By: Allen, et al. H.B. No. 1543

Substitute the following for H.B. No. 1543:

C.S.H.B. No. 1543 By: White

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1	AN ACT
2	relating to the eligibility for reappointment of the independent
3	ombudsman of the Texas Juvenile Justice Department and the
4	authority of the independent ombudsman in regard to juveniles in
5	custody in certain facilities other than the department's
6	facilities.
7	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
8	SECTION 1. Section 261.001, Human Resources Code, is
9	amended by amending Subdivision (1) and adding Subdivisions (1-a)
10	and (1-b) to read as follows:
11	(1) "Child" means an individual who is:

- (1) "Child" means an individual who is:
- 12 (A) 10 years of age or older and younger than 19
- 13 years of age; and
- 14 (B) placed in or committed to a facility for
- conduct violating a penal law that occurred or an offense committed 15
- 16 before the individual's 17th birthday.
- 17 (1-a) "Facility" means:
- 18 (A) a juvenile justice facility, as defined by
- Section 261.405, Family Code; 19
- 20 (B) a correctional facility operated by the
- 21 department; or
- 22 (C) a penal institution operated by or under
- 23 contract with the Texas Department of Criminal Justice.
- 24 (1-b) "Independent ombudsman" means the individual

- 1 who has been appointed under this chapter to the office of
- 2 independent ombudsman.
- 3 SECTION 2. Section 261.002, Human Resources Code, is
- 4 amended to read as follows:
- 5 Sec. 261.002. ESTABLISHMENT; PURPOSE. The office of
- 6 independent ombudsman is a state agency established for the purpose
- 7 of investigating, evaluating, and securing the rights of the
- 8 children placed in or committed to a facility [the department],
- 9 including a child released under supervision before final
- 10 discharge.
- 11 SECTION 3. Section 261.051(b), Human Resources Code, is
- 12 amended to read as follows:
- 13 (b) A person appointed as independent ombudsman is eliqible
- 14 for reappointment [but may not serve more than three terms in that
- 15 capacity].
- SECTION 4. Section 261.055(b), Human Resources Code, is
- 17 amended to read as follows:
- 18 (b) The independent ombudsman shall immediately report to
- 19 the board, the governor, the lieutenant governor, the speaker of
- 20 the house of representatives, the state auditor, and the office of
- 21 the inspector general of the department or of the Texas Department
- 22 of Criminal Justice, as applicable, any particularly serious or
- 23 flagrant:
- 24 (1) case of abuse or injury of a child placed in or
- 25 committed to <u>a facility</u> [the department];
- 26 (2) problem concerning the administration of a
- 27 department program or operation;

- 1 (3) problem concerning the delivery of services in a
- 2 facility operated by or under contract with the department; or
- 3 (4) interference by <u>an operator of a facility</u> [the
- 4 department] with an investigation conducted by the office.
- 5 SECTION 5. Section 261.056(a), Human Resources Code, is
- 6 amended to read as follows:
- 7 (a) The operator of a facility [department] shall allow any
- 8 child placed in or committed to the facility [the department] to
- 9 communicate with the independent ombudsman or an assistant to the
- 10 ombudsman. The communication:
- 11 (1) may be in person, by mail, or by any other means;
- 12 and
- 13 (2) is confidential and privileged.
- 14 SECTION 6. Section 261.057, Human Resources Code, is
- 15 amended to read as follows:
- 16 Sec. 261.057. PROMOTION OF AWARENESS OF OFFICE. The
- 17 independent ombudsman shall promote awareness among the public and
- 18 the children placed in or committed to a facility [the department]
- 19 of:
- 20 (1) how the office may be contacted;
- 21 (2) the purpose of the office; and
- 22 (3) the services the office provides.
- 23 SECTION 7. Section 261.058(b), Human Resources Code, is
- 24 amended to read as follows:
- 25 (b) The office and the board shall adopt rules necessary to
- 26 implement Section 261.060, including rules that establish
- 27 procedures for an operator of a facility [the department] to review

- 1 and comment on reports of the office and for the operator
- 2 [department] to expedite or eliminate review of and comment on a
- 3 report due to an emergency or a serious or flagrant circumstance
- 4 described by Section 261.055(b).
- 5 SECTION 8. Section 261.060(a), Human Resources Code, is
- 6 amended to read as follows:
- 7 (a) The office shall accept, both before and after
- 8 publication, comments from the board concerning the following types
- 9 of reports published by the office under this chapter:
- 10 (1) the office's quarterly report under Section
- 11 261.055(a);
- 12 (2) reports concerning serious or flagrant
- 13 circumstances under Section 261.055(b); and
- 14 (3) any other formal reports containing findings and
- 15 making recommendations concerning systemic issues that affect \underline{an}
- 16 operator of a facility [the department].
- 17 SECTION 9. Section 261.101(a), Human Resources Code, is
- 18 amended to read as follows:
- 19 (a) The independent ombudsman shall:
- 20 (1) review the procedures established by the board and
- 21 evaluate the delivery of services to children to ensure that the
- 22 rights of children are fully observed;
- 23 (2) review complaints filed with the independent
- 24 ombudsman concerning the actions of an operator of a facility [the
- 25 department] and investigate each complaint in which it appears that
- 26 a child may be in need of assistance from the independent ombudsman;
- 27 (3) conduct investigations of complaints, other than

- 1 complaints alleging criminal behavior, if the office determines
- 2 that:
- 3 (A) a child <u>placed in or committed</u> to a facility
- 4 [the department] or the child's family may be in need of assistance
- 5 from the office; or
- 6 (B) a systemic issue in [the department's]
- 7 provision of services by an operator of a facility is raised by a
- 8 complaint;
- 9 (4) review or inspect periodically the facilities and
- 10 procedures of any institution or residence in which a child has been
- 11 placed by the department, the Texas Department of Criminal Justice,
- 12 <u>a juvenile probation department, or a county</u>, whether public or
- 13 private, to ensure that the rights of children are fully observed;
- 14 (5) provide assistance to a child or family who the
- 15 independent ombudsman determines is in need of assistance,
- 16 including advocating with an agency, provider, or other person in
- 17 the best interests of the child;
- 18 (6) review court orders as necessary to fulfill its
- 19 duties;
- 20 (7) recommend changes in any procedure relating to the
- 21 treatment of children placed in or committed to a facility
- 22 [the department];
- 23 (8) make appropriate referrals under any of the duties
- 24 and powers listed in this subsection;
- 25 (9) supervise assistants who are serving as advocates
- 26 in their representation of children placed in or committed to a
- 27 facility [the department] in internal administrative and

- 1 disciplinary hearings;
- 2 (10) review reports received by the department
- 3 relating to complaints regarding juvenile probation programs,
- 4 services, or facilities and analyze the data contained in the
- 5 reports to identify trends in complaints; and
- 6 (11) report a possible standards violation by a local
- 7 juvenile probation department to the appropriate division of the
- 8 department.
- 9 SECTION 10. Section 261.102, Human Resources Code, is
- 10 amended to read as follows:
- 11 Sec. 261.102. TREATMENT OF [DEPARTMENT] EMPLOYEES WHO
- 12 COOPERATE WITH INDEPENDENT OMBUDSMAN. The operator of a facility
- 13 [department] may not discharge or in any manner discriminate or
- 14 retaliate against an employee who in good faith makes a complaint to
- 15 the office of independent ombudsman or cooperates with the office
- 16 in an investigation.
- 17 SECTION 11. Section 261.104, Human Resources Code, is
- 18 amended to read as follows:
- 19 Sec. 261.104. MEMORANDUM OF UNDERSTANDING. (a) The office
- 20 and an operator of a facility [the department] shall enter into a
- 21 memorandum of understanding concerning:
- 22 (1) the most efficient manner in which to share
- 23 information with one another; and
- 24 (2) the procedures for handling overlapping
- 25 monitoring duties and activities performed by the office and the
- 26 department, the inspector general of the Texas Department of
- 27 Criminal Justice, or a county.

- 1 (b) The memorandum of understanding entered into under
- 2 Subsection (a), at a minimum, must:
- 3 (1) address the interaction of the office with that
- 4 portion of the department that conducts an internal audit under
- 5 Section 203.013;
- 6 (2) address communication between the office and the
- 7 operator of a facility [department] concerning individual
- 8 situations involving children placed in or committed to the
- 9 facility [department] and how those situations will be documented
- 10 and handled;
- 11 (3) contain guidelines on the office's role in
- 12 relevant working groups and policy development decisions at the
- 13 department;
- 14 (4) ensure opportunities for sharing information
- 15 between the office and the department for the purposes of assuring
- 16 quality and improving programming within the department; and
- 17 (5) preserve the independence of the office by
- 18 authorizing the office to withhold information concerning matters
- 19 under active investigation by the office from the operator of a
- 20 <u>facility</u> [department] and <u>the</u> [department] staff of the facility
- 21 and to report the information to the board and the governor.
- SECTION 12. Sections 261.151(a) and (c), Human Resources
- 23 Code, are amended to read as follows:
- 24 (a) The independent ombudsman has access to the
- 25 [department's] records of the operator of a facility relating to
- 26 the children placed in or committed to the facility [department].
- 27 (c) A local law enforcement agency shall allow the

- 1 independent ombudsman access to its records relating to any child
- 2 in the care or custody of <u>an operator of a facility</u> [the
- 3 department].
- 4 SECTION 13. Section 261.152, Human Resources Code, is
- 5 amended to read as follows:
- 6 Sec. 261.152. ACCESS TO INFORMATION OF PRIVATE
- 7 ENTITIES. The independent ombudsman shall have access to the
- 8 records of a private entity that relate to a child placed in or
- 9 committed to a facility [the department].
- 10 SECTION 14. Section 261.101(e), Human Resources Code, is
- 11 repealed.
- 12 SECTION 15. This Act takes effect September 1, 2013.