By: Elkins

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A BILL TO BE ENTITLED 1 AN ACT 2 relating to the powers and duties of the Department of Information Resources and the Legislative Budget Board regarding information 3 resources technologies of state agencies. 4 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS: 6 SECTION 1. Section 2054.051, Government Code, is amended by adding Subsection (h) to read as follows: 7 (h) <u>The department shall:</u> 8 9 (1) coordinate with the quality assurance team and Legislative Budget Board to develop contracting standards for 10 information resources technologies acquisition and purchased 11 services; and 12 13 (2) work with state agencies to ensure deployment of 14 standardized contracts. SECTION 2. Section 2054.055, Government Code, is amended by 15 amending Subsection (b) and adding Subsection (b-2) to read as 16 follows: 17 18 (b) The report must: (1) assess the progress made toward meeting the goals 19 and objectives of the state strategic plan for information 20 21 resources management; 22 (2) describe major accomplishments of the state or a 23 specific state agency in information resources management; 24 (3) describe major problems in information resources

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1 management confronting the state or a specific state agency;

2 (4) provide a summary of the total expenditures for
3 information resources and information resources technologies by
4 the state;

5 (5) make recommendations for improving the 6 effectiveness and cost-efficiency of the state's use of information 7 resources;

8 (6) describe the status, progress, benefits, and 9 efficiency gains of the state electronic Internet portal project, 10 including any significant issues regarding contract performance;

11 (7) provide a financial summary of the state 12 electronic Internet portal project, including project costs and 13 revenues;

14 (8) provide a summary of the amount and use of 15 Internet-based training conducted by each state agency and 16 institution of higher education;

(9) provide a summary of agency and statewide results
in providing access to electronic and information resources to
individuals with disabilities as required by Subchapter M; [and]

(10) assess the progress made toward accomplishing the goals of the plan for a state telecommunications network and developing a system of telecommunications services as provided by Subchapter H;

24 <u>(11) identify proposed major information resources</u> 25 projects for the next state fiscal biennium, including project 26 <u>costs through stages of the project and across state fiscal years</u> 27 <u>from project initiation to implementation;</u>

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H.B. No. 3093 (12) examine major information resources projects 1 completed in the previous state fiscal biennium to determine the 2 performance of the implementing state agency, cost and value 3 effectiveness, timeliness, and other performance criteria 4 5 necessary to assess the quality and value of the investment; and 6 (13) examine major information resources projects 7 after the second anniversary of the project's completion to 8 determine progress toward meeting performance goals and operating budget savings. 9 10 (b-2) The information required under Subsection (b)(11) must include: 11 12 (1) final total cost of ownership budget data for the entire life cycle of the major information resources project, 13 including capital and operational costs that itemize staffing 14 15 costs, contracted services, hardware purchased or leased, software purchased or leased, travel, and training; 16 17 (2) the original project schedule and the final actual project schedule; 18 19 (3) data on the progress toward meeting the original goals and performance measures of the project, specifically those 20 related to operating budget savings; 21 (4) lessons learned on the project, performance 22 evaluations of any vendors used in the project, and reasons for 23 24 project delays or cost increases; and 25 (5) the benefits, cost avoidance, and cost savings 26 generated by major technology resources projects. 27 SECTION 3. Subchapter C, Chapter 2054, Government Code, is

1 amended by adding Sections 2054.065 and 2054.066 to read as
2 follows:

<u>Sec. 2054.065. IDENTITY MANAGEMENT PILOT PROGRAM. (a) In</u>
 <u>this section</u>, "identity management" means the act of controlling
 <u>information about computer users</u>, including information that:

 (1) authenticates the identity of a user;
 (2) describes the user, the data the user is

8 <u>authorized to access</u>, and the actions the user is authorized to 9 <u>perform</u>; and

10 (3) specifies the individuals who and methods that are 11 authorized to access and modify the data.

12 (b) The department, using available funds, with the 13 cooperation of state agencies selected by the department, and in 14 consultation with the Information Technology Council for Higher 15 Education, shall develop and execute an identity management pilot 16 program to address the delivery, support, maintenance, and 17 operation of identity management technology.

18 (c) The pilot program shall assess:

19 (1) the costs of identity management to each state
20 agency participating in the pilot program;

21 (2) the opportunities for other state agencies to use 22 identity management policies and best practices identified by the 23 department;

24 (3) the benefits to state agencies of identity 25 management based on the results of the pilot program; and

26 (4) to the extent feasible, the use by state agencies
27 of multifactor authentication.

(d) Not later than November 1, 2014, the department shall: 1 2 (1) prepare a report on the assessments made under Subsection (c) that identifies the short-term and long-term costs, 3 risks, benefits, and other impacts to state agencies and this state 4 5 of implementing identity management; and 6 (2) submit a copy of the report to the governor, the 7 lieutenant governor, the speaker of the house of representatives, 8 the standing committees of the legislature with jurisdiction over state agency technology, and the Legislative Budget Board. 9 (e) To implement the pilot program, the department may 10 contract with one or more providers for identity management 11 12 services. 13 (f) This section expires January 1, 2016. Sec. 2054.066. DEPARTMENT REVIEW. (a) The department, in 14 15 consultation with the quality assurance team, the Information Technology Council for Higher Education, and the Legislative Budget 16 17 Board, shall review existing statutes, procedures, data, and organizational structures to identify opportunities to increase 18 efficiency, customer service, and transparency in information 19 resources technologies. The department must: 20 21 (1) identify and address financial data needed to comprehensively evaluate information resources technologies 22 23 spending from an enterprise perspective; 24 (2) review best practices in information resources technologies governance, including private sector practices and 25 26 lessons learned from other states; and 27 (3) review existing statutes regarding information

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1	resources technologies governance, standards, and financing to	
2	identify inconsistencies between current law and best practices.	
3	(b) The department shall report its findings and	
4	recommendations to the governor, lieutenant governor, speaker of	
5	the house of representatives, and House Technology Committee not	
6	later than December 1, 2014.	
7	(c) This section expires January 1, 2016.	
8	SECTION 4. Section 2054.102, Government Code, is amended by	
9	adding Subsection (b-1) to read as follows:	
10	(b-1) The Legislative Budget Board, in consultation with	
11	the department and the Information Technology Council for Higher	
12	Education, shall establish criteria to evaluate state agency	
13	biennial operating plans. In developing the criteria, the board	
14	shall include criteria on:	
15	(1) the feasibility of proposed information resources	
16	projects for the biennium;	
17	(2) the consistency of the plan with the state	
18	strategic plan;	
19	(3) the appropriate provision of public electronic	
20	access to information;	
21	(4) evidence of business process streamlining and	
22	gathering of business and technical requirements; and	
23	(5) services, costs, and benefits.	
24	SECTION 5. Subchapter E, Chapter 2054, Government Code, is	
25	amended by adding Section 2054.105 to read as follows:	
26	Sec. 2054.105. ENTERPRISE-BASED STRATEGY. (a) The	
27	department, in consultation with the quality assurance team, the	

Information Technology Council for Higher Education, and the 1 2 Legislative Budget Board, shall develop an enterprise-based strategy for information resources technologies in state 3 government based on information resources technologies expenditure 4 5 information collected from state agencies under this chapter. 6 (b) In developing the enterprise-based strategy for the 7 state, the department must consider the following opportunities to 8 achieve greater efficiency: 9 (1) developing personal computer replacement policies 10 for the state, with consideration given to alternative models of personal computer use for state government, including thin client, 11 12 software as a service, browser-based functionality, mobile computing, and other models that are less dependent on traditional 13 14 computing; 15 (2) pursuing shared services initiatives across functional areas, including e-mail, telephony, and data storage; 16 17 (3) pursuing pilot programs, including a pilot program to demonstrate the value of application management services, to 18 19 identify opportunities to achieve operational efficiencies; (4) in consultation with the state auditor, the state 20 archivist, the state records administrator, and the Texas State 21 22 Library and Archives Commission, developing recommended policies for state agencies regarding data storage, record retention 23 24 requirements and schedules, and the creation of a digital repository for permanently valuable electronic records of state 25 26 government; 27 (5) reviewing existing software maintenance contracts

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1	to identify opportunities to renegotiate the price of those
2	contracts or the level of service; and
3	(6) partnering with providers for commonly used
4	information resources technologies.
5	(c) A department, commission, board, office, council,
6	authority, or other agency of the legislative branch may coordinate
7	with and participate in shared service initiatives, pilot programs,
8	and the development of the enterprise-based strategy, where
9	appropriate.
10	(d) The department, quality assurance team, and Legislative
11	Budget Board shall work with state agencies to improve the
12	acquisition and delivery of information resources technologies
13	products and services.
14	SECTION 6. This Act takes effect September 1, 2013.