By: Rodriguez of Travis, J. Davis of Harris, H.B. No. 2072 Naishtat

A BILL TO BE ENTITLED

AN ACT

- 2 relating to services for persons who are deaf or hard of hearing and
- 3 licensing requirements for interpreters for persons who are deaf or
- 4 hard of hearing; providing an administrative penalty; requiring a
- 5 fee and changing the rate of a fee.
- 6 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 7 SECTION 1. Chapter 81, Human Resources Code, is amended by
- 8 designating Sections 81.001, 81.002, 81.0021, 81.0022, 81.003,
- 9 81.004, 81.005, 81.0051, 81.0055, 81.006, 81.008, 81.009, 81.013,
- 10 81.014, 81.015, 81.016, 81.017, 81.019, 81.020, and 81.021 as
- 11 Subchapter A and adding a heading to that subchapter to read as
- 12 follows:

1

- SUBCHAPTER A. GENERAL PROVISIONS; POWERS AND DUTIES
- 14 SECTION 2. Section 81.001, Human Resources Code, is amended
- 15 by adding Subdivisions (5) and (6) to read as follows:
- 16 (5) "Department" means the Department of Assistive and
- 17 Rehabilitative Services.
- 18 (6) "Executive commissioner" means the executive
- 19 commissioner of the Health and Human Services Commission.
- 20 SECTION 3. Section 81.006, Human Resources Code, is amended
- 21 to read as follows:
- Sec. 81.006. DUTIES AND POWERS. (a) The department
- 23 [commission] shall:
- 24 (1) develop and implement a statewide program of

- 1 advocacy and education to ensure continuity of services to persons
- 2 who are deaf, deaf-blind, or hard of hearing;
- 3 (2) provide direct services to persons who are deaf or
- 4 hard of hearing, including communication access, information and
- 5 referral services, advocacy services, services to elderly persons
- 6 who are deaf or hard of hearing, and training in accessing basic
- 7 life skills;
- 8 (3) work to ensure more effective coordination and
- 9 cooperation among public and nonprofit organizations providing
- 10 social and educational services to individuals who are deaf or hard
- 11 of hearing;
- 12 (4) maintain a registry of available licensed
- 13 [qualified] interpreters for persons who are deaf or hard of
- 14 hearing by updating the registry at least quarterly and making the
- 15 registry available to interested persons at cost;
- 16 (5) establish a system to approve and provide courses
- 17 and workshops for the instruction and continuing education of
- 18 interpreters for persons who are deaf or hard of hearing;
- 19 (6) assist institutions of higher education in
- 20 initiating training programs for interpreters and develop
- 21 guidelines for instruction to promote uniformity in the curriculum
- 22 [of signs] taught within those programs;
- 23 (7) with the assistance of the Texas Higher Education
- 24 Coordinating Board, develop standards for evaluation of the
- 25 programs described by Subdivision (6); and
- 26 (8) develop guidelines and requirements to clarify the
- 27 circumstances under which interpreters licensed [certified] by the

- 1 <u>department</u> [commission] are qualified to interpret effectively,
- 2 accurately, and impartially, both receptively and expressively,
- 3 using any necessary specialized vocabulary.
- 4 (b) The department [commission] may:
- 5 (1) appoint one or more advisory committees to consult 6 with and advise the <u>department</u> [commission];
- 7 (2) establish and collect training fees and accept
- 8 gifts, grants, and donations of money, personal property, or real
- 9 property for use in expanding and improving services to persons of
- 10 this state who are deaf or hard of hearing;
- 11 (3) advise the executive commissioner on the adoption
- 12 of [adopt] rules necessary to implement this chapter;
- 13 (4) contract with or provide grants to agencies,
- 14 organizations, or individuals as necessary to implement this
- 15 chapter;
- 16 (5) establish a reasonable fee and charge interpreters
- 17 for training to defray the cost of conducting the training;
- 18 (6) develop guidelines and requirements for
- 19 trilingual interpreter licensing [services]; and
- 20 (7) provide training programs for persons <u>licensed as</u>
- 21 [who provide] trilingual interpreters [interpreter services].
- (e) The commissioner of the department [commission] shall
- 23 develop and implement policies that clearly define the [respective]
- 24 responsibilities of the [governing body of the commission and the]
- 25 staff of the department under this chapter [commission].
- 26 (f) The department [commission] shall establish and charge
- 27 reasonable fees for some or all department [commission]

- 1 publications to cover the <u>department's</u> [commission's] publication
- 2 costs. However, the department [commission] shall waive the fee if
- 3 a person who is deaf or hard of hearing is financially unable to pay
- 4 for the publication, and may waive the fees for publications
- 5 provided to certain entities. The executive commissioner, in
- 6 consultation with the department, [commission] shall adopt rules to
- 7 implement this subsection. The rules must specify the standards
- 8 used for determining ability to pay for a publication and must
- 9 specify the types of entities for which the fees will be waived.
- 10 SECTION 4. Chapter 81, Human Resources Code, is amended by
- 11 adding Subchapter B to read as follows:
- 12 SUBCHAPTER B. SERVICES FOR PERSONS WHO ARE DEAF OR HARD OF HEARING
- 13 Sec. 81.051. APPLICABILITY OF SUBCHAPTER TO COURT
- 14 INTERPRETERS. The provisions of this subchapter apply to a court
- 15 interpreter to the same extent that the provisions apply to any
- 16 other interpreter and are in addition to the requirements of
- 17 Chapter 57, Government Code.
- 18 SECTION 5. Section 81.007, Human Resources Code, is
- 19 transferred to Subchapter B, Chapter 81, Human Resources Code, as
- 20 added by this Act, redesignated as Section 81.052, Human Resources
- 21 Code, and amended to read as follows:
- Sec. 81.052 [81.007]. INTERPRETER LICENSING PROGRAM [BOARD
- 23 FOR EVALUATION OF INTERPRETERS]. (a) The department shall
- 24 [commission may] establish a program in accordance with this
- 25 <u>subchapter</u> [section] for the <u>licensing</u> [certification] of
- 26 interpreters who have reached varying levels of proficiency in
- 27 communication skills necessary to facilitate communication between

- 1 persons who are deaf or hard of hearing and persons who are not deaf
- 2 or hard of hearing.
- 3 (b) The department [commission] shall appoint an advisory
- 4 board of seven persons to assist in administering the interpreter
- 5 licensing [certification] program. A board member may not receive
- 6 compensation, but is entitled to reimbursement of the travel
- 7 expenses incurred by the member while conducting the business of
- 8 the board, as provided in the General Appropriations Act.
- 9 (c) Subject to approval of the department [commission], the
- 10 board shall prescribe qualifications for each of several levels of
- 11 <u>licensing</u> [certification] based on proficiency and shall evaluate
- 12 and provide licenses to [certify] interpreters using these
- 13 qualifications.
- 14 (d) A qualified board member may serve as an evaluator under
- 15 Subsection (c), and the <u>department</u> [commission] shall compensate
- 16 the board member for services performed as an evaluator.
- (e) The department [commission] shall charge fees for
- 18 written and performance examinations, for annual license
- 19 [$\frac{\text{certificate}}{\text{certification}}$] renewal, and for $\frac{\text{relicensing}}{\text{certification}}$]. The
- 20 fees must be in an amount sufficient to defray [recover] the costs
- 21 of the <u>licensing</u> [certification] program.
- 22 (f) The department [commission] may waive any prerequisite
- 23 to obtaining a <u>license</u> [certificate] for an applicant after
- 24 reviewing the applicant's credentials and determining that the
- 25 applicant holds a <u>license or</u> certificate issued by another
- 26 jurisdiction that has licensing [certification] requirements
- 27 substantially equivalent to those of this state.

- 1 (g) The <u>department</u> [commission] by executive commissioner
- 2 rule may adopt a system under which licenses [certificates] are
- 3 valid for a five-year period, subject to the <u>license</u> [certificate]
- 4 holder's payment of an annual license [certificate] renewal fee.
- 5 After expiration of the five-year period, an interpreter must apply
- 6 to [be recertified by] the department for license renewal
- 7 [commission]. The department [commission] may renew the license of
- 8 [recertify] an interpreter who:
- 9 (1) receives specified continuing education credits;
- 10 or
- 11 (2) achieves an adequate score on a specified
- 12 examination.
- 13 (h) The executive commissioner, in consultation with the
- 14 department, [commission] shall adopt rules specifying the grounds
- 15 for denying, suspending, or revoking an interpreter's <u>license</u>
- 16 [certificate].
- 17 (i) The department [commission] shall determine the
- 18 frequency for conducting the interpreter examinations. The
- 19 department [commission] shall conduct the interpreter
- 20 examinations:
- 21 (1) in a space that can be obtained free of charge; or
- 22 (2) at a facility selected in compliance with Section
- 23 2113.106, Government Code.
- (k) The department [commission] shall compensate an
- 25 evaluator based on a fee schedule as determined by [commission]
- 26 rule.
- 27 (1) The department [commission] shall recognize, prepare,

- 1 or administer continuing education programs for its <u>license</u>
- 2 [certificate] holders. A <u>license</u> [certificate] holder must
- 3 participate in the programs to the extent required by the
- 4 <u>department</u> [commission] to keep the person's <u>license</u>
- 5 [certificate].
- 6 (m) A person who holds an interpreter's license or
- 7 certificate issued by another jurisdiction, including a foreign
- 8 country, or an entity recognized by the department to have
- 9 licensing or certification requirements substantially equivalent
- 10 to the requirements of this subchapter may obtain a comparable
- 11 license, as determined by the department, without an examination.
- 12 The person shall pay to the department a fee in an amount determined
- 13 by the department for the license.
- 14 SECTION 6. Section 81.0071, Human Resources Code, is
- 15 transferred to Subchapter B, Chapter 81, Human Resources Code, as
- 16 added by this Act, redesignated as Section 81.053, Human Resources
- 17 Code, and amended to read as follows:
- 18 Sec. 81.053 [81.0071]. EXAMINATION RESULTS. (a) Not
- 19 later than the 60th day after the date on which a license
- 20 [certification] examination is administered under this subchapter
- 21 [chapter], the department [commission] shall notify each examinee
- 22 of the results of the examination. However, if an examination is
- 23 graded or reviewed by a national testing service, the department
- 24 [commission] shall notify examinees of the results of the
- 25 examination not later than the 14th day after the date on which the
- 26 department [commission] receives the results from the testing
- 27 service. If the notice of the examination results will be delayed

- 1 for longer than 90 days after the examination date, the department
- 2 [commission] shall notify each examinee of the reason for the delay
- 3 before the 90th day.
- 4 (c) The department [commission] may require a testing
- 5 service to notify a person of the results of the person's
- 6 examination.
- 7 SECTION 7. Section 81.0072, Human Resources Code, is
- 8 transferred to Subchapter B, Chapter 81, Human Resources Code, as
- 9 added by this Act, redesignated as Section 81.054, Human Resources
- 10 Code, and amended to read as follows:
- 11 Sec. 81.054 [81.0072]. REVOCATION OR SUSPENSION OF
- 12 LICENSE [CERTIFICATE]. (a) The department [commission, based on
- 13 the recommendation of the Board for Evaluation of Interpreters,
- 14 may revoke or suspend a license [certificate] or place a license
- 15 [certificate] holder on probation for a violation of a statute,
- 16 rule, or policy of the <u>department</u> [commission]. If a <u>license</u>
- 17 [certificate] holder is placed on probation, the department
- 18 [commission] may require the practitioner:
- 19 (1) to report regularly to the department [commission]
- 20 on matters that are the basis of the probation;
- 21 (2) to limit practice to those areas prescribed by the
- 22 department [commission]; or
- 23 (3) to continue or renew professional education until
- 24 a satisfactory degree of skill has been attained in those areas that
- 25 are the basis of the probation.
- 26 (b) If the department [commission] proposes to suspend or
- 27 revoke a license [certificate] or place a license [certificate]

- H.B. No. 2072
- 1 holder on probation, the license [certificate] holder is entitled
- 2 to a hearing before the <u>department</u> [commission] or a hearings
- 3 officer appointed by the <u>department</u> [commission]. All final
- 4 decisions to suspend or revoke a license [certificate] or place a
- 5 license [certificate] holder on probation shall be made by the
- 6 department [commission].
- 7 SECTION 8. Section 81.0073, Human Resources Code, is
- 8 transferred to Subchapter B, Chapter 81, Human Resources Code, as
- 9 added by this Act, redesignated as Section 81.055, Human Resources
- 10 Code, and amended to read as follows:
- 11 Sec. 81.055 [81.0073]. LICENSE [CERTIFICATE] RENEWAL. (a)
- 12 A person who is otherwise eligible to renew a license [certificate]
- 13 may renew an unexpired license [certificate] by paying the required
- 14 renewal fee to the <u>department</u> [commission] before the expiration
- 15 date of the <u>license</u> [certificate]. A person whose <u>license</u>
- 16 [certificate] has expired may not engage in activities that require
- 17 a license [certificate] until the license [certificate] has been
- 18 renewed.
- 19 (b) A person whose license [certificate] has been expired
- 20 for 90 days or less may renew the license [certificate] by paying to
- 21 the $\underline{\text{department}}$ [commission] a renewal fee that is equal to 1-1/2
- 22 times the normally required renewal fee.
- 23 (c) A person whose <u>license</u> [certificate] has been expired
- 24 for more than 90 days but less than one year may renew the license
- 25 [certificate] by paying to the department [commission] a renewal
- 26 fee that is equal to two times the normally required renewal fee.
- 27 (d) A person whose license [certificate] has been expired

H.B. No. 2072

- 1 for one year or more may not renew the license [certificate]. The
- 2 person may obtain a new license [certificate] by complying with the
- 3 requirements and procedures, including the examination
- 4 requirements, for obtaining an original license [certificate].
- 5 (e) [A person who was certified in this state, moved to
- 6 another state, and is currently certified and has been in practice
- 7 in the other state for the two years preceding the date of
- 8 application may obtain a new certificate without reexamination. The
- 9 person must pay to the commission a fee that is equal to two times
- 10 the normally required renewal fee for the certificate.
- 11 $\left[\frac{f}{f}\right]$ Not later than the 30th day before the date a person's
- 12 license [certificate] is scheduled to expire, the department
- 13 [commission] shall send written notice of the impending expiration
- 14 to the person at the person's last known address according to the
- 15 records of the <u>department</u> [commission].
- 16 SECTION 9. Section 81.0074, Human Resources Code, is
- 17 transferred to Subchapter B, Chapter 81, Human Resources Code, as
- 18 added by this Act, redesignated as Section 81.056, Human Resources
- 19 Code, and amended to read as follows:
- Sec. <u>81.056</u> [<u>81.0074</u>]. PROVISIONAL <u>LICENSE</u> [<u>CERTIFICATE</u>].
- 21 (a) The <u>department</u> [commission] may issue a provisional <u>license</u>
- 22 [certificate] to an applicant currently licensed or certified in
- 23 another jurisdiction, including a foreign country, who seeks a
- 24 license [certificate] in this state and who:
- 25 (1) has been licensed or certified in good standing as
- 26 an interpreter for at least two years in another jurisdiction,
- 27 including a foreign country, that has licensing or certification

- 1 requirements substantially equivalent to the requirements of this
- 2 subchapter [chapter];
- 3 (2) has passed another [a national or other]
- 4 examination recognized by the department [commission] relating to
- 5 the practice of interpretation for people who are deaf or hard of
- 6 hearing; and
- 7 (3) is sponsored by a person <u>licensed</u> [certified] by
- 8 the department [commission] under this subchapter [chapter] with
- 9 whom the provisional license [certificate] holder will practice
- 10 during the time the person holds a provisional <u>license</u>
- 11 [certificate].
- 12 (b) The department [commission] may waive the requirement
- 13 of Subsection (a)(3) for an applicant if the <u>department</u>
- 14 [commission] determines that compliance with that subdivision
- 15 [subsection] would be a hardship to the applicant.
- 16 (c) A provisional <u>license</u> [certificate] is valid until the
- 17 date the department [commission] approves or denies the provisional
- 18 license [certificate] holder's application for a license
- 19 [certificate]. The department [commission] shall issue a license
- 20 [certificate] under this <u>subchapter</u> [chapter] to the provisional
- 21 <u>license</u> [certificate] holder if:
- 22 (1) the provisional license [certificate] holder is
- 23 eligible to be <u>licensed</u> [certified] under Section 81.052(f)
- 24 [81.007(f)]; or
- 25 (2) the provisional license [certificate] holder
- 26 passes the part of the examination under this subchapter [chapter]
- 27 that relates to the applicant's knowledge and understanding of the

- 1 laws and rules relating to the practice of interpretation for
- 2 people who are deaf or hard of hearing in this state, and:
- 3 (A) the <u>department</u> [commission] verifies that
- 4 the provisional license [certificate] holder meets the academic and
- 5 experience requirements for a $\underline{\text{license}}$ [$\frac{\text{certificate}}{\text{certificate}}$] under this
- 6 <u>subchapter</u> [chapter]; and
- 7 (B) the provisional license [certificate] holder
- 8 satisfies any other licensing [certification] requirements under
- 9 this subchapter [chapter].
- 10 (d) The <u>department</u> [commission] must approve or deny a
- 11 provisional license [certificate] holder's application for a
- 12 license [certificate] not later than the 180th day after the date
- 13 the provisional license [certificate] is issued. The department
- 14 [commission] may extend the 180-day period if the results of an
- 15 examination have not been received by the <u>department</u> [commission]
- 16 before the end of that period.
- 17 (e) The department [commission] may establish a fee for
- 18 provisional licenses [certificates] in an amount reasonable and
- 19 necessary to cover the cost of issuing the license [certificate].
- SECTION 10. Subchapter B, Chapter 81, Human Resources Code,
- 21 as added by this Act, is amended by adding Sections 81.057, 81.058,
- 22 and 81.059 to read as follows:
- Sec. 81.057. LICENSE REQUIREMENT. (a) A person may not
- 24 practice, offer or attempt to practice, or hold that person out to
- 25 be practicing as an interpreter for persons who are deaf or hard of
- 26 hearing unless the person is licensed under this subchapter.
- 27 (b) The executive commissioner, in consultation with the

- 1 department, may adopt rules related to the investigation and
- 2 enforcement of activity prohibited under Subsection (a).
- 3 (c) This section does not apply to:
- 4 (1) a person interpreting in religious,
- 5 family-oriented, or other social activities as authorized by the
- 6 department;
- 7 (2) a person interpreting in an emergency situation
- 8 involving health care services in which an ordinarily prudent
- 9 physician in the same or similar circumstances might reasonably
- 10 believe that the delay necessary to obtain a licensed interpreter
- 11 is likely to cause injury or loss to the patient, until such time as
- 12 the services of a licensed interpreter can be obtained;
- 13 (3) a person enrolled in a course of study leading to a
- 14 certificate or degree in interpreting, provided that the person is
- 15 clearly designated as a student, trainee, or intern and that the
- 16 person engages only in activities and services that constitute a
- 17 part of a supervised course of study;
- 18 (4) a person who is not a resident of this state and
- 19 who is licensed or certified in another jurisdiction or by an entity
- 20 recognized by the department, if the person provides interpretation
- 21 services in this state on fewer than 30 days in a calendar year,
- 22 except that days on which the person provides services relating to a
- 23 state of disaster declared by the governor do not count toward the
- 24 30-day limit;
- 25 (5) a person who engages in video relay interpreting;
- 26 or
- 27 (6) a person providing interpreting services in

- 1 another setting as determined by the department.
- 2 (d) The department may suspend the license of a person who
- 3 violates a provision of this subchapter or a rule adopted under this
- 4 subchapter.
- 5 Sec. 81.058. ADMINISTRATIVE PENALTIES. (a) The department
- 6 may impose an administrative penalty on a person who violates
- 7 Section 81.057 or a rule adopted under that section.
- 8 (b) A penalty imposed under this section may not exceed
- 9 \$5,000 for each violation. Each day a violation continues or occurs
- 10 is a separate violation for the purpose of imposing a penalty.
- 11 <u>(c) When imposing a penalty under this section, the</u>
- 12 department must consider:
- 13 (1) the seriousness of the violation, including the
- 14 nature, circumstances, extent, and gravity of the violation;
- 15 (2) the economic harm caused by the violation;
- 16 (3) the history of previous violations;
- 17 (4) the amount necessary to deter a future violation;
- 18 (5) efforts to correct the violation; and
- 19 (6) any other consideration that justice may require.
- 20 (d) The executive commissioner, in consultation with the
- 21 department, shall adopt rules necessary to implement this section.
- Sec. 81.059. REINSTATEMENT OF LICENSE AFTER SUSPENSION. The
- 23 department may reinstate the license of a license holder whose
- 24 practice was suspended according to any provision in this
- 25 subchapter if the license holder demonstrates to the department
- 26 that the license holder has remedied the reason for which the
- 27 license was suspended and is capable of resuming practice in

H.B. No. 2072

- 1 compliance with the requirements of this subchapter, all
- 2 administrative orders entered against the license holder, and all
- 3 rules adopted under this subchapter.
- 4 SECTION 11. A person is not required to hold a license
- 5 issued under Section 81.052, Human Resources Code, as redesignated
- 6 and amended by this Act, until June 1, 2015.
- 7 SECTION 12. The Department of Assistive and Rehabilitative
- 8 Services shall issue a license under Section 81.052, Human
- 9 Resources Code, as redesignated and amended by this Act, without an
- 10 examination, to any person who, on the effective date of this Act,
- 11 held a current and valid certification granted by the Board for
- 12 Evaluation of Interpreters and who met all other requirements for
- 13 holding that certification. A person who was on probation or whose
- 14 certification was suspended must comply with all terms, conditions,
- 15 and requirements relating to the suspension or probation prior to
- 16 eligibility for issuance of a license under this section.
- 17 SECTION 13. The changes in law made by this Act relating to
- 18 conduct that is grounds for imposition of a disciplinary sanction
- 19 apply only to conduct that occurs on or after June 1, 2015. Conduct
- 20 that occurs before that date is governed by the law in effect
- 21 immediately before the effective date of this Act, and the former
- 22 law is continued in effect for that purpose.
- SECTION 14. Not later than September 1, 2014, the executive
- 24 commissioner of the Health and Human Services Commission in
- 25 consultation with the Department of Assistive and Rehabilitative
- 26 Services shall adopt rules necessary to implement the changes in
- 27 law made by this Act.

H.B. No. 2072

- 1 SECTION 15. This Act takes effect immediately if it
- 2 receives a vote of two-thirds of all the members elected to each
- 3 house, as provided by Section 39, Article III, Texas Constitution.
- 4 If this Act does not receive the vote necessary for immediate
- 5 effect, this Act takes effect September 1, 2013.