the message in the recipient's language
- 11 of choice to that recipient;
- 12 <u>(5)</u> converts text messages to sound files and
- 13 transmits those sound files to the appropriate device;
- 14 (6) assigns recipients to priority groups for
- 15 notification; and
- 16 (7) allows for the collection and verification of
- 17 responses by recipients of emergency messages.
- 18 (c) The dynamic information database described by
- 19 Subsection (b) must comply with:
- 20 (1) the Telecommunications Service Priority program
- 21 established by the Federal Communications Commission; and
- 22 (2) Federal Information Processing Standard 140-2
- 23 governing compliant cryptographic modules for encryption and
- 24 security issued by the National Institute of Standards and
- 25 Technology.
- 26 (d) A public service provider that uses an emergency
- 27 notification system described by this section is entitled to obtain

- 1 information that is confidential under Section 771.061, Health and
- 2 <u>Safety Code, from a governmental entity providing 9-1-1</u> service to
- 3 the provider's customer.
- 4 <u>(e) In this section:</u>
- 5 (1) "Emergency" means a temporary, sudden, and
- 6 unforeseen occurrence that requires action by a public service
- 7 provider to inform, to correct, to protect lives or property, or to
- 8 temporarily reduce demand or allocate supply for the provider's
- 9 products or services to ensure public safety or preserve the
- 10 integrity of service delivery mechanisms.
- 11 (2) "Public service provider" means any person or
- 12 entity that furnishes essential products or services to the public
- 13 that are governed by the Natural Resources Code, Utilities Code, or
- 14 Water Code, including common carriers, telecommunications
- 15 companies, and any person or entity furnishing or producing heat,
- 16 light, power, or water.
- 17 SECTION 3. This Act takes effect immediately if it receives
- 18 a vote of two-thirds of all the members elected to each house, as
- 19 provided by Section 39, Article III, Texas Constitution. If this
- 20 Act does not receive the vote necessary for immediate effect, this
- 21 Act takes effect September 1, 2011.