By: Turner of Tarrant, Anchia, Turner of Harris

H.B. No. 1772

## A BILL TO BE ENTITLED

1	AN ACT
2	relating to the disconnection of electric or gas utility service.
3	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
4	SECTION 1. Subchapter G, Chapter 92, Property Code, is
5	amended by adding Section 92.302 to read as follows:
6	Sec. 92.302. NOTICE OF UTILITY DISCONNECTION OF
7	NONSUBMETERED MASTER METERED MULTIFAMILY PROPERTY TO
8	MUNICIPALITIES, OWNERS, AND TENANTS. (a) In this section:
9	(1) "Customer" means a person who is responsible for
10	bills received for electric utility service or gas utility service
11	provided to nonsubmetered master metered multifamily property.
12	(2) "Nonsubmetered master metered multifamily
13	property" means an apartment, a leased or owner-occupied
14	condominium, or one or more buildings containing at least 10
15	dwellings that receive electric utility service or gas utility
16	service that is master metered but not submetered.
17	(b) A customer shall provide written notice of a service
18	disconnection to each tenant or owner at a nonsubmetered master
19	metered multifamily property not later than the fifth day after the
20	date the customer receives a notice of service disconnection from
21	an electric service provider or a gas utility. The customer must
22	provide the notice by mail to the tenant's or owner's preferred
23	mailing address or hand deliver the notice to the tenant or owner.
24	The written notice must include the customer's contact information

- 1 and the tenant's remedies under Section 92.301. The notice must
- 2 include the following text in both English and Spanish:
- 3 "Notice to residents of (name and address of nonsubmetered
- 4 master metered multifamily property): Electric (or gas) service to
- 5 this property is scheduled for disconnection on (date) because
- 6 (reason for disconnection)."
- 7 (c) If the property is located in a municipality, the
- 8 customer shall provide the same notice described by Subsection (b)
- 9 to the governing body of that municipality by certified mail. The
- 10 governing body of the municipality may provide additional notice to
- 11 the property's tenants and owners after receipt of the service
- 12 disconnection notice under this subsection.
- 13 <u>(d) A customer is not required to provide the notices</u>
- 14 described by this section if the customer avoids the disconnection
- 15 by paying the bill.
- 16 SECTION 2. Chapter 17, Utilities Code, is amended by adding
- 17 Subchapter E to read as follows:
- 18 SUBCHAPTER E. PROTECTION AGAINST UTILITY SERVICE DISCONNECTION
- 19 Sec. 17.201. DEFINITION. In this subchapter,
- 20 "nonsubmetered master metered multifamily property" means an
- 21 apartment, a leased or owner-occupied condominium, or one or more
- 22 <u>buildings containing at least 10 dwellings that receive electric</u>
- 23 utility service that is master metered but not submetered.
- Sec. 17.202. NOTICE OF DISCONNECTION TO MUNICIPALITIES FOR
- 25 NONSUBMETERED MASTER METERED MULTIFAMILY PROPERTIES. (a) A retail
- 26 electric provider or a vertically integrated electric utility, not
- 27 including a municipally owned utility or an electric cooperative,

- 1 in an area where customer choice has not been introduced shall send
- 2 a written notice of service disconnection to a municipality before
- 3 the retail electric provider or vertically integrated electric
- 4 utility disconnects service to a nonsubmetered master metered
- 5 multifamily property for nonpayment if:
- 6 (1) the property is located in the municipality; and
- 7 (2) the municipality establishes an authorized
- 8 representative to receive the notice as described by Section
- 9 17.203(c).
- 10 (b) The retail electric provider or vertically integrated
- 11 electric utility in an area where customer choice has not been
- 12 introduced shall send the notice required by this section not later
- 13 than the 10th day before the date electric service is scheduled for
- 14 disconnection.
- Sec. 17.203. ADDITIONAL SAFEGUARDS. (a) The customer
- 16 safeguards provided by this subchapter are in addition to
- 17 safeguards provided by other law or agency rules.
- 18 (b) This subchapter does not prohibit a municipality or the
- 19 commission from adopting customer safeguards that exceed the
- 20 safeguards provided by this chapter.
- 21 <u>(c) The commission by rule shall develop a mechanism by</u>
- 22 which a municipality may provide the commission with the contact
- 23 <u>information of the municipality's authorized representative to</u>
- 24 whom the notice required by Section 17.202 must be sent. The
- 25 commission shall make the contact information available to the
- 26 public.
- 27 SECTION 3. Chapter 104, Utilities Code, is amended by

- 1 adding Subchapter H to read as follows:
- 2 SUBCHAPTER H. PROTECTION AGAINST UTILITY SERVICE DISCONNECTION
- 3 Sec. 104.351. DEFINITIONS. In this subchapter:
- 4 (1) "Customer" means any person in whose name gas
- 5 utility service is billed, including individuals, governmental
- 6 units at all levels of government, corporate entities, and any
- 7 other entity with legal capacity to be billed for gas service.
- 8 (2) "Gas utility" has the meaning assigned by Section
- 9 181.021 but does not include a municipally owned utility or gas
- 10 utility owned by an electric cooperative.
- 11 (3) "Nonsubmetered master metered multifamily
- 12 property" means an apartment, a leased or owner-occupied
- 13 condominium, or one or more buildings containing at least 10
- 14 dwellings that receive gas utility service that is master metered
- 15 <u>but not submetered.</u>
- Sec. 104.352. NOTICE OF DISCONNECTION TO MUNICIPALITIES FOR
- 17 NONSUBMETERED MASTER METERED MULTIFAMILY PROPERTIES. (a) A gas
- 18 utility shall send a written notice of service disconnection to a
- 19 municipality before the gas utility disconnects service to a
- 20 nonsubmetered master metered multifamily property for nonpayment
- 21 <u>if:</u>
- 22 (1) the property is located in the municipality; and
- 23 (2) the municipality establishes an authorized
- 24 representative to receive the notice as described by Section
- 25 104.353(c).
- 26 (b) The gas utility shall send the notice required by this
- 27 section not later than the 10th day before the date gas utility

- 1 service is scheduled for disconnection.
- 2 Sec. 104.353. ADDITIONAL SAFEGUARDS. (a) The customer
- 3 safeguards provided by this subchapter are in addition to
- 4 safeguards provided by other law or agency rules.
- 5 (b) This subchapter does not prohibit a municipality or the
- 6 regulatory authority from adopting customer safeguards that exceed
- 7 the safeguards provided by this chapter.
- 8 <u>(c) The regulatory authority by rule shall develop a</u>
- 9 mechanism by which a municipality may provide the regulatory
- 10 authority with the contact information of the municipality's
- 11 authorized representative to whom the notice required by Section
- 12 104.352 must be sent. The regulatory authority shall make the
- 13 contact information available to the public.
- 14 SECTION 4. The change in law made by this Act applies only
- 15 in regard to disconnection of service for nonpayment of a utility
- 16 bill issued for a billing period that begins on or after the
- 17 effective date of this Act.
- SECTION 5. This Act takes effect January 1, 2014.